QUEEN HF 1479 .157 1996/9 Columbia Charlo Innewan Charla

# Advanced Manufacturing Technologies Canada's International Business Strategy

1996-1997



# Canada's International Business Strategy

is made up of an **Overview** highlighting Canada's international business development priorities, and a series of **Industry Sector Strategies**, which include lists of planned international activities.

The following documents are available:

### Overview

- 1. Advanced Manufacturing Technologies
- 2. Aerospace and Defence
- 3. Agriculture, Food and Beverages
- 4. Arts and Cultural Industries
- 5. Automotive
- 6. Bio-Industries
- 7. Business, Professional and Educational Services
- 8. Chemicals, Plastics and Advanced Materials
- 9. Construction Products and Services
- 10. Consumer Products

Apparel

Textiles

Footwear

Sporting Goods

Pleasure Boats and Equipment

Tools, Hardware and Housewares

Residential Furniture

Business and Institutional Furniture

Giftware and Crafts

- 11. Electrical Power Equipment and Services
- 12. Environmental Industry
- 13. Fish and Seafood Products

- 14. Forest Industries
- 15. Information Technologies and Telecommunications

Overview

Telecommunications Equipment

and Services

Software Products, Computer Services

and New Media

Geomatics

Computers, Peripherals and Instrumentation

Electronic Components

16. Medical and Health-care Products

and Services

Medical Devices

Pharmaceuticals

Health-care Services

17. Metals, Minerals and Related Equipment,

Services and Technology

18. Oil and Gas Products and Energy

Equipment

19. Resource Equipment and Technology

Agricultural Technology, Machinery

and Equipment

Ocean and Marine Shipboard Technology

- 20. Space
- 21. Tourism
- 22. Urban Transit and Rail Equipment

For information on how to receive the Overview, or additional Industry Sector Strategies, please call: 1-800-267-8376.

All monetary figures in this document are expressed in Canadian dollars unless otherwise indicated.

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Aussi disponible en français sous le titre Technologies de fabrication de pointe.

# ADVANCED MANUFACTURING TECHNOLOGIES

Industry Canada
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dvanced manufacturing technologies (AMT) are used in the design, scheduling,
production, storage and distribution of manufactured ploguets Include "hard"
technologies such as computer-aided design (CAD) software, robotics, machine vision and
computer-controlled (CNC) machine tools; and, "soft" technologies such as concurrent
engineering and just-in-time production.

### **Canadian Position**

Canadian AMT companies include systems integrators and producers of machine tools, robots, machine vision, automated manufacturing systems, plastic processing machines, instrumentation, process control systems and manufacturing software. They provide a wide range of products and services, including the design of automation systems, the supply of equipment, the building of complete factories, and the provision of training and servicing.

There are approximately 500 AMT producers in Canada, and shipments in 1994 were estimated at \$2.5 billion. Exports are about 60 percent of output. The domestic market for AMT is about \$4 billion. The sector employs some 19 000 persons, including many skilled workers and professionals, and invests 3 percent to 5 percent of its revenues in research and development (R&D).

The major markets for Canadian products and services are those countries with a modern manufacturing base. Significant opportunities for increased exports exist in the United States, which accounts for about 75 percent of Canadian exports, and in Europe where manufacturers are investing heavily to upgrade facilities. Countries where demand is high include the United Kingdom, Germany, Italy and the Benelux countries. Japan is a large and sophisticated market and is being served by a few Canadian firms, particularly in the areas of robotics and vision systems.

Excellent opportunities also exist in expanding markets in Southeast Asia, and in South America. Countries that stand out include Taiwan, Hong Kong, Korea, Singapore, India, China, Brazil and Mexico. In the South Pacific, Australia is an emerging market for Canadian products.

Canadian manufacturers of AMT products are generally smaller than their competitors in other countries. The largest Canadian firm reports annual sales of about \$700 million. The vast majority of Canadian firms are small and medium-sized enterprises (SMEs).

Successful Canadian firms have invested in developing proprietary technologies, pursued niche marketing strategies, and sell the bulk of their products in overseas markets. Fast-growing firms in the sector include ATS Automation Tooling Systems Inc., CRS Plus Inc., Orchid Automation Inc., and Husky Injection Molding Systems Ltd. The latter produces custom-engineered plastic injection moulding machines and moulds for clients around the world. Husky stands apart from competitors due to its ability to design and build complete factories. Its five-year growth rate is 22 percent, and for 1995 it projects sales of \$700 million. About 90 percent of Husky sales are exports.

Characteristics of fast-growing firms are the high value and sophistication of their products and the inclusion of services such as software, systems integration, training and servicing.

### **International Environment**

Technology innovation, trade liberalization and the globalization of business are transforming the nature of manufacturing, particularly in sectors such as electronics, aerospace and automotive. These sectors rely heavily on AMT to maintain their competitive edge. Successful firms in many other sectors of industry are using AMT to introduce new, high-quality products, faster, cheaper, in smaller lot sizes and with more features, for global markets. AMT has become an enabling technology, and is radically changing the nature of manufacturing. The use of AMT in non-industrial sectors such as transportation, power generation and laboratories is increasing.

In 1990, worldwide investment in AMT products, services and systems was \$57 billion. It is increasing at a compound annual growth rate of about 14 percent and, by the year 2000, the market is forecast to be \$202 billion. North America represents 53 percent of the world market.

Table 1 projects AMT markets in major user countries to the year 2000.

Japan, Germany and the U.S. are leading exporters of AMT products. Japan is a leader in producing machining centres, industrial robots and flexible manufacturing systems, while Germany has established a lead in precision machining technologies and has built a strong export machine tool industry. The U.S. dominates the factory systems market, primarily due to its strengths in software and computer hardware development. All three countries are focussing on manufacturing as key to the growth of their economies, and governments provide support for the development of AMT. Despite strong competition from these and other AMT producer countries, Canadian firms continue to have success by focussing on high value-added products and niche marketing strategies.

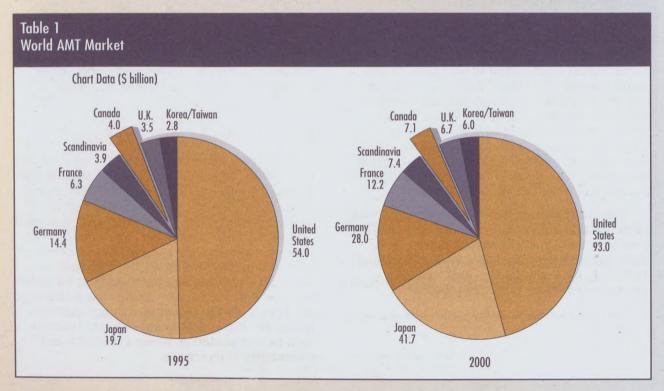
The next generation of manufacturing, referred to as "agile manufacturing," brings design, production and inventory control together into integrated systems, able to quickly and economically change production from one product to another, both within a production facility and between facilities. The use of new materials is accelerating, requiring advanced processing machinery.

Following completion of a two-year feasibility phase, Australia, Canada, Europe, Japan and the U.S. are co-operating in the Intelligent Manufacturing Systems (IMS) Program. IMS will develop new manufacturing and processing technologies, and establish international standards for the next generation of industrial technologies, while sharing the costs and risks. Canada is hosting the IMS world secretariat until December 1996. Participation in IMS projects is open to technology users, AMT producer firms, and to universities and government research institutes.

### **Main Challenges**

The AMT sector is made up of many small firms with leading-edge technologies, often without the market intelligence or resources to take advantage of specific foreign business opportunities.

The availability of capital, including equity and bank financing, for the conduct of R&D and for expansion, are ongoing problems. R&D tax credits are an important source of capital but are uncertain due to the uneven application of guidelines.



Firms of all sizes are faced with the need to find qualified staff, and to provide on-the-job training.

Companies are finding it difficult to send service personnel on short notice into the U.S., due to problems at the border with customs procedures.

### **Strategic Direction**

The continued growth of the AMT sector depends on the development of leading-edge products, through research conducted individually and within domestic and international consortia, coupled with market research and intelligence and aggressive sales efforts in existing and new market areas. Governments must also do their part to serve the needs of the sector.

**Goal**: to increase shipments by the year 2000 to \$4 billion, through sales to existing markets in Canada and the United States, and through the development of new markets in Europe, Mexico, South America and Asia.

To achieve this goal, the Government, in co-operation with industry, will:

- help companies to identify and take advantage of emerging markets and specific market opportunities, through market watch efforts in missions abroad. This will be enhanced through a program to better acquaint trade commissioners in key foreign markets with Canadian firms and their capabilities (Industry Canada [IC], Department of Foreign Affairs and International Trade [DFAIT], Sectoral Advisory Group on International Trade [SAGIT]);
- work with DFAIT and other relevant departments to address problems affecting the sector, such as cross-border irritants for Canadian technicians entering the U.S. (IC, DFAIT, other relevant departments);
- develop a better appreciation among domestic and foreign manufacturers of Canadian capabilities, through the production of a "Canadian Tool Box" of AMT firms (IC, DFAIT);
- compile a list of "Best Practices" in Canada, featuring successful networks and technology transfer mechanisms. These will become part of departmental INSIGHT products, and will be available electronically to trade commissioners and others around the globe on the Internet (IC);
  - focus in the United States, the European Union (EU) and Asia on value-added technology and trade-related activities with small and medium-sized technology-driven firms (IC, DFAIT);

- encourage AMT research projects by Canadian companies in conjunction with companies, universities and technology institutes abroad. Examples include collaborative research projects and manufacturing engineer exchanges, which are supported either through the Japan Science and Technology Fund or through the Canada/Germany S&T agreement, which has sponsored more than 300 projects over the past 25 years (IC, DFAIT);
- establish closer links with the National Centre for Manufacturing Science (NCMS), in Ann Arbor, Michigan, which receives funding from the U.S. Air Force and undertakes collaborative R&D projects in new manufacturing technologies and processes. It is the intention to place a Canadian government official in the U.S. offices of NCMS for a period of one year, to help Canadian firms gain entry to projects (IC, DFAIT).

### **Further Information**

Material relevant to the sector analysis and the strategy: "Phase III Implementation Proposal," available through the Manufacturing and Processing Technologies Branch (MPT) of Industry Canada; News Release dated October 19, 1994, "Canadian to Chair Steering Committee for International Program of R&D in Manufacturing Systems," available through the MPT Branch; and, "The Year 2000 Report," available through the MPT Branch.

### Contacts

Industry Canada Manufacturing and Processing Technologies Branch 235 Queen Street Ottawa K1A 0H5 Tel: (613) 954-3249 Fax: (613) 941-2463

Department of Foreign Affairs and International Trade Trade Opportunities Division 125 Sussex Drive Ottawa K1A 0G2 Tel: (613) 996-8086

Fax: (613) 944-0050

# ADVANCED MANUFACTURING TECHNOLOGIES

(The activities listed below also include those relating to sectors associated with advanced manufacturing technologies, such as tools, dies and moulds, materials handling, and packaging.)

Activity	Date	Location	Dept.	Contact
Africa and the Middle East				
Interpack '96: Saudi Buyers	09-May-96	Dusseldorf	DFAIT	613-944-5984
Asia-Pacific South				
Manufacturing Surabaya Expo: Info Booth	01-May-96	Surabaya, Java	DFAIT	613-992-0959
Foodpro '96 Australia: Info Booth	01-Jul-96	Sydney	DFAIT	613-995-7692
East Asia				
Instrumentation Mission	12-May-96	Islamabad/Karachi	DFAIT	613-992-0952
Industrial Machinery Study Update	01-Jul-96	New Delhi	DFAIT	613-996-5903
Hong Kong/South China Industrial Technologies:	01 541 50	New Delli	Dirmi	010 000 0000
Market Profile Study	01-Sep-96	Hong Kong/ Southern China	DFAIT	613-996 6987
Advanced Technology Buyers' Mission from India	24-Sep-96	Ottawa/Montreal/ Toronto	DFAIT	613-996-5903
Canadian Machine Tool Show: Buyers from India	25-Sept-97	Toronto	DFAIT	613-996-5903
Manufacturing Technology South China: Market Study	01-Jan-97	South China	DFAIT	613-996-6987
Latin America and the Caribbean				
Semana Mexicana de la Manufactura: Info Booth	01-June-96	Mexico City	DFAIT	613-995-8742
Expo Metal Mecanica/Ambiente: Info Booth	31-Aug-96	Guadalajara	DFAIT	613-995-8742
Canadian Manufacturing Week: Mission from Mexico	01-Oct-96	Toronto	DFAIT	613-995-8742
Technos '96: Info Booth	01-Oct-96	Monterrey	DFAIT	613-995-8742
Pac Ex: Mission from Trinidad and Tobago	01-Dec-96	Toronto	DFAIT	613-943-8807
Expo Manufactura: Info Booth	13-Mar-97	Monterrey	DFAIT	613-995-8742
United States				
Technology Transfer Mission	10-Apr-96	Ann Arbor/Cleveland	DFAIT	613-944-2375
North American Material Handling Show: Mission	14-Apr-96	Detroit	DFAIT	613-944-6576
International Programmable Controls Conference: Mission	13-May-96	Detroit	DFAIT	613-944-6576
Advanced Tooling Mission from the U.S.	22-May-96	Windsor	DFAIT	613-944-6576
AMT Strategic Alliance Mission from the U.S. Midwest	01-Jun-96	Toronto	DFAIT	613-944-6576
Process Control Instrumentation Opportunities: Study	01-Jun-96	Seattle	DFAIT	613-944-6576
IMTS '96: Strategic Alliance Mission	05-Jun-96	Chicago	DFAIT	613-944-6576
Montreal Fabricating and Machine Tool/National				

Note: Dates and locations are subject to change.

Activity	Date	Location	Dept.	Contact
IMTS '96: NEBS Mission	04-Sep-96	Chicago	DFAIT	613-944-6577
IMTS '96: Info Booth	04-Sep-96	Chicago	DFAIT	613-944-6576
Centres of Excellence/Selected Associations: Mission from the U.S.	01-Oct-96	Toronto/Windsor/ Montreal	DFAIT	613-944-6576
Canadian Manufacturing Week: Mission from the U.S.	01-Oct-96	Toronto	DFAIT	613-944-6576
Toronto Maintenance/Design Engineering Show: Mission from the U.S.	01-Oct-96	Toronto	DFAIT	613-944-6576
Canadian Machine Tool Show: Mission from the U.S.	10-Oct-96	Toronto	DFAIT	613-944-6576
Rep Locator Solo Shows	05-Dec-96	Cleveland/Detroit	DFAIT	613-944-6576
Centres of Excellence: Mission from the U.S.	15-Dec-96	Toronto	DFAIT	613-944-6576
Machine Tool Buyer's Mission from the U.S.	05-Feb-97	Windsor	DFAIT	613-944-6576
General Industrial Buyers' Mission from the U.S.	06-Mar-97	Toronto	DFAIT	613-944-6576
National Manufacturing Week: NEBS Mission	15-Mar-97	Chicago	DFAIT	613-944-6577
Western Europe and the European Union				
European Strategic Alliances Program: Seminars	Ongoing	TBD	DFAIT	613-995-7941
Interpack '96: Info Booth	09-May-96	Dusseldorf	DFAIT	613-9963774
HET Instrumentation '96: Info Booth	01-Oct-96	Utrecht	DFAIT	613-995-6435

For up-to-date and detailed information on the activities in this document and those contained in other sectors, you may consult the CIBS Compendium. This on-line compilation of activities planned by the federal and provincial governments is continuously revised and is accessible via the Department of Foreign Affairs and International Trade World Wide Web site, at the following address: http://www.dfait-maeci.gc.ca

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(This list does not include sector-specific references)

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AAFC	Agriculture a		——rnational Business Opportunities
ACOA	Atlantic Cana		tre
APEC	Asia-Pacific		stry Canada
	forum		national Development Research
ASEAN	Association o		re
BBS	electronic bu		national financial institution
BOOT	build, own/op		national Standards Organization
BOSS	Business Opp		national Trade Advisory
	System		nittee
CCC	Canadian Con		national Trade Centre
CIBS	Canada's Inter		try of Agriculture, Fisheries and of Quebec
OID 4	Strategy		•
CIDA	Canadian Inter Agency		lateral development bank
CIS	Commonwealt		national enterprise
CSA	Canadian Stan—		American Free Trade Agreement
DFAIT			Atlantic Treaty Organization
DFAII	Department of International T		hal Research Council
DFO	Department of		al Resources Canada
DND	Department of		ıl Resources Canada — ian Forest Service
EC	Environment Ca		al Sector Team
EDC	Export Develop		zation for Economic
EU	European Union		38-296 ration and Development
FITT	Forum for Inter		rogram for Export Marketing
FORDO	Federal Office of Regional		Development
FUKDŲ	Development — Quebec	R&D	research and development
FSU	former Soviet Union	S&T	science and technology
FTA	Canada-U.S. Free Trade Agreement	SAGIT	Sectoral Advisory Group on
GATT	General Agreement on Tariffs and Trade		International Trade
GDP	gross domestic product	SME	small and medium-sized enterprise
GNP	gross national product	UNEP	United Nations Environmental Program
HRDC	Human Resources Development	WED	Western Economic Diversification
TIKDU	Canada	WTO	World Trade Organization







### Acronyms and ini Business Strateg

(This list does not include

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ACOA Atlantic Canada Opportunities Agency APEC Asia-Pacific Economic Co-operation forum IDRC Industry Canada  ASEAN Association of Southeast Asian Nations BBS electronic bulletin board system IFI international financial institution BOOT build, own/operate, transfer ISO International Standards Organization BOSS Business Opportunities Sourcing System ITAC International Trade Advisory Committee  CCC Canadian Commercial Corporation ITC International Trade Centre  CIBS Canada's International Business Strategy MAPAQ Ministry of Agriculture, Fisheries and Food of Quebec	
ASEAN Association of Southeast Asian Nations  BBS electronic bulletin board system IFI international financial institution  BOOT build, own/operate, transfer ISO International Standards Organization  BOSS Business Opportunities Sourcing System ITAC International Trade Advisory Committee  CCC Canadian Commercial Corporation ITC International Trade Centre  CIBS Canada's International Business MAPAQ Ministry of Agriculture, Fisheries and	
ASEAN Association of Southeast Asian Nations  BBS electronic bulletin board system  BOOT build, own/operate, transfer  BOSS Business Opportunities Sourcing System  CCC Canadian Commercial Corporation  CIBS Canada's International Business  Centre  international financial institution  ITAC International Trade Advisory Committee  ITC International Trade Centre  MAPAQ Ministry of Agriculture, Fisheries and	
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BOOT build, own/operate, transfer ISO International Standards Organization BOSS Business Opportunities Sourcing System ITAC International Trade Advisory Committee  CCC Canadian Commercial Corporation ITC International Trade Centre  CIBS Canada's International Business MAPAQ Ministry of Agriculture, Fisheries and	
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Gibe Guidad Miteriational Business	
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CIDA Canadian International Development MDB multilateral development bank	
Agency MNE multinational enterprise	
CIS Commonwealth of Independent States NAFTA North American Free Trade Agreeme	nt
CSA Canadian Standards Association NATO North Atlantic Treaty Organization	
DFAIT Department of Foreign Affairs and NRC National Research Council	
International Trade NRCan Natural Resources Canada	
DFO Department of Fisheries and Oceans NRCan-CFS Natural Resources Canada —	
DND Department of National Defence Canadian Forest Service	
EC Environment Canada NST National Sector Team	
EDC Export Development Corporation OECD Organization for Economic Co-operation and Development	
FITT Forum for International Trade Training PEMD Program for Export Marketing	
FORDQ Federal Office of Regional Development — Quebec R&D research and development	
FSU former Soviet Union S&T science and technology	
FTA Canada-U.S. Free Trade Agreement SAGIT Sectoral Advisory Group on International Trade  GATT General Agreement on Tariffs and Trade	
SME small and medium-sized enterprise	
UNEP United Nations Environmental Progra	m
WED Western Economic Diversification	
HRDC Human Resources Development WTO World Trade Organization	





