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# 51/7

## **IMPORT ANALYSIS**

### **Market Research Support**

LASER PRINTERS

SEPTEMBER 1987

Pub. No.: 88003-RR

May 1988



Government of Canada

Regional Industrial Expansion

Gouvernement du Canada

Expansion industrielle régionale



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### LASER PRINTERS

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#### **EXPLANATORY NOTES**

### Method

The data shown in this analysis is extracted from Revenue Canada Customs documents. These documents provide a description of the products, names of importers, exporters, quantities, dollar values, unityprices, countries of origin, provinces of entry, tariff applications and rates of exchange. MORMAGISTARM

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The information presented in this report is more detailed than that generally available from Statistics Canada or other publications. Data which might reveal information about individual importers is aggregated.

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**Valuation** 

MINICIPERS DE L'EXPANSION NOUSTRIELLE REGIONALE

Dollar values shown in this report are based on selling price F.O.B. plant, in Canadian dollars. This selling price represents the value paid by the importer, excluding all freight, packing and insurance costs when specified. All trade discounts, when applicable, are also deducted from the selling price.

OR

### Rounding

Figures may not add due to rounding.

#### REFERENCE SOURCES

Department of Regional Industrial Expansion Statistics Canada Revenue Canada

### FOR MORE INFORMATION PLEASE CONTACT:

Market Information and Analysis Division
Market Development Branch
Department of Regional Industrial Expansion
235 Queen Street
Ottawa, Ontario
K1A OH5
Tel: (613) 954-4970

Computer and Instrumentation
Division
Information Technologies Industry
Branch
Department of Regional Industrial
Expansion
235 Queen Street
Ottawa, Ontario
KIA OHS

Tel: (613) 954-3320

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### IMPORT ANALYSIS

### LASER PRINTERS

### I. INTRODUCTION AND SCOPE

This Import Analysis is one of a series prepared in order to assist businesses and other organizations in their market research of specific products. The detailed import information provided in these reports supports studies by organizations seeking to expand existing production lines, change individual product characteristics or engage in new manufacturing investment in Canada. The coverage of an import analysis is developed in close consultation with the client, and is tailored to meet those specific requirements. It is important to emphasize that this report does not attempt any assessment as to the feasibility of competing in a particular market.

This analysis of imports of laser printers is based on a detailed examination of Revenue Canada Customs import documents for the month of September 1987. The following Canadian International Trade Classification (C.I.T.C.) import commodity code was analysed:

### 771-22-60 Printers, computer output

Laser printers are included in the above C.I.T.C. category with other types of computer printers, such as impact dot matrix, daisywheel, ink jet, and thermal transfer. <u>Only</u> laser printers were analysed in this report. In addition, due to the large volume of documents classified to the aforementioned C.I.T.C. import commodity code, <u>only those shipments having</u> a value of \$4 000 and over were examined.

Total figures in this report do not correspond to those published by Statistics Canada. The differences are explained in Appendix I.

### II. IMPORT TRENDS 1983-1987

As shown below, total imports of <u>all types</u> of computer printers were valued at \$349 million in 1987. Imports have been increasing steadily since 1983 both in terms of quantities and values. Imports of <u>all</u> printers as reported on documents examined for the month of September 1987 amounted to a quantity of 51 575, valued at \$28 million. For that month, imports of laser printers amounted to 2 527 units (5 per cent of the total number) valued at \$5.7 million (20 per cent of the total value) of imports.

#### IMPORTS OF PRINTERS, (ALL TYPES) COMPUTER OUTPUT

JANUARY TO DECEMBER									% Growth		
1983		198	34	198	5	198	36	198	37	Per /	nnum
Oty. Val	<u>ue</u> M)	Oty. (000)	<u>Value</u> (\$M)	Oty. (000)	<u>Value</u> (\$M)	0ty. (000)	<u>Value</u> (\$M)	<u>Qty.</u> (000)	<u>Value</u> (\$M)		<u>-1987</u> <u>Value</u>
257 1	190	317	257	387	263	483	312	571	349	22	16

Note that the remainder of this report deals with imports for the month of September 1987 of <u>laser printers only</u>.

#### III. ANALYSIS OF IMPORTS

During the month of September 1987 imports of <u>laser</u> printers, as analysed in this report, totalled 2 527 units for a value of \$5.7 million.

Of the total imports, laser printers with a rated speed of eight pages per minute (PPM) represented 1 737 units (69 per cent) valued at \$3.8 million (67 per cent). Average unit prices, as expected, increased with higher speed output. Further details on imports by rated speed and by price range are shown in Appendices A & B.

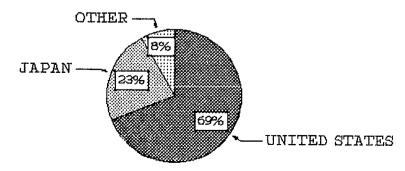
### SUMMARY OF IMPORTS - LASER PRINTERS BY SPEED AND PRICE RANGE - SEPTEMBER 1987

FACTORY RATED SPEED (PPM)										
Price	4 and	1 6*	8	3	10	)	15 and	24*	Not Ident	ified
Range	Oty.	<u>Value</u>	Oty.	<u>Value</u>	Oty.	<u>Value</u>	Qty.	<u>Value</u>	<u>Quantity</u>	<u>Value</u>
(\$)	(No.)	(\$000)	(No.)	(\$000)	(No.)	(\$000)	(No.)	(\$000)	(No.)	(\$000)
Up to 3 000	428	491	1 308	2 178	296	754	-	-	25	56
Over 3 000	_=	_=	429	1 614	12	<u>63</u>	<u>15</u>	<u>92</u>	<u>14</u>	<u>443</u>
TOTAL	428	491	1 737	3 792	308	817	15	92	39	499
% of Total Value		9%		67%		14%		2%		9%

<sup>\*</sup> Aggregated to preserve confidentiality of Canadian importers.

The United States was the dominant source of imports of laser printers during the period analysed, accounting for \$3.9 million, or 69 per cent of the total import value, followed by Japan with \$1.3 million. The other exporting countries in descending order of value were Federal Republic of Germany and Taiwan. Their values were aggregated to preserve confidentiality of Canadian importers. Appendix C gives details of imports by country of origin. Average unit prices from the two major countries are relatively close at \$2 107 for the U.S. and \$2 077 for Japan. A detailed list of major foreign exporters to Canada, in descending order of value, is shown in Appendix F.

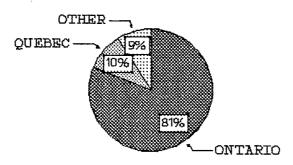
### IMPORTS OF LASER PRINTERS - BY COUNTRY OF ORIGIN SEPTEMBER 1987



100% = \$5.7 MILLION

Ontario was the major province of consignee accounting for \$4.6 million, or 81 per cent of the total import value, followed by Québec with 10 per cent. "Other provinces" includes the following in order of value: British Columbia and Saskatchewan. (See imports by province of consignee, Appendix D).

### IMPORTS OF LASER PRINTERS - BY PROVINCE OF CONSIGNEE SEPTEMBER 1987



100% = \$5.7 MILLION

There were 43 known consignees/importers of laser printers during the month of September 1987. Thirteen had imports of at least \$100 000 during that period. The principal 15 consignees/importers accounted for \$5 million or 88 per cent of the total dollar value of imports. All consignees/importers are listed in alphabetical order in Appendix E.

### IMPORT MARKET CONCENTRATION SEPTEMBER 1987

Principal <u>Consignees/Importers</u> (By Value)	Cumulative <u>Value</u> (\$000)	Cumulative % of Total Value
3	2 587	45
6	3 641	64
10	4 501	79
15	5 001	88
All Consignees/ Importers (43)	5 691	100

### IV. CANADIAN PRODUCTION

At the present time, laser printers are not manufactured in Canada.

### V. MARKET SUMMARY

Laser printers are the printer of choice for "desktop publishing". Briefly, desktop publishing involves the ability to merge text, graphics, images and charts into a single document and control and manipulate the appearance of that document from the screen of a computer. The high resolution of 300 dots per inch or more of laser printers combined with their programmability and price makes them ideal for this application.

The market for these printers will follow the growth of desktop publishing which is in its early stages. Currently, annual growth rates of sales are around 12 per cent per annum. These rates should continue for the next two to three years. There are pressures to bring unit prices down, with a number of vendors targeting for a retail price of U.S. \$1 000. Also, most models have a resolution of 300 dots per inch. Full commercial quality demands 900 to 1 200 dots per inch, which is a performance level only achievable at a very high cost. Most Laser printers are not capable of colour output but several companies are working intensively to provide colour devices.

The majority of laser printers are sold as a component of computer systems as evidenced by the consignees identified in this study. Most are resellers who package the printers with an appropriate computer and software.

As mentioned in this report, at present there is no manufacture of laser printers in Canada. The market segment for laser printers is supplied exclusively by imports (2 527 units valued at \$5.7 million for September 1987), originating mostly from the United States and Japan.

Opportunities appear to exist in this rapidly growing market. However, industry sources indicate that the establishment of a manufacturing facility in Canada would require a large capital investment, substantial technological resources, and access to both domestic and export markets. In addition, it is likely that products other than laser printers would also need to be produced by such a plant in order to make it economical. Companies wishing to manufacture this product should investigate licencing or joint venture possibilities with some of the large U.S. or Japanese companies.

### APPENDIX A

### IMPORTS OF LASER PRINTERS, BY FACTORY RATED SPEED SEPTEMBER 1987

Speed (PPM)*	Quantity (No.)	Value (\$)	Average Unit Price (\$)
4 and 6	428	491 206	1 148
8	1 737	3 7 <b>9</b> 2 195	2 183
10 .	308	817 088	2 653
15 and 24	15	91 526	6 102
Speed not reported	39	499 087	<u>12 797</u>
	2 527	5 691 102	2 252

<sup>\*</sup> Pages per minute

### APPENDIX B

### IMPORTS OF LASER PRINTERS, BY PRICE RANGE SEPTEMBER 1987

<u>Price Range</u> (\$)	Quantity (No.)	<u>Value</u> (\$)	Average Unit Price (\$)
Up to 2 000	1 430	1 981 430	1 386
2 001 to 3 000	627	1 497 693	2 389
3 001 to 4 000	372	1 334 774	3 588
4 001 to 6 000	76	347 855	4 577
Over 6 000	22	529 350	<u>24 061</u>
	2 527	5 691 102	2 252

### IMPORTS OF LASER PRINTERS, BY COUNTRY OF ORIGIN SEPTEMBER 1987

	Quantity (No.)	<u>Value</u> (\$000)	Average <u>Unit Price</u> (\$)
United States	1 874	3 948	2 107
Japan	637	1 323	2 077
Federal Republic of Germany ) Taiwan )	16*	420*	26 240
	2 527	5 691	2 252

### APPENDIX D

### IMPORTS OF LASER PRINTERS, BY PROVINCE OF CONSIGNEE SEPTEMBER 1987

	<u>Quantity</u> (No.)	<u>Value</u> (\$000)	% of <u>Total Value</u>
Ontario	2 006	4 590	81
Québec	258	590	10
British Columbia ) Saskatchewan )	263*	511*	9
	******		<del></del>
	2 527	5 691	100

<sup>\*</sup> Aggregated to preserve confidentiality of Canadian importers.

### CANADIAN IMPORTERS

Importers of laser printers during the month of September 1987, as indicated in this report, are listed below in alphabetical order. Where the importer is not the same as the consignee, (i.e. the recipient of the goods shipped), the name of the consignee rather than that of the importer is listed. The importer or consignee is not necessarily the end-user of the product.

NOTE: This list includes all importers except individuals.

#### Name

Arrow Electronics Canada Ltd.
Ahearn & Soper Inc.
Anderson Jacobson Canada Ltd.
AES Data
Apple Canada Inc.
Bottom Line Management Ltd.
BDM Information Systems Ltd.
Corporate Micro Business Systems
Canon Canada Inc.
Compuserve Inc.:

C.D.I. Computers Inc.
Compulab Inc.
CPT Business System of Canada
Decision Data Canada Inc.
Data Terminal Mart
Digital Equip. Canada Ltd.
Datapoint Canada Inc.
Dept. of National Defense
Exan Computer Systems & Services Ltd.
Entré Computer Centers
Goodman & Goodman
Hamilton Aonet Int'l Canada Ltd.
Heath Co.
Hewlett Packard Co.:

IBM Canada Ltd.
Livington Int'l
McCarthy and McCarthy
Micro Computers of Canada Inc.
Mannesmann Tally
NBI Canada Inc.
Office Equip. Co. of Canada
Philips Info Systems Ltd.
Print Three Inc.:

QMS Computer Products

Pride Computer Dist. Seanix Tech. Co. STC Canada Inc.

### Address

Montréal. Qué.

Rexdale, Ont. Markham, Ont. Dorval, Qué. Markham, Ont. Vancouver, B.C. Saskatoon, Sask. Rexdale, Ont. Mississauga, Ont. Markham, Ont. Richmond, B.C. Markham, Ont. Richmond Hill, Ont. Ottawa, Ont. Mississauga, Ont. Mississauga, Ont. Kanata, Ont. North York, Ont. Ottawa, Ont. Burnaby, B.C. Willowdale, Ont. Toronto, Ont. Mississauga, Ont. Toronto, Ont. Mississauga, Ont. Richmond, B.C. Don Mills, Ont. Toronto, Ont. Toronto, Ont. Markham, Ont. Mississauga, Ont. Toronto, Ont. Markham, Ont. St-Laurent, Qué. Scarborough, Ont. Saskatoon, Sask. Mississauga, Ont. Vancouver, B.C. Richmond, B.C. Vancouver, B.C. Rexdale, Ont.

### CANADIAN IMPORTERS (CONT'D)

Name
Address

The John P. Robarts Research Institute
Université de Montréal Centre de Calcul
Wang Canada Ltd.:
Richmond Hill, Ont.
Montréal, Qué.
Xerox Canada Inc.
Yamatech Scientific Ltd.
Mt-Royal, Qué.
Zentronics Inc.
Brampton, Ont.

APPENDIX F

### FOREIGN EXPORTERS TO CANADA

Major exporters to Canada of laser printers, with total shipments of \$100 000 and over are listed below in descending order of dollar value. Names are as shown on the shipping documents. These exporters accounted for 89 per cent of the total analysed value of \$5 691 102.

<u>Name</u> .	<u>Address</u>		Value of Imports (\$000)
Apple Computer Inc. Hewlett-Packard Co.	Cuportino, CA Palo Alto, CA	United States) United States)*	2 D44
Printware Inc.	St. Paul, MN	United States	583
Xerox Corp., Printer Div. Siemens AG IBM Corp.	El Segundo, CA München Charlotte, NC	United States) Fed. Rep. of ) Germany )* United States)	1 266
Digital Equip. Corp. (DEC)	Maynard, MA	United States	310
QMS Inc. Wang Laboratories Inc.	Mobile, AL Lowell, MA	United States) United States)*	575
Okidata Corp. Krocera Unison Inc.	Mt-Laurel, NJ San Francisco, CA	United States) United States)*	295

<sup>\*</sup> Aggregated to preserve confidentiality of Canadian importers.

#### CANADIAN SUPPLIERS

The following lists are taken from two sources: a) the Business Opportunities Sourcing System (BOSS), a computerized data bank established by the federal Department of Regional Industrial Expansion (DRIE) and b) the Canadian Trade Index, published by the Canadian Manufacturers' Association (CMA). These lists may not include all suppliers of the products in question, as companies must themselves register in BOSS or the Canadian Trade Index. In both cases, information of Canadian products supplied is as given by the companies.

#### BOSS

Canadian companies are arranged in alphabetical order within the following Canadian International Trade Classification (C.I.T.C.) commodity codes.

### 771-22-60 Printers, Computer Output

#### Name

- \* Alis Technologies Inc.
- \* Becterm Inc.
- \* Comtern Inc.
- \* Cyberworks
- \* Dataspace Corp.
- \* Epson Services Ltd.
  IBM Canada Ltd.
  Multiflex Inventions & Dev. Technology
  Northern Telecom Canada Ltd.
  Ogivar Inc.

### **Address**

St-Laurent, Qué.
Lévis, Qué.
Pointe-Claire, Qué.
Orillia, Ont.
Markham, Ont.
Markham, Ont.
Mississauga, Ont.
Ottawa, Ont.
St-Laurent, Qué.
Montréal, Qué.

Any enquiries and/or comments regarding the BOSS list should be directed to:

Business Opportunities Sourcing System (ABOS)
Department of Regional Industrial Expansion
235 Queen Street
Ottawa, Ontario KIA OHS

Titan Informatique Inc.

Tel: (613) 954-5031 - Telex: 053-4123

<sup>\*</sup> Company engaged in export trade

APPENDIX G

### CANADIAN TRADE INDEX

Canadian companies are arranged in alphabetical order.

### **Computer Printers**

(not necessarily the products described in this report)

### <u>Name</u>

- \* Comterm Inc.
- \* Delphax Systems
  Digitech Inc.
  Diversified Business Communications Ltd.
  IBM Canada Ltd.
  Xerox Canada Inc.

### <u>Address</u>

Pointe-Claire, Qué. Mississauga, Ont. Ste-Foy, Qué. Mississauga, Ont. Markham, Ont. North York, Ont.

Any enquiries and/or comments regarding the Canadian Trade Index list should be directed to:

The Canadian Manufacturers' Association One Yonge Street Toronto, Ontario M5E 1J9

Tel: (416) 363-7261 - Telex: 065-24693

<sup>\*</sup> Indicates firms engaged in export trade

#### APPENDIX H

Tariff Treatment

### CANADIAN AND FOREIGN TARIFFS

Laser printers included in this analysis were dutiable under the following most commonly applied tariff item.

Tariff <u>Item</u>	Description	British Prefer- ential <u>Tariff</u>	Most Favoured Nation Tariff %	General Tariff %	General Preferential Tariff	U.K. and Ireland
41417-2	Drum storage memories; disc packs; disc drives; disc fi disc cartridge cleaners; car readers; card punches; card readers/punches; paper tape readers and punches; badge readers and punches; document transport mechanisms; tape to card punches; reproducing punches; printers other than those incorporating keyboard card or paper tape verifiers collators; card sorters; procontrol apparatus which converts analog signals from or to digital signals, the foregoing not to include sensors; card conditioning equipment; parts of the foregoing	nt  int is; is; ocess	Free	35	Free	Free

### Tariff Arrangements and Foreign Countries of Export:

Exporting countries which qualify for the Most Favoured Nation tariff treatment: Federal Republic of Germany, Japan, Taiwan and the United States

Enquiries concerning tariffs should be directed to the nearest Customs and Excise office or to: TARIFF PROGRAMS

REVENUE CANADA CUSTOMS AND EXCISE OTTAWA, ONTARIO K1A OL5

TEL: (613) 954-6946

### Foreign Countries

Enquiries concerning tariffs and other government trade regulations in foreign countries should be directed to: INFO EXPORT

EXTERNAL AFFAIRS OTTAWA, ONTARIO

K1A 0G2

TEL: (613) 993-6435 OR 1-800-267-8376

### RECONCILIATION

The value reported in this import analysis does not correspond to official Statistics Canada figures for various reasons. Imports of laser printers during September 1987, as reported on documents analysed in this report, amounted to \$5 691 102.

Reconciliation of the two total figures is explained as follows:

<u>Values Accounted For</u>	<u> Value</u>
	(\$000)
Values reported by Statistics Canada but not included in this report (e.g. documents not available for	
processing and Canadian goods returned)	763
Documents not included in this analysis: a) individual shipments valued	
at less than \$4 000	912
b) Printers, other than laser	20 663
Total values reported in this import analysis	5 691
Total values accounted for as above	28 029
•	
Total values published by Statistics Canada	28 029

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