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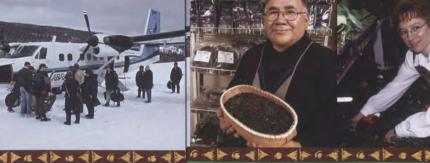
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Aboriginal Business Canada





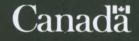


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entrepreneurship

opportunity







For further information, please visit our Web site (**abc-eac.ic.gc.ca**).

Aussi disponible en français sous le titre : Entreprise autochtone Canada.

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YOU

How we work with you to succeed

How we can help your business

What we look for



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Industry Canada's Aboriginal Business Canada program provides a range of services and support. Working with clients and many partners, we are helping to promote the growth of a strong Aboriginal business sector in Canada. Our support to entrepreneurs can vary, depending on client needs.

About

Aboriginal Business Canada's (ABC) support focuses on a set of priorities intended to promote growth and expansion of Aboriginal firms. These priorities are **trade and market expansion**, **Aboriginal tourism**, **innovation**, **youth entrepreneurship development** and **strengthening Aboriginal business and financial organizations**.

Clients must be individuals of Canadian Indian, Métis, or Inuit heritage, or majority-owned Aboriginal organizations, or development corporations.

This publication provides a step-by-step description of what's involved when you apply for financial assistance for your business proposal.

We can:

- help you determine if your proposed project is eligible for ABC assistance before you submit an application;
- help you develop your Business Plan by providing you with business planning guides, advice and referrals to business consultants, if required;
- provide you with sector information relevant to your business;
- help you access the lenders you will need for the commercial financing requirements of your business (This may include referring you to an Aboriginal Financial Institution.);
- provide financial assistance, most often in the form of equity contributions;
- provide advice and financial assistance to facilitate business partnerships;
- offer loan insurance;
- provide financing towards the costs of management training and for business advisors once you get your business going; and
- provide financial assistance for conferences, workshops and studies related to ABC program priorities.



If you are already operating a business, you may be eligible for business planning, capital cost, marketing and business support financing related to activities, which include:

About

- expanding sales into other regional, national or international markets;
- creating new market opportunities through Aboriginal tourism;
- improving your business process, productivity, or sales, through technology improvements. (This includes use of Internet and other information and communications technologies in commercial applications.); and
- developing and commercializing new products, technologies systems or processes.

If you want to start a business, our support role reflects the priorities outlined above. We can help you:

- launch a firm, which can be considered knowledge-based, such as in the information and communications technology sector, or for the provision of professional services;
- establish an Aboriginal cultural or eco-tourism business, or one whose operation is linked or complementary to such a business;
- acquire an existing business in a remote area; and
- establish a business for the exporting of a product or service if you have a confirmed market.

If you're an Aboriginal individual, over the age of 18 but still under 30, we offer broader support. Contributions are available to help you launch, acquire or expand a business venture, to help you get on your feet as an entrepreneur, to source financing, access markets, and develop the specific management skills you'll need. This will help you to graduate into the more competitive marketplace. The business opportunity can be in any sector.

How much funding can you expect?

Each proposal and request for financial support is assessed on its own viability and merits. This takes into account need, the size of the project, and other sources of financing available. A balanced financial package, involving debt financing from other sources, as well as a minimum level of your own equity is required. For youth entrepreneur clients, the minimum cash equity required is equivalent to 10 percent of eligible project costs; for other applicants, the minimum required is 15 percent.

The level of support for your business project depends on a number of factors, which your Development Officer will discuss with you. While there are ceilings for the average contributions offered, the actual investment from ABC will be limited to only what is required to ensure that your project proceeds and is viable.

Project Cost	Typical Contribution Level
Developing business plans, marketing plans, or feasibility studies	Up to 75%
Starting, expanding or modernizing a profitable business	30-40%
Acquiring an existing business	30-40%
Developing new products, services or production processes	Up to 75%
Inventory costs	Discuss this with your officer
Operating costs	Discuss this with your officer
Implementing marketing initiatives	Up to 60%
Project-related management, technical and entrepreneurial training	75%
Accounting and professional business advice after you start your business	75%

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The vast majority of Aboriginal Business Canada contributions are made to small businesses, are in the form of non-repayable equity contributions, and do not exceed \$75 000. Contributions over this amount are normally repayable.

In the case of larger, community-based projects, other conditions will be taken into account in order to determine the level of contribution and any repayability conditions.

Loan Insurance is also available to supplement or replace direct contributions.

What is available for Advocacy Initiatives?

If your Aboriginal organization requires support towards eligible activities, which can improve the business climate for Aboriginal firms in Canada, financial support may be available. Such activities include:

- organization or coordination of business-specific conferences, trade shows or other events or initiatives related to market expansion, innovation, youth entrepreneurship development, business financing, or entrepreneurial and institutional capacity-building; or
- private sector-led development of research, sector information and analysis, or other educational material, which increases the shareable data available on the progress of Aboriginal enterprise in Canada.

Support for this kind of activity is intended to result in widespread benefit; i.e., direct financial benefit does not result for the applicant. Results of the initiative are expected to be shared in some way, such as through publishing reports or findings and by posting results on ABC or other Web sites. For these types of projects, the applicant equity requirement may be waived.

With this as general background, and when you have reviewed the various published materials to answer initial questions, the next step is to talk to us about your specific venture.



How to contact ABC

If you require assistance with the development of your business proposal at any stage in your preparation for developing a business, please contact your local Aboriginal Business Canada office. You can enquire about ABC services on-line (**abc-eac.ic.gc.ca**), or by phone, at one the numbers listed below:

Halifax	(902) 426-2018
Montréal	(514) 283-1828
Ottawa	(613) 954-4064
Toronto	(416) 973-8800
Winnipeg	(204) 983-7316
Saskatoon	(306) 975-4361
Edmonton	(780) 495-2954
Calgary	(403) 292-8807
Vancouver	(604) 666-3871

You can also request assistance through one of our External Delivery Organizations. For a list of these, check the Web site, or ask your nearest Aboriginal Business Canada office for contact information.

Your enquiry will be directed to a Development Officer who serves your particular geographic location, or to an Officer in an External Delivery Organization in your area.

The Development Officer is your point of contact within the ABC financial support process. This person is responsible for assisting you

through every phase of the financial support process. You should contact a Development Officer to enquire about:

- ABC's financial support;
- your eligibility and that of your business venture to receive financial support from ABC;
- what personal financial resources you need to be eligible to receive support from ABC;
- what kind of business experience ABC will expect you to have;
- alternative funding sources, individuals, groups, organizations and other information sources that may assist you in planning and implementing your business venture; and
- how to make an application to ABC for financial support.

When you make an enquiry, please tell us how to contact you. You can request ABC to contact you by phone, fax, e-mail or regular mail. Be sure to give us the complete contact information we need to reach you.

By making an enquiry and introducing yourself to your Development Officer, you begin an ongoing working relationship with ABC for help in getting your business idea implemented and your venture started. Once you initiate an enquiry by any means to ABC, an Officer will call you within one business day.

You should not proceed with any purchases for your project, since any costs for which you have made a legal commitment prior to project approval will not be eligible for support under the Program.

Applying to ABC for financial assistance for your business is a three-step process:

- Step One Refer to ABC's information materials on-line (abc-eac.ic.gc.ca) to help you determine if your project fits within our policies and guidelines.
- Step Two Based on your initial discussion with a Development Officer and after reviewing the ABC investment criteria, if you feel you are eligible for support from ABC, submit a Statement of Intent form and Supplementary Questions form. You can fill this out on-line (abc-eac.ic.gc.ca).
- Step Three If you are eligible for support, you will be asked to submit a Business Plan to determine the viability of your business venture.

The time needed to process your application for support will depend on the complexity of your project, and does not include the time you spend to complete required documentation. You can help by responding in a timely way to our requests for any further information needed to assess your proposal.

Your Development Officer will discuss the range of process times when you apply.

a Statement of Intent

The Statement of Intent is a short outline of your business proposal. By completing this form, you are providing our office with necessary information to assess your eligibility to qualify for financial support under ABC guidelines. You can complete your Statement of Intent on-line (**abc-eac.ic.gc.ca**). You can also download a copy from the Internet, which you can print out and mail back to us. Or you can obtain a hard copy by mail.

The Statement of Intent is a two-part form consisting of:

- the Statement of Intent itself; and
- supplementary questions related to the nature of your proposal.

If you need assistance in filling out the forms, please contact your Development Officer.

Along with your Statement of Intent, you must also provide your Development Officer with the following information about each of the principal owners of the company:

- evidence of Aboriginal ancestry;
- evidence of sufficient personal financial resources to undertake the project you are proposing;
- a résumé that highlights experience, training and/or education related to your business activity; and
- for existing businesses, please provide a copy of your most recent financial statements (up to three years, if available).



If you want assistance in determining which set of supplementary questions to include with your Statement of Intent form, please contact your Development Officer.

Once you submit a complete Statement of Intent, your Development Officer will review it. He or she may ask you to provide additional information, or may request clarification of the information submitted.

What ABC will do with this information

Once your Development Officer has received all of your information and clearly understands your intentions, he or she is required to present your proposed project before a screening committee. This process ensures that all projects are handled consistently on a project-by-project basis as well as across the country.

You and your business project's eligibility are evaluated using the following considerations:

Personal eligibility

- Is the applicant of Canadian Aboriginal descent? How will this be verified? In the case of partnerships and corporations where one or more proposed owners is not Aboriginal, please refer to the Eligibility Policies on the ABC Web site.
- Does the applicant have the financial resources to undertake the business venture proposed?
- Note: A credit check may be completed at this stage to determine your ability to access other forms of financing.

Business project eligibility

- Does the proposed management team have the skills required to undertake the project as described?
- Does the business idea make sense? For example, does there seem to be a good market opportunity? Does it have a reasonable approach for reaching the market? Do the potential profits provide a sufficient return on investment?
- Does the business idea fit within the stated priorities of ABC programming?

Other factors that may affect eligibility

A number of other policies and guidelines pertaining to specific situations may have an impact on your project's eligibility for support. Ask your Development Officer about this.

After your project has been reviewed by the Screening Committee, your Development Officer will contact you with one of the following responses:

- a request for further information for re-screening the project;
- a request to submit a complete business and/or marketing plan;
- a request for consulting proposals to complete a business and/or marketing plan;
- notice that ABC will proceed with the assessment of your Business Plan; or
- notice that your application did not meet the investment criteria, and was not approved for funding.

If your application is determined to be eligible, the Development Officer will inform you immediately by telephone. A follow-up letter may also be needed to outline what is required to proceed. Note that this confirmation of eligibility does not guarantee that your application will be approved for financial assistance at this time. ABC must still evaluate your business venture's viability by reviewing your Business Plan.

If your application is considered ineligible, the Development Officer will contact you to explain the reasons for this decision.

How to submit a Business Plan

Once you and your proposal have been deemed eligible for ABC financial support, your Development Officer will request a complete business and/or marketing plan. ABC encourages you to be actively involved in the preparation of your plan. You may complete the plan yourself, or you may request assistance from an arms-length third-party consultant.

If you complete the plan yourself ...

There are a number of resources you can use to complete your Business Plan. Your Development Officer will be able to direct you to these resources and guide you through the process.

At a minimum, your plan must include five sections:

- 1) Management Plan How do you plan to manage your business?
- 2) Market Assessment/Marketing Plan What products and services do you intend to sell? To whom? How do you plan to price your products or services? How do you plan to promote your business? What methods will you use to distribute your products and services?
- 3) Operational Plan How do you plan to operate your business on a day-to-day basis, including purchasing, suppliers, manufacturing processes, human resources requirements, meeting government regulations, and so on?
- 4) Financing Plan What is this proposed business project going to cost? How do you intend to finance it?
- 5) Financial Projections You must submit financial projections for your business. These usually contain a one-year, monthly cashflow projection, Projected Income Statements, Projected Balance Sheets and Projected Sources and Uses of Funds Statements, for a period of up to three years. Include any assumptions made with respect to your financial projections.

Remember that your Development Officer knows little about your business venture. Include all information necessary to provide ABC with a full understanding of your business opportunity.

If you request a consultant to assist in preparing your Business Plan ...

If you request assistance from an arms-length consultant, ABC may be able to reimburse some of the fees involved, but we will need to assess this and have a Letter of Offer in place before any work begins. If you are unsure what you should be looking for in third-party consultants, your Development Officer can provide you with a business planning guide or terms of reference to help you understand what will be required of them.

We may request that you obtain multiple bids for consulting proposals to ensure competitive prices and to compare consulting approaches. When you are notified of your project's eligibility to continue with your application for ABC financial assistance, you will be advised whether multiple consulting bids will be required for your proposal.

At a minimum, all proposals from consultants must include the following information:

- a work plan detailing the work to be completed and the timeframe in which it will be completed;
- a description of the methodology to be used in completing the work;
- a detailed budget that identifies the number of days required to complete the project, the per diem rates to be charged, as well as any out-of-pocket expenses for travel or administration;
- a detailed listing of the direct, related experience of the company hired to prepare the plan; and
- résumés for the individuals on the project team who will be completing the work.

Although ABC will evaluate the ability of the consultant to undertake the work and will make an assessment of the overall project budget, you must decide which consultant you will be able to work with most effectively. It is essential that you choose a supplier that will best suit your needs.

Please allow yourself sufficient time for the preparation of your Business Plan. This document is vital to the success of your application and your project. In our experience, this can take weeks, even months, depending on the complexity of your project.

How ABC will assess your Business Plan

Once your Business Plan is complete, you must submit one copy to your Development Officer. The assessment of your Business Plan is an ongoing, back-and-forth discussion and the time needed to complete it depends on the nature and complexity of your project and the completeness of the information provided. Your response time to the Development Officer's requests for further information can significantly speed up or slow down this process.

Once all of the information has been received by the Development Officer, you will be given one of two possible responses:

- Project Approved The Development Officer is satisfied that there is a viable business opportunity that warrants a recommendation for ABC investment.
- Project Declined The Development Officer along with ABC management has reviewed the proposal and determined that there is not a viable business opportunity warranting an ABC investment at this time. This does not necessarily mean that your proposal does not have merit. However, it will require serious revisions to be able to be considered a viable opportunity.

If your project is not approved, you will receive notification by telephone, as well as by mail, outlining the reasons for the decision.

If your project is approved, ABC must prepare a contract (subsequently referred to as the Letter of Offer) between you and ABC. You should receive an original copy of the Letter of Offer after your Development Officer has notified you of the investment approval.

What to expect in your Letter of Offer

All approved projects will be executed through a contribution agreement, which is called a Letter of Offer. The Letter of Offer will detail all elements of the financing approved by ABC, including loans, lending terms, amount of contributions, contribution terms, public information considerations, key dates and deadlines, special conditions and relevant contact information.

It is very important to review your Letter of Offer with your Development Officer to verify the amount of the contribution, any special conditions on ABC financing and any special milestone dates that must be met.

If the conditions specified in the Letter of Offer are not satisfied or met, the Letter of Offer may be withdrawn, and the amount paid to date by the Department may have to be repaid.

Once a Letter of Offer has been issued, sign and return one original copy of the document to ABC by the deadline indicated. Once the contract has been executed, you will be required to prepare claims in order to receive funding. Funds are provided only after eligible costs have been incurred and claimed.



How to Obtain Reimbursement

Your Letter of Offer will contain a financial commitment from ABC to reimburse you for the agreedto portion of the costs that you have identified in your Business Plan. To receive your first cheque, you must provide ABC with the following information:

- evidence that you have satisfied all of the conditions of payment identified in your Letter of Offer; and
- a completed Claim Summary Form and supporting invoices identifying all of the costs incurred to date.

For subsequent claims, you need only to provide a Claim Summary Form along with supporting invoices and proofs of payment, as directed by your Development Officer.

You are permitted to make one claim for payment per month. Because of the



administrative requirements of making a payment, the minimum claim amount is \$1000.

As your project progresses and you continue to submit claims, at some point you will near the end of your project. At this time, ABC reserves the right to retain 10 percent of the total ABC assistance to ensure that the project is completed as outlined in the Business Plan. This final 10 percent will be released upon confirmation by your Development Officer that the project has been satisfactorily completed.

Why you should keep in touch with ABC

Once you have received all of your payments and your business project is operating, ABC would like to keep in touch. We want to ensure that your business opportunity is a success. We will continue to monitor your progress and offer our support with your operational concerns for at least two years. We do this to:

- assist you in identifying small problems before they develop into big ones;
- ensure that you are maintaining the financial records needed for effective management and for adhering to the requirements of other lending institutions;
- review your progress;
- identify potential new opportunities arising from our extensive knowledge of the Aboriginal marketplace in Canada and around the world; and
- provide us with a tool to measure the overall success of ABC financing activities and ensure that we continue to provide effective services to clients.

At a minimum, you can expect to have your Development Officer visit your operation within the control period identified in your Letter of Offer. You will also be required to submit annual financial statements and may be required to complete a Business Performance Review for your business activity.

Any additional reporting requirements will be identified in your Letter of Offer and will be clearly identified to you by your Development Officer.

Remember, start by talking to us. For more information, please visit our Web site (abc-eac.ic.gc.ca) or contact the Aboriginal Business Canada office or External Delivery Organization nearest you.

Aboriginal Business Canada... building on success for the future.

For further information, please visit our Web site (abc-eac.ic.gc.ca).

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Industry

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Aboriginal Business Canada

YOU

Even more opportunities available...

How we work with you to succeed

What we look for





Industry Canada's Aboriginal Business Canada program provides a range of services and support. Working with clients and many partners, we are helping to promote the growth of a strong Aboriginal business sector in Canada. Our support to entrepreneurs varies, depending on client needs and program priorities.

About

Aboriginal Business Canada's (ABC) support focusses on a set of priorities intended to promote the establishment, growth and expansion of Aboriginal firms. These priorities are **innovation**, **trade and market expansion**, **tourism**, **youth entrepreneurship development** and **strengthening Aboriginal financial and business development organizations**.

Clients must be individuals of Canadian Indian, Métis or Inuit heritage, or majority-owned Aboriginal organizations or development corporations.

This publication provides a step-by-step description of what's involved when you apply for financial assistance for your business proposal.

We can:

- help you determine whether your proposed project is eligible for ABC assistance before you submit an application;
- help you develop your business plan by providing you with business planning guides, or terms of reference, advice and referrals to business consultants, if required, as well as financial support;
- provide you with sector information relevant to your business;
- help you access the lenders you will need for the commercial financing requirements of your business, which may include referring you to an Aboriginal Financial Institution;
- provide financial assistance, most often in the form of equity contributions;
- provide advice and financial assistance to facilitate business partnerships;
- offer loan insurance;
- provide financing towards the costs of management training and for business advisors once your business is operating; and
- provide financial assistance for conferences, workshops and studies related to ABC program priorities.



What is available for commercial ventures?

If you want to start a business, our role reflects the priorities outlined on page 1. We can help you to establish or acquire:

- a tourism business;
- a manufacturing business;
- a professional services business;
- a scientific/technical services business;
- a business that exports a product or service if you have a confirmed market; or
- in limited situations, a business linked to a specified major development.

Please note that this assistance is intended for first-time entrepreneurs and existing entrepreneurs/businesses that are proposing to carry out a particular commercial activity for the first time.

If you are already operating a business, you may be eligible for business planning, capital cost, marketing and business support financing related to activities that include:

- expanding sales into other regional, national or international markets;
- improving your business processes, productivity or sales through technology or other improvements, including the use of information and communications technologies in commercial applications; and
- developing, enhancing and commercializing new or existing products, technologies, systems and processes.

If you are an Aboriginal individual over the age of 18 but still under 30, we offer broader support. Contributions are available to help you start, acquire or expand a business, to source financing, to access markets, and to develop the specific management skills you will need. This will help you to graduate into the more competitive marketplace. The business opportunity can be in any sector.

How much funding can you expect?

Each proposal and request for financial support is assessed on its own viability and merits. This takes into account need, the size of the project, and other sources of financing available. A balanced financial package, involving debt financing from other sources, as well as a minimum level of your own equity is required. For youth entrepreneurs, the minimum cash equity required is equivalent to 10 percent of eligible project costs; for other applicants, the minimum required is 15 percent.

The level of support for your business project depends on a number of factors, which your development officer will discuss with you. While there are ceilings for the average contributions offered, the actual investment from ABC will be limited to only what is required to ensure that your project proceeds and is viable.

Project cost	Typical contribution level
Developing business plans, marketing plans or feasibility studies	Up to 75%
Starting, expanding or modernizing a profitable business	30-40%
Acquiring an existing business	30-40%
Developing new products, services or production processes	Up to 75%
Inventory costs	Discuss this with your officer
Operating costs	Discuss this with your officer
Implementing marketing initiatives	Up to 60%
Project-related management, technical and entrepreneurial training	75%
Accounting and professional business advice after you start your business	75%

The vast majority of Aboriginal Business Canada contributions are made to small and medium-sized businesses and are in the form of nonrepayable equity contributions. Contributions may be repayable in some circumstances.

In the case of larger, community-based projects, other conditions will be taken into account in order to determine the contribution level and repayability.

Loan insurance is also available to supplement or replace direct contributions.

What is available for advocacy initiatives?

If your Aboriginal organization requires support towards eligible activities designed to improve the business climate for Aboriginal firms in Canada, financial support may be available. Such activities include:

- organization or coordination of business-specific conferences, trade shows or other events or initiatives related to innovation, trade and market expansion, tourism, youth entrepreneurship development, business financing, or entrepreneurial and institutional capacitybuilding; or
- private-sector-led development of research, sector information and analysis, or other educational material, which increases the shareable data available on the progress of Aboriginal enterprise in Canada.

Support for this kind of activity is intended to result in widespread benefit; direct financial benefit does not result for the applicant. Results of the initiative are expected to be shared in some way, such as through publishing reports in print or on-line. For these types of projects, the applicant equity requirement may be waived.

With this as general background, and when you have reviewed the various published materials to answer initial questions, the next step is to talk to us about your specific proposal.



If you require assistance at any stage in the development of your business proposal, please contact your local Aboriginal Business Canada office. You can enquire about ABC services on-line (**abc-eac.ic.gc.ca**) or by phone at one the numbers listed below:

Halifax	(902) 426-2018
Montréal	(514) 283-1828
Ottawa	(613) 954-4064
Toronto	(416) 973-8800
Winnipeg	(204) 983-7316

Saskatoon	(306) 975-4361
Edmonton	(780) 495-2954
Calgary	(403) 292-8807
Vancouver	(604) 666-3871

You can also request assistance through one of our External Delivery or Alternate Service Delivery Organizations. For a list of these, check our Web site, or ask your nearest Aboriginal Business Canada office for contact information.

Your enquiry will be directed to a development officer who serves your particular geographic location, or to an officer in an External Delivery or Alternate Service Delivery Organization in your area.

The development officer is your ongoing point of contact within ABC. This person is responsible for assisting you through each phase of the financial support process. You should contact a development officer to enquire about:

- ABC's financial support;
- your eligibility and that of your business venture to receive financial support from ABC;

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- what personal financial resources you need to be eligible to receive support from ABC;
- what kind of business experience ABC will expect you to have;
- alternative funding sources, individuals, groups, organizations and other information sources that may assist you in planning and implementing your business venture; and
- how to make an application to ABC for financial support.

When you make an enquiry, please tell us how to contact you. You can ask ABC to contact you by phone, fax, e-mail or regular mail. Be sure to give us the complete contact information we need to reach you.

By making an enquiry and introducing yourself to your development officer, you begin an ongoing working relationship with ABC for assistance in getting your business idea implemented. Once you initiate an enquiry to ABC, an officer will call you.

You should not proceed with any purchases for your project, since any costs for which you have made a legal commitment prior to project approval will not be eligible for ABC support.

Applying to ABC for financial assistance for your business is a three-step process:

- Step One: Refer to ABC's information materials on-line (abc-eac.ic.gc.ca) to help you determine whether your project is eligible. The policies and guidelines that the development officers will use to assess your project are available on our Web site or from your development officer.
- Step Two: Based on your initial discussion with a development officer, and after reviewing the ABC investment criteria, if you feel you are eligible for support from ABC, submit a completed Statement of Intent, which you can fill out on-line (abc-eac.ic.gc.ca). You can also download a copy from our Web site, which you can print out and mail back to us. Or you can obtain a hard copy by mail or by fax.
- Step Three: If you are eligible for support, you will be asked to submit a business plan to determine the viability of your business venture.

The time needed to process your application for support will depend on the complexity of your project, and does not include the time you spend completing the required documentation. You can help by responding in a timely way to our requests for any further information needed to assess your proposal.

Your development officer will discuss the timelines when you apply.

How to submit a Statement of Intent

The Statement of Intent is a short outline of your business proposal. By completing this form, you are providing your development officer with necessary information to assess your basic eligibility for financial support under ABC guidelines. You can complete your Statement of Intent on-line (**abc-eac.ic.gc.ca**). You can also download a copy from our Web site, which you can print out and mail back to us. Or you can obtain a hard copy by mail or by fax.

If you need assistance in completing the form, please contact your development officer.

With the Statement of Intent, you must also provide your development officer with the following information about each of the principal owners of the company:

- evidence of Aboriginal ancestry;
- evidence of sufficient personal financial resources to undertake the project you are proposing;
- a résumé that highlights experience, training and/or education related to your business activity; and
- for existing businesses, a copy of your most recent financial statements (up to three years, if available).

Once you submit a complete Statement of Intent, your development officer will review it. He or she may ask you to provide additional information, or may request clarification of the information submitted.

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What ABC will do with this information

Once your development officer has received all of your information and clearly understands your plans, he or she is required to present your proposed project to a screening committee. This process helps to ensure that all projects are handled consistently on a project-by-project basis as well as across regions.

Eligibility is evaluated using the following considerations.

Applicant eligibility

- Is the applicant of Canadian Aboriginal descent? How will this be verified? In the case of partnerships and corporations where one or more proposed owners is not Aboriginal, please refer to the eligibility policies on the ABC Web site (abc-eac.ic.gc.ca) or ask your development officer.
- Does the applicant have the financial resources to undertake the business venture proposed?

Note: A credit check may be completed at this stage to determine your ability to access other forms of financing.

Business project eligibility

- Does the proposed management team have the skills required to undertake the project as described?
- Does the business idea make sense? For example, is there a good market opportunity? Does your proposal have a reasonable approach for reaching the market? Do the potential profits provide a sufficient return on investment?
- Does the business idea fit within the activities supported by ABC?

Other factors that may affect eligibility

A number of other policies and guidelines pertaining to specific situations may have an impact on your project's eligibility for support. Ask your development officer about this.

After your project has been reviewed by the screening committee, your development officer will contact you with one of the following responses:

- a request for further information for re-screening the project;
- a request to submit a complete business and/or marketing plan;
- a request for consulting proposals to complete a business and/or marketing plan;
- notification that ABC will proceed with the assessment of your business plan; or
- notification that your application did not meet ABC investment requirements, and was not approved for funding.

If your application is determined to be eligible, the development officer will inform you immediately by telephone. A follow-up letter may also be sent to outline what is required to proceed. Note that this confirmation of eligibility does not guarantee that your application will be approved for financial assistance at this time. ABC must still evaluate your business venture's viability by reviewing your business plan.

You should not proceed with any purchases for your project, since any costs for which you have made a legal commitment prior to project approval will not be eligible for ABC support.

If your application is considered ineligible, the development officer will contact you to explain the reasons for this decision.

How to submit a business plan

Once you and your proposal have been deemed eligible for ABC financial support, your development officer will request a complete business and/or marketing plan. You may complete the plan yourself, or you may request assistance from an arm's-length third-party consultant. If you do work with a consultant, you should nonetheless be actively involved in the preparation of your plan.

If you complete the plan yourself ...

There are a number of resources you can use to complete your business plan. Your development officer will be able to direct you to these resources and guide you through the process.

At a minimum, your plan must include five sections.

- 1) Management plan: How do you plan to manage your business?
- 2) Market assessment/marketing plan: What products and services do you intend to sell? To whom? How do you plan to price your products or services? How do you plan to promote your business? What methods will you use to distribute your products and services?
- 3) Operational plan: How do you plan to operate your business on a day-to-day basis, including purchasing, working with suppliers, manufacturing processes, human resources requirements, meeting federal, provincial or territorial government regulations, and so on?
- 4) Financing plan: What is this proposed business project going to cost? How do you intend to finance it?

5) Financial projections: You must submit financial projections for your business, for up to three years, if possible. These usually contain a monthly cashflow projection, projected income statements, projected balance sheets and projected sources and uses of funds statements. Include any assumptions made with respect to your financial projections.

Include all information necessary to provide ABC with a full understanding of your business opportunity.

If you request a consultant to assist in preparing your business plan...

ABC may be able to reimburse some of the fees involved, but we will need to assess this and have a Letter of Offer in place before any work begins. Consultants must be arm's-length. If you are unsure what you should be looking for in third-party consultants, your development officer can provide you with a business planning guide or terms of reference to help you understand what will be required of them.

We may request that you obtain multiple bids for consulting proposals to ensure competitive prices and to compare consulting approaches.

At a minimum, all proposals from consultants must include the following information:

- a work plan detailing the work to be completed and the timeframe in which it will be completed;
- a description of the methodology to be used in completing the work;
- a detailed budget that identifies the number of days required to complete the project, the per diem rates to be charged, as well as any out-of-pocket expenses for travel or administration;
- a detailed listing of the direct, related experience of the company hired to prepare the plan; and
- résumés demonstrating the capability or expertise of the individuals on the project team who will be completing the work.

Although ABC will evaluate the ability of the consultant to undertake the work and will make an assessment of the overall project budget, you must decide which consultant you will be able to work with most effectively. It is essential that you choose a consultant that will best suit your needs.

Please allow yourself sufficient time for the preparation of your business plan. This document is vital to the success of your application and that of your business venture. In our experience, preparing a business plan can take weeks, even months, depending on the complexity of your project.



How ABC will assess your business plan

Once your business plan is complete, you must submit one copy to your development officer. The assessment of your business plan is an ongoing, back-and-forth discussion, and the time needed to assess it depends on the nature and complexity of your project and the completeness of the information provided. Your response time to the development officer's requests for further information can significantly speed up or slow down this process.

When all of the information has been received by your development officer, you will be given one of two possible responses:

- Project Approved: The development officer is satisfied that there is a viable business opportunity that warrants a recommendation for ABC investment.
- Project Declined: The development officer along with ABC management has reviewed the proposal and determined that there is not a viable business opportunity warranting an ABC investment at this time. This does not necessarily mean that your proposal does not have merit. However, it will require serious revisions to be able to be considered a viable opportunity.

If your project is not approved, you will receive notification by telephone, as well as by mail, outlining the reasons for the decision.

If your project is approved, ABC must prepare a contract (subsequently referred to as the Letter of Offer) between you and ABC. You should receive an original copy of the Letter of Offer after your development officer has notified you of the investment approval.

What to expect in your Letter of Offer

All approved projects will be executed through a contribution agreement, which is called a Letter of Offer. The Letter of Offer will detail all elements of the financing approved by ABC, including loans, lending terms, amount of the contribution, contribution terms, public information considerations, key dates and deadlines, special conditions and relevant contact information.

It is very important to review your Letter of Offer with your development officer to verify the amount of the contribution, any special conditions on ABC financing and any special milestone dates that must be met.

If the conditions specified in the Letter of Offer are not satisfied or met, the Letter of Offer may be withdrawn, and the amount paid to date by Industry Canada may have to be repaid.

Once a Letter of Offer has been issued, you will be asked to sign and return one original copy of the document to ABC by the deadline indicated. Once the contract has been executed, you will be required to prepare claims in order to receive funding. Funds are provided only after eligible costs have been incurred and claimed.



How to Obtain Reimbursement

Your Letter of Offer will contain a financial commitment from ABC to reimburse you for the agreed-to portion of the costs that you have identified in your business plan. To receive your first cheque, you must provide ABC with the following information:

- evidence that you have satisfied all of the conditions of payment identified in your Letter of Offer; and
- a completed Claim Summary Form and supporting invoices identifying all of the costs incurred to date.

For subsequent claims, you need only to provide a Claim Summary Form along with supporting invoices and proofs of payment, as directed by your development officer.

You are permitted to make one claim for payment per month. Because of the administrative requirements of making a payment, the minimum claim amount is \$1 000.



As your project progresses and you continue to submit claims, at some point you will near the end of your project. At this time, ABC will normally retain 10 percent of the total ABC assistance to ensure that the project is completed as outlined in the business plan. This final 10 percent will be released upon confirmation by your development officer that the project has been satisfactorily completed.

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Why you should keep in touch with ABC

Once you have received all payments and your business project is operating, ABC would like to keep in touch. We want to ensure that your business opportunity is a success. We will continue to monitor your progress and offer our support with your operational concerns for at least two years. We do this to:

- assist you in identifying small problems before they develop into big ones;
- ensure that you are maintaining the financial records needed for effective management and for adhering to the requirements of other lending institutions;
- review your progress;
- identify potential new opportunities arising from our knowledge of the Aboriginal marketplace in Canada and around the world; and
- provide us with a tool to measure the overall success of ABC financing activities and ensure that we continue to provide effective services to clients.

At a minimum, you can expect to have your development officer visit your operation within the control period identified in your Letter of Offer. You will also be required to complete an annual business performance review and may be required to submit annual financial statements for your business activity.

Any additional reporting requirements will be identified in your Letter of Offer and will be clearly identified to you by your development officer.

Remember, start by talking to us. For more information, please visit our Web site (**abc-eac.ic.gc.ca**) or contact the Aboriginal Business Canada office nearest you. Contact information is listed on page 5.

Aboriginal Business Canada... building on success for the future.

For further information, please visit our Web site (**abc-eac.ic.gc.ca**).

Aussi disponible en français sous le titre : Entreprise autochtone Canada et vous.

> Cat. No. C2-605/2002-2E ISBN 0-662-31722-X 53637E



Aboriginal Business Canada works to increase the number of Aboriginally owned and operated firms in Canada. We are building on more than a decade of partnership with the Aboriginal private sector, and on the creation of thousands of Aboriginal business ventures.

For eligible clients with eligible and viable proposals, we provide financing to help you start or acquire a business. This assistance is intended for first-time entrepreneurs and existing entrepreneurs/businesses that are proposing to carry out a particular commercial activity for the first time. Support falls into four categories.

Tourism creates opportunities for Aboriginal businesses in most parts of Canada. Eligible ventures include destinations and attractions, accommodation, transportation companies, food and beverage establishments, retail outlets and tourism services. You must be able to demonstrate that you expect to make 60 percent of your revenue from tourists. (*Tourism* is defined as people's activities when they are travelling outside their usual environment for leisure, business or other reasons.)

We are trying to encourage **manufacturing** as a business type, because of the many related innovation, employment and market expansion benefits that result. Therefore, manufacturing operations are eligible for support. Manufacturers turn materials into new, readyto-use products or into materials that another business will use in further manufacturing. You may establish your business in production facilities or at home, using either machinery or hand tools. Aboriginal Business Canada also supports individuals who offer **business**, **professional**, **scientific and technical services**, such as lawyers, accountants, architects, engineers, surveyors, consultants and providers of selected telecommunications services, such as Internet service providers. You must have a college diploma or university degree in your field, or an equivalent combination of education and experience, or be a member of your profession's national governing body.

In order to promote the development of Aboriginal small business in remote areas of Canada, assistance is also available for Aboriginal **businesses linked to specified major developments**, as follows:

- nickel mining (Voisey's Bay, Newfoundland and Labrador);
- hydro development (Lower Churchill Falls, Newfoundland and Labrador);
- hydroelectric expansion (northern Manitoba);
- oil sands expansion (Athabasca region, Northern Alberta);
- diamond mining (Northwest Territories);
- pipeline construction (northern Canada);
- off-shore gas development (Nova Scotia); and
- hydro expansion (northern Quebec).

In addition to meeting the typical Aboriginal Business Canada eligibility requirements, you may also be required to take training in management, financing or other areas, to be eligible for support.

Aboriginal Business Canada has helped thousands of entrepreneurs take the necessary steps to grow their businesses. Most often this involves innovation, marketing or market expansion projects.

Aboriginal Business Canada provides financial and other assistance to projects involving **innovation**. To be eligible, your project must represent a significant change in the operation of the business and must improve its profitability. The innovation must be something new to the firm and, ideally, be a change that helps you meet or exceed industry standards.

Some examples of business innovation include developing new products or adapting existing ones, improving processes to make your business run more smoothly and reduce costs, getting ISO certification or investing in equipment that features new or improved technology.

Aboriginal Business Canada supports businesses in all sectors taking steps to expand their existing markets. Eligible costs include **marketing** costs, costs of engaging consultants and other qualified professionals, and costs associated with providing financial and business services.

Another important way for your business to succeed is to **expand into new markets**. Businesses seeking to enter new domestic or international markets that can clearly demonstrate they need additional support are eligible for Aboriginal Business Canada funding for capital costs. If you are interested in expanding into a new market *in Canada* (generally, to a market located at least 100 km away from where you currently do business), and would like help from Aboriginal Business Canada to do so, your business must:

- have been operating successfully for at least one year;
- be financially stable and have the cash flow to expand;
- have a targeted marketing plan; and
- have catalogues, price lists and other promotional material, adequate inventory levels, production capacity and distribution systems to show that you can supply the new market.

Aboriginal Business Canada also supports businesses looking to expand into new markets *outside Canada*. To be eligible for funding, your business must:

- have been operating in Canada for at least two years;
- have minimum annual sales of \$75 000;
- have clear sales growth and profits;
- be financially stable and have the cash flow to expand;
- have experience exhibiting in Canadian trade shows;
- have a targeted export marketing plan; and
- have the capacity to supply the new market.

The evidence is in! Aboriginal young people are becoming entrepreneurs at significant rates.

Starting your own business may be a good way for you to take advantage of a talent, be your own boss, create a job for yourself and others, and start to build your own future. It takes hard work, specific business skills, and at least some money to invest in your business.

If you are ready for the challenges involved, and you are currently between the ages of 18 and 29, Aboriginal Business Canada may be able to help you. We have financial assistance, business support and information for eligible youth entrepreneurs with eligible and viable proposals to help start, expand, or acquire a business. Your commercial venture can be in any business sector. There are two requirements you must meet.

- You must have a cash investment (equity) in the proposed project of at least 10 percent of the amount of project costs eligible for support (check with Aboriginal Business Canada about this).
- If you own the business with partners who are not Aboriginal youth, you must hold a majority interest in the business.

You may also be required to take training courses in management, financing or other areas to ensure you can meet the needs of your business.



In addition to working with individual businesses, Aboriginal Business Canada has helped to create a network of Aboriginal business and financial organizations and worked with various sectoral organizations and other institutions to develop important information and resources about Aboriginal entrepreneurship in Canada. Initiatives are led by the private sector, with support from Aboriginal Business Canada for advocacy and research activities designed to improve the business climate for Aboriginal enterprise.

Because of the potentially broad range of opportunities possible in this area, Aboriginal Business Canada must have a very clear idea of the specific activities you wish to carry out before it can consider financial support. You will need to submit a detailed proposal that outlines the objectives of the project, as well as the expected results and Aboriginal economic benefits. This includes a detailed work plan with costs and a time frame for activities. Aboriginal Business Canada also continues to deliver programs and services in partnership with Aboriginal financial and business development organizations that, in turn, provide business services and support to Aboriginal firms.

Instructions

- The Statement of Intent allows us to determine eligibility for support available through Aboriginal Business Canada. Therefore, it is important that you answer all questions completely; use attachments if space is insufficient. Include any additional information that supports your proposal, such as business studies, market studies, financial statements and relevant industry information.
- Before making a commitment to provide assistance, Aboriginal Business Canada may require an assessment of the potential impact of your project on the environment. To minimize delays, you should submit with your Statement of Intent a copy of environmental studies or any other available information concerning possible environmental impacts.
- 3. Please ensure that your application is signed and dated.
- Please submit the completed Statement of Intent, including attachments, to the Aboriginal Business Canada office nearest you. Retain a copy for your files. The Statement of Intent can also be completed on-line at our Web site (abc-eac.ic.gc.ca).
- 5. Before completing the assessment of your Statement of Intent, a development officer will review the information in the document and contact you to discuss your proposal in more detail.
- Following a review and discussion of the information provided, depending on the nature of your application, you may be asked to supply a comprehensive business plan.

Information to assist you

1. Aboriginal Business Canada supports opportunities that help Aboriginal firms grow in regional, national or international economies. We strongly recommend that, before completing the Statement of Intent, you refer to the literature available from Aboriginal Business Canada and discuss your project in detail with a development officer.

Information materials are available at each of the Aboriginal Business Canada offices listed below or on-line through the Aboriginal Business Canada Web site (abc-eac.ic.gc.ca).

Note: This material is provided for information purposes only. Specific questions concerning eligibility and program criteria should be discussed with a development officer.

2. Under the provisions of the Access to Information Act, Aboriginal Business Canada cannot guarantee the confidentiality of all information provided to us by third parties. Personal and sensitive business information, however, is protected under the Privacy Act. Any information collected by survey/questionnaire/interview that would qualify for protection under section 19 or 20 of the Privacy Act will be treated in a confidential manner.

For more information

We provide a range of support, information products and services to Aboriginal entrepreneurs and business organizations. For more information, please contact the Aboriginal Business Canada office nearest you.

Area	Telephone	Facsimile	E-mail
Halifax		(902) 426-1643	abc.halifax@ic.gc.ca
Montréal	(514) 283-1828	(514) 283-1843	abc.montreal@ic.gc.ca
Ottawa			abc.ottawa@ic.gc.ca
Toronto	(416) 973-8800	(416) 973-2255	abc.toronto@ic.gc.ca
Winnipeg		(204) 983-4107	abc.winnipeg@ic.gc.ca
		(306) 975-5334	
Edmonton		(780) 495-4172	abc.edmonton@ic.gc.ca
Calgary	(403) 292-8807		abc.edmonton@ic.gc.ca
			abc.vancouver@ic.gc.ca

Statement of Intent Number

Statement of Intent

To help us with our information and marketing efforts, please tell us where you learned about Aboriginal Business Canada. (Check all that apply)

Advertising	Aboriginal business or financial organization
Business contact	Economic development officer
Industry Canada office	Aboriginal Business Canada Web site
Canada Business Service Centre	Other Web site (please specify)
Small business information fair	Conference/workshop (please specify)
	Other (please specify)

A. Applicant information	
Applicant legal name	Business operating name
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Mailing address	Business address (if different from mailing address)
Residence telephone number	Work telephone number
E-mail address	Facsimile number

Ownership information

Owner(s) name	Heritage (please attach documentation) (Status Indian, Non-Status Indian, Métis, Inuit, Non-Aboriginal)	Gender (Information for statistical purposes only)	Percentage of ownership	Date of birth
		+		

Education/experience

For each owner, please attach a statement of education, training, employment history and management experience (résumé). Summarize below how the education/experience relates to this proposal.

Summary of owner's (owners') net worth

If the business has multiple owners, please submit a separate statement of net worth for each. For incorporated companies or band- or Aboriginal-community-owned businesses, please attach the most recent balance sheet.

Assets	\$ Liabilities	\$
Cash/bank balances (confirmation required)	 Charge account balances	
Real estate	Mortgages	
Equipment	 Loans outstanding	
Vehicle(s)	Vehicle(s)	
Other (specify)	Other (specify)	
Other investments	 Other accounts owing	
Total assets (A)	Total liabilities (B)	
	 Net worth (A) – (B)	

B. Project information

I am seeking assistance for one of the following (check only one):

Support to start or acquire a business

Support for an existing business

Support for a youth entrepreneur

Support for an Aboriginal business organization

Please refer to the fact sheets in the application kit to find out about the types of activities and sectors supported under each heading.

Description of the project

What product or service will you be providing, or are you currently providing? Identify your current and/or target market and any existing competitors. Attach any additional information that helps support your proposal, such as business studies, market studies and relevant industry information. For advocacy projects (i.e., projects designed to improve the climate for Aboriginal business), please outline the objectives, expected participants, timing, location, and any other significant information.

Is the project located in a First Nation community?

• Yes		🖸 No
name of First	t Nation community	
Information for statistical purposes on	y.	
Structure of business		
Individual/sole proprietorship	Corporation	Joint venture
D Partnership	Incorporated company, band	d- or Aboriginal-community-owned
Other (please specify)		

Estimated project costs and financing

Please itemize major projected expenditures, and set out the proposed financing package. Total project costs must equal Total project financing. These are estimates only and are intended to provide Aboriginal Business Canada with information on the expected size and scope of your project.

Estimated project costs	\$ Estimated project financing	\$
Business planning	Minimum applicant cash equity	
Capital	Business plan and business support: 25% of cost	
Land	Capital and operating:	
Building	youth entrepreneurs 10%; others 15%	
Equipment	Aboriginal Business Canada assistance	
Inventory		
Other (specify)		
	Other government assistance	
Operating		
Insurance		
Utilities		
Other (specify)		
	Commercial financing	
Marketing		
Business support		
Other (specify)	Other financing	
	 Total and financian	
Total project costs	Total project financing	

Sources of commercial financing

Please identify the contact person and telephone number of financial institutions, government organizations or others you have approached to finance this project.

Contact person	Telephone	Organization

C. Other information		
Please provide the information requested below.		
s this an existing business? If yes, please provide financial statements for the last three years.	C Yes	□ No
Have you ever received financial assistance from the Government of Canada (including Aboriginal Business Canada)? If yes, please describe.	C Yes	🗋 No
Are you applying to any other government programs for financial assistance for this project? If yes, please describe.	C Yes	🗋 No
Do you, or your business, owe money to the Government of Canada? If yes, please describe.	C Yes	🗋 No
Have you already made any financial commitments for the project? If yes, please describe. Note: Any costs for which you have made a legal commitment prior to project approval will not be eligible for Aboriginal Business Canada support.	C Yes	□ No
Have you attached documentation verifying your Aboriginal ancestry? (Evidence of Aboriginal ancestry must be provided before Aboriginal Business Canada can proceed with your application.)	C Yes	🛛 No

D. Declaration

Note: Each applicant must sign and date this Statement of Intent.

To the Minister of Industry:

The statements herein and the attachments hereto reflect an accurate description and estimate of costs regarding the intended project.

I (We) authorize duly appointed representatives of the Minister to obtain from and share with persons or organizations, public or private, any information necessary to complete the assessment of the project outlined in this Statement of Intent.

I (We) certify that I am (we are) of Aboriginal descent and/or represent a company that is majority-Aboriginal owned.

Signature	Date
Signature	Date
Signature	Date

When sending your completed Statement of Intent, please ensure that you include the following:

- evidence of Aboriginal ancestry;
- evidence of sufficient personal financial resources to undertake the project you are proposing;
- a résumé that highlights experience, training and/or education related to your business activity;
- for existing businesses, a copy of your most recent financial statements (up to three years, if available);
- any additional information that supports your proposal, such as business studies, market studies or relevant industry information; and
- a copy of any partnership agreements or incorporation documents.

Notes

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