

HEALTH PRODUCTS POST-MARKET SURVEILLANCE CYCLE

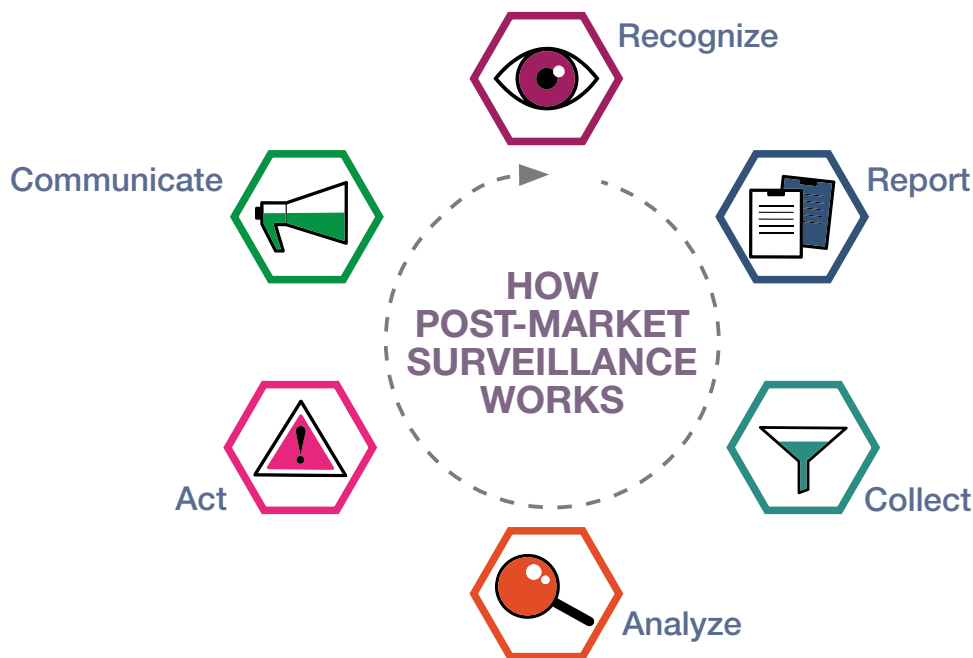


Image source: Adapted from the [Uppsala Monitoring Centre's Pharmacovigilance Cycle](#).



Recognize

- All health products have risks and benefits associated with their use.
- Drug and medical device safety knowledge and issues evolve over time. New risks can become evident once a product is used by broader populations, for longer durations and under different conditions than those studied before being approved for sale.
- Side effects and complications are known as **adverse reactions (ARs)** and **medical device incidents (MDIs)**. Health Canada monitors ARs and MDIs to keep up-to-date on new information related to the safety and effectiveness of health products.



Report

- Anyone can report [ARs](#) and [MDIs](#).
- Health care providers and consumers report voluntarily. Market authorization holders (manufacturers and distributors) and hospitals must report under the *Food and Drugs Act*.



Collect

- AR and MDI reports are entered into the [Canada Vigilance Adverse Reaction Online Database](#) and the [Medical Devices Incident Database](#).
- These databases allow users to search for AR and MDI reports



Analyze

- We look at AR and MDI reports received and other sources of product-related safety information, such as:
 - [pre-market trials](#) and tests
 - medical and scientific literature
 - additional reports from manufacturers
 - information from foreign regulatory agencies
- We carefully assess the available safety information to look for a possible cause-effect link between the health product and the [AR](#) or [MDI](#).



Act

- When Health Canada identifies new safety issues, we take action. We use the most appropriate level of intervention to manage the risks and help people in Canada make informed decisions.
- We may:
 - continue to monitor safety information
 - reassess at a future date if new information becomes available
 - ask the manufacturer to supply additional post-market safety and effectiveness information
 - request post-market tests and studies
 - restrict access to and distribution of the drug or device
 - update the product label
 - issue a [risk communication](#)
 - withdraw from the market the drug or device
- We also monitor and respond to advertising complaints to ensure that companies don't make false and misleading claims, or engage in illegal marketing of health products.



Communicate

- We let people in Canada know about safety information in several ways:
 - [Recalls and safety advisories](#)
 - [Summary safety reviews](#)
 - [Health Product InfoWatch](#) (monthly safety bulletin)
 - [Advertising complaints database](#)
- You can also look up information for specific drugs or medical devices through our:
 - [Canada Vigilance Adverse Reaction Online Database](#)
 - [Medical Devices Incident Database](#)
 - [Drug and Health Product Portal](#)

If you experience an **AR** or **MDI** with a drug or a medical device, we want to hear from you.

[Report to Health Canada](#)



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