

### **At Your Service!**

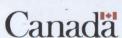


# Library and Knowledge Centre

Get the Information Advantage: Discover your Library







#### **Electronic Sources**

LibraryLink, the Library's intranet site is your gateway to reliable content:

- 50+ business and specialized sources
- 15,000+ electronic journals
- · Media monitoring tools including NewsDesk, Factiva and Eureka



#### Portfolio Librarians

Librarians assigned to business units provide personalized research help:

- Research support throughout the course of projects
- Setting up search alerts
- Presentations tailored to your group's information needs



#### Business Books and Journals

Browse our print collections directly from your desktop:

- 63,000+ titles via our Library Catalogue
- Content supporting the major business lines of the department

#### Loans and Interlibrary Loans

We can provide you with books, journal articles, reports

- We have access to a network of library collections across North America
- We will borrow items on your behalf from other libraries

#### Procurement

We can procure books, subscriptions and electronic

- Help with contracting and copyright issues
- Facilitate partnerships in the purchasing of costly reports and subscriptions

## Library and Knowledge Centre

235 Queen St., 3rd floor, West Tower Ottawa, Ontario K1A 0H5

Monday to Friday 9 a.m. - 5 p.m. ET.

Contact Us

## http://biblio.ic.gc.ca

### Research Assistance

Call, e-mail, or simply drop by the Library for help with:

- Electronic sources
- Media monitoring
- · Search strategies, locating facts, statistics, journal articles, and news stories
- · In-depth research

### **Training Services**

We offer various training options to suit your schedule:

Orientation sessions and resource-specific sessions

- Basic ICWiki training
- Webinars
- Guides on our sources
- · Information booths at your events





#### Multipurpose Training Areas Our facilities provide a dynamic and

interactive learning setting:

- Media and information screens · SMART Board - interactive white-
- Teleconferencing capabilities
- Hands on training stations