By the numbers:

Consumer products and cosmetics incident reporting Did you know you can report injuries,

near misses or safety concerns caused by consumer products and cosmetics? It's easy and it could save lives.

It's part of Health Canada's job to help keep children, families and all Canadians safe from potentially harmful products but you can help, too.

You can tell us about any injuries or property damage caused, near misses that happened, or any concerns you have about the safety of consumer products or cosmetics. Your reports will help us look into possible dangers and take action to help keep everyone safe.



### **WE WOULD ALL BENEFIT** IF MORE CANADIANS REPORTED.

NEED

**72%** 

Percentage of Canadians who seek out information on safety **issues** related to products

**AWARENESS** 

36%

Percentage of Canadians who are aware they can report safety incidents to Health Canada

**ACTION** 

9%

Percentage of Canadians who have personally reported safety incidents in the past

Health Canada Survey Report October 2020

Source: Fact Based Survey On Consumer Products And Cosmetics -

# **BUT CAN ALSO BE PREVENTABLE.**

**IN THE YEAR 2018:** 

**INJURIES CAN BE SERIOUS —** 



17,475 deaths

were related to

injuries in Canada



61,400 disabilities

injuries in Canada

were caused by



231,530 hospitalizations

were caused by

injuries in Canada Health Canada received only about **2,355** incident reports in the same year.

While not all injuries can be attributed to unsafe products, this low number suggests many incidents are not being reported. **Source:** Cost of Injury in Canada 2021 – Parachute report

**INJURIES, DEATHS, NEAR MISSES** 

AND PROPERTY DAMAGE ARE CAUSED BY MANY PRODUCTS EACH YEAR.

Health Canada received in 2020.

Number of consumer and cosmetic product incident reports

### **CONSUMER PRODUCTS** REPORTED (2020)

**Top 10** 

#### 1. Toys 2. Electric ranges or ovens

- 3. Telephones or accessories
- 4. Laundry soaps or detergents 5. Computers
- 6. Chairs 7. Thermostats

- 10. Dishwashers
- 8. Diapers 9. Riding lawn mowers or garden tractors

## **COSMETIC PRODUCTS**

**Top 10** 

### REPORTED (2020) 1. Cleansers

- 2. Moisturizers 3. Makeup (non-permanent)
- 4. Conditioners 5. Shampoos
- 6. Styling products
- 7. Bath Products (incl. bath bombs, salts and oils)
- 8. Nail polish remover 9. Straightening, waving and curling products 10. Antiperspirant/Deodorant

# **CONSUMER PRODUCTS REPORTED INVOLVING A DEATH (2020)**

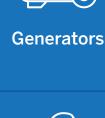


Car seats



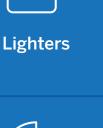
Candles and

candle holders



**Baby slings** 

and wraps

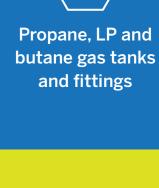




Source: Health Canada's Consumer Product Safety Program Annual Surveillance Report: 2020

**Bassinets** 

and cradles



Reporting only takes a few minutes and may prevent others from experiencing the impacts of injuries or deaths in the future.

THERE ARE 3 SIMPLE STEPS TO REPORTING.

Fill in the online reporting

form for consumers

www.Canada.ca/r

Go to Canada.ca/

report-a-product

Click 'Submit'

**Submit** 

Your products can't tell us that they're not safe — but you can.

You can learn more or submit a report at Canada.ca/report-a-product





Your story can protect others





Santé Canada

