Annual Report to Parliament on the administration of the *Access to Information Act*

2023 - **202**4

Annual Report of the Minister of Agriculture and Agri-Food Canada to Parliament on the administration of the Access to Information Act

April 1, 2023 to March 31, 2024

1. Introduction

The Access to Information Act was proclaimed on July 1, 1983. The purpose of the Access to Information Act is to provide Canadian citizens or permanent residents the right of access to information contained in government records subject to certain specific and limited exceptions.

As per section 72 (1) of the *Access to Information Act*, the head of every government institution is required to prepare an annual report on the administration of this *Act* within the institution during each fiscal year and table it to Parliament.

The Canadian Dairy Commission (CDC), a federal Crown corporation, plays a central facilitating role for the multi-billion dollar Canadian dairy industry. The CDC was established in 1966 with the proclamation of the *Canadian Dairy Commission Act* and reports to Parliament through the Minister of Agriculture and Agri-Food. Funded by the federal government, producers and the marketplace, the CDC strives to balance and serve the interests of all dairy stakeholders: provincial marketing boards and agencies, producers, processors, further processors, consumers and governments.

As per the Canadian Dairy Commission Act, the CDC's legislated objectives are:

- to provide efficient producers of milk and cream with the opportunity to obtain a fair return for their labour and investment; and
- to provide consumers of dairy products with a continuous and adequate supply of dairy products of high quality.

2. Organizational Structure

At the CDC, the Corporate Secretary, who is also the ATIP Coordinator, is responsible for administering all access to information and privacy requests. The Corporate Secretary reports to the Director, Corporate Services. Delegated signing authority for access to information requests is assigned to the Corporate Secretary.

The Corporate Secretary is responsible for coordinating and implementing ATIP related policies, guidelines and procedures at the CDC to ensure compliance with the *Access to Information Act* and the *Privacy Act*. In addition, the Corporate Secretary provides guidance on ATIP related matters and, when required, consults with other federal and provincial government institutions.

The CDC was not party to any service agreements under section 96 of the *Access to Information Act* during the reporting period of April 1, 2023 to March 31, 2024.

3. Delegation Order

The CDC's Chair has delegated to the Corporate Secretary the authority to oversee the administration of the *Access to Information Act* and the *Privacy Act* for the CDC and to ensure compliance with the legislation. A copy of the approved delegation order can be found in the appendix A.

4. Performance 2023-2024

A copy of the CDC's Statistical Report on the *Access to Information Act* for the reporting period of April 1, 2023, to March 31, 2024, can be found in the appendix B.

• Statistics on the total number of requests: 10 requests were received in 2023-2024. One request was outstanding from the previous reporting period. 9 requests were closed during the reporting period, and one carried over to the next reporting period.

- Consultations from Other Government Institutions: There was two consultations from other Government of Canada institutions received during the reporting period.
- Exemptions Applied: N/A
- Completion Time: N/A
- Fees: During this reporting period, \$45 were collected.
- Reporting on New Exemptions: Please see the appendix C for reporting on new exemptions.
- Supplemental Statistical Reporting: Please see the appendix D for the Supplemental Statistical Report for the reporting period of April 1, 2023, to March 31, 2024.

5. Training and Awareness

The Corporate Secretary attends, from time to time, ATIP community meetings hosted by Treasury Board Secretariat of Canada. During the 2023-2024 reporting period, the Corporate Secretary worked closely with the ATIP Office at Agriculture and Agri-Food Canada where continued training and advice was provided.

6. Policies, Guidelines, Procedures and Initiatives

The CDC Policy on Access to Information and Privacy (ATIP) and the procedures on responding to ATIP requests are available to all employees on the CDC's document repository.

7. Summary of Key Issues and Actions Taken on Complaints or Audits

No complaints or investigations to the Information Commissioner were received or submitted in 2023-2024.

8. Monitoring Compliance

For each request, the Corporate Secretary notes the search time of everyone involved in responding to the request. Once the Corporate Secretary receives all the documentation, she keeps track of her time consulting staff members and reviewing the documents for applying exemptions. This information is kept for statistical purposes and is available to Agriculture and Agri-Food Canada's ATIP Office.



Canadian Dairy Commission Building 55, NCC Driveway Central Experimental Farm 960 Carling Avenue Ottawa, ON K1A OZ2 613 792-2000

Fax: 613 792-2009

E-mail: cdc-ccl@agr.gc.ca

Internet: www.cdc-ccl.gc.ca

Commission Canadienne du lait Edifice 55, Promenade de la CON Ferme experimentale centrale 960, avenue Carling Ottawa (Ontario) K1A OZ2 613 792-2000

Telec.: 613 792-2009 Courriel: <u>cdc-ccl@agr.gc.ca</u> Internet: <u>www.ccl-cdc.gc.ca</u>

Your file Votre reference
Our file Notre reference

Date: September 13, 2024

ACCESS TO INFORMATION AND PRIVACY DELEGATION ORDER

TO: Priscilla Revolus, Coporate Secretary

FROM: Jennifer Hayes, Chair

The Chair, pursuant to section 95 of the *Access to Information Act* and section 73 of the *Privacy Act*, hereby designates the Corporate Secretary to exercise the powers, duties and functions of the Chair of the Canadian Dairy Commission.

This designation replaces all previous delegation orders.

Schedule Position: Corporate Secretary Access to Information Act: Full authority

Privacy Act: Full authority

Signed in Ottawa on the 13th day of September 2024.

Chair,

Jennifer Hayes

Canada



Gouvernement du Canada

Statistical Report on the Access to Information Act

Name of institution:	Canadian Dairy Commission		
Reporting period:	2023-04-01	to	2024-03-31

Section 1: Requests Under the Access to Information Act

1.1 Number of requests

		Number of Requests
Received during reporting period		9
Outstanding from previous reporting periods		1
Outstanding from previous reporting period	0	
Outstanding from more than one reporting period	1	
Total		10
Closed during reporting period		9
Carried over to next reporting period		1
Carried over within legislated timeline	1	
Carried over beyond legislated timeline	0	

1.2 Sources of requests

Source	Number of Requests
Media	1
Academia	0
Business (private sector)	0
Organization	0
Public	6
Decline to Identify	2
Total	9

1.3 Channels of requests

Source	Number of Requests
Online	9
E-mail	0
Mail	0
In person	0
Phone	0
Fax	0
Total	9

Section 2: Informal Requests

2.1 Number of informal requests

		Number of Requests
Received during reporting period		0
Outstanding from previous reporting periods		0
Outstanding from previous reporting period	0	
Outstanding from more than one reporting period	0	

Total	0
Closed during reporting period	0
Carried over to next reporting period	0

2.2 Channels of informal requests

Source	Number of Requests
Online	0
E-mail	0
Mail	0
In person	0
Phone	0
Fax	0
Total	0

2.3 Completion time of informal requests

	Completion Time								
0 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total		
0	0	0	0	0	0	0	0		

2.4 Pages released informally

Less Than 100 Pages Released		100-500 Pages Released		501-1000 Pages Released		1001-5000 Pages Released			nan 5000 Released
Number of Requests	Pages Released	Number of Requests	Pages Released	Number of Requests	Pages Released	Number of Requests	Pages Released	Number of Requests	Pages Released
0	0	0	0	0	0	0	0	0	0

2.5 Pages re-released informally

Less Than 100 Pages Re-released		100-500 Pages Re-released		501-1000 Pages Re-released			-5000 e-released		nan 5000 e-released
Number of Requests	Pages Re- released	Number of Requests	Pages Re- released	Number of Requests	Pages Re- released	Number of Requests	Pages Re- released	Number of Requests	Pages Re- released
0	0	0	0	0	0	0	0	0	0

Section 3: Applications to the Information Commissioner on Declining to Act on Requests

	Number of Requests
Outstanding from previous reporting period	0
Sent during reporting period	0
Total	0
Approved by the Information Commissioner during reporting period	0
Declined by the Information Commissioner during reporting period	0
Withdrawn during reporting period	0
Carried over to next reporting period	0

Section 4: Requests Closed During the Reporting Period

4.1 Disposition and completion time

	Completion Time								
Disposition of Requests	0 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total	
All disclosed	0	2	0	0	0	0	0	2	
Disclosed in part	0	0	0	0	0	0	0	0	
All exempted	0	0	0	0	0	0	0	0	
All excluded	0	0	0	0	0	0	0	0	
No records exist	3	4	0	0	0	0	0	7	
Request transferred	0	0	0	0	0	0	0	0	
Request abandoned	0	0	0	0	0	0	0	0	
Neither confirmed nor denied	0	0	0	0	0	0	0	0	
Declined to act with the approval of the Information Commissioner	0	0	0	0	0	0	0	0	
Total	3	6	0	0	0	0	0	9	

4.2 Exemptions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
13(1)(a)	0	16(2)	0	18(a)	0	20.1	0
13(1)(b)	0	16(2)(a)	0	18(b)	0	20.2	0
13(1)(c)	0	16(2)(b)	0	18(c)	0	20.4	0
13(1)(d)	0	16(2)(c)	0	18(d)	0	21(1)(a)	0
13(1)(e)	0	16(3)	0	18.1(1)(a)	0	21(1)(b)	0
14	0	16.1(1)(a)	0	18.1(1)(b)	0	21(1)(c)	0
14(a)	0	16.1(1)(b)	0	18.1(1)(c)	0	21(1)(d)	0
14(b)	0	16.1(1)(c)	0	18.1(1)(d)	0	22	0
15(1)	0	16.1(1)(d)	0	19(1)	0	22.1(1)	0
15(1) - I.A.*	0	16.2(1)	0	20(1)(a)	0	23	0
15(1) - Def.*	0	16.3	0	20(1)(b)	0	23.1	0
15(1) - S.A.*	0	16.4(1)(a)	0	20(1)(b.1)	0	24(1)	0
16(1)(a)(i)	0	16.4(1)(b)	0	20(1)(c)	0	26	0
16(1)(a)(ii)	0	16.5	0	20(1)(d)	0		
16(1)(a)(iii)	0	16.6	0			•	
16(1)(b)	0	17	0	1			
16(1)(c)	0		•				
16(1)(d)	0	* I.A.: Inter	national Affairs D	ef.: Defence of Canada	S.A.: Subversive A	ctivities	

4.3 Exclusions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
68(a)	0	69(1)	0	69(1)(g) re (a)	0
68(b)	0	69(1)(a)	0	69(1)(g) re (b)	0
68(c)	0	69(1)(b)	0	69(1)(g) re (c)	0
68.1	0	69(1)(c)	0	69(1)(g) re (d)	0
68.2(a)	0	69(1)(d)	0	69(1)(g) re (e)	0
68.2(b)	0	69(1)(e)	0	69(1)(g) re (f)	0
		69(1)(f)	0	69.1(1)	0

4.4 Format of information released

Paper	E-record	Data set	Video	Audio	Other
0	2	0	0	0	0

4.5 Complexity

4.5.1 Relevant pages processed and disclosed for paper, e-record and dataset formats

Number of Pages Processed	Number of Pages Disclosed	Number of Requests
6	6	2

4.5.2 Relevant pages processed per request disposition for paper, e-record and dataset formats by size of requests

	Less Than 100 Pages Processed		100-500 Pages Processed		501-1000 Pages Processed		1001-5000 Pages Processed		More Than 5000 Pages Processed	
Disposition	Number of Requests	Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed
All disclosed	2	6	0	0	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0	0	0	0	0
All exempted	0	0	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0	0	0	0	0
Declined to act with the approval of the Information Commissioner	0	0	0	0	0	0	0	0	0	0
Total	2	6	0	0	0	0	0	0	0	0

4.5.3 Relevant minutes processed and disclosed for audio formats

Number of Minutes Processed	Number of Minutes Disclosed	Number of Requests
0	0	0

4.5.4 Relevant minutes processed per request disposition for <u>audio</u> formats by size of requests

	Less Than 60 Minutes Processed		60 - 120	Minutes Processed	More than 120 Minutes Processed	
Disposition	Number of Requests	Minutes Processed	Number of Requests	Minutes Processed	Number of Requests	Minutes Processed
All disclosed	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0
All exempted	0	0	0	0	0	0
All excluded	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0
Declined to act with the approval of the Information Commissioner	0	0	0	0	0	0
Total	0	0	0	0	0	0

4.5.5 Relevant minutes processed and disclosed for $\underline{\text{video}}$ formats

Number of Minutes Processed	Number of Minutes Disclosed	Number of Requests
0	0	0

4.5.6 Relevant minutes processed per request disposition for video formats by size of requests

	Less	Than 60 Minutes Processed	60 - 120	Minutes Processed	More than 120 Minutes Processed	
Disposition	Number of Requests	Minutes Processed	Number of Requests	Minutes Processed	Number of Requests	Minutes Processed
All disclosed	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0
All exempted	0	0	0	0	0	0
All excluded	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0
Declined to act with the approval of the Information Commissioner	0	0	0	0	0	0
Total	0	0	0	0	0	0

4.5.7 Other complexities

Disposition	Consultation Required	Legal Advice Sought	Other	Total
All disclosed	0	0	0	0
Disclosed in part	0	0	0	0
All exempted	0	0	0	0
All excluded	0	0	0	0
Request abandoned	0	0	0	0
Neither confirmed nor denied	0	0	0	0
Declined to act with the approval of the Information Commissioner	0	0	0	0
Total	0	0	0	0

4.6 Closed requests

4.6.1 Requests closed within legislated timelines

Number of requests closed within legislated timelines	9
Percentage of requests closed within legislated timelines (%)	100

4.7 Deemed refusals

4.7.1 Reasons for not meeting legislated timelines

	Principal Reason				
Number of requests closed past the legislated timelines	Interference with operations/ Workload	External Consultation	Internal Consultation	Other	
0	0	0	0	0	

4.7.2 Requests closed beyond legislated timelines (including any extension taken)

Number of days past legislated timelines	Number of requests past legislated timeline where no extension was taken	Number of requests past legislated timeline where an extension was taken	Total
1 to 15 days	0	0	0
16 to 30 days	0	0	0
31 to 60 days	0	0	0
61 to 120 days	0	0	0
121 to 180 days	0	0	0
181 to 365 days	0	0	0
More than 365 days	0	0	0
Total	0	0	0

4.8 Requests for translation

Translation Requests	Accepted	Refused	Total
English to French	0	0	0
French to English	0	0	0
Total	0	0	0

Section 5: Extensions

5.1 Reasons for extensions and disposition of requests

		9(1 Consu		
Disposition of Requests Where an Extension Was Taken	9(1)(a) Interference With Operations/ Workload	Section 69	Other	9(1)(c) Third-Party Notice
All disclosed	0	0	0	0
Disclosed in part	0	0	0	0
All exempted	0	0	0	0
All excluded	0	0	0	0
Request abandoned	0	0	0	0
No records exist	0	0	0	0
Declined to act with the approval of the Information Commissioner	0	0	0	0
Total	0	0	0	0

5.2 Length of extensions

	9(1)(a)	9(1 Consu		
Length of Extensions	Interference With Operations/ Workload	Section 69	Other	9(1)(c) Third-Party Notice
30 days or less	0	0	0	0
31 to 60 days	0	0	0	0
61 to 120 days	0	0	0	0
121 to 180 days	0	0	0	0
181 to 365 days	0	0	0	0
365 days or more	0	0	0	0
Total	0	0	0	0

Section 6: Fees

	Fee Collected			ee Waived	F	Fee Refunded		
Fee Type	Number of Requests	Amount	Number of Requests	Amount	Number of Requests	Amount		
Application	9	\$45.00	0	\$0.00	0	\$0.00		
Other fees	0	\$0.00	0	\$0.00	0	\$0.00		
Total	9	\$45.00	0	\$0.00	0	\$0.00		

Section 7: Consultations Received From Other Institutions and Organizations

7.1 Consultations received from other Government of Canada institutions and other organizations

Consultations	Other Government of Canada Institutions	Number of Pages to Review	Other Organizations	Number of Pages to Review
Received during the reporting period	2	4	0	0
Outstanding from the previous reporting period	0	0	0	0
Total	2	4	0	0
Closed during the reporting period	0	0	0	0
Carried over within negotiated timelines	0	0	0	0
Carried over beyond negotiated timelines	0	0	0	0

7.2 Recommendations and completion time for consultations received from other Government of Canada institutions

		Number of Days Required to Complete Consultation Requests							
Recommendation	0 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total	
Disclose entirely	0	0	0	0	0	0	0	0	
Disclose in part	0	0	0	0	0	0	0	0	
Exempt entirely	0	0	0	0	0	0	0	0	
Exclude entirely	0	0	0	0	0	0	0	0	
Consult other institution	0	0	0	0	0	0	0	0	
Other	0	0	0	0	0	0	0	0	
Total	0	0	0	0	0	0	0	0	

7.3 Recommendations and completion time for consultations received from other organizations outside the Government of Canada

		Number of Days Required to Complete Consultation Requests							
Recommendation	0 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total	
Disclose entirely	0	0	0	0	0	0	0	0	
Disclose in part	0	0	0	0	0	0	0	0	
Exempt entirely	0	0	0	0	0	0	0	0	
Exclude entirely	0	0	0	0	0	0	0	0	
Consult other institution	0	0	0	0	0	0	0	0	
Other	0	0	0	0	0	0	0	0	
Total	0	0	0	0	0	0	0	0	

Section 8: Completion Time of Consultations on Cabinet Confidences

8.1 Requests with Legal Services

		Than 100 rocessed		0 Pages essed		-1000 rocessed		-5000 rocessed		han 5000 rocessed
Number of Days	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

8.2 Requests with Privy Council Office

		Than 100 rocessed		0 Pages essed		-1000 rocessed		-5000 rocessed		han 5000 rocessed
Number of Days	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

Section 9: Investigations and Reports of finding

9.1 Investigations

Section 32 Notice	Subsection 30(5)	
of intention to	Ceased to	Section 35 Formal
investigate	investigate	Representations
0	0	0

9.2 Investigations and Reports of finding

	Section 37(1) Initial Rep	oorts	Section 37(2) Final Reports			
Received	Containing recommendations issued by the Information Commissioner	Containing an intent to issue an order by the Information Commissioner	Received	Containing recommendations issued by the Information Commissioner	Containing orders issued by the Information Commissioner	
0	0	0	0	0	0	

Section 10: Court Action

10.1 Court actions on complaints

Section 41				
Complainant (1) Institution (2) Third Party (3) Privacy Commissioner (4) Total				
0	0	0	0	0

10.2 Court actions on third party notifications under paragraph 28(1)(b)

Section 44 - under paragraph		
28(1)(b)		
0		

Section 11: Resources Related to the Access to Information Act

11.1 Allocated Costs

Expenditures		Amount
Salaries		\$50,000
Overtime		\$0
Goods and Services		\$0
Professional services contracts	\$0	
Other	\$0	
Total		\$50,000

11.2 Human Resources

Resources	Person Years Dedicated to Access to Information Activities
Full-time employees	1.000
Part-time and casual employees	0.000
Regional staff	0.000
Consultants and agency personnel	0.000
Students	0.000
Total	1.000

Note: Enter values to three decimal places.

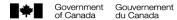
Canadian Dairy Commission

Annual Report on the administration of the Access to Information Act

April 1, 2023 to March **31, 202**4

Report on new exemptions

Access to Information Act		
Section	Number of requests	
16.31 Investigation under the Elections Act	0	
16.6 National Security and Intelligence Committee	0	
3.1 Patent or Trademark privilege	0	



Reporting period:

Supplemental Statistical Report on the Access to Information Act and the Privacy Act

2024-03-31

Name of institution:	Canadian Dairy Commission		

Section 1: Open Requests and Complaints Under the Access to Information Act

2023-04-01

1.1 Enter the number of open requests that are outstanding from previous reporting periods.

Fiscal Year Open Requests Were Received	Open Requests that are <i>Within</i> Legislated Timelines as of March 31, 2024	Open Requests that are Beyond Legislated Timelines as of March 31, 2024	Total
Received in 2023-24	0	0	0
Received in 2022-23	0	0	0
Received in 2021-22	0	0	0
Received in 2020-21	0	0	0
Received in 2019-20	1	0	1
Received in 2018-19	0	0	0
Received in 2017-18	0	0	0
Received in 2016-17	0	0	0
Received in 2015-16	0	0	0
Received in 2014-15 or earlier	0	0	0
Total	1	0	1

Row 11, Col. 3 of Section 1.1 must equal Row 7, Col. 1 of Section 1.1 of the 2023-24 Statistical Report on the *Access to Information Act*

1.2 Enter the number of open complaints with the Information Commissioner of Canada that are outstanding from previous reporting periods.

Fiscal Year Open Complaints Were Received by Institution	Number of Open Complaints	
Received in 2023-24	0	

Received in 2022-23	0
Received in 2021-22	0
Received in 2020-21	0
Received in 2019-20	0
Received in 2018-19	0
Received in 2017-18	0
Received in 2016-17	0
Received in 2015-16	0
Received in 2014-15 or earlier	0
Total	0

Section 2: Open Requests and Complaints Under the Privacy Act

2.1 Enter the number of open requests that are outstanding from previous reporting periods.

Fiscal Year Open Requests Were Received	Open Requests that are <i>Within</i> Legislated Timelines as of March 31, 2024	Open Requests that are <i>Beyond</i> Legislated Timelines as of March 31, 2024	Total
Received in 2023-24	0	0	0
Received in 2022-23	0	0	0
Received in 2021-22	0	0	0
Received in 2020-21	0	0	0
Received in 2019-20	0	0	0
Received in 2018-19	0	0	0
Received in 2017-18	0	0	0
Received in 2016-17	0	0	0
Received in 2015-16	0	0	0
Received in 2014-15 or earlier	0	0	0
Total	0	0	0

Row 11, Col. 3 of Section 2.1 must equal Row 7, Col. 1 of Section 1.1 of the 2023-24 Statistical Report on the *Privacy Act*

2.2 Enter the number of open complaints with the Privacy Commissioner of Canada that are outstanding from previous reporting periods.

Fiscal Year Open Complaints Were Received by Institution	Number of Open Complaints
Received in 2023-24	0
Received in 2022-23	0
Received in 2021-22	0
Received in 2020-21	0
Received in 2019-20	0
Received in 2018-19	0
Received in 2017-18	0
Received in 2016-17	0
Received in 2015-16	0
Received in 2014-15 or earlier	0
Total	0

Section 3: Social Insurance Number

Has your institution begun a new collection or a new consistent use of the SIN in	
2023-24?	No

Section 4: Universal Access under the Privacy Act

How many requests were received from foreign nationals outside of Canada in	0	Row 1, Col. 1 of Section 4 must be equal to or less than Row 1, Col. 1 of
2023-24?		Section 1.1 of the 2023-24 Statistical Report on the <i>Privacy Act</i>

