

Immigration, Refugees and  
Citizenship Canada  
Fees Report  
Fiscal year 2023–24

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The Honourable Marc Miller, PC., M.P.  
Minister of Immigration, Refugees and Citizenship

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## Minister's message

I am pleased to present Immigration, Refugees and Citizenship Canada's report on fees for 2023–24.

The *Service Fees Act* provides a modern legislative framework that enables cost-effective delivery of services and, through better reporting to Parliament, improves transparency and oversight.

As with previous reports, we have included a comprehensive breakdown of individual fees under the department's authority, along with anticipated adjustments, service standard, performance result and remissions. This information provides additional context on each fee, in the spirit of open and transparent fee management.

In 2023-24, Immigration, Refugees and Citizenship Canada saw an increase in revenues compared to the previous fiscal year, notably in passport fees associated to a surge in passport renewal applications following the expiration of the first set of 10-year passports in 2023. Increased revenues in 2023-24 can also be attributed to higher demand and issuance of temporary resident immigration documents. We have been through a period of significant change in just a few short years. At the start of the pandemic, we saw the unprecedented closing of our borders and a halt on the flow of goods and people. As we emerged from the pandemic, Canada faced severe labour shortages. We took steps and adapted with new and temporary measures. These actions were necessary to support the urgent needs of businesses and our economy, to prevent a recession and to help us navigate that challenging period. The Department took various efforts towards facilitating visitors to Canada in the 2023-24 fiscal year, including the expansion of the electronic travel authorization program to new countries. Additionally, humanitarian based public policies were put in place to assist nationals of countries in crises, most notably Ukraine, Iran, Türkiye and Syria, as well as Gaza and Sudan. Canada, as a nation committed to peace, stability, and human rights, remains dedicated to supporting those affected by geopolitical challenges and facing humanitarian crises. We stand firm in our responsibility to provide assistance and protection to those seeking refuge and safety.



2019–20 Departmental Plan

I welcome the increased transparency and oversight that the *Service Fees Act's* reporting regime embodies.

The Honourable Marc Miller, PC., M.P.  
Minister of Immigration, Refugees and Citizenship

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## About this report

This report, which is tabled under section 20 of the *Service Fees Act*, the *Low-Materiality Fees Regulations*, and subsection 4.2.9 of the Treasury Board *Directive on Charging and Special Financial Authorities*, contains information about the fees Immigration, Refugees and Citizenship Canada had the authority to charge in fiscal year 2023–24.<sup>1</sup>

The report covers fees that are subject to the *Service Fees Act* and exempted from the *Service Fees Act*.

For reporting purposes, fees are categorized by fee-setting mechanism. There are three mechanisms:

1. Act, regulation or fees notice  
The authority to set these fees is delegated to a department, minister or Governor in Council pursuant to an act of Parliament.
2. Contract  
Ministers have the inherent authority to enter into contracts, which are usually negotiated between the minister and an individual or organization, and which cover fees and other terms and conditions. In some cases, that authority may also be provided by an act of Parliament.
3. Market rate or auction  
The authority to set these fees comes from an act of Parliament or a regulation, and the minister, department or Governor in Council has no control in determining the fee amount.

For fees set by act, regulation or fees notice, the report provides totals for fee groupings, as well as detailed information for each fee. Immigration, Refugees and Citizenship Canada did not have fees set by contract, market rate or auction.

Fees charged by Immigration, Refugees and Citizenship Canada under the *Access to Information Act* are not subject to the *Service Fees Act* and are not included in this report. Information on Immigration, Refugees and Citizenship Canada's access to information fees can be found in our annual report to Parliament on the administration of the *Access to Information Act*.

## Remissions

In 2023–24, Immigration, Refugees and Citizenship Canada was subject to the requirements to issue remissions under section 7 of the *Service Fees Act* and subsection 4.2.4 of the Treasury Board *Directive on Charging and Special Financial*

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<sup>1</sup> All years presented in this manner refer to fiscal years.

*Authorities* to remit a fee, in whole or in part, to a fee payer when a service standard was not met. Immigration, Refugees and Citizenship Canada’s remission policy and procedures, pursuant to the *Service Fees Act*, are on the following web page: [Departmental Remission Policy Pursuant to the Service Fees Act](#).

In 2023–24, Immigration, Refugees and Citizenship Canada issued remissions under the *Financial Administration Act*. These remissions may have been for reasons other than not meeting a service standard.

The *Passport and Other Travel Document Services Fees Regulations* (SOR/2012-253) provides the authority to remit and was issued on November 30, 2012.

The *Certain Fees Paid or Payable for the Acquisition of Permanent Resident Status, Travel Document Services and Consular Services (Resettlement from Afghanistan) Remission Order* (SI/2023-23) provides the authority to remit and was issued on July 5, 2023.

In 2023–24, Immigration, Refugees and Citizenship Canada also issued remissions under its enabling legislation. These remissions may have been for reasons other than not meeting a service standard.

The authority to remit is delegated in the *Immigration and Refugee Protection Act* (section 25.2), and is detailed in the *Immigration and Refugee Protection Regulations* (SOR/2002-227).

The other sections of this report provide detailed amounts for Immigration, Refugees and Citizenship Canada’s remissions for 2023–24.

## Overall totals, by fee-setting mechanism

The following table presents the total revenue, cost and remissions for all fees Immigration, Refugees and Citizenship Canada had the authority to charge in 2023–24, by fee-setting mechanism.

### Overall totals for 2023–24, by fee-setting mechanism

Fee-setting mechanism	Revenue (\$)	Cost (\$)	Remissions (\$)
<b>Fees set by act, regulation or fees notice</b>	<b>2,342,644,667</b>	<b>5,112,591,955</b>	<b>164,514,975</b>



## Totals, by fee grouping, for fees set by act, regulation or fees notice

A fee grouping is a set of fees relating to a single business line, directorate or program that a department had the authority to charge for those activities.

This section presents, for each fee grouping, the total revenue, cost and remissions for all fees Immigration, Refugees and Citizenship Canada had the authority to charge in 2023–24 that are set by the following:

- act
- regulation

### Citizenship Program Fees: totals for 2023–24

Revenue (\$)	Cost (\$)	Remissions (\$)
227,598,928	228,649,055	101,925

### Passport Program Fees: totals for 2023–24

Revenue (\$)	Cost (\$)	Remissions (\$)
601,648,952	725,523,691	54,645,010

### Permanent Residence Program Fees: totals for 2023–24

Revenue (\$)	Cost (\$)	Remissions (\$)
433,654,776	2,900,160,921	1,890,570

### Temporary Residence Program Fees: totals for 2023–24

Revenue (\$)	Cost (\$)	Remissions (\$)
791,936,677	1,032,459,194	107,397,232

### Other Service Fees: totals for 2023–24

Revenue (\$)	Cost (\$)	Remissions (\$)
287,805,334	225,799,094	480,238

## Details on each fee set by act, regulation or fees notice

This section provides detailed information on each fee Immigration, Refugees and Citizenship Canada had the authority to charge in 2023–24 and that was set by the following:

- act

- regulation

**Fee grouping**

Citizenship Program Fees

**Fee**

Citizenship Grant Applicant - Minors applying on their own behalf (less than 18 years of age)

**Fee-setting authority**

- [Citizenship Act](#), s.27(1)(b)
- [Citizenship Regulations](#), Schedule item 1

**Year fee setting authority was introduced**

1993

**Last year fee-setting authority was amended**

2018

**Service standard**

The following service standard is not subject to remissions pursuant to the [Service Fees Act](#): Process applications within 12 months.

**Performance result**

66% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

100

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

100

**Fee grouping**

Citizenship Program Fees

**Fee**

Citizenship Grant Applicant - Adult applications (at least 18 years of age)

**Fee-setting authority**

- [Citizenship Act](#), s.27(1)(b)
- [Citizenship Regulations](#), Schedule item 1.1

**Year fee setting authority was introduced**

1993

**Last year fee-setting authority was amended**

2018

**Service standard**

The following service standard is not subject to remissions pursuant to the [Service Fees Act](#): Process applications within 12 months.

**Performance result**

66% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

530

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

530

**Fee grouping**

Citizenship Program Fees

**Fee**

Citizenship Grant Applicant - Adult adoptions (at least 18 years of age)

**Fee-setting authority**

- *Citizenship Act*, s.27(1)(b)
- *Citizenship Regulations*, Schedule item 1.2

**Year fee setting authority was introduced**

1993

**Last year fee-setting authority was amended**

2018

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

530

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

530

**Fee grouping**

Citizenship Program Fees

**Fee**

Citizenship Grant Applicant - Minor adoptions (less than 18 years of age) and minors (less than 18 years of age) applying with a parent

**Fee-setting authority**

- *Citizenship Act*, s.27(1)(b)
- *Citizenship Regulations*, Schedule item 2

**Year fee setting authority was introduced**

1993

**Last year fee-setting authority was amended**

2018

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Minor adoption has no established service standard; minors applying with a parent process applications within 12 months.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*; 66% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

100

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

100

**Fee grouping**

Citizenship Program Fees

**Fee**

Renunciation of Citizenship

**Fee-setting authority**

- *Citizenship Act*, s.27(1)(b)
- *Citizenship Regulations*, Schedule item 3

**Year fee setting authority was introduced**

1993

**Last year fee-setting authority was amended**

2018

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

100

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

100

**Fee grouping**

Citizenship Program Fees

**Fee**

Resumption of Citizenship - Minor

**Fee-setting authority**

- *Citizenship Act*, s.27(1)(b)
- *Citizenship Regulations*, Schedule item 4

**Year fee setting authority was introduced**

1993

**Last year fee-setting authority was amended**

2018

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

100

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

100

**Fee grouping**

Citizenship Program Fees

**Fee**

Resumption of Citizenship - Adult

**Fee-setting authority**

- *Citizenship Act*, s.27(1)(b)
- *Citizenship Regulations*, Schedule item 5

**Year fee setting authority was introduced**

1993

**Last year fee-setting authority was amended**

2018

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

530

**2023–24 total fee revenue (\$)**

8,860

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

530



**Fee grouping**

Citizenship Program Fees

**Fee**

Proof of Citizenship

**Fee-setting authority**

- *Citizenship Act*, s.27(1)(b)
- *Citizenship Regulations*, Schedule item 6

**Year fee setting authority was introduced**

1993

**Last year fee-setting authority was amended**

2018

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

75

**2023–24 total fee revenue (\$)**

4,609,956

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

75

**Fee grouping**

Citizenship Program Fees

**Fee**

Search of Citizenship Records

**Fee-setting authority**

- *Citizenship Act*, s.27(1)(b)
- *Citizenship Regulations*, Schedule item 7

**Year fee setting authority was introduced**

1993

**Last year fee-setting authority was amended**

2018

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

75

**2023–24 total fee revenue (\$)**

150,750

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

75

**Fee grouping**

Citizenship Program Fees

**Fee**

Right of Citizenship

**Fee-setting authority**

- *Financial Administration Act*, s.19.1
- *Citizenship Regulations*, s.32

**Year fee setting authority was introduced**

1995

**Last year fee-setting authority was amended**

1995

**Service standard**

Issue the Right of Citizenship within 4 months (between the date we grant citizenship and the date we first send the invitation to the citizenship ceremony).

**Performance result**

98% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (\$51-\$151)

**2023–24 fee amount (\$)**

100

**2023–24 total fee revenue (\$)**

34,231,937

**2023-24 total remissions issued for the fee (\$)**

101,925

**Fee adjustment date in 2025–26**

March 31, 2026

**2025–26 fee amount (\$)**

123<sup>2</sup>

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<sup>2</sup> As per the *Service Fees Act*, the fee is set to increase to \$119.75 on the adjustment date of March 31, 2025. The Department has not adjusted the fee amount in 2023-24. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Passport Program Fees

**Fee**

Passport Applicant Domestic - 5-year Adult passport (at least 16 years of age)

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 1(a)(ii)

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

Process passport applications in person at a Passport Office within 10 business days; process passport applications by mail within 20 business days; process applications in person at a Service Canada Centre within 20 business days.

**Performance result**

90% of applications were processed within the service standard; 90% of applications were processed within the service standard; 92% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (formula)

**2023–24 fee amount (\$)**

95

**2023–24 total fee revenue (\$)**

19,340,938

**2023-24 total remissions issued for the fee (\$)**

2,233,591

**Fee adjustment date in 2025–26**

April 1, 2025

**2025–26 fee amount (\$)**

95<sup>3</sup>

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<sup>3</sup> The fee adjustments requirement of the *Passport and Other Travel Document Services Fees Regulations* is currently under review. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Passport Program Fees

**Fee**

Passport Applicant Domestic - 10-year Adult passport (at least 16 years of age)

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 1(a)(i)

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

Process passport applications in person at a Passport Office within 10 business days; process passport applications by mail within 20 business days; process applications in person at a Service Canada Centre within 20 business days.

**Performance result**

90% of applications were processed within the service standard; 90% of applications were processed within the service standard; 92% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (formula)

**2023–24 fee amount (\$)**

135

**2023–24 total fee revenue (\$)**

444,124,571

**2023-24 total remissions issued for the fee (\$)**

29,329,035

**Fee adjustment date in 2025–26**

April 1, 2025

**2025–26 fee amount (\$)**

134<sup>4</sup>

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<sup>4</sup> The fee adjustments requirement of the *Passport and Other Travel Document Services Fees Regulations* is currently under review. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Passport Program Fees

**Fee**

Passport Applicant Domestic - Child passport (less than 16 years of age)

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 2(a)

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

Process passport applications in person at a Passport Office within 10 business days; process passport applications by mail within 20 business days; process applications in person at a Service Canada Centre within 20 business days.

**Performance result**

90% of applications were processed within the service standard; 90% of applications were processed within the service standard; 92% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (formula)

**2023–24 fee amount (\$)**

57

**2023–24 total fee revenue (\$)**

64,453,776

**2023-24 total remissions issued for the fee (\$)**

9,920,094

**Fee adjustment date in 2025–26**

April 1, 2025

**2025–26 fee amount (\$)**

57<sup>5</sup>

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<sup>5</sup> The fee adjustments requirement of the *Passport and Other Travel Document Services Fees Regulations* is currently under review. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Passport Program Fees

**Fee**

Passport Applicant Abroad - 5-year Adult passport (at least 16 years of age)

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 1(b)(ii)

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

Process applications within 20 business days.

**Performance result**

96% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (formula)

**2023–24 fee amount (\$)**

165

**2023–24 total fee revenue (\$)**

2,294,350

**2023-24 total remissions issued for the fee (\$)**

1,421,143

**Fee adjustment date in 2025–26**

April 1, 2025

**2025–26 fee amount (\$)**

199<sup>6</sup>

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<sup>6</sup> The fee adjustments requirement of the *Passport and Other Travel Document Services Fees Regulations* is currently under review. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Passport Program Fees

**Fee**

Passport Applicant Abroad - 10-year Adult passport (at least 16 years of age)

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 1(b)(i)

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

Process applications within 20 business days.

**Performance result**

96% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (formula)

**2023–24 fee amount (\$)**

235

**2023–24 total fee revenue (\$)**

28,097,139

**2023-24 total remissions issued for the fee (\$)**

7,678,610

**Fee adjustment date in 2025–26**

April 1, 2025

**2025–26 fee amount (\$)**

283<sup>7</sup>

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<sup>7</sup> The fee adjustments requirement of the *Passport and Other Travel Document Services Fees Regulations* is currently under review. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.



**Fee grouping**

Passport Program Fees

**Fee**

Passport Applicant Abroad - Child passport (less than 16 years of age)

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 2(b)

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

Process applications within 20 business days.

**Performance result**

96% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (formula)

**2023–24 fee amount (\$)**

100

**2023–24 total fee revenue (\$)**

7,213,580

**2023-24 total remissions issued for the fee (\$)**

3,814,842

**Fee adjustment date in 2025–26**

April 1, 2025

**2025–26 fee amount (\$)**

120<sup>8</sup>

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<sup>8</sup> The fee adjustments requirement of the *Passport and Other Travel Document Services Fees Regulations* is currently under review. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Passport Program Fees

**Fee**

Passport Applicant Abroad - Temporary passport in conjunction with a request to issue a passport

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 10

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

Process applications within 20 business days.

**Performance result**

99% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (\$51-\$151)

**2023–24 fee amount (\$)**

110

**2023–24 total fee revenue (\$)**

1,205,465

**2023-24 total remissions issued for the fee (\$)**

495

**Fee adjustment date in 2025–26**

April 1, 2025

**2025–26 fee amount (\$)**

110

**Fee grouping**

Passport Program Fees

**Fee**

Passport Supplementary Services - Addition of a special stamp in a passport or other travel document

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 11

**Year fee setting authority was introduced**

2012

**Last year fee-setting authority was amended**

2014

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Same as processing time of passport or travel document if request is made with travel document application; or 10 business days if request is made after the passport or travel document is issued.

**Performance result**

The department did not have a mechanism for tracking the overall performance result.

**Application of Low-Materiality Fees Regulations**

Low-materiality (<\$51)

**2023–24 fee amount (\$)**

45

**2023–24 total fee revenue (\$)**

21,501

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

45

**Fee grouping**

Passport Program Fees

**Fee**

Passport Supplementary Services - Retention of a valid passport (at Government of Canada offices abroad during processing of the application for a replacement passport)

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, s. 2(4)

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Low-materiality (<\$51)

**2023–24 fee amount (\$)**

45

**2023–24 total fee revenue (\$)**

393,232

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

45

**Fee grouping**

Passport Program Fees

**Fee**

Passport Supplementary Services - Addition of an observation in a passport or other travel document

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 12

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Low-materiality (<\$51)

**2023–24 fee amount (\$)**

45

**2023–24 total fee revenue (\$)**

0

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

45

**Fee grouping**

Passport Program Fees

**Fee**

Passport Supplementary Services - Certifying true copies, up to three, of part of a passport or another travel document

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 13

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process service within 10 business days.

**Performance result**

91% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Low-materiality (<\$51)

**2023–24 fee amount (\$)**

45

**2023–24 total fee revenue (\$)**

505,992

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

45

**Fee grouping**

Passport Program Fees

**Fee**

Passport Supplementary Services - Replacement of a lost or stolen passport or other travel document

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 14

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Low-materiality (<\$51)

**2023–24 fee amount (\$)**

45

**2023–24 total fee revenue (\$)**

2,255,055

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

45

**Fee grouping**

Passport Program Fees

**Fee**

Passport Supplementary Services - Transfer of an application file for the issuance of a passport between the offices of government bodies

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 15

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process transfer within 3 business days.

**Performance result**

57% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Low-materiality (<\$51)

**2023–24 fee amount (\$)**

45

**2023–24 total fee revenue (\$)**

750,204

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

45



**Fee grouping**

Passport Program Fees

**Fee**

Travel document - Certificate of Identity - Adult (at least 16 years of age)

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 3

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

Process applications within 20 business days.

**Performance result**

32% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (formula)

**2023–24 fee amount (\$)**

235

**2023–24 total fee revenue (\$)**

309,563

**2023-24 total remissions issued for the fee (\$)**

6,229

**Fee adjustment date in 2025–26**

April 1, 2025

**2025–26 fee amount (\$)**

234<sup>9</sup>

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<sup>9</sup> The fee adjustments requirement of the *Passport and Other Travel Document Services Fees Regulations* is currently under review. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Passport Program Fees

**Fee**

Travel document - Certificate of Identity - Child (less than 16 years of age)

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 4

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 20 business days.

**Performance result**

32% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (formula)

**2023–24 fee amount (\$)**

143

**2023–24 total fee revenue (\$)**

21,907

**2023-24 total remissions issued for the fee (\$)**

222

**Fee adjustment date in 2025–26**

April 1, 2025

**2025–26 fee amount (\$)**

141<sup>10</sup>

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<sup>10</sup> The fee adjustments requirement of the *Passport and Other Travel Document Services Fees Regulations* is currently under review. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Passport Program Fees

**Fee**

Travel document - Refugee Travel Document - Adult (at least 16 years of age)

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 5

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

Process applications within 20 business days.

**Performance result**

34% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (formula)

**2023–24 fee amount (\$)**

95

**2023–24 total fee revenue (\$)**

4,339,718

**2023-24 total remissions issued for the fee (\$)**

197,728

**Fee adjustment date in 2025–26**

April 1, 2025

**2025–26 fee amount (\$)**

95<sup>11</sup>

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<sup>11</sup> The fee adjustments requirement of the *Passport and Other Travel Document Services Fees Regulations* is currently under review. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Passport Program Fees

**Fee**

Travel document - Refugee Travel Document - Child (less than 16 years of age)

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 6

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 20 business days.

**Performance result**

34% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (formula)

**2023–24 fee amount (\$)**

57

**2023–24 total fee revenue (\$)**

350,707

**2023-24 total remissions issued for the fee (\$)**

6,556

**Fee adjustment date in 2025–26**

April 1, 2025

**2025–26 fee amount (\$)**

57<sup>12</sup>

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<sup>12</sup> The fee adjustments requirement of the *Passport and Other Travel Document Services Fees Regulations* is currently under review. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Passport Program Fees

**Fee**

Passport Domestic Expedited Services (Optional) - Urgent pick-up - processing time 24 hours

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 7(a)

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

Process applications by the end of the next business day.

**Performance result**

82% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (\$51-\$151)

**2023–24 fee amount (\$)**

110

**2023–24 total fee revenue (\$)**

4,645,820

**2023-24 total remissions issued for the fee (\$)**

6,490

**Fee adjustment date in 2025–26**

April 1, 2025

**2025–26 fee amount (\$)**

110

**Fee grouping**

Passport Program Fees

**Fee**

Passport Domestic Expedited Services (Optional) - Express pick-up - 2 to 9 business days

**Fee-setting authority**

- [Financial Administration Act](#), s.19(1)
- [Passport and Other Travel Document Services Fees Regulations](#), Schedule item 7(b)

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

The following service standard is not subject to remissions pursuant to the [Service Fees Act](#): Process applications within 2 to 9 business days.

**Performance result**

99% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Low-materiality (<\$51)

**2023–24 fee amount (\$)**

50

**2023–24 total fee revenue (\$)**

13,585,261

**2023-24 total remissions issued for the fee (\$)**

700

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

50

**Fee grouping**

Passport Program Fees

**Fee**

Passport Domestic Expedited Services (Optional) - Standard pick-up - 10 business days

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 7(c)

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 10 business days.

**Performance result**

95% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Low-materiality (<\$51)

**2023–24 fee amount (\$)**

20

**2023–24 total fee revenue (\$)**

7,034,894

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

20

**Fee grouping**

Passport Program Fees

**Fee**

Passport Domestic Expedited Services (Optional) - Same Day out of hours

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 8

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

Process applications within the same day.

**Performance result**

74% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (>\$151)

**2023–24 fee amount (\$)**

335

**2023–24 total fee revenue (\$)**

546,700

**2023-24 total remissions issued for the fee (\$)**

4,355

**Fee adjustment date in 2025–26**

April 1, 2025

**2025–26 fee amount (\$)**

335



**Fee grouping**

Passport Program Fees

**Fee**

Travel document - Emergency travel document - Adult (at least 16 years of age)

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 9(a)

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications by the end of the next business day.

**Performance result**

98% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Low-materiality (<\$51)

**2023–24 fee amount (\$)**

50

**2023–24 total fee revenue (\$)**

146,003

**2023-24 total remissions issued for the fee (\$)**

24,860

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

50

**Fee grouping**

Passport Program Fees

**Fee**

Travel document - Emergency travel document - Child (less than 16 years of age)

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Passport and Other Travel Document Services Fees Regulations*, Schedule item 9(b)

**Year fee setting authority was introduced**

1992

**Last year fee-setting authority was amended**

2014

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications by the end of the next business day.

**Performance result**

98% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Low-materiality (<\$51)

**2023–24 fee amount (\$)**

30

**2023–24 total fee revenue (\$)**

12,577

**2023-24 total remissions issued for the fee (\$)**

60

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

30

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Right of Permanent Residence Fee

**Fee-setting authority**

- *Financial Administration Act*, s.19.1
- *Immigration and Refugee Protection Regulations*, s.303(1)

**Year fee setting authority was introduced**

1995

**Last year fee-setting authority was amended**

2020

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

515

**2023–24 total fee revenue (\$)**

157,722,530

**2023-24 total remissions issued for the fee (\$)**

1,628,735

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

575

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Family Class - Sponsorship

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.304(1)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications for Overseas - spouses, partners and dependent children within 12 months.

**Performance result**

71% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

75

**2023–24 total fee revenue (\$)**

5,663,292

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

85

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Family Class - Adult principal applicant

**Fee-setting authority**

- [Immigration and Refugee Protection Act](#), s.89(1)
- [Immigration and Refugee Protection Regulations](#), s.295(1)(a)(i) & s.301(1)(a)(i)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

The following service standard is not subject to remissions pursuant to the [Service Fees Act](#): Process applications within 12 months.

**Performance result**

71% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

490

**2023–24 total fee revenue (\$)**

37,107,326

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

545

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Family Class - Minor principal applicant

**Fee-setting authority**

- [Immigration and Refugee Protection Act](#), s.89(1)
- [Immigration and Refugee Protection Regulations](#), s.295(1)(a)(ii)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

The following service standard is not subject to remissions pursuant to the [Service Fees Act](#): Process applications within 12 months.

**Performance result**

71% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

75

**2023–24 total fee revenue (\$)**

488,625

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

85

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Family Class - Spouse or common-law partner

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.295(1)(a)(iii) & s.301(1)(a)(ii)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 12 months.

**Performance result**

71% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

570

**2023–24 total fee revenue (\$)**

5,539,392

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

635

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Family Class - Dependent child

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.295(1)(a)(iv) & s.301(1)(a)(iii)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 12 months.

**Performance result**

71% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

155

**2023–24 total fee revenue (\$)**

1,940,713

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

175



**Fee grouping**

Permanent Residence Program Fees

**Fee**

Business class - Principal applicant

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.295(1)(b)(i)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

1,625

**2023–24 total fee revenue (\$)**

8,525,873

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

1,810

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Business class - Spouse or common-law partner

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.295(1)(b)(ii)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

850

**2023–24 total fee revenue (\$)**

3,933,320

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

950

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Business class - Dependent child

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.295(1)(b)(iii)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

230

**2023–24 total fee revenue (\$)**

916,322

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

260

## Fee grouping

Permanent Residence Program Fees

### Fee

Economic class - Principal applicant<sup>13</sup>

### Fee-setting authority

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.295(1)(c)(i)

### Year fee setting authority was introduced

2002

### Last year fee-setting authority was amended

2020

### Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 6 months (doesn't include the time it takes the province to process) via Express Entry (electronic application); process paper applications within 11 months (doesn't include the time it takes the province to process).

### Performance result

Federal Skilled Workers: 86% of applications were processed within the service standard; Canadian Experience Class: 85% of applications were processed within the service standard; Provincial Nominees (EE): 78% of applications were processed within the service standard; Provincial Nominees (Non-EE): 64% of applications were processed within the service standard.

### Application of Low-Materiality Fees Regulations

Not subject to *SFA*

### 2023–24 fee amount (\$)

850

### 2023–24 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

### 2023-24 total remissions issued for the fee (\$)

96,900

### Fee adjustment date in 2025–26

The fee will be adjusted in a future year other than 2025-26.

### 2025–26 fee amount (\$)

950

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<sup>13</sup> Previously, the Caregivers class was included under the Economic class. However as of 2023-24, the Caregivers class will be presented separately from the Economic class, due to differences in the fee amounts.

**Fee grouping**

Permanent Residence Program Fees

**Fee**Economic class - Spouse or common-law partner<sup>14</sup>**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.295(1)(c)(ii)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 6 months (doesn't include the time it takes the province to process) via Express Entry (electronic application); process paper applications within 11 months (doesn't include the time it takes the province to process).

**Performance result**

Federal Skilled Workers: 86% of applications were processed within the service standard; Canadian Experience Class: 85% of applications were processed within the service standard; Federal Skilled Trades: 0% of applications were processed within the service standard; Provincial Nominees (EE): 78% of applications were processed within the service standard; Provincial Nominees (Non-EE): 64% of applications were processed within the service standard; Quebec Skilled Workers (Non-EE): 87% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**Not subject to *SFA***2023–24 fee amount (\$)**

850

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

36,550

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

950

<sup>14</sup> Previously, the Caregivers class was included under the Economic class. However as of 2023-24, the Caregivers class will be presented separately from the Economic class, due to differences in the fee amounts.

## Fee grouping

Permanent Residence Program Fees

### Fee

Economic class - Dependent child<sup>15</sup>

### Fee-setting authority

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.295(1)(c)(iii)

### Year fee setting authority was introduced

2002

### Last year fee-setting authority was amended

2020

### Service standard

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 6 months (doesn't include the time it takes the province to process) via Express Entry (electronic application); process paper applications within 11 months (doesn't include the time it takes the province to process).

### Performance result

Federal Skilled Workers: 86% of applications were processed within the service standard; Canadian Experience Class: 85% of applications were processed within the service standard; Federal Skilled Trades: 0% of applications were processed within the service standard; Provincial Nominees (EE): 78% of applications were processed within the service standard; Provincial Nominees (Non-EE): 64% of applications were processed within the service standard; Quebec Skilled Workers (Non-EE): 87% of applications were processed within the service standard.

### Application of Low-Materiality Fees Regulations

Not subject to *SFA*

### 2023–24 fee amount (\$)

230

### 2023–24 total fee revenue (\$)

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level

### 2023-24 total remissions issued for the fee (\$)

24,150

### Fee adjustment date in 2025–26

The fee will be adjusted in a future year other than 2025-26.

### 2025–26 fee amount (\$)

260

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<sup>15</sup> Previously, the Caregivers class was included under the Economic class. However as of 2023-24, the Caregivers class will be presented separately from the Economic class, due to differences in the fee amounts.

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Caregivers class - Principal applicant<sup>16</sup>

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.295(1)(c)(i)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

570

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

635

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<sup>16</sup> Previously, the Caregivers class was included under the Economic class. However as of 2023-24, the Caregivers class will be presented separately from the Economic class, due to differences in the fee amounts.

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Caregivers class - Spouse or common-law partner<sup>17</sup>

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.295(1)(c)(ii)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

570

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

635

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<sup>17</sup> Previously, the Caregivers class was included under the Economic class. However as of 2023-24, the Caregivers class will be presented separately from the Economic class, due to differences in the fee amounts.



**Fee grouping**

Permanent Residence Program Fees

**Fee**

Caregivers class - Dependent child<sup>18</sup>

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.295(1)(c)(iii)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

155

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

175

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<sup>18</sup> Previously, the Caregivers class was included under the Economic class. However as of 2023-24, the Caregivers class will be presented separately from the Economic class, due to differences in the fee amounts.

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Protected Persons class - Principal applicant

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.301(1)(b)(i)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

570

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

1,140

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

635

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Protected Persons class - Spouse or common-law partner

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.301(1)(b)(ii)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

570

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

635

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Protected Persons class - Dependent child

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.301(1)(b)(iii)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

155

**2023–24 total fee revenue (\$)**

2,728,889

**2023-24 total remissions issued for the fee (\$)**

1,705

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

175

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Permit Holders Class - Applicant

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.302

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

335

**2023–24 total fee revenue (\$)**

2,470

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

375

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Humanitarian and Compassionate class - Principal applicant

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.307(a)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

570

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

76,950

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

635

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Humanitarian and Compassionate class - Spouse or common-law partner

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.307(b)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

570

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

18,240

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

635

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Humanitarian and Compassionate class - Dependent child

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.307(c)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2020

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

155

**2023–24 total fee revenue (\$)**

1,049,724

**2023-24 total remissions issued for the fee (\$)**

6,200

**Fee adjustment date in 2025–26**

The fee will be adjusted in a future year other than 2025-26.

**2025–26 fee amount (\$)**

175



**Fee grouping**

Permanent Residence Program Fees

**Fee**

Renewal or replacement of Permanent Resident Card (PRC)

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.308(2)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2002

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

50

**2023–24 total fee revenue (\$)**

17,954,062

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

50

**Fee grouping**

Permanent Residence Program Fees

**Fee**

Permanent Resident Travel Document (permanent residents outside of Canada who do not have a PRC)

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.315

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2002

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

50

**2023–24 total fee revenue (\$)**

1,126,730

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

50

**Fee grouping**

Temporary Residence Program Fees

**Fee**

International Experience Canada Participation Fee

**Fee-setting authority**

- *Financial Administration Act*, s.19(1)
- *Order Prescribing the Fee to be Paid by Foreign Nationals to Participate in an International Youth Exchange Program in Canada*, s.2

**Year fee setting authority was introduced**

2000

**Last year fee-setting authority was amended**

2007

**Service standard**

Process applications within 8 weeks (56 days or less).

**Performance result**

99% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Material (>\$151)

**2023–24 fee amount (\$)**

172<sup>19</sup>

**2023–24 total fee revenue (\$)**

12,355,730

**2023-24 total remissions issued for the fee (\$)**

10,019

**Fee adjustment date in 2025–26**

December 1, 2025

**2025–26 fee amount (\$)**

184.75

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<sup>19</sup> The Department does not have rounding authorities for this fee. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Temporary Residence Program Fees

**Fee**

Electronic Travel Authorizations (eTA)

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.294.1(1)

**Year fee setting authority was introduced**

2016

**Last year fee-setting authority was amended**

2017

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Render automated approvals within 5 minutes for most applicants; send a correspondence with next steps within 72 hours to applicants who don't receive a decision within 5 minutes.

**Performance result**

87% of applications were processed within the service standard; 82% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

7

**2023–24 total fee revenue (\$)**

26,119,618

**2023-24 total remissions issued for the fee (\$)**

42

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

7

**Fee grouping**

Temporary Residence Program Fees

**Fee**

Temporary Resident visa

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.296(1)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2019

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process new visitor visa applications submitted outside Canada within 2 weeks; process applications for parent and grandparent Super Visa submitted outside Canada within 16 weeks.

**Performance result**

29% of applications were processed within the service standard; 84% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

100

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

21,006,100

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

100

**Fee grouping**

Temporary Residence Program Fees

**Fee**

Temporary Resident visa - maximum fee for family

**Fee-setting authority**

- [Immigration and Refugee Protection Act](#), s.89(1)
- [Immigration and Refugee Protection Regulations](#), s.296(3)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2019

**Service standard**

The following service standard is not subject to remissions pursuant to the [Service Fees Act](#): Process applications submitted outside Canada within 2 weeks.

**Performance result**

29% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

500

**2023–24 total fee revenue (\$)**

10,695,000

**2023-24 total remissions issued for the fee (\$)**

2,000

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

500

**Fee grouping**

Temporary Residence Program Fees

**Fee**

Temporary Resident Permit

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.298(1)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2010

**Service standard**

Acknowledgment of processing sent within 30 days.

**Performance result**

Performance information on this service will be available in the 2024-25 fiscal year.

**Application of Low-Materiality Fees Regulations**

Material (>\$151)

**2023–24 fee amount (\$)**

229.77<sup>20</sup>

**2023–24 total fee revenue (\$)**

937,262

**2023-24 total remissions issued for the fee (\$)**

430,495

**Fee adjustment date in 2025–26**

December 1, 2025

**2025–26 fee amount (\$)**

246.25

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<sup>20</sup> In accordance with the *Service Fees Act*, the Department has adjusted the fee amount on the anniversary date for the first time in 2023-24. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Temporary Residence Program Fees

**Fee**

Work Permit

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.299(1)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2019

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications submitted outside Canada (all programs excluding International Experience Canada) within 2 months; process work permit applications submitted in Canada within 4 months.

**Performance result**

72% of applications were processed within the service standard; 74% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

155

**2023–24 total fee revenue (\$)**

139,242,706

**2023-24 total remissions issued for the fee (\$)**

75,946,435

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

155



**Fee grouping**

Temporary Residence Program Fees

**Fee**

Work Permit - maximum fee for group of three or more performing artists and their staff

**Fee-setting authority**

- [Immigration and Refugee Protection Act](#), s.89(1)
- [Immigration and Refugee Protection Regulations](#), s.299(3)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2019

**Service standard**

The following service standard is not subject to remissions pursuant to the [Service Fees Act](#): Process applications within 2 months.

**Performance result**

72% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

465

**2023–24 total fee revenue (\$)**

15,095

**2023-24 total remissions issued for the fee (\$)**

1,860

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

465

**Fee grouping**

Temporary Residence Program Fees

**Fee**

Study Permit

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.300(1)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2015

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications submitted outside Canada within 2 months; process (new permit and extension) applications submitted in Canada within 4 months.

**Performance result**

81% of applications were processed within the service standard; 83% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

150

**2023–24 total fee revenue (\$)**

161,081,947

**2023-24 total remissions issued for the fee (\$)**

2,276,850

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

150

**Fee grouping**

Temporary Residence Program Fees

**Fee**

Extension of Authorization to stay in Canada as a visitor (temporary resident)

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.305(1)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2014

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

100

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

1,095,000

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

100

**Fee grouping**

Temporary Residence Program Fees

**Fee**

Restoration of Temporary Resident Status

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.306(1)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2002

**Service standard**

Process applications within 5 months.

**Performance result**

Performance information on this service will be available in the 2024-25 fiscal year.

**Application of Low-Materiality Fees Regulations**

Material (>\$151)

**2023–24 fee amount (\$)**

229<sup>21</sup>

**2023–24 total fee revenue (\$)**

9,999,802

**2023-24 total remissions issued for the fee (\$)**

278,821

**Fee adjustment date in 2025–26**

December 1, 2025

**2025–26 fee amount (\$)**

246.25

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<sup>21</sup> In accordance with the *Service Fees Act*, the Department has adjusted the fee amount on the anniversary date for the first time in 2023-24. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Temporary Residence Program Fees

**Fee**

Open Work Permit Holder

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89.1(1)
- *Immigration and Refugee Protection Regulations*, s.303.2(1)

**Year fee setting authority was introduced**

2015

**Last year fee-setting authority was amended**

2017

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

100

**2023–24 total fee revenue (\$)**

56,730,023

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

100

**Fee grouping**

Temporary Residence Program Fees

**Fee**

Employer Compliance

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89.2(1)
- *Immigration and Refugee Protection Regulations*, s.303.1(1)

**Year fee setting authority was introduced**

2015

**Last year fee-setting authority was amended**

2019

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

230

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

6,349,610

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

230

**Fee grouping**

Temporary Residence Program Fees

**Fee**

Employer Compliance - Maximum Fee

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89.2(1)
- *Immigration and Refugee Protection Regulations*, s.303.1(7)

**Year fee setting authority was introduced**

2015

**Last year fee-setting authority was amended**

2019

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

690

**2023–24 total fee revenue (\$)**

The department was not able to capture the revenue at the fee level; however, it tracked revenue at the fee-grouping level.

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

690

**Fee grouping**

Other Service Fees

**Fee**

Determination of Rehabilitation - Serious Criminality

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.309(a)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2002

**Service standard**

Acknowledgment of processing sent within 30 days.

**Performance result**

Performance information on this service will be available in the 2024-25 fiscal year.

**Application of Low-Materiality Fees Regulations**

Material (>\$151)

**2023–24 fee amount (\$)**

1,148.87<sup>22</sup>

**2023–24 total fee revenue (\$)**

134,940

**2023-24 total remissions issued for the fee (\$)**

0

**Fee adjustment date in 2025–26**

December 1, 2025

**2025–26 fee amount (\$)**

1,231

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<sup>22</sup> In accordance with the *Service Fees Act*, the Department has adjusted the fee amount on the anniversary date for the first time in 2023-24. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.



**Fee grouping**

Other Service Fees

**Fee**

Determination of Rehabilitation - Criminality

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.309(b)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2002

**Service standard**

Acknowledgment of processing sent within 30 days.

**Performance result**

Performance information on this service will be available in the 2024-25 fiscal year.

**Application of Low-Materiality Fees Regulations**

Material (>\$151)

**2023–24 fee amount (\$)**

229.77<sup>23</sup>

**2023–24 total fee revenue (\$)**

290,733

**2023-24 total remissions issued for the fee (\$)**

0

**Fee adjustment date in 2025–26**

December 1, 2025

**2025–26 fee amount (\$)**

246.25

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<sup>23</sup> In accordance with the *Service Fees Act*, the Department has adjusted the fee amount on the anniversary date for the first time in 2023-24. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Other Service Fees

**Fee**

Authorization to Return to Canada

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.310

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2002

**Service standard**

Acknowledgment of processing sent within 30 days.

**Performance result**

Performance information on this service will be available in the 2024-25 fiscal year.

**Application of Low-Materiality Fees Regulations**

Material (>\$151)

**2023–24 fee amount (\$)**

459.55<sup>24</sup>

**2023–24 total fee revenue (\$)**

268,449

**2023-24 total remissions issued for the fee (\$)**

26,678

**Fee adjustment date in 2025–26**

December 1, 2025

**2025–26 fee amount (\$)**

492.50

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<sup>24</sup> In accordance with the *Service Fees Act*, the Department has adjusted the fee amount on the anniversary date for the first time in 2023-24. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Other Service Fees

**Fee**

Certification and Replacement of an Immigration document / Verification of Status

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.311(1) & 311(2)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2002

**Service standard**

The following service standard is not subject to remissions pursuant to the *Service Fees Act*: Process applications within 6 months if the applicants are eligible.

**Performance result**

67% of applications were processed within the service standard.

**Application of Low-Materiality Fees Regulations**

Low-materiality (<\$51)

**2023–24 fee amount (\$)**

30

**2023–24 total fee revenue (\$)**

536,945

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

30

**Fee grouping**

Other Service Fees

**Fee**

Immigration Statistical Data database access

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.314(1)

**Year fee setting authority was introduced**

2002

**Last year fee-setting authority was amended**

2013

**Service standard**

The fee did not have an established service standard.

**Performance result**

The fee did not have an established service standard.

**Application of Low-Materiality Fees Regulations**

Material (formula)

**2023–24 fee amount (\$)**

100 for the first 10 minutes then 30 per additional minute

**2023–24 total fee revenue (\$)**

17,000

**2023-24 total remissions issued for the fee (\$)**

0

**Fee adjustment date in 2025–26**

December 1, 2025

**2025–26 fee amount (\$)**

123 for the first 10 minutes then 36.95 per additional minute<sup>25</sup>

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<sup>25</sup> The Department intends to seek a regulatory amendment for this fee and has therefore not adjusted the fee amount. The Department intends to charge \$100 then \$30 per additional minute on the adjustment date. The Department has not adjusted the fee amount in 2023-24. The Department will be seeking a Remission Order authority pursuant to s.23(2.1) of the *Financial Administration Act*.

**Fee grouping**

Other Service Fees

**Fee**

Biometric

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.315.1(1)

**Year fee setting authority was introduced**

2013

**Last year fee-setting authority was amended**

2018

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

85

**2023–24 total fee revenue (\$)**

204,300,823

**2023-24 total remissions issued for the fee (\$)**

452,370

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

85

**Fee grouping**

Other Service Fees

**Fee**

Biometric - maximum fee for family

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.315.1(3)(a)

**Year fee setting authority was introduced**

2013

**Last year fee-setting authority was amended**

2018

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

170

**2023–24 total fee revenue (\$)**

82,248,340

**2023-24 total remissions issued for the fee (\$)**

1,190

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

170

**Fee grouping**

Other Service Fees

**Fee**

Biometric - maximum fee for a group of three or more performing artists and their staff

**Fee-setting authority**

- *Immigration and Refugee Protection Act*, s.89(1)
- *Immigration and Refugee Protection Regulations*, s.315.1(3)(b)

**Year fee setting authority was introduced**

2013

**Last year fee-setting authority was amended**

2018

**Service standard**

Not subject to a service standard requirement of the *Service Fees Act*.

**Performance result**

Not subject to a service standard requirement, pursuant to the *Service Fees Act*.

**Application of Low-Materiality Fees Regulations**

Not subject to *SFA*

**2023–24 fee amount (\$)**

255

**2023–24 total fee revenue (\$)**

8,105

**2023-24 total remissions issued for the fee (\$)**

This fee was not subject to remissions.

**Fee adjustment date in 2025–26**

Not applicable

**2025–26 fee amount (\$)**

255