

Modernizing the Registry

Greater Access to Justice & Transparency

The Board introduces its new suite of user-centered solutions to help stakeholders & the public participate in Board proceedings and to support an efficient copyright marketplace in Canada.



Secure Electronic Filing (eFiling)

A more secure cloud-based eFiling platform reflecting industry standards. Provides parties with centralized, secure & efficient communications when participating in Board proceedings.



Electronic Forms for Tariff Proposals & Objections (eForms)

Developed in collaboration with Canadian Digital Services (CDS), electronic forms for the filing of tariff proposals & objections. Provides a more streamlined user experience.



Accessible & Searchable Information (Decisia & Proceeding Details)

Published via Decisia, <u>a searchable</u> database on the Board's website, users and the general public can view information collections, including details about Board proceedings.

Road to a Modernized Registry

2019-2020

The Board commits to modernized registry solutions (aka eFiling) by the end of 2023 in its 2020-2021 annual Departmental Plan.

2020-2021

The Board shifts the majority of its operations to a virtual format due to the COVID-19 pandemic. The Board begins Phase 1 of its Modernization Initiative.

2021-2022

The Board begins development of its new online registry services, including eFiling & case tracking solutions, and a collaboration with Canadian Digital Services to develop eForms.

2022-2023

The Board shifts its operations to a hybrid format. eForms are launched for the online filing of tariff proposals & objections. The Board begins publishing its notices, orders & rulings on its website. The report on Phase 1 of the Modernization Initiative is published.

2023-2024

Phase 2 of the Modernization Initiative begins. The Board integrates proceeding detail pages on <u>Decisia</u>, a public-facing database.