

Canada's Governments and Partners
leading the way



Canadian **CONSUMER INFORMATION** *Gateway*


Consumer Information to help you be:

More confident, better protected, and more effective in the marketplace.

- Protect yourself from frauds
- Find money-saving tips
- Investigate safety and recalls
- Complain more effectively

ConsumerInformation.ca

Site development funded by
the Government of Canada

Canada 

The Canadian Consumer Information Gateway **One Click does the Trick**

Buying a child's car seat? Want to save on home energy costs? Looking for the latest recall?

Information from Sources you can Trust

The Canadian Consumer Information Gateway gives you consumer information that's accurate, reliable and relevant, because it comes from Canadian federal, provincial and territorial sources, plus trustworthy non-governmental organizations.

Efficient and Accessible

It's amazingly easy to use. Information is organized into a menu of familiar topics, and a powerful search engine quickly and efficiently finds you the information you need according to the province or territory you live in.

Canadians without Web access at home or work can visit **ConsumerInformation.ca** at public libraries, community access points, or federal, provincial or territorial service outlets.



Packed with Great Features

The Canadian Consumer Information Gateway has useful tools and features.

- The **Complaint Courier** will guide you through every step of the complaints process and seamlessly channel your complaint to the appropriate authority.
- **Challenges and Solutions** contains information on issues that can pose special challenges to you: consumer alerts, shopping online, getting your credit report and much more.
- The **Showcase** section is just that—it highlights a whole gallery of dynamic tools and applications available online.
- **Know Your Rights** is a new tool that lets you search legislation, acts and regulations, to help determine your legal rights in a consumer situation.
- The **Guided Tour** is a fun way to learn everything you need to know about how to get the most out of your visit.



The Right Tool for the Job!

Every consumer is different—and the Canadian Consumer Information Gateway features a number of tools that let you personalize your pursuit of information.

Financial Calculators

Use the suite of calculators for customized inquiries. Compare different credit cards . . . find out whether it makes more sense to buy or lease a car . . . determine how to save through better energy efficiency.

Assess Your Consumer Skills

You'll find even more diagnostic tools, quizzes and toolkits—and they can all help you be a better consumer. Try the fraud quiz, to find out how vulnerable you might be to a scam artist.

Helping You Make the Right Choices

Find out more about the people and organizations you deal with as consumers: builders, financial service providers, registered charities, telemarketers and more.



INDUSTRY CANADA / INDUSTRIE CANADA



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Visit the Canadian Consumer Information Gateway as a reliable source of information on topics such as:

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|--|---|---|
|  Children |  Food |  Internet |
|  Communications |  Fraud/Deceptive Practices |  Money |
|  Consumer Products |  Government Services |  Safety |
|  Consumer Services |  Health |  Transportation |
|  Environment |  Housing |  Travel/Tourism |

ConsumerInformation.ca

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