

Guidance on Metadata Life Cycle Management

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Preamble

This guidance provides advice on how departmental officials can effectively manage metadata consistent with the information and data life cycle in respect of the following:

- section L.2.2.4 of "<u>Appendix L: Standard for Managing Metadata</u>" of the *Directive on Service and Digital*
- section J.2.2.4 of "<u>Appendix J: Standard on Systems that Manage</u> <u>Information and Data</u>" of the *Directive on Service and Digital*

1. Metadata and the information life cycle

Like other types of information and data, it is important that metadata is actively managed to ensure its ongoing relevance, usefulness and links to the information and data it describes. The information life cycle can be used as the basis for outlining metadata life cycle management activities. This guidance offers an approach to managing metadata throughout the phases of its own life cycle that is based on the information life cycle.

2. Metadata life cycle management

The objective of metadata life cycle management is to optimize understanding of information and data, maximize its appropriate use and reuse, and reduce departmental time and effort in managing, locating and understanding information and data holdings. The table below describes activities, expected outcomes and relevant stakeholders that may be associated with each phase of the metadata life cycle. Departmental officials can use this approach to develop processes, procedures, and training to ensure that metadata life cycle management activities are effectively controlled and executed to meet business requirements. A metadata needs assessment (see <u>Guidance on Assessing Metadata Needs</u>) can further aid departmental officials in prioritizing metadata management activities and in focusing effort and energy on those activities that yield the greatest benefit to the department, the Government of Canada and Canadians.

Table 1: Metadata life cycle management activities and outcomes

Life cycle	Activities	Expected outcomes	Stakeholders
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PlanDefine the business needs and visionBusiness requirements are understoodBusiness requirements are understoodIdentify key stakeholdersStakeholders are identifiedStakeholders are identifiedInformation management specialistsComplete or review and needs assessment (see <i>Guidance on Assessing Metadata Needs</i>)The organizational needs for metadata are understood (for example, create new data, understand existing data, enable data movement, access data, share data and so on)Information technology specialistsPrescribe (that is, adopt, adapt or create) metadata reference standards as needed, limiting development of bespoke metadata <i>Reference Standards</i> and refer to the inventory of <i>GC</i> <i>Enterprise Metadata Reference Standards</i> Metadata so on)Agreement on future state and how to get there is reachedData achitectsPrivacy assessment team of the institutionPrivacy assessment team of the institutionData stewardsDevelop a phased implementation planMetadata is documented according to a recognized reference standardsOther is sporesses and bodies,Plan for organizational and cultural change governance roles, processes and bodies,Metadata is documented according to a recognized reference standard
and determine suitability for• A repository for housing/cataloguing

metadata is

Life cycle	Activities	Expected outcomes	Stakeholders
	incorporating metadata governance	identified to ensure it is managed throughout its life cycle	
		 Roles and responsibilities are allocated and understood 	

capturemetadata reference standard(s) that meet(s) business and technical requirements• Organizational commitment is secured• Custodians• Obtain or develop metadata application profile, data dictionary or glossary, as required• Agreement on how metadata will be created, maintained, integrated and accessed• Information management specialists• Obtain or develop metadata application profile, data dictionary or glossary, as required• Organizational understanding of business terms and usage• Information technology specialists• Develop suitable metadata architecture• Organizational understanding of business terms and usage• Information technology specialists• Develop specific metadata governance processes, assign governance roles, or incorporate into existing governance structure• Organization's between terms are documented• Data governance sponsor/champ• Metadata is• Metadata is• Executive sponsor/champ	Life cycle	Activities	Expected outcomes	Stakeholders
 Ensure appropriate metadata quality controls are in place Roles and responsibilities are 	acquire,	 to appropriate metadata reference standard(s) that meet(s) business and technical requirements Obtain or develop metadata application profile, data dictionary or glossary, as required Develop suitable metadata architecture Create data model for metadata repository Develop specific metadata governance processes, assign governance roles, or incorporate into existing governance structure Leverage existing metadata sources and information and data architectures Determine the file format for metadata Identify and consider risks and issues surrounding sharing and publishing metadata Ensure appropriate metadata quality 	 standardized Organizational commitment is secured Agreement on how metadata will be created, maintained, integrated and accessed Organizational understanding of business terms and usage Organization's business concepts and terminology, definitions and the relationship between terms are documented Metadata is consistently formatted, and files containing metadata are interoperable Metadata management is incorporated into overall data governance processes or new governance processes are established if none currently exist Roles and 	 users/managers Custodians Information management specialists Information technology specialists Information security specialists Privacy specialists Data architects Data base administrators Data governance bodies Executive sponsor/champior External subject/domain

Life cycle	Activities	Expected outcomes	Stakeholders
		allocated and understood	

Life cycle	Activities	Expected outcomes	Stakeholders
Organize, store	 Confirm that the implementation of metadata reference standards supports business and technical requirements Ensure that the 	 Similarities and differences between different information and data resources are understood Metadata reference 	 Business users/managers Custodians Information management specialists
	metadata applied enables information and data holdings to be appropriately, easily and efficiently understood, managed, discovered, accessed and used by users	 standards no longer fit for purpose are retired Existing metadata systems are harmonized, resulting in improved business 	 Information technology specialists Information security specialists Privacy specialists Data architects
	 Integrate metadata from diverse sources Communicate the necessity and value of metadata to stakeholders 	 value and usage Integration of metadata with relevant business processes is enhanced Metadata quality, consistency, currency and security are ensured 	 Business analysts Systems analysts Data governance bodies Project managers
	 Document policies, procedures and work instructions Document metadata management solutions Ensure that the systems/technical environments in which metadata is stored support current and anticipated needs Review metadata security classification to ensure appropriate security controls are in place and that the 		• Librarians

Life cycle	Activities	Expected outcomes	Stakeholders
	security rating of system is sufficient		

Life cycle	Activities	Expected outcomes	Stakeholders
Use, reuse, disseminate	 Ensure access to required metadata is maintained, as appropriate, for authorized users and systems Distribute and deliver metadata to authorized users and systems, as needed Ensure quality, accessibility, official languages, privacy and security requirements are met and monitored, including declassification as appropriate Establish processes to support and promote the appropriate sharing, harvesting, indexing, reuse, or publishing of metadata, including through the Open Government Portal Share, reuse and publish metadata in accordance with applicable policies Regularly review supporting policies, procedures and work instructions Query, report and analyze metadata 	 A standard way to access information and data is provided Metadata is successfully delivered to consumers along with the information and data it describes as well as to systems or tools that need it Those responsible for interpreting metadata have the tools to do so Metadata is appropriately shared and published to facilitate information and data discovery Technical metadata with relevant business, process and stewardship metadata is integrated Workflows are streamlined Metadata, along with the information and data it describes, is effectively used and reused Content is more 	 Business users/managers Custodians Information management specialists Information technology specialists Information security specialists Privacy specialists Open data specialists Data governance bodies Business users Technical users Application developers Data analysts Data scientists Archivists Librarians Customers

readily and

Life cycle	Activities	Expected outcomes	Stakeholders
	• Derive insights from multiple metadata	accurately understood	
sourcesMonitor growth in the use of metadata	 Information and data are used consistently 		
	 Use de-identification to protect personal information, as appropriate 	 Data lineage is documented as it moves between systems 	
	 Organize metadata harvested from existing sources (refer 	 Visibility is enabled through end-to-end lineage 	
	to "Organize" life-cycle phase, above)	 More effective decision-making is facilitated 	
		 Productivity is improved 	
		 Risk management is improved 	
		 Roles and responsibilities are allocated and understood 	

Life cycle	Activities	Expected outcomes	Stakeholders
Maintain, protect, preserve	 Apply metadata management strategies to: maintain the current state of metadata or improve the state of metadata (that is, quality, condition) where needed to better support current and future business and technical needs (for example, automation) respect official language, accessibility, metadata quality, security and privacy requirements preserve and continue to verify metadata integrity protect metadata against loss and unauthorized access, alteration or destruction, informing users of their responsibility to maintain, protect and preserve the metadata that has 	 Metadata quality and consistency are maintained, or improved where necessary Metadata availability, accessibility and discoverability are maintained, or improved where necessary Options for automation (tagging, profiling, semantic reconciliation, harvesting) are explored Policies, procedures, training, business glossaries and data dictionaries are reviewed to ensure they are fit for current purpose while "research and explore" activity is underway Market is monitored for new tools and/or approaches and/or additional use cases identified Metadata is maintained and holds its integrity for the duration of its application to 	 Business users Technical users Information management specialists Information technology specialists Information security specialists Privacy specialists Data governance bodies Archivists Librarians Process owners

Life cycle	Activities	Expected outcomes	Stakeholders
	been entrusted to them	information and data	
	 implement effective access control procedures, ensuring that classified and protected metadata is made available only on a need-to-know basis to those who are authorized to access it, but is not otherwise restricted unnecessarily 	 Roles and responsibilities are allocated and understood Users advise when metadata is incorrect or out of date and metadata is corrected or updated accordingly, where appropriate 	
	 ensure metadata is preserved using non-proprietary file formats 		
	 implement processes or procedures to identify when and how to resolve metadata that is incorrect or out of date 		
	 ensure all phases of the metadata life cycle are considered where metadata is altered in an authorized way (for example, updated) 		

Life cycle	Activities	Expected outcomes	Stakeholders
Dispose	 Liaise with business users and other stakeholders when considering retiring/migrating reference standards or disposing of metadata because: the business requirement for using the selected metadata reference standard has significantly changed or no longer exists the data that the metadata describes has reached the end of its useful life and is being archived or destroyed Carry out disposition action 	 Metadata is retained, archived or disposed in compliance with the <i>Library and</i> <i>Archives of Canada</i> <i>Act</i> and approved departmental retention and disposal schedules Roles and responsibilities are allocated and understood 	 Business users Technical users Records management specialists Information management specialists Information technology specialists Information security specialists Privacy specialists Archivists

Life cycle	Activities	Expected outcomes	Stakeholders
Evaluate	 In conjunction with usage and in accordance with your information and data management strategy, assess: business impact of metadata: ongoing business value and operational impact of the information and data it supports scope and frequency of use fit for current purpose operational and service delivery it supports future business impact of metadata: opportunities to support additional use cases delivery of measurable benefits potential for risk 	 Metadata is assessed (by both business and technical users) to examine its potential to deliver current and future benefits Metadata management practices are audited and continuously improved Information and data governance is supported Efficiencies in metadata management are gained Roles and responsibilities are allocated and understood and accountabilities upheld Future metadata life-cycle activities and management plans are informed by findings and lessons learned (refer to "Plan" life - cycle phase, above) 	 Business users Technical users Information management specialists Information technology specialists Information security specialists Data governance bodies Privacy specialists Process owners

Life cycle	Activities	Expected outcomes	Stakeholders
	reduction		
	 options for growth and enhanced service delivery (for example, process automation) 		
	 state of metadata management practices and associated governance strategies 		

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