Civilian Review and Complaints Commission for the RCMP

Commission civile d'examen et de traitement des plaintes relatives à la GRC

Report on RCMP Public Complaints

2024-2025

All Provinces and Territories

Canada

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REPORT ON RCMP PUBLIC COMPLAINTS

2024-25

Canada-wide

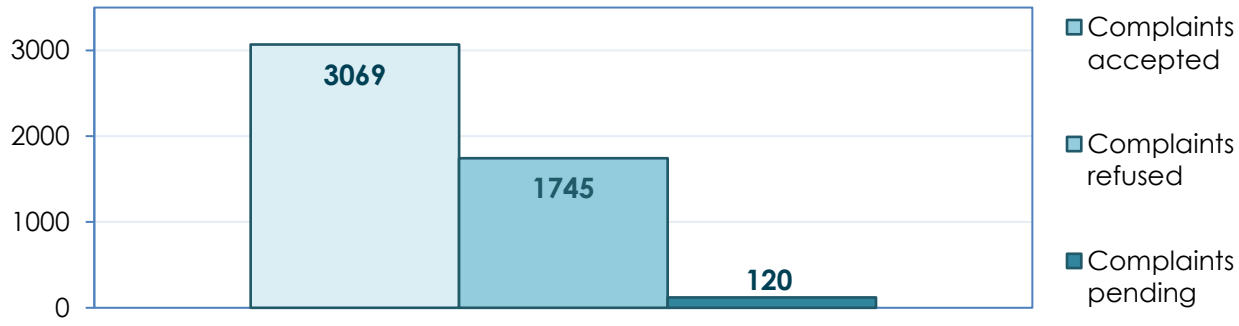
Public Complaints Received

The Civilian Review and Complaints Commission for the RCMP (CRCC) accepts complaints about the on-duty conduct of RCMP members. Complaints may also be made directly with the RCMP or the provincial authority responsible for receiving complaints.

Of the **4,934** public complaints filed, **3,069** were sent to the RCMP for investigation, while **1,745** did not meet the criteria set out in Part VII of the RCMP Act. **120** were still under assessment at fiscal year-end to determine if they meet the criteria.

While the CRCC and the RCMP receive a large number of public complaints each fiscal year, not all meet the complaint criteria laid out in section 45.53 of the *Royal Canadian Mounted Police Act*.

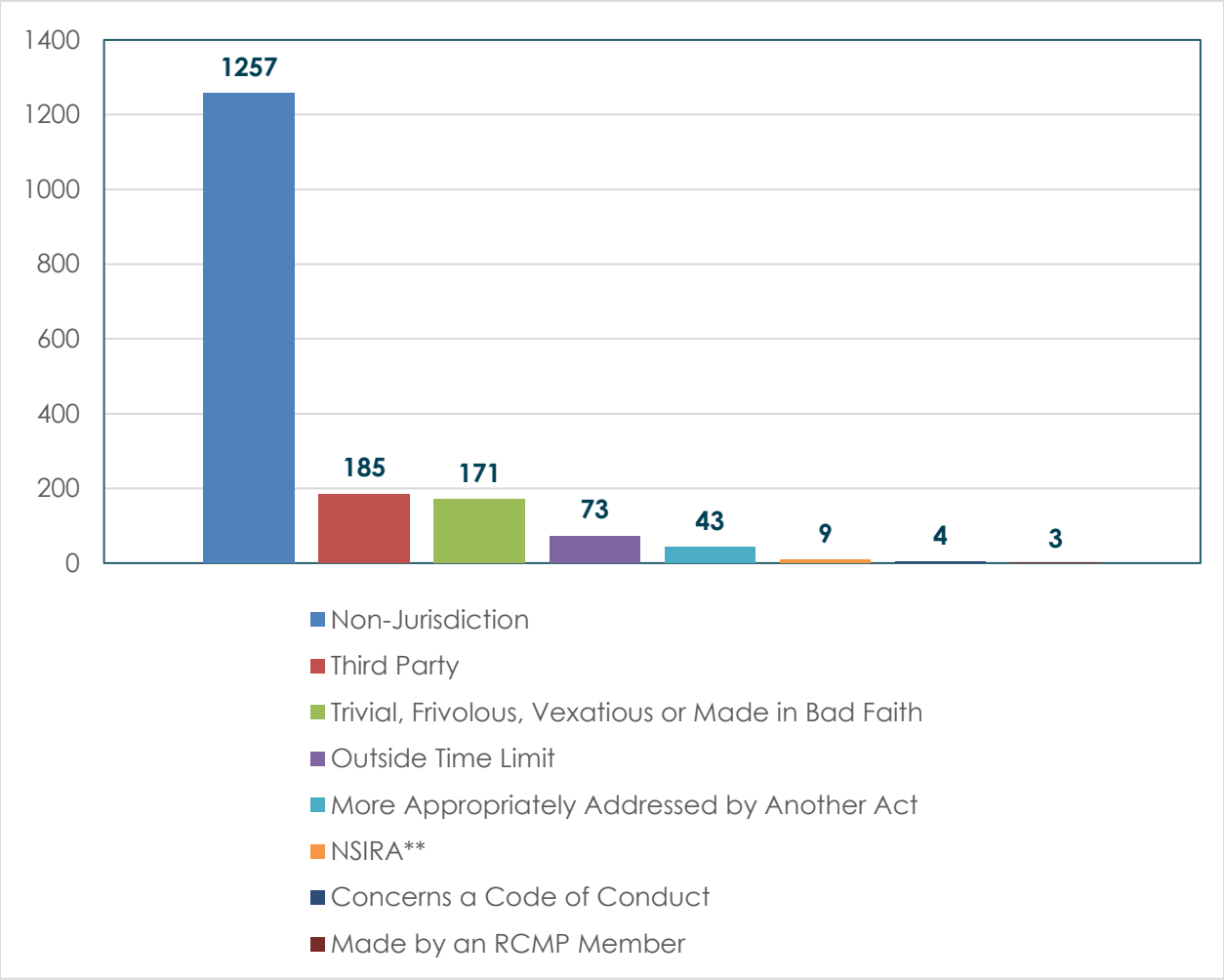
Public Complaints Canada-Wide 2024-25



The CRCC may refuse to deal with a complaint for a number of reasons, including:

- The complaint does not fall within the CRCC's jurisdiction*;
- The complaint is not filed within a year of the occurrence;
- The complaint is trivial, frivolous, vexatious or made in bad faith;
- The complaint is made by third parties who have no connection to the alleged incident;
- The complaint could be more appropriately dealt with under another Act.

Refused Complaints Canada-Wide 2024-25

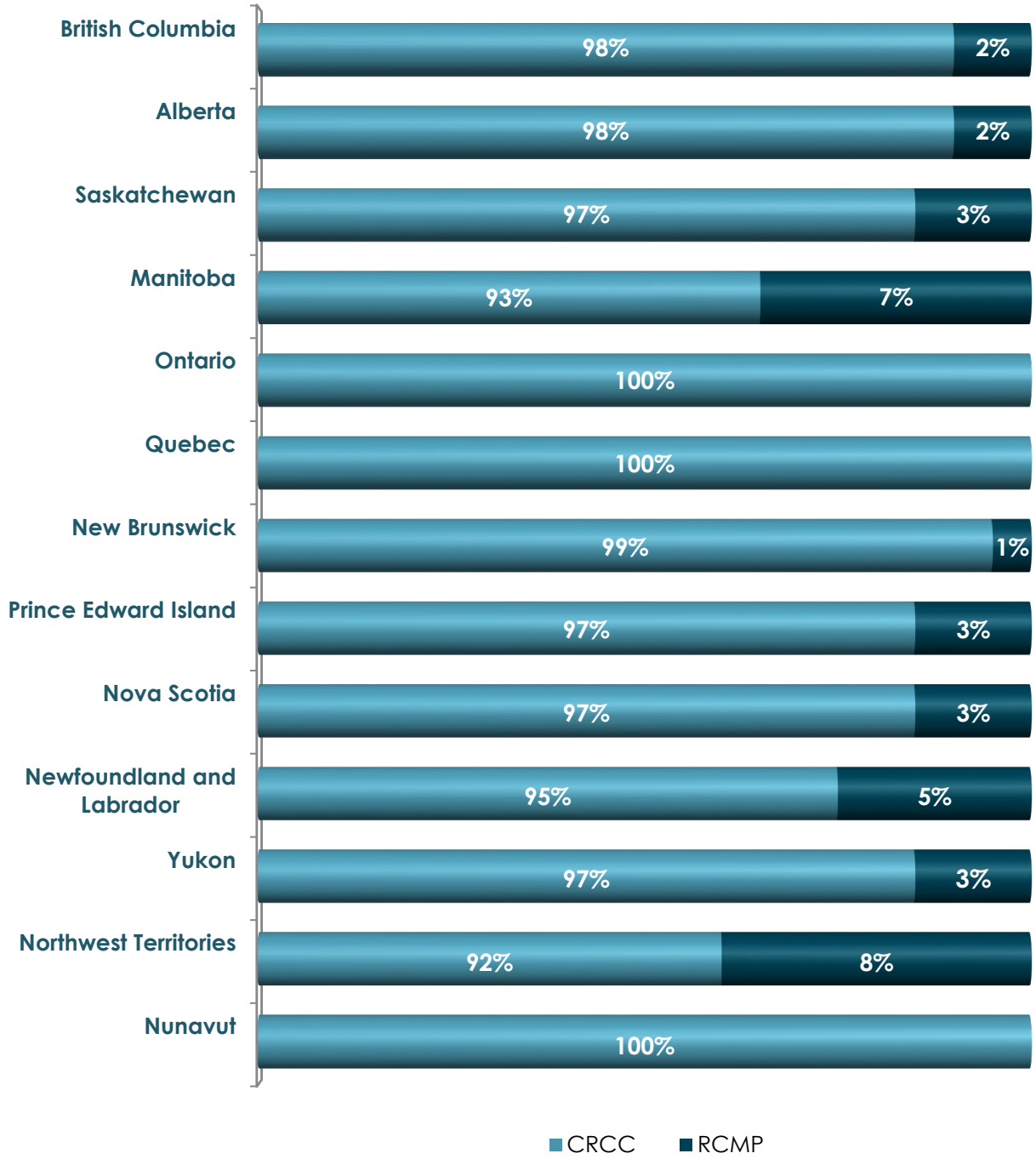


*This includes complaints made about non-RCMP police officers.

**The CRCC does not have jurisdiction to conduct a review of an RCMP activity that is related to national security. These matters are referred to the National Security and Intelligence Review Agency (NSIRA).

Complaints Lodged with the CRCC vs. the RCMP

BY PROVINCE AND TERRITORY



Numbers relating to complaints filed with RCMP are based on information available to the CRCC at the time data was generated.

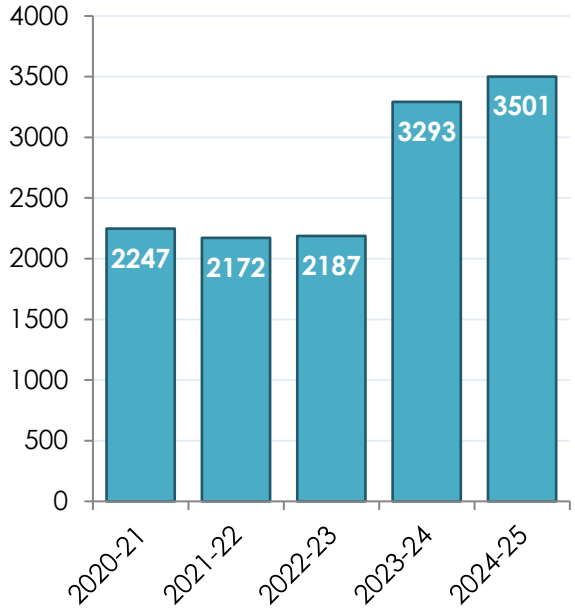
Public Complaints Finalized

The RCMP investigates public complaints* and provides the complainant with a report, finalizing the complaint.

It is important to note that complaints **finalized** by the RCMP within a fiscal year are not necessarily related to complaints **lodged** during that same time period.

For example, a complaint that is finalized in February 2025 (FY 2024-25) may have been lodged in December 2023 (FY 2023-24).

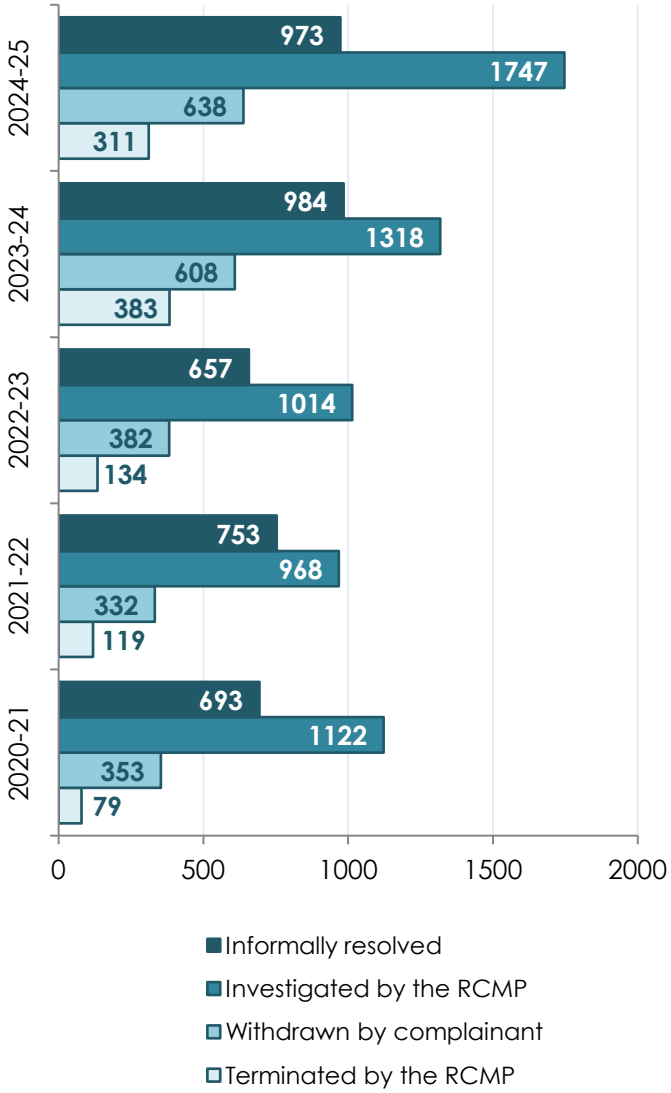
Number of Finalized Complaints Canada-Wide



Complaints can be resolved as follows:

- informally resolved by the RCMP;
- investigated by the RCMP;
- withdrawn by the complainant;
- terminated by the RCMP.

Resolution of Complaints Canada-Wide**



With the exception of public interest investigations, which are carried out by the CRCC.

***A small number of complaints are resolved annually using a combination of two or more of the mechanisms listed above. As such, the sum of the individual closing categories may be greater than the total.*

Allegations in Finalized Public Complaints

A complaint may contain a single allegation* or multiple allegations.

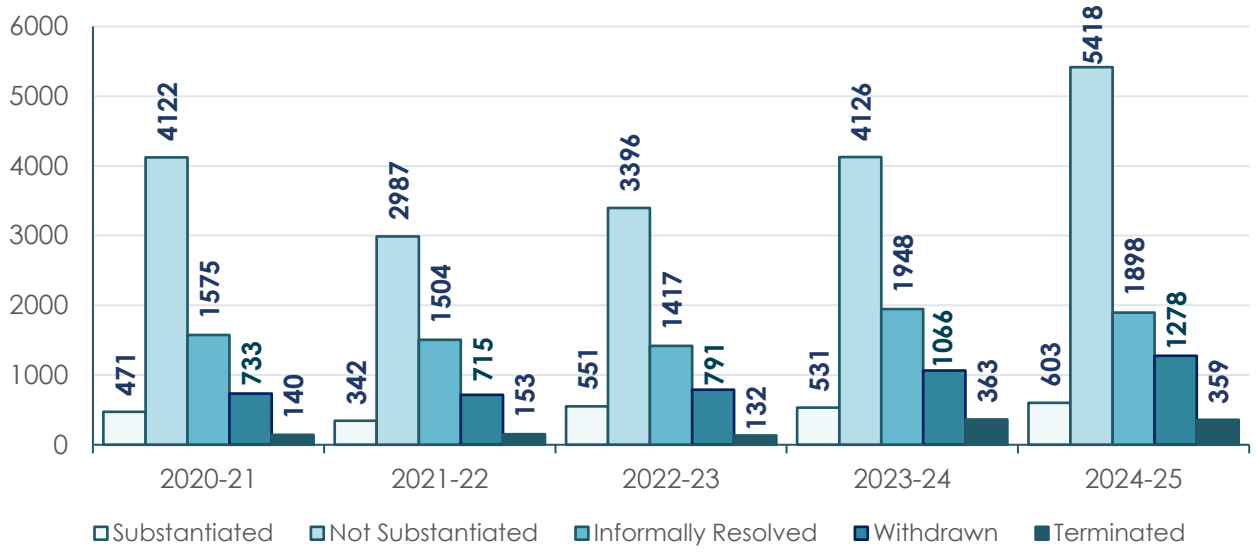
Allegations contained in public complaints are categorized during the investigation.

In 2024-25, the **3,501** finalized complaint investigations contained **9,556** allegations.

The allegations were resolved as follows:

- **6%** were substantiated by the RCMP
- **57%** were not substantiated by the RCMP
- **20%** were informally resolved
- **13%** were withdrawn by the complainant
- **4%** were terminated by the RCMP

Allegation Outcomes Canada-Wide



Top five allegation categories remained unchanged in 2024-2025. The way in which they were resolved is outlined below:

Top Five Allegation Categories Canada-Wide 2024-25

Allegation	Total	Substantiated by RCMP	Not Substantiated by RCMP	Informally Resolved by RCMP	Terminated by RCMP	Withdrawn by Complainant
Neglect of Duty	**4,419**	331	2,472	828	177	611
Improper Attitude	**2,117**	114	1,030	604	66	303
Improper Use of Force	**913**	18	644	120	30	101
Improper Arrest	**636**	57	386	98	23	72
Irregularity in Procedure	**242**	10	130	56	7	39

**A list of all allegations is available on the CRCC Website.*

Public Complaint Investigation Service Standards

Service standards allow public complaints about RCMP member conduct to be addressed in a consistent and timely manner.

The CRCC's internal service standard for forwarding complaints to the RCMP's National Public Complaints Directorate (NPCD) is **10 days**. In 2024-25, **71%** of complaints were sent to the RCMP within the 10-day service standard*.

CRCC Complaint Processing Time in 2024-25

Number of Days to Send Complaint to RCMP	Percentage of Complaints Sent to RCMP
10 days or less	71%
10-20 days	11%
20-30 days	6%
30-40 days	4%
40+ days	7%

The RCMP's internal service standard for investigating and concluding public complaints is **120 days**. In 2024-25, **57%** of complaint investigations were finalized and sent to the CRCC within the RCMP's 120-day internal service standard.

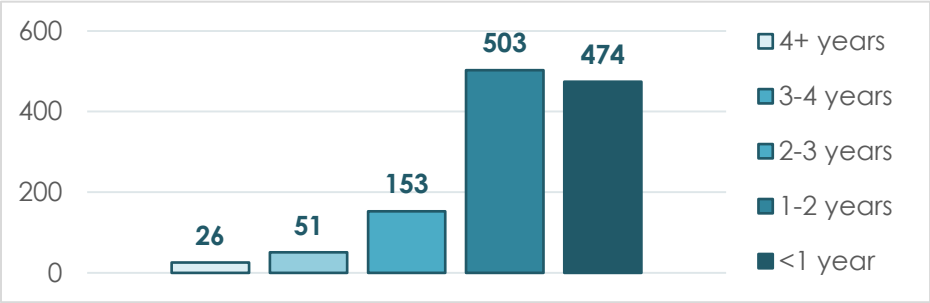
Average time for RCMP to investigate and finalize complaints in 2024-25

Time to Finalize Complaint Investigation	Percentage of Complaint Investigations Finalized
120 days or less	57%
Over 120 days and < 1 year	31%
1-2 years	9%
2+ years	3%

**Some complaints sent to the RCMP in 2024-25 were lodged with the CRCC in 2023-24.*

The chart below outlines the number of outstanding public complaints that have been with the RCMP for over 120 days.

Number of Public Complaints with the RCMP for Investigation for Over 120 Days



<1 year refers to complaints that are outstanding for more than 120 days, but less than 1 year.

The CRCC calculates investigation length as the number of business days required for the RCMP to conclude a complaint filed with the CRCC. The table below reflects only complaints filed with the CRCC (~98%) and do not account for complaints filed directly with the RCMP (~2%).

Average Length of RCMP Public Complaint Investigation

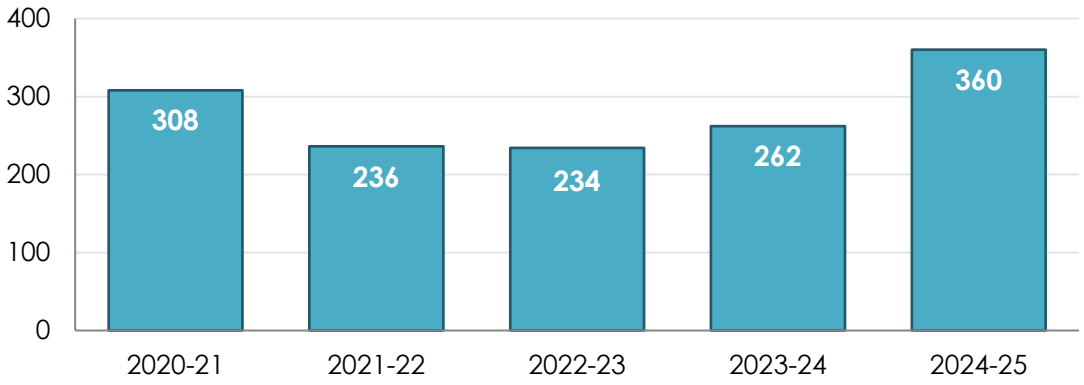
Resolution Method	Average Number of Days to Finalize Complaint
Investigated by the RCMP	246
Informally Resolved	106
Withdrawn by the Complainant	115
Terminated by the RCMP	112

Complaints Referred to the CRCC for Review

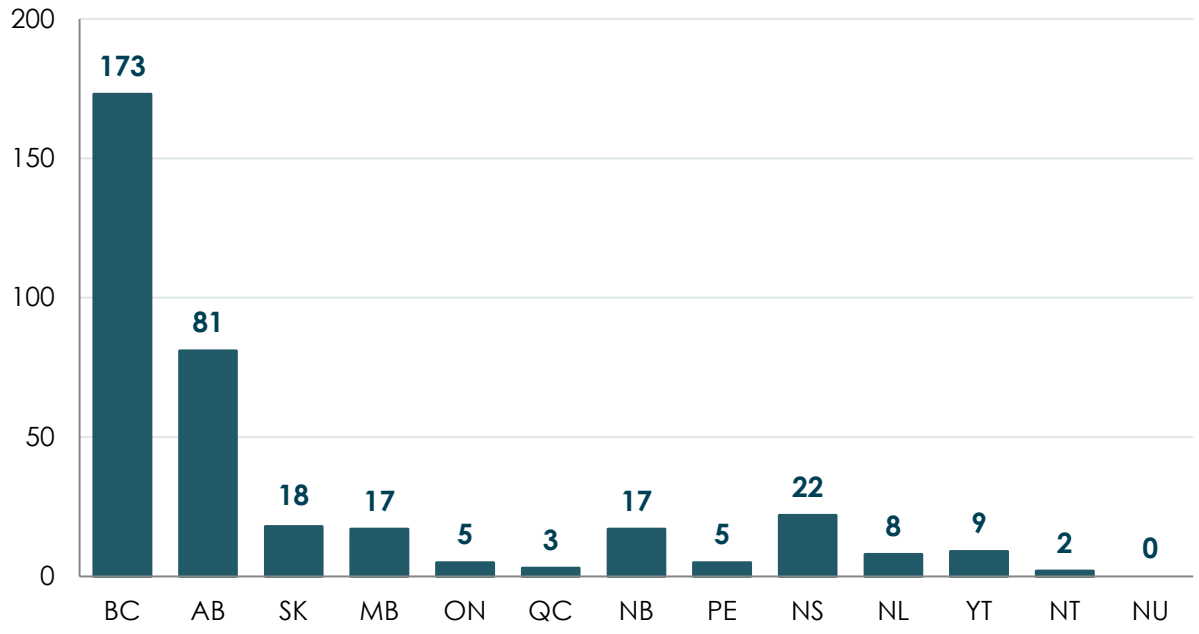
Following the RCMP's investigation of a public complaint, if a complainant is not satisfied with how the RCMP has concluded their complaint, the legislation allows them to refer their complaint to the CRCC for review.

The role of the CRCC is to make findings after an objective examination of the information available and to make recommendations that improve policy and performance of the RCMP and its members.

Number of Finalized Complaints Referred to CRCC for Review: Canada-Wide



Number of Finalized Complaints Referred to CRCC for Review by Province & Territory 2024-25



At any point during its review, the CRCC may request that the RCMP investigate further.

If the CRCC is satisfied with RCMP's handling of the complaint, the Chairperson issues a **Satisfied Report** to the RCMP Commissioner, the Minister of Public Safety, the complainant, and the member(s) involved, thereby ending the review process.

If the CRCC is not satisfied with the RCMP's handling of the complaint, the Chairperson will issue an **Interim Report**, outlining various findings and recommendations directed at the RCMP, which will be sent to the RCMP Commissioner and the Minister of Public Safety.

Once the Interim Report has been reviewed by the RCMP, the RCMP Commissioner gives notice, identifying which recommendations the RCMP will act on. If no, or a different, action is to be taken, the Commissioner must provide reasons to the CRCC.

The Chairperson considers the **Commissioner's Response** and prepares a **Final Report**.

Review Reports Issued Canada-Wide

	Satisfied Reports	Interim Reports	Final Reports	Total
2024-25*	122	49	32	**203**
2023-24	149	42	55	**246**
2022-23	184	59	49	**292**
2021-22	176	54	174	**404**
2020-21	196	48	78	**322**

**Fewer reports were issued in FY 2024-25 due to the Chairperson's position being vacant as of January 1, 2025. The authority to issue Satisfied, Interim and Final Reports rests with the Chairperson. In the absence of any other CRCC members, reports cannot be issued due to the lack of a decision-maker.*

Recommendations

In 2024-25, the CRCC made **111** recommendations. The breakdown of RCMP responses to CRCC recommendations is as follows:

RCMP Responses to CRCC Recommendations 2024-25

Province / Territory	Supported by the RCMP	Not Supported by the RCMP	Partially Supported by the RCMP	Total
BC	24	3	7	**34**
AB	25	3	1	**29**
SK	9	0	0	**9**
MB	1	0	0	**1**
ON	0	0	0	**0**
QC	0	0	0	**0**
NB	2	0	0	**2**
PE	0	0	0	**0**
NS	3	0	0	**3**
NL	5	0	0	**5**
YT	4	3	1	**8**
NT	0	0	1	**1**
NU	15	2	2	**19**
TOTAL	**88**	**11**	**12**	**111**

The RCMP made an additional **7 commitments stemming from CRCC recommendations.*

REPORT ON RCMP PUBLIC COMPLAINTS

2024-25

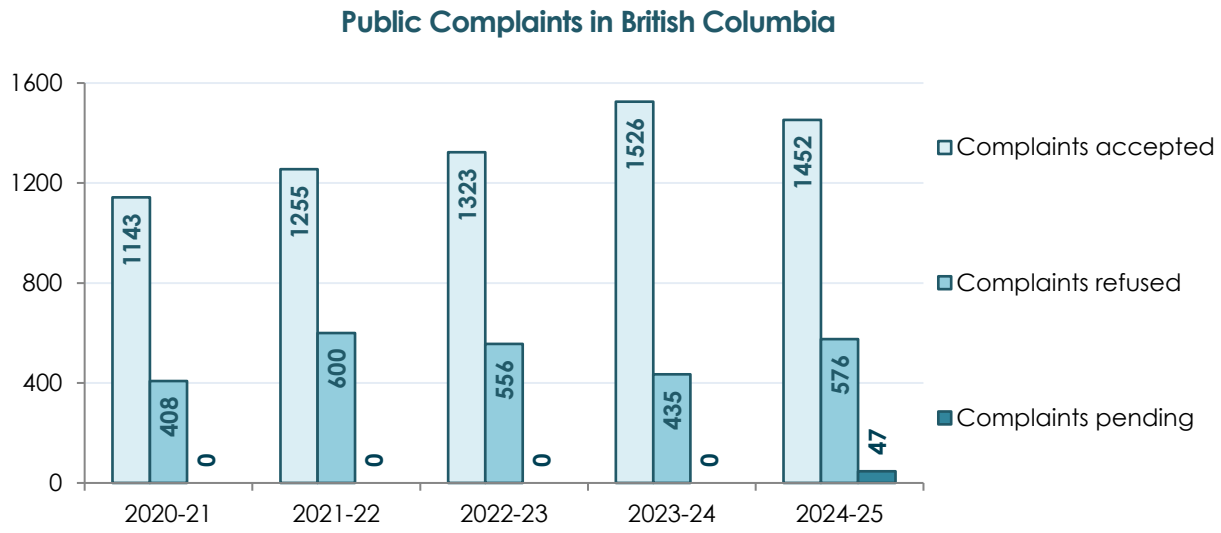
British Columbia

- **2,075** complaints lodged representing **42%** of complaints lodged Canada-wide
- **1,705** complaints finalized representing **49%** of complaints finalized Canada-wide

Public Complaints Received

Of the **2,075** public complaints lodged regarding the on-duty conduct of RCMP members in British Columbia between April 1, 2024, and March 31, 2025, the CRCC received **2,031** complaints and the RCMP received **44** complaints.

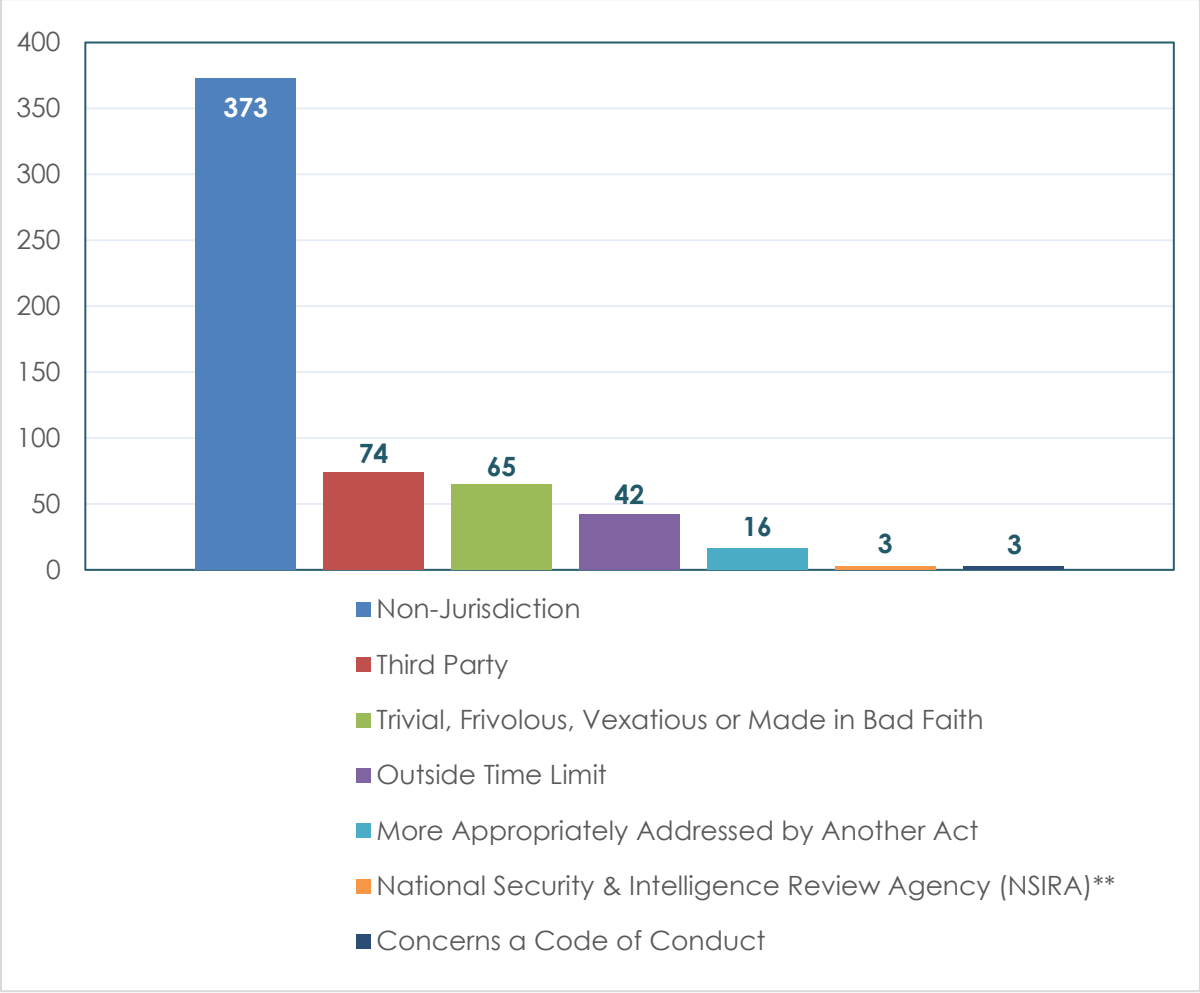
While the CRCC and the RCMP receive a large number of public complaints each fiscal year, not all meet the complaint criteria laid out in section 45.53 of the *Royal Canadian Mounted Police Act*.



The CRCC may refuse to deal with a complaint for a number of reasons, including:

- The complaint does not fall within the CRCC's jurisdiction*;
- The complaint is not filed within a year of the occurrence;
- The complaint is trivial, frivolous, vexatious or made in bad faith;
- The complaint is made by third parties who have no connection to the alleged incident;
- The complaint could be more appropriately dealt with under another Act.

Refused Complaints in British Columbia



**This includes complaints made about non-RCMP police officers.*

***The CRCC refused 3 complaints related to national security. The CRCC does not have jurisdiction to conduct a review of an RCMP activity that is related to national security. These matters are referred to the National Security and Intelligence Review Agency (NSIRA).*

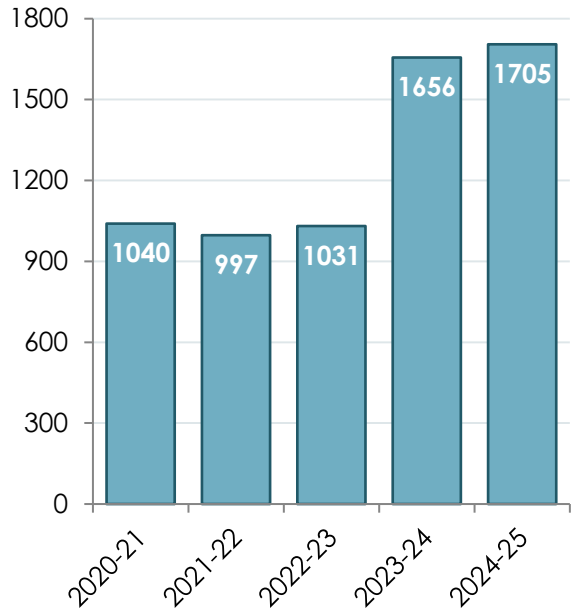
Public Complaints Finalized

The RCMP investigates public complaints* and provides the complainant with a report, finalizing the complaint.

It is important to note that complaints **finalized** by the RCMP within a fiscal year (FY) are not necessarily related to complaints **lodged** during that same time period.

For example, a complaint that is finalized in February 2025 (FY 2024-25) may have been lodged in December 2023 (FY 2023-24).

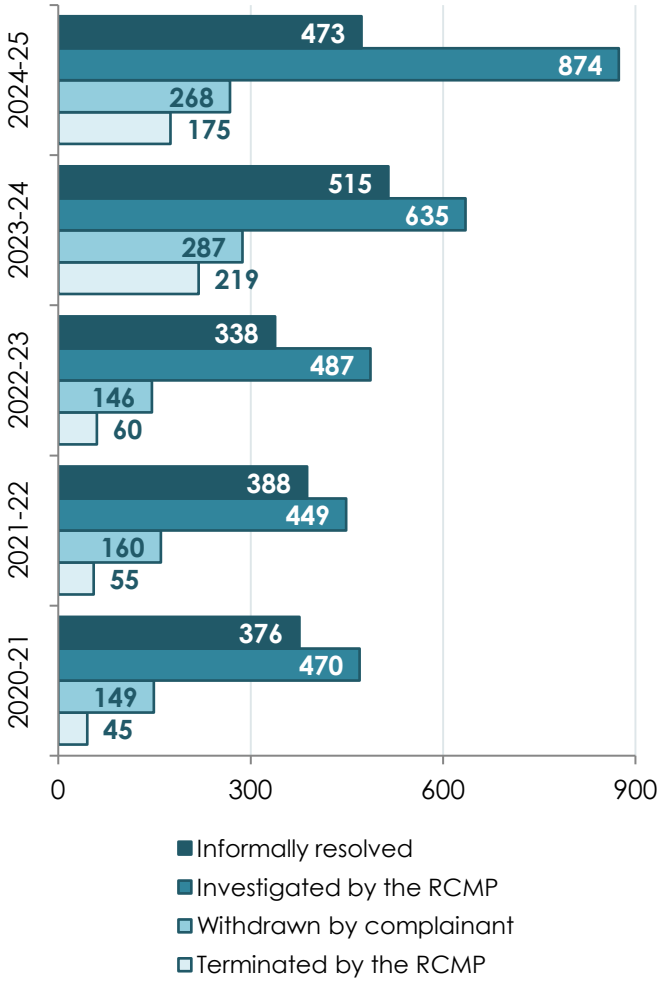
Number of Finalized Complaints in British Columbia



Complaints can be resolved as follows:

- informally resolved by the RCMP;
- investigated by the RCMP;
- withdrawn by the complainant;
- terminated by the RCMP.

Resolution of Complaints in British Columbia**



With the exception of public interest investigations, which are carried out by the CRCC.

***A small number of complaints are resolved annually using a combination of two or more of the mechanisms listed above. As such, the sum of the individual closing categories may be greater than the total.*

Finalized Complaints & Allegations

Allegations are classified according to the following categories.

Improper Attitude	**Evidence Irregularity**
Improper Use of Force	**Oppressive Conduct**
Improper Use of Firearms	**Improper Arrest**
Irregularity in Procedure	**Improper Persons / Vehicles Search**
Driving Irregularity	**Improper Search of Premises**
Neglect of Duty	**Policy**
Statutory Offence	**Equipment**
Mishandling of Property	**Service**
Bias	

A full description of each of these categories is available on the CRCC website.

In 2024-25, the RCMP in British Columbia finalized **1,705** complaints containing **4,476** allegations. The most common allegations made in these complaints, and the way in which they were resolved, are outlined below:

Most Common Allegation Categories in British Columbia 2024-25

Allegation & Number		Substantiated by RCMP	Not Substantiated by RCMP	Informally Resolved by RCMP	Terminated by RCMP	Withdrawn by complainant
Neglect of Duty	**1,909**	145	1,083	367	115	199
Improper Attitude	**1,039**	49	522	301	37	130
Improper Use of Force	**502**	7	350	83	19	43
Improper Arrest	**318**	22	194	66	18	18
Irregularity in Procedure	**109**	4	49	33	5	18

Complaints Referred to the CRCC for Review

Following the RCMP's investigation of a public complaint, if a complainant is not satisfied with how the RCMP has concluded their complaint, the legislation allows them to refer their complaint to the CRCC for review.

At any point during its review, the CRCC may request that the RCMP investigate further.

If the CRCC is satisfied with RCMP's handling of the complaint, the Chairperson issues a **Satisfied Report** to the RCMP Commissioner, the Minister of Public Safety, the complainant, and the member(s) involved, thereby ending the review process.

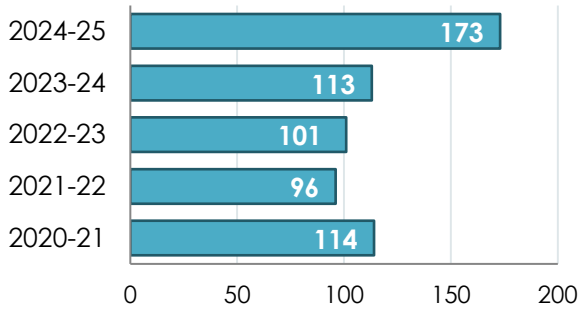
If the CRCC is not satisfied with the RCMP's handling of the complaint the Chairperson will issue an **Interim Report**, outlining various findings and recommendations directed at the RCMP, which will be sent to the RCMP Commissioner and the Minister of Public Safety.

Once the Interim Report has been reviewed by the RCMP, the RCMP Commissioner gives notice, identifying which recommendations the RCMP will act on. If no, or a different, action is to be taken, the Commissioner must provide reasons to the CRCC.

The Chairperson considers the **Commissioner's Response**, and prepares a **Final Report**.

In 2024-25, the CRCC received **173** new requests for review concerning complaints in British Columbia.

Number of Finalized Complaints Referred to CRCC for Review (BC)



Review Reports Issued (BC)

	Satisfied Reports	Interim Reports	Final Reports	Total
2024-25*	58	20	11	**89**
2023-24	61	13	13	**87**
2022-23	66	12	17	**95**
2021-22	70	24	73	**167**
2020-21	92	26	23	**141**

**Fewer reports were issued in FY 2024-25 due to the Chairperson's position being vacant as of January 1, 2025. The authority to issue Satisfied, Interim and Final Reports rests with the Chairperson. In the absence of any other CRCC members, reports cannot be issued due to the lack of a decision-maker.*

Recommendations

In 2024-25, the CRCC made **34** recommendations in British Columbia. The breakdown of RCMP responses to CRCC recommendations is as follows:

Most Common Recommendation Types Issued by the CRCC in British Columbia

Recommendation	Number
Operational Guidance	9
Apology	7
Policy Review/Amendment	5
Policy Development	4
Training/Protocol Review	4

RCMP Responses to CRCC Recommendations in British Columbia

RCMP Response	Percentage of CRCC Recommendations
Supported	71%
Partially Supported	21%
Not Supported	9%

*The RCMP made **one** additional commitment stemming from a CRCC recommendation.*

REPORT ON RCMP PUBLIC COMPLAINTS

2024-25

Alberta

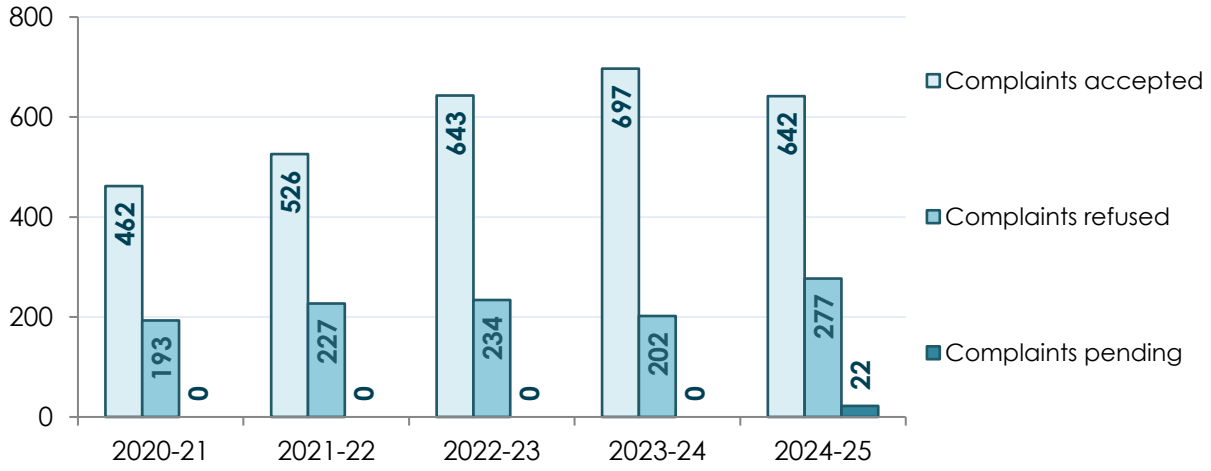
- **941** complaints lodged representing **19%** of complaints lodged Canada-wide
- **717** complaints finalized representing **20%** of complaints finalized Canada-wide

Public Complaints Received

Of the **941** public complaints lodged regarding the on-duty conduct of RCMP members in Alberta between April 1, 2024, and March 31, 2025, the CRCC received **918** complaints, while the RCMP received **23** complaints.

While the CRCC and the RCMP receive a large number of public complaints each fiscal year, not all meet the complaint criteria laid out in section 45.53 of the *Royal Canadian Mounted Police Act*.

Public Complaints in Alberta



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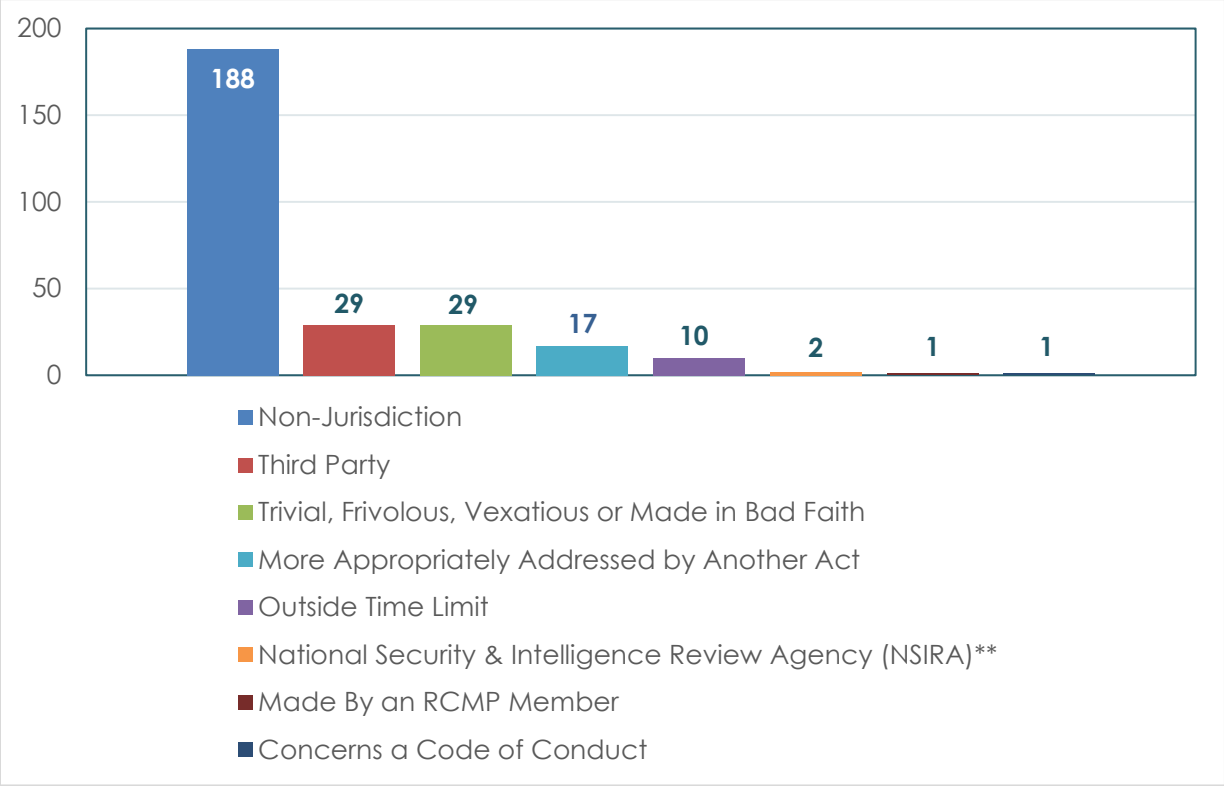
Refused Complaints in Alberta



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***The CRCC refused 2 complaints related to national security. The CRCC does not have jurisdiction to conduct a review of an RCMP activity that is related to national security. These matters are referred to the National Security and Intelligence Review Agency (NSIRA).*

Public Complaints Finalized

The RCMP investigates public complaints* and provides the complainant with a report, finalizing the complaint.

It is important to note that complaints **finalized** by the RCMP within a fiscal year (FY) are not necessarily related to complaints **lodged** during that same time period.

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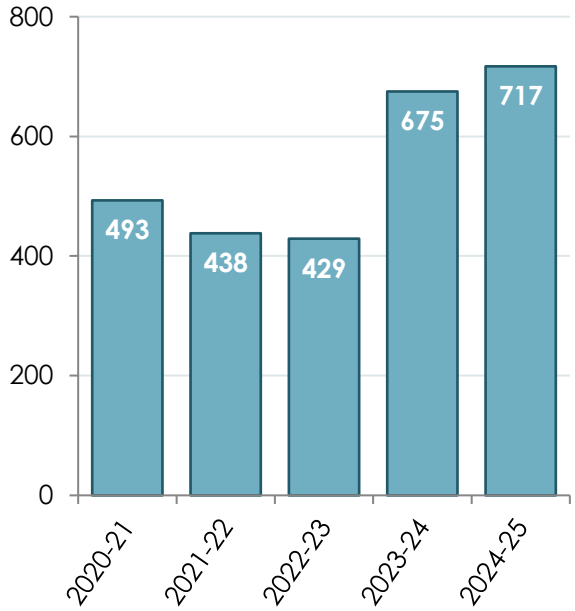
Number of Finalized Complaints in Alberta



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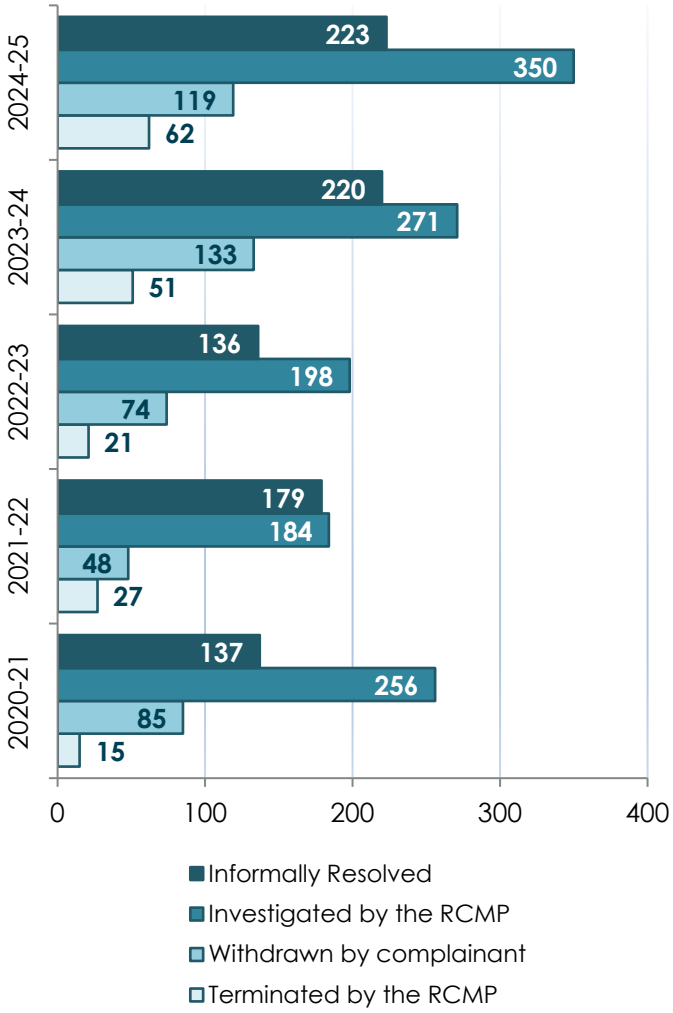
Resolution of Complaints in Alberta**



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Irregularity in Procedure	**Improper Persons / Vehicles Search**
Driving Irregularity	**Improper Search of Premises**
Neglect of Duty	**Policy**
Statutory Offence	**Equipment**
Mishandling of Property	**Service**
Bias	

A full description of each of these categories is available on the CRCC website.

In 2024-25, the RCMP in Alberta finalized **717** complaints containing **2,159** allegations. The most common allegations made in these complaints, and the way in which they were resolved, are outlined below:

Most Common Allegation Categories in Alberta 2024-25

Allegation & Number		Substantiated by RCMP	Not Substantiated by RCMP	Informally Resolved by RCMP	Terminated by RCMP	Withdrawn by complainant
Neglect of Duty	**978**	78	562	200	33	105
Improper Attitude	**467**	30	215	149	20	53
Improper Use of Force	**177**	7	147	10	3	10
Improper Arrest	**136**	21	95	9	4	7
Improper Search of Premises	**75**	1	66	4	0	4

Complaints Referred to the CRCC for Review

Following the RCMP's investigation of a public complaint, if a complainant is not satisfied with how the RCMP has concluded their complaint, the legislation allows them to refer their complaint to the CRCC for review.

At any point during its review, the CRCC may request that the RCMP investigate further.

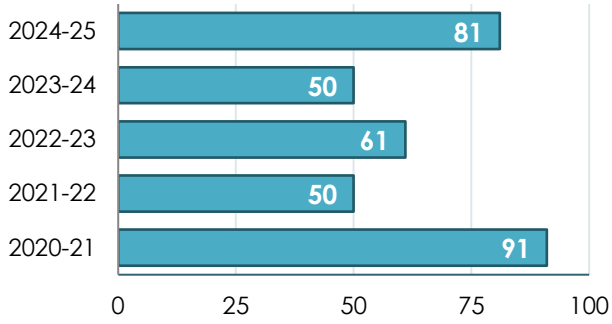
If the CRCC is satisfied with RCMP's handling of the complaint, the Chairperson issues a **Satisfied Report** to the RCMP Commissioner, the Minister of Public Safety, the complainant, and the member(s) involved, thereby ending the review process.

If the CRCC is not satisfied with the RCMP's handling of the complaint the Chairperson will issue an **Interim Report**, outlining various findings and recommendations directed at the RCMP, which will be sent to the RCMP Commissioner and the Minister of Public Safety.

Once the Interim Report has been reviewed by the RCMP, the RCMP Commissioner gives notice, identifying which recommendations the RCMP will act on. If no, or a different, action is to be taken, the Commissioner must provide reasons to the CRCC.
The Chairperson considers the **Commissioner's Response**, and prepares a **Final Report**.

In 2024-25, the CRCC received **81** new requests for review concerning complaints in Alberta.

Number of Finalized Complaints Referred to CRCC for Review (AB)



Review Reports Issued (AB)

	Satisfied Reports	Interim Reports	Final Reports	Total
2024-25*	18	14	7	**39**
2023-24	24	7	18	**49**
2022-23	55	21	13	**89**
2021-22	55	12	43	**110**
2020-21	37	14	12	**63**

**Fewer reports were issued in FY 2024-25 due to the Chairperson's position being vacant as of January 1, 2025. The authority to issue Satisfied, Interim and Final Reports rests with the Chairperson. In the absence of any other CRCC members, reports cannot be issued due to the lack of a decision-maker.*

Recommendations

In 2024-25, the CRCC made **29** recommendations in Alberta. The breakdown of RCMP responses to CRCC recommendations is as follows:

Recommendations Issued by the CRCC in Alberta

Recommendation	Number
Operational Guidance	17
Apology	6
Report Review	4
Policy Development	1
Training/Protocol Review	1

RCMP Responses to CRCC Recommendations in Alberta

RCMP Response	Percentage of CRCC Recommendations
Supported	86%
Partially Supported	10%
Not Supported	3%

*The RCMP made **two** additional commitments stemming from a CRCC recommendation.*

REPORT ON RCMP PUBLIC COMPLAINTS

2024-25

Saskatchewan

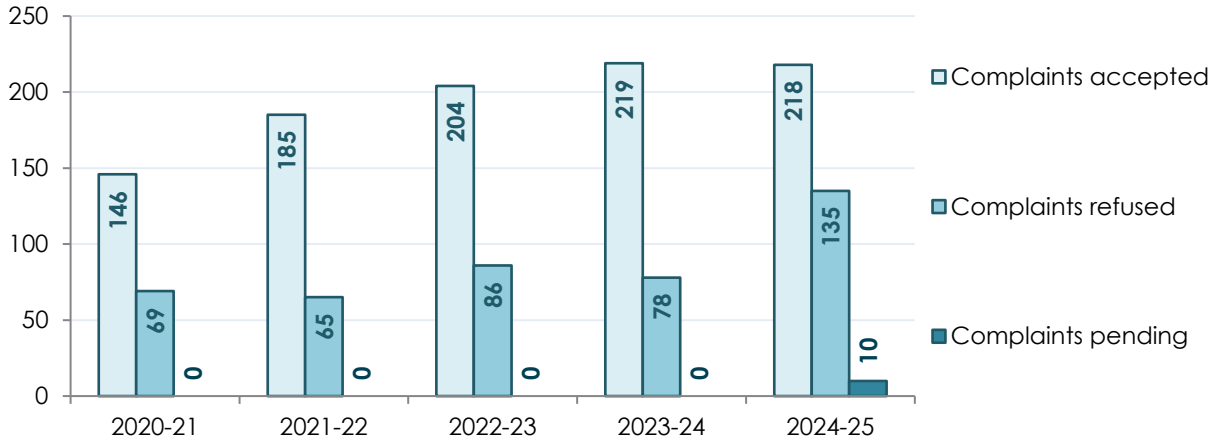
- **363** complaints lodged representing **7%** of complaints lodged Canada-wide
- **237** complaints finalized representing **7%** of complaints finalized Canada-wide

Public Complaints Received

Of the **363** public complaints lodged regarding the on-duty conduct of RCMP members in Saskatchewan between April 1, 2024, and March 31, 2025, the CRCC received **353** complaints and the RCMP received **10** complaints.

While the CRCC and the RCMP receive a large number of public complaints each fiscal year, not all meet the complaint criteria laid out in section 45.53 of the *Royal Canadian Mounted Police Act*.

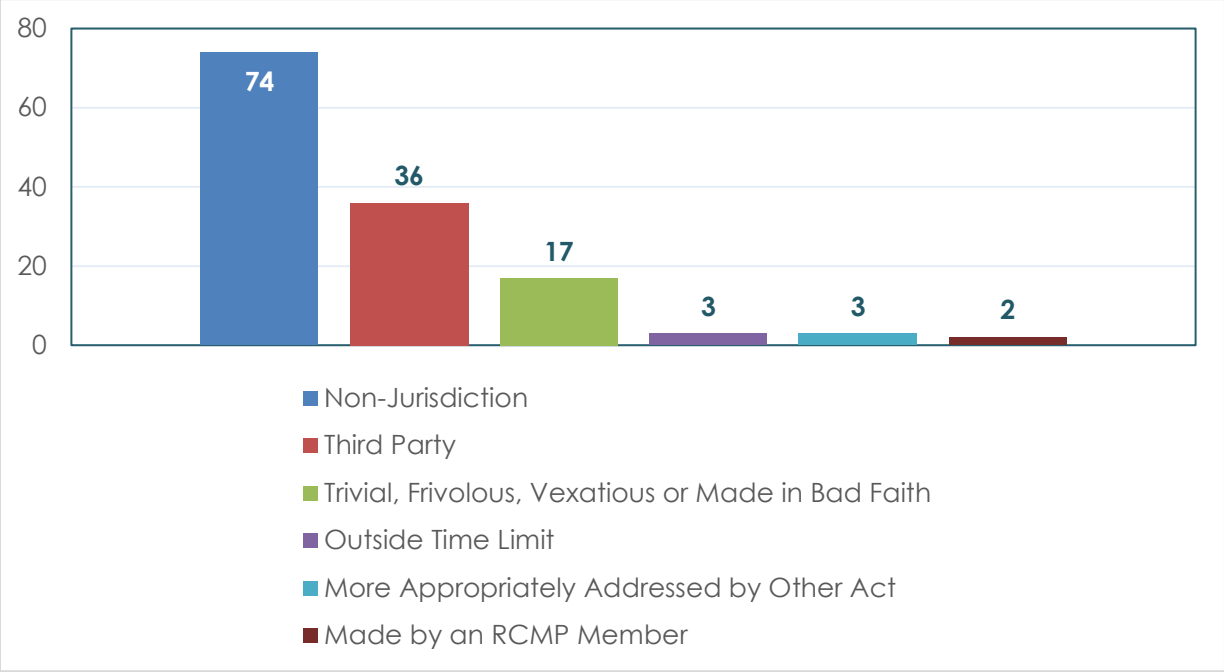
Public Complaints in Saskatchewan



The CRCC may refuse to deal with a complaint for a number of reasons, including:

- The complaint does not fall within the CRCC's jurisdiction*;
- The complaint is not filed within a year of the occurrence;
- The complaint is trivial, frivolous, vexatious or made in bad faith;
- The complaint is made by third parties who have no connection to the alleged incident;
- The complaint could be more appropriately dealt with under another Act.

Refused Complaints in Saskatchewan



*This includes complaints made about non-RCMP police officers.

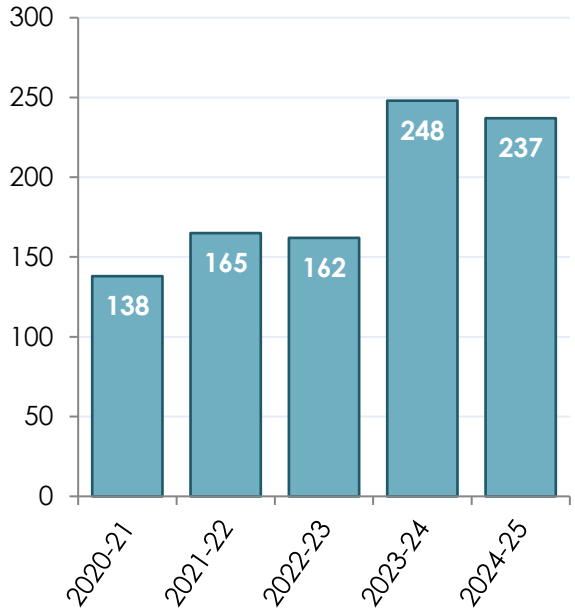
Public Complaints Finalized

The RCMP investigates public complaints* and provides the complainant with a report, finalizing the complaint.

It is important to note that complaints **finalized** by the RCMP within a fiscal year (FY) are not necessarily related to complaints **lodged** during that same time period.

For example, a complaint that is finalized in February 2025 (FY 2024-25) may have been lodged in December 2023 (FY 2023-24).

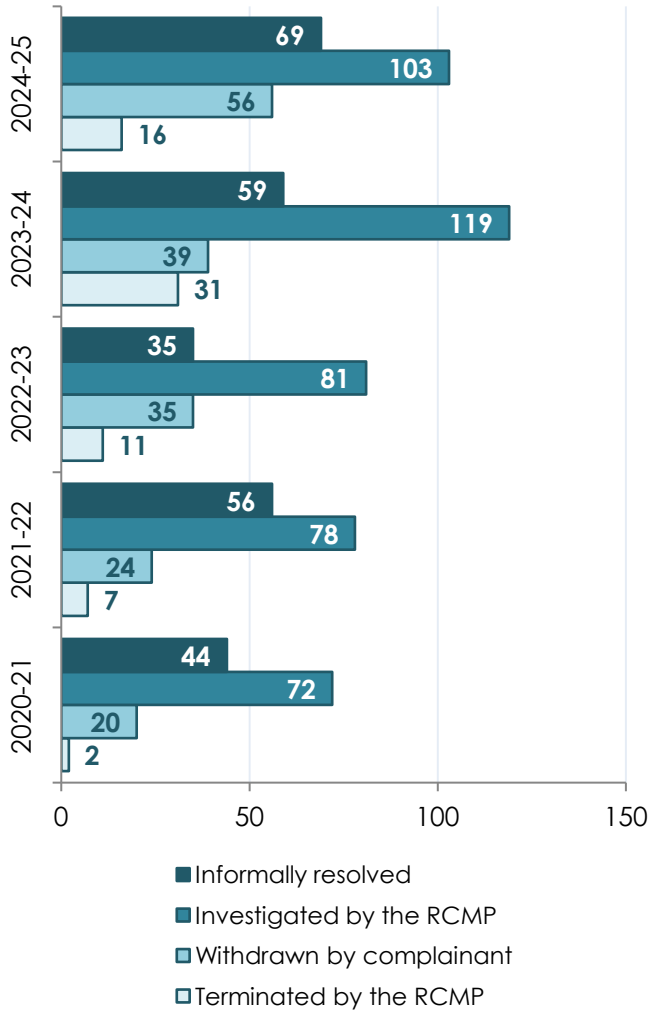
Number of Finalized Complaints in Saskatchewan



Complaints can be resolved as follows:

- informally resolved by the RCMP;
- investigated by the RCMP;
- withdrawn by the complainant;
- terminated by the RCMP.

Resolution of Complaints in Saskatchewan**



*With the exception of public interest investigations, which are carried out by the CRCC.

**A small number of complaints are resolved annually using a combination of two or more of the mechanisms listed above. As such, the sum of the individual closing categories may be greater than the total.

Finalized Complaints & Allegations

Allegations are classified according to the following categories.

Improper Attitude	**Evidence Irregularity**
Improper Use of Force	**Oppressive Conduct**
Improper Use of Firearms	**Improper Arrest**
Irregularity in Procedure	**Improper Persons / Vehicles Search**
Driving Irregularity	**Improper Search of Premises**
Neglect of Duty	**Policy**
Statutory Offence	**Equipment**
Mishandling of Property	**Service**
Bias	

A full description of each of these categories is available on the CRCC website.

In 2024-25, the RCMP in Saskatchewan finalized **237** complaints containing **664** allegations. The most common allegations made in these complaints, and the way in which they were resolved, are outlined below:

Most Common Allegation Categories in Saskatchewan 2024-25

Allegation & Number		Substantiated by RCMP	Not Substantiated by RCMP	Informally Resolved by RCMP	Terminated by RCMP	Withdrawn by complainant
Neglect of Duty	**397**	36	219	62	6	74
Improper Attitude	**119**	7	48	40	3	21
Improper Use of Force	**40**	0	18	6	5	11
Improper Arrest	**34**	6	18	2	1	7
Improper Search of Premises	**13**	1	12	0	0	0

Complaints Referred to the CRCC for Review

Following the RCMP's investigation of a public complaint, if a complainant is not satisfied with how the RCMP has concluded their complaint, the legislation allows them to refer their complaint to the CRCC for review.

At any point during its review, the CRCC may request that the RCMP investigate further.

If the CRCC is satisfied with RCMP's handling of the complaint, the Chairperson issues a **Satisfied Report** to the RCMP Commissioner, the Minister of Public Safety, the complainant, and the member(s) involved, thereby ending the review process.

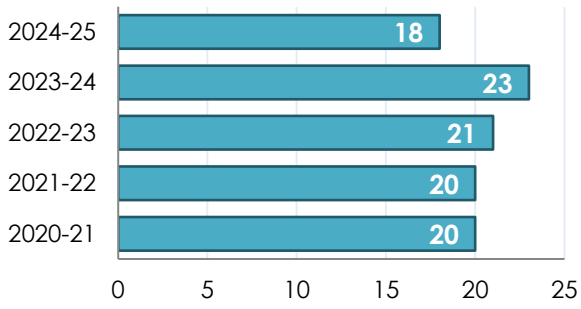
If the CRCC is not satisfied with the RCMP's handling of the complaint the Chairperson will issue an **Interim Report**, outlining various findings and recommendations directed at the RCMP, which will be sent to the RCMP Commissioner and the Minister of Public Safety.

Once the Interim Report has been reviewed by the RCMP, the RCMP Commissioner gives notice, identifying which recommendations the RCMP will act on. If no, or a different, action is to be taken, the Commissioner must provide reasons to the CRCC.

The Chairperson considers the **Commissioner's Response**, and prepares a **Final Report**.

In 2024-25, the CRCC received **18** new requests for review concerning complaints in Saskatchewan.

Number of Finalized Complaints Referred to CRCC for Review (SK)



Review Reports Issued (SK)

	Satisfied Reports	Interim Reports	Final Reports	Total
2024-25*	13	4	4	**21**
2023-24	19	4	4	**27**
2022-23	11	7	6	**24**
2021-22	9	2	15	**26**
2020-21	26	4	4	**34**

**Fewer reports were issued in FY 2024-25 due to the Chairperson's position being vacant as of January 1, 2025. The authority to issue Satisfied, Interim and Final Reports rests with the Chairperson. In the absence of any other CRCC members, reports cannot be issued due to the lack of a decision-maker.*

Recommendations

In 2024-25, the CRCC made **9** recommendations in Saskatchewan. The breakdown of RCMP responses to CRCC recommendations is as follows:

Recommendations Issued by the CRCC in Saskatchewan

Recommendation	Number
Operational Guidance	4
Apology	3
Further Investigation	2

RCMP Responses to CRCC Recommendations in Saskatchewan

RCMP Response	Percentage of CRCC Recommendations
Supported	100%
Partially Supported	0%
Not Supported	0%

*The RCMP made **two** additional commitments stemming from a CRCC recommendation.*

REPORT ON RCMP PUBLIC COMPLAINTS

2024-25

Manitoba

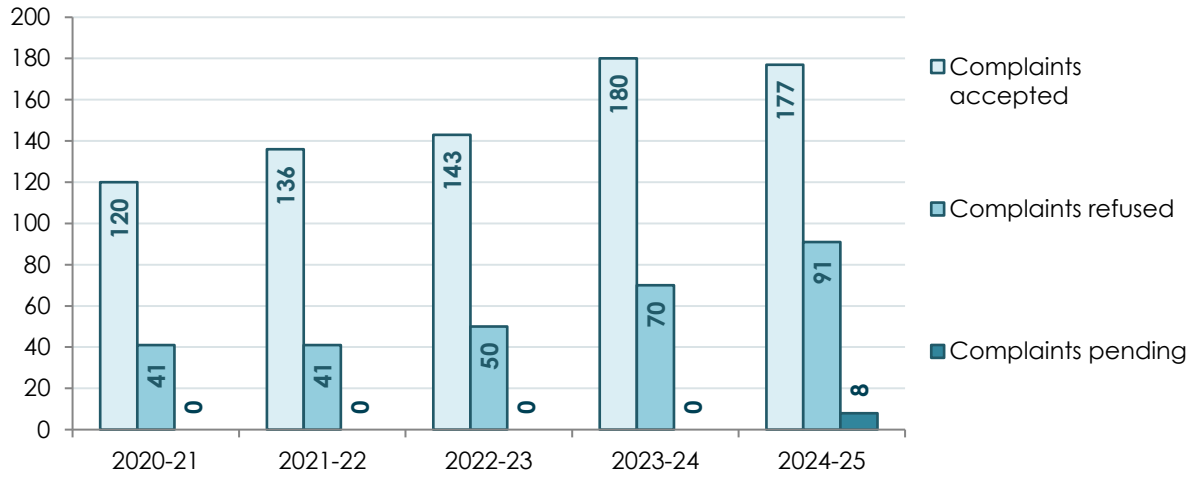
- **276** complaints lodged representing **6%** of complaints lodged Canada-wide
- **153** complaints finalized representing **4%** of complaints finalized Canada-wide

Public Complaints Received

Of the **276** public complaints lodged regarding the on-duty conduct of RCMP members in Manitoba between April 1, 2024, and March 31, 2025, the CRCC received **257** complaints, while the RCMP received **19** complaints.

While the CRCC and the RCMP receive a large number of public complaints each fiscal year, not all meet the complaint criteria laid out in section 45.53 of the *Royal Canadian Mounted Police Act*.

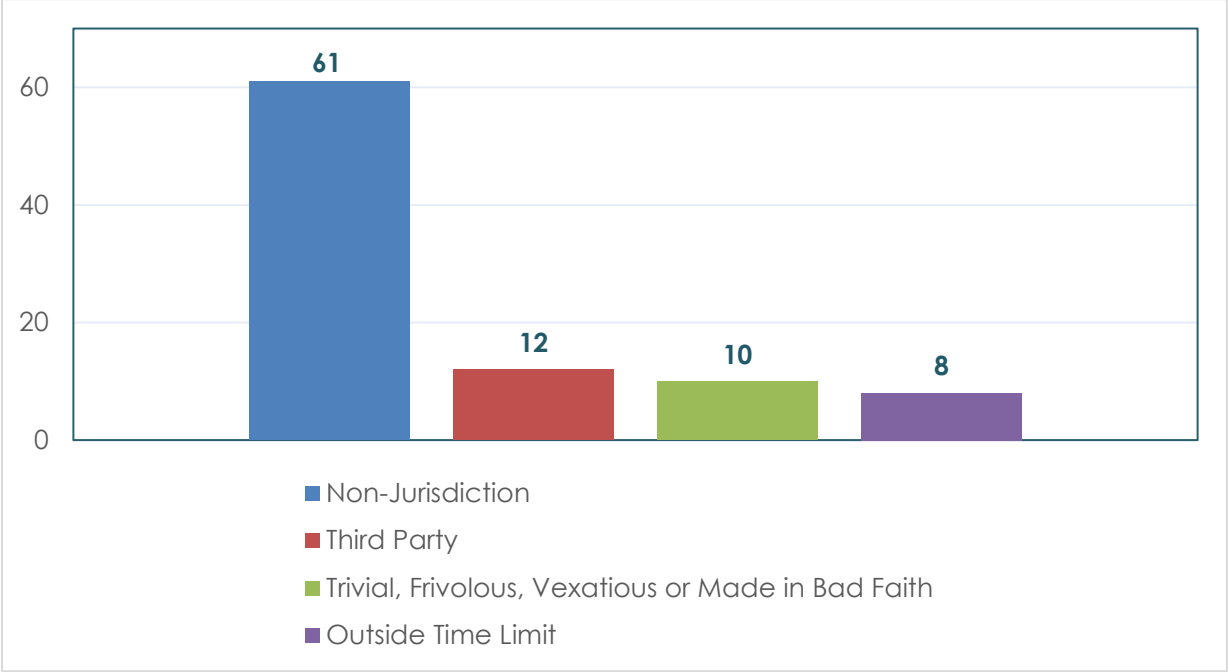
Public Complaints in Manitoba



The CRCC may refuse to deal with a complaint for a number of reasons, including:

- The complaint does not fall within the CRCC's jurisdiction*;
- The complaint is not filed within a year of the occurrence;
- The complaint is trivial, frivolous, vexatious or made in bad faith;
- The complaint is made by third parties who have no connection to the alleged incident;
- The complaint could be more appropriately dealt with under another Act.

Refused Complaints in Manitoba



**This includes complaints made about non-RCMP police officers.*

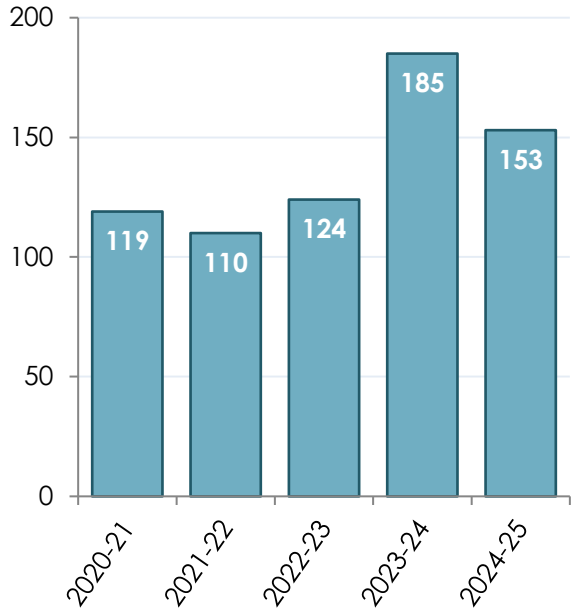
Public Complaints Finalized

The RCMP investigates public complaints* and provides the complainant with a report, finalizing the complaint.

It is important to note that complaints **finalized** by the RCMP within a fiscal year (FY) are not necessarily related to complaints **lodged** during that same time period.

For example, a complaint that is finalized in February 2025 (FY 2024-25) may have been lodged in December 2023 (FY 2023-24).

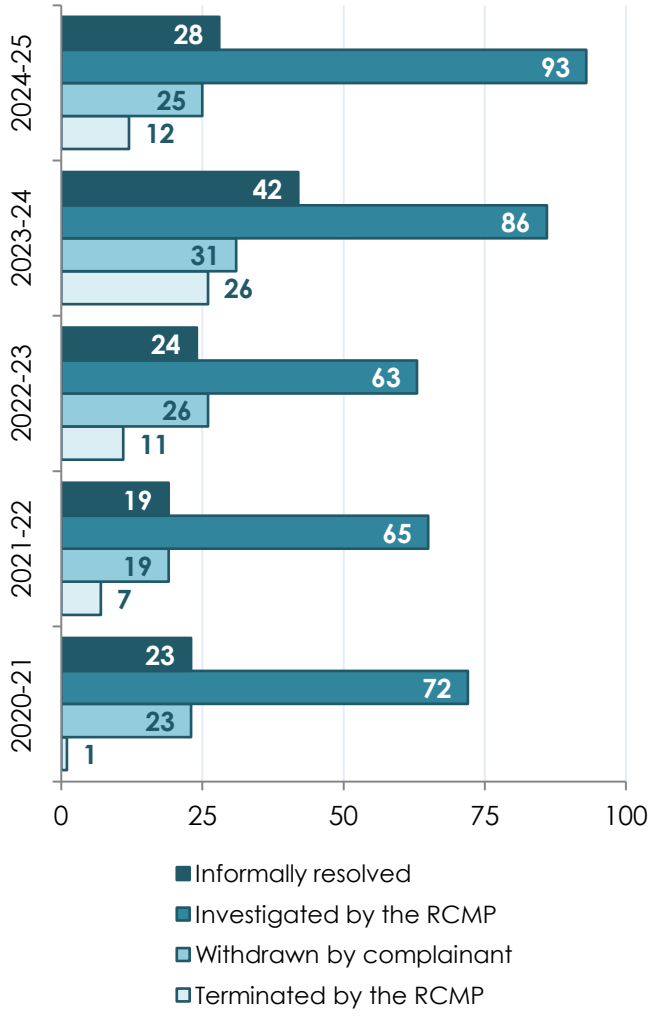
Number of Finalized Complaints in Manitoba



Complaints can be resolved as follows:

- informally resolved by the RCMP;
- investigated by the RCMP;
- withdrawn by the complainant;
- terminated by the RCMP.

Resolution of Complaints in Manitoba**



*With the exception of public interest investigations, which are carried out by the CRCC.

**A small number of complaints are resolved annually using a combination of two or more of the mechanisms listed above. As such, the sum of the individual closing categories may be greater than the total.

Finalized Complaints & Allegations

Allegations are classified according to the following categories.

Improper Attitude	**Evidence Irregularity**
Improper Use of Force	**Oppressive Conduct**
Improper Use of Firearms	**Improper Arrest**
Irregularity in Procedure	**Improper Persons / Vehicles Search**
Driving Irregularity	**Improper Search of Premises**
Neglect of Duty	**Policy**
Statutory Offence	**Equipment**
Mishandling of Property	**Service**
Bias	

A full description of each of these categories is available on the CRCC website.

In 2024-25, the RCMP in Manitoba finalized **153** complaints containing **398** allegations. The most common allegations made in these complaints, and the way in which they were resolved, are outlined below:

Most Common Allegation Categories in Manitoba 2024-25

Allegation & Number		Substantiated by RCMP	Not Substantiated by RCMP	Informally Resolved by RCMP	Terminated by RCMP	Withdrawn by complainant
Neglect of Duty	**191**	10	130	27	6	18
Improper Attitude	**74**	6	38	16	0	14
Improper Use of Force	**55**	2	44	5	2	2
Improper Arrest	**21**	0	15	3	0	3
Improper Search of Premises	**13**	0	5	6	0	2

Complaints Referred to the CRCC for Review

Following the RCMP's investigation of a public complaint, if a complainant is not satisfied with how the RCMP has concluded their complaint, the legislation allows them to refer their complaint to the CRCC for review.

At any point during its review, the CRCC may request that the RCMP investigate further.

If the CRCC is satisfied with RCMP's handling of the complaint, the Chairperson issues a **Satisfied Report** to the RCMP Commissioner, the Minister of Public Safety, the complainant, and the member(s) involved, thereby ending the review process.

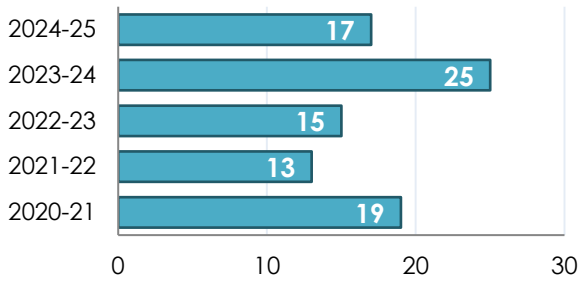
If the CRCC is not satisfied with the RCMP's handling of the complaint the Chairperson will issue an **Interim Report**, outlining various findings and recommendations directed at the RCMP, which will be sent to the RCMP Commissioner and the Minister of Public Safety.

Once the Interim Report has been reviewed by the RCMP, the RCMP Commissioner gives notice, identifying which recommendations the RCMP will act on. If no, or a different, action is to be taken, the Commissioner must provide reasons to the CRCC.

The Chairperson considers the **Commissioner's Response**, and prepares a **Final Report**.

In 2024-25, the CRCC received **17** new requests for review concerning complaints in Manitoba.

Number of Finalized Complaints Referred to CRCC for Review (MB)



Review Reports Issued (MB)

	Satisfied Reports	Interim Reports	Final Reports	Total
2024-25*	9	3	1	**13**
2023-24	16	2	3	**21**
2022-23	11	4	2	**17**
2021-22	12	2	11	**25**
2020-21	13	2	7	**22**

**Fewer reports were issued in FY 2024-25 due to the Chairperson's position being vacant as of January 1, 2025. The authority to issue Satisfied, Interim and Final Reports rests with the Chairperson. In the absence of any other CRCC members, reports cannot be issued due to the lack of a decision-maker.*

Recommendations

In 2024-25, the CRCC made **1** recommendation in Manitoba. The breakdown of RCMP responses to CRCC recommendations is as follows:

Recommendations Issued by the CRCC in Manitoba

Recommendation	Number
Operational Guidance	1

RCMP Responses to CRCC Recommendations in Manitoba

RCMP Response	Percentage of CRCC Recommendations
Supported	100%
Partially Supported	0%
Not Supported	0%

REPORT ON RCMP PUBLIC COMPLAINTS

2024-25

Ontario

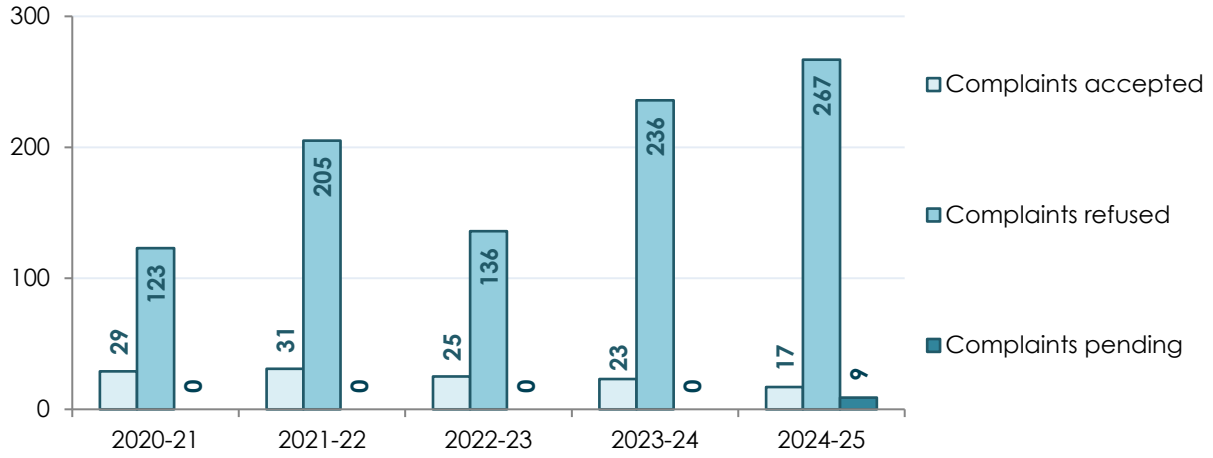
- **293** complaints lodged representing **6%** of complaints lodged Canada-wide
- **21** complaints finalized representing **1%** of complaints finalized Canada-wide

Public Complaints Received

Of the **293** public complaints lodged regarding the on-duty conduct of RCMP members in Ontario between April 1, 2024, and March 31, 2025, the CRCC received **292** complaints, while the RCMP received **1** complaint.

While the CRCC and the RCMP receive a large number of public complaints each fiscal year, not all meet the complaint criteria laid out in section 45.53 of the *Royal Canadian Mounted Police Act*.

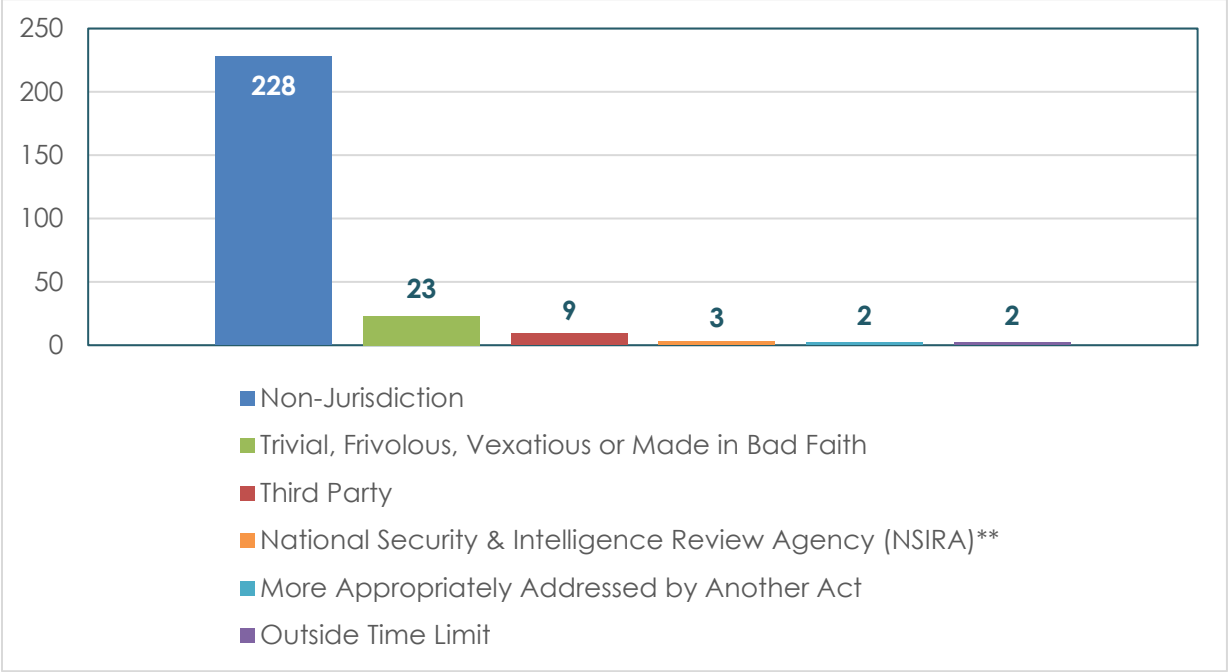
Public Complaints in Ontario



The CRCC may refuse to deal with a complaint for a number of reasons, including:

- The complaint does not fall within the CRCC's jurisdiction*;
- The complaint is not filed within a year of the occurrence;
- The complaint is trivial, frivolous, vexatious or made in bad faith;
- The complaint is made by third parties who have no connection to the alleged incident;
- The complaint could be more appropriately dealt with under another Act.

Refused Complaints in Ontario



**This includes complaints made about non-RCMP police officers.*

***The CRCC refused 3 complaints related to national security. The CRCC does not have jurisdiction to conduct a review of an RCMP activity that is related to national security. These matters are referred to the National Security and Intelligence Review Agency (NSIRA).*

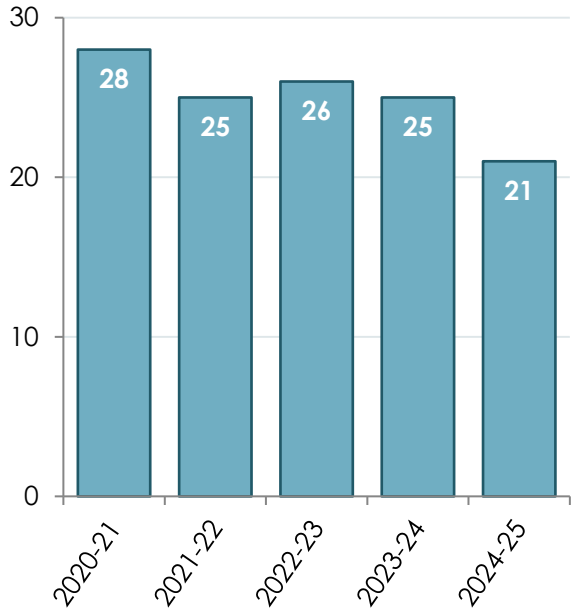
Public Complaints Finalized

The RCMP investigates public complaints* and provides the complainant with a report, finalizing the complaint.

It is important to note that complaints **finalized** by the RCMP within a fiscal year (FY) are not necessarily related to complaints **lodged** during that same time period.

For example, a complaint that is finalized in February 2025 (FY 2024-25) may have been lodged in December 2023 (FY 2023-24).

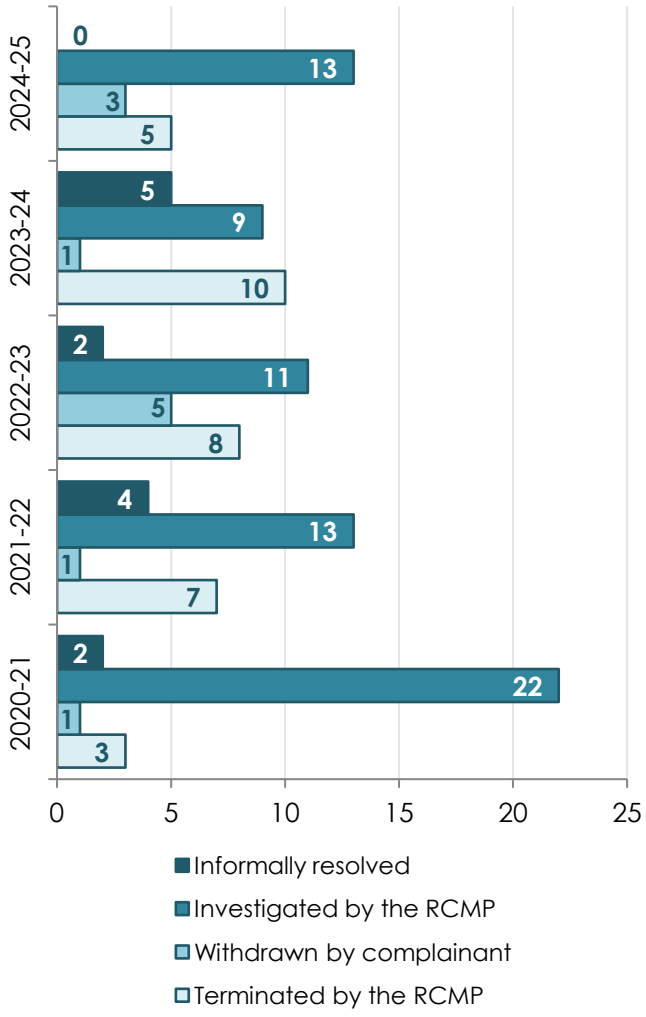
Number of Finalized Complaints in Ontario



Complaints can be resolved as follows:

- informally resolved by the RCMP;
- investigated by the RCMP;
- withdrawn by the complainant;
- terminated by the RCMP.

Resolution of Complaints in Ontario**



With the exception of public interest investigations, which are carried out by the Commission.

A small number of complaints are resolved annually using a combination of two or more of the mechanisms listed above. As such, the sum of the individual closing categories may be greater than the total.

Finalized Complaints & Allegations

Allegations are classified according to the following categories.

Improper Attitude	**Evidence Irregularity**
Improper Use of Force	**Oppressive Conduct**
Improper Use of Firearms	**Improper Arrest**
Irregularity in Procedure	**Improper Persons / Vehicles Search**
Driving Irregularity	**Improper Search of Premises**
Neglect of Duty	**Policy**
Statutory Offence	**Equipment**
Mishandling of Property	**Service**
Bias	

A full description of each of these categories is available on the CRCC website.

In 2024-25, the RCMP in Ontario finalized **21** complaints containing **67** allegations. The most common allegations made in these complaints, and the way in which they were resolved, are outlined below:

Most Common Allegation Categories in Ontario 2024-25

Allegation & Number		Substantiated by RCMP	Not Substantiated by RCMP	Informally Resolved by RCMP	Terminated by RCMP	Withdrawn by complainant
Neglect of Duty	**33**	3	26	0	1	3
Irregularity in Procedure	**9**	0	9	0	0	0
Improper Attitude	**8**	0	6	1	0	1
Improper Arrest	**8**	0	8	0	0	0
Improper Use of Force	**2**	0	1	0	1	0
Driving Irregularity	**2**	0	2	0	0	0
Improper Pers./Veh. Search	**2**	0	2	0	0	0

Complaints Referred to the CRCC for Review

Following the RCMP's investigation of a public complaint, if a complainant is not satisfied with how the RCMP has concluded their complaint, the legislation allows them to refer their complaint to the CRCC for review.

At any point during its review, the CRCC may request that the RCMP investigate further.

If the CRCC is satisfied with RCMP's handling of the complaint, the Chairperson issues a **Satisfied Report** to the RCMP Commissioner, the Minister of Public Safety, the complainant, and the member(s) involved, thereby ending the review process.

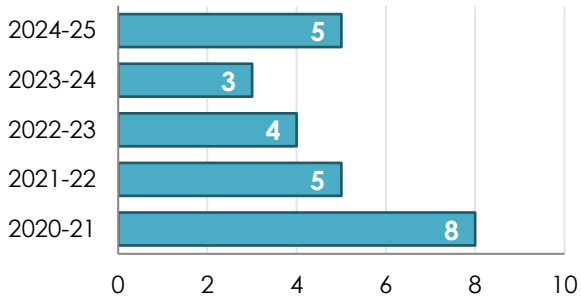
If the CRCC is not satisfied with the RCMP's handling of the complaint the Chairperson will issue an **Interim Report**, outlining various findings and recommendations directed at the RCMP, which will be sent to the RCMP Commissioner and the Minister of Public Safety.

Once the Interim Report has been reviewed by the RCMP, the RCMP Commissioner gives notice, identifying which recommendations the RCMP will act on. If no, or a different, action is to be taken, the Commissioner must provide reasons to the CRCC.

The Chairperson considers the **Commissioner's Response**, and prepares a **Final Report**.

In 2024-25, the CRCC received **5** new requests for review concerning complaints in Ontario.

Number of Finalized Complaints Referred to CRCC for Review (ON)



Review Reports Issued (ON)

	Satisfied Reports	Interim Reports	Final Reports	Total
2024-25*	5	0	0	**5**
2023-24	3	2	2	**7**
2022-23	3	0	0	**3**
2021-22	8	0	1	**9**
2020-21	5	0	0	**5**

**Fewer reports were issued in FY 2024-25 due to the Chairperson's position being vacant as of January 1, 2025. The authority to issue Satisfied, Interim and Final Reports rests with the Chairperson. In the absence of any other CRCC members, reports cannot be issued due to the lack of a decision-maker.*

Recommendations

In 2024-25, the CRCC did not make any recommendations in Ontario.

REPORT ON RCMP PUBLIC COMPLAINTS

2024-25

Quebec

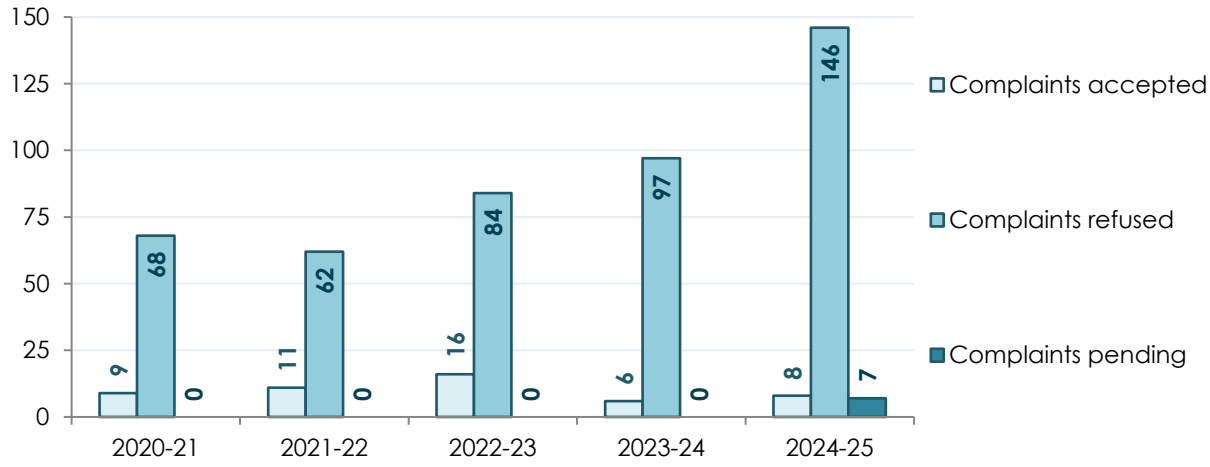
- **161** complaints lodged representing **3%** of complaints lodged Canada-wide
- **9** complaints finalized representing **less than 1%** of complaints finalized Canada-wide

Public Complaints Received

Of the **161** public complaints lodged regarding the on-duty conduct of RCMP members in Quebec between April 1, 2024, and March 31, 2025, the CRCC received **161** complaints, while the RCMP received **0** complaints.

While the CRCC and the RCMP receive a large number of public complaints each fiscal year, not all meet the complaint criteria laid out in section 45.53 of the *Royal Canadian Mounted Police Act*.

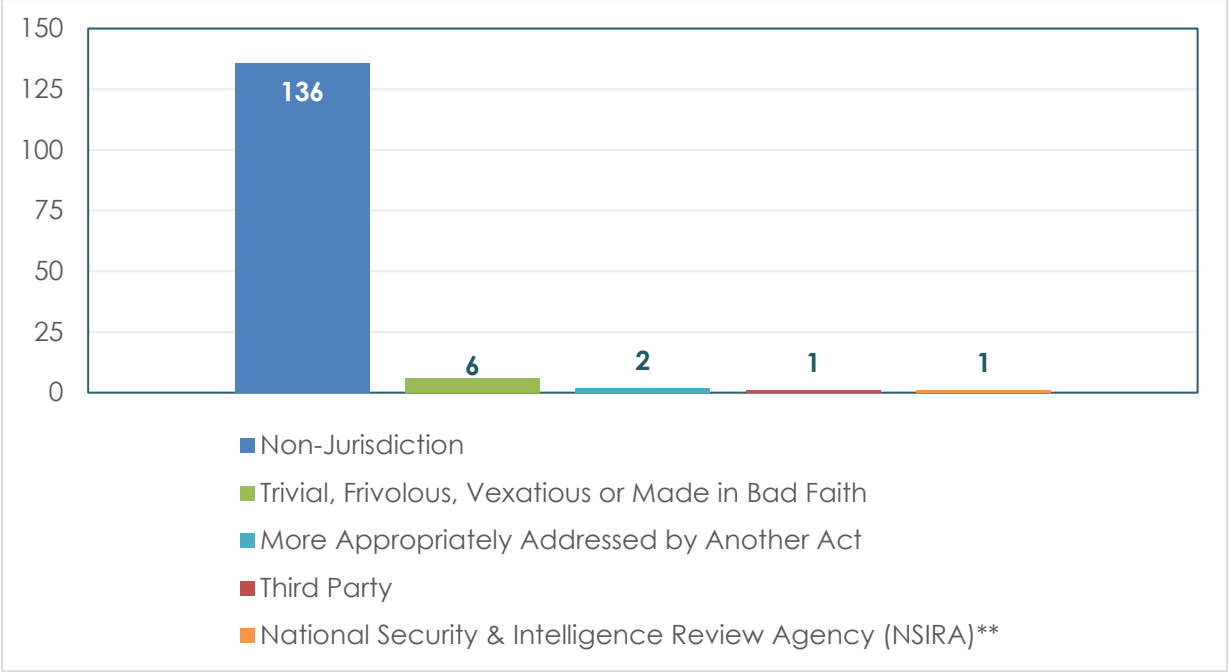
Public Complaints in Quebec



The CRCC may refuse to deal with a complaint for a number of reasons, including:

- The complaint does not fall within the CRCC's jurisdiction*;
- The complaint is not filed within a year of the occurrence;
- The complaint is trivial, frivolous, vexatious or made in bad faith;
- The complaint is made by third parties who have no connection to the alleged incident;
- The complaint could be more appropriately dealt with under another Act.

Refused Complaints in Quebec



**This includes complaints made about non-RCMP police officers.*

***The CRCC refused 1 complaint related to national security. The CRCC does not have jurisdiction to conduct a review of an RCMP activity that is related to national security. These matters are referred to the National Security and Intelligence Review Agency (NSIRA).*

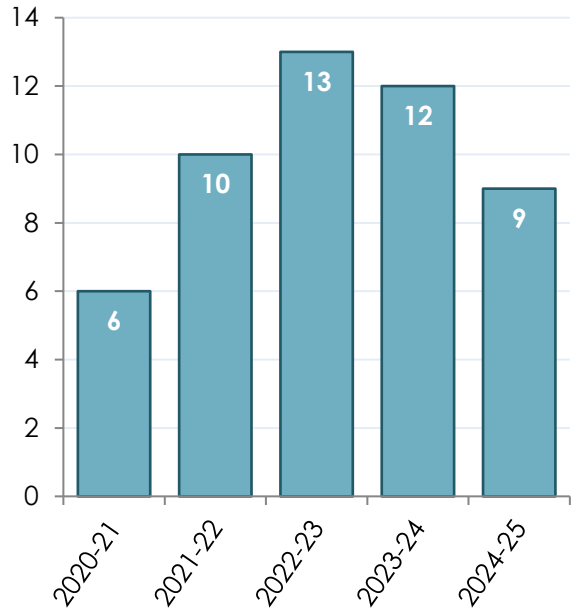
Public Complaints Finalized

The RCMP investigates public complaints* and provides the complainant with a report, finalizing the complaint.

It is important to note that complaints **finalized** by the RCMP within a fiscal year (FY) are not necessarily related to complaints **lodged** during that same time period.

For example, a complaint that is finalized in February 2025 (FY 2024-25) may have been lodged in December 2023 (FY 2023-24).

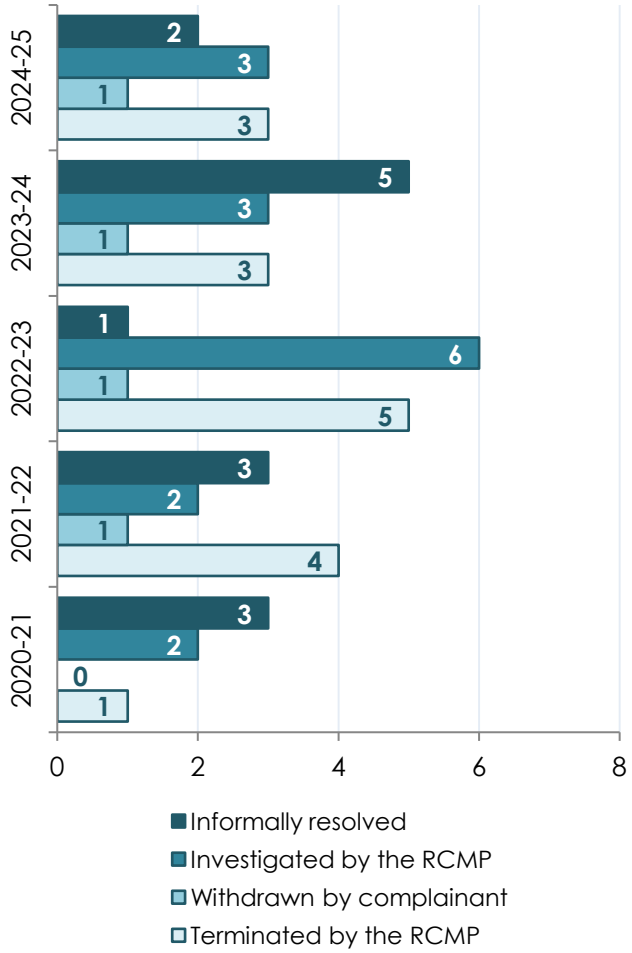
Number of Finalized Complaints in Quebec



Complaints can be resolved as follows:

- informally resolved by the RCMP;
- investigated by the RCMP;
- withdrawn by the complainant;
- terminated by the RCMP.

Resolution of Complaints in Quebec**



*With the exception of public interest investigations, which are carried out by the CRCC.

** A small number of complaints are resolved annually using a combination of two or more of the mechanisms listed above. As such, the sum of the individual closing categories may be greater than the total.

Finalized Complaints & Allegations

Allegations are classified according to the following categories.

Improper Attitude	**Evidence Irregularity**
Improper Use of Force	**Oppressive Conduct**
Improper Use of Firearms	**Improper Arrest**
Irregularity in Procedure	**Improper Persons / Vehicles Search**
Driving Irregularity	**Improper Search of Premises**
Neglect of Duty	**Policy**
Statutory Offence	**Equipment**
Mishandling of Property	**Service**
Bias	

A full description of each of these categories is available on the CRCC website.

In 2024-25, the RCMP in Quebec finalized **9** complaints containing **22** allegations. The most common allegations made in these complaints, and the way in which they were resolved, are outlined below:

Most Common Allegation Categories in Quebec 2024-25

Allegation & Number		Substantiated by RCMP	Not Substantiated by RCMP	Informally Resolved by RCMP	Terminated by RCMP	Withdrawn by complainant
Neglect of Duty	**15**	0	6	6	2	1
Improper Arrest	**4**	0	4	0	0	0
Improper Attitude	**2**	0	2	0	0	0
Mishandling of Property	**1**	0	1	0	0	0

Complaints Referred to the CRCC for Review

Following the RCMP's investigation of a public complaint, if a complainant is not satisfied with how the RCMP has concluded their complaint, the legislation allows them to refer their complaint to the CRCC for review.

At any point during its review, the CRCC may request that the RCMP investigate further.

If the CRCC is satisfied with RCMP's handling of the complaint, the Chairperson issues a **Satisfied Report** to the RCMP Commissioner, the Minister of Public Safety, the complainant, and the member(s) involved, thereby ending the review process.

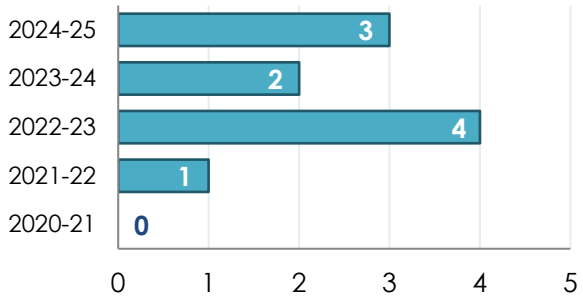
If the CRCC is not satisfied with the RCMP's handling of the complaint the Chairperson will issue an **Interim Report**, outlining various findings and recommendations directed at the RCMP, which will be sent to the RCMP Commissioner and the Minister of Public Safety.

Once the Interim Report has been reviewed by the RCMP, the RCMP Commissioner gives notice, identifying which recommendations the RCMP will act on. If no, or a different, action is to be taken, the Commissioner must provide reasons to the CRCC.

The Chairperson considers the **Commissioner's Response**, and prepares a **Final Report**.

In 2024-25, the CRCC received **3** new requests for review concerning complaints in Quebec.

Number of Finalized Complaints Referred to CRCC for Review (QC)



Review Reports Issued (QC)

	Satisfied Reports	Interim Reports	Final Reports	Total
2024-25*	1	0	0	**1**
2023-24	3	1	1	**5**
2022-23	1	0	0	**1**
2021-22	0	0	1	**1**
2020-21	2	0	0	**2**

**Fewer reports were issued in FY 2024-25 due to the Chairperson's position being vacant as of January 1, 2025. The authority to issue Satisfied, Interim and Final Reports rests with the Chairperson. In the absence of any other CRCC members, reports cannot be issued due to the lack of a decision-maker.*

Recommendations

In 2024-25, the CRCC did not make any recommendations in Quebec.

REPORT ON RCMP PUBLIC COMPLAINTS

2024-25

New Brunswick

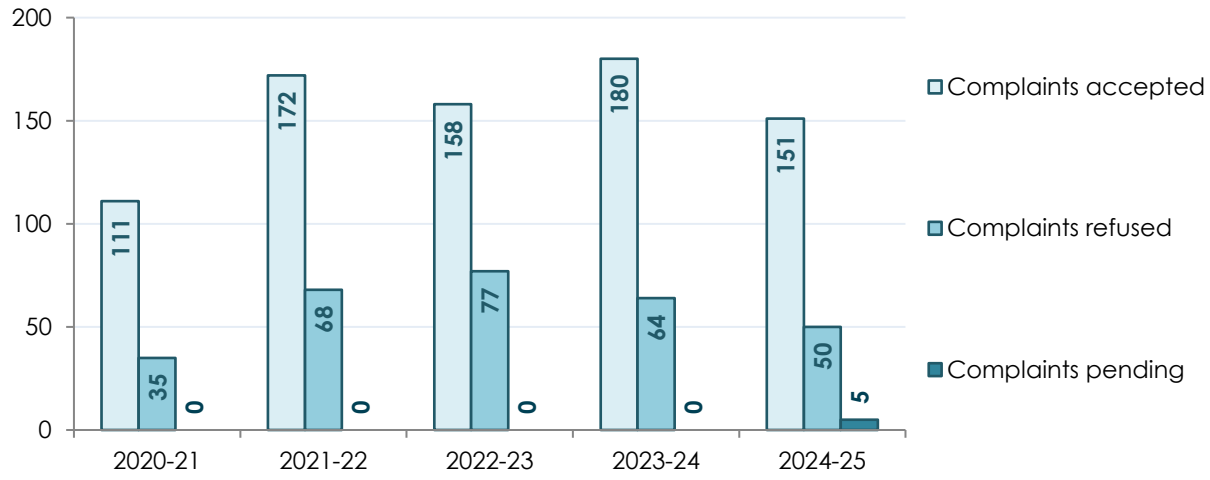
- **206** complaints lodged representing **4%**of complaints lodged Canada-wide
- **184** complaints finalized representing **5%** of complaints finalized Canada-wide

Public Complaints Received

Of the **206** public complaints lodged regarding the on-duty conduct of RCMP members in New Brunswick between April 1, 2024, and March 31, 2025, the CRCC received **203** complaints, while the RCMP received **3** complaints.

While the CRCC and the RCMP receive a large number of public complaints each fiscal year, not all meet the complaint criteria laid out in section 45.53 of the *Royal Canadian Mounted Police Act*.

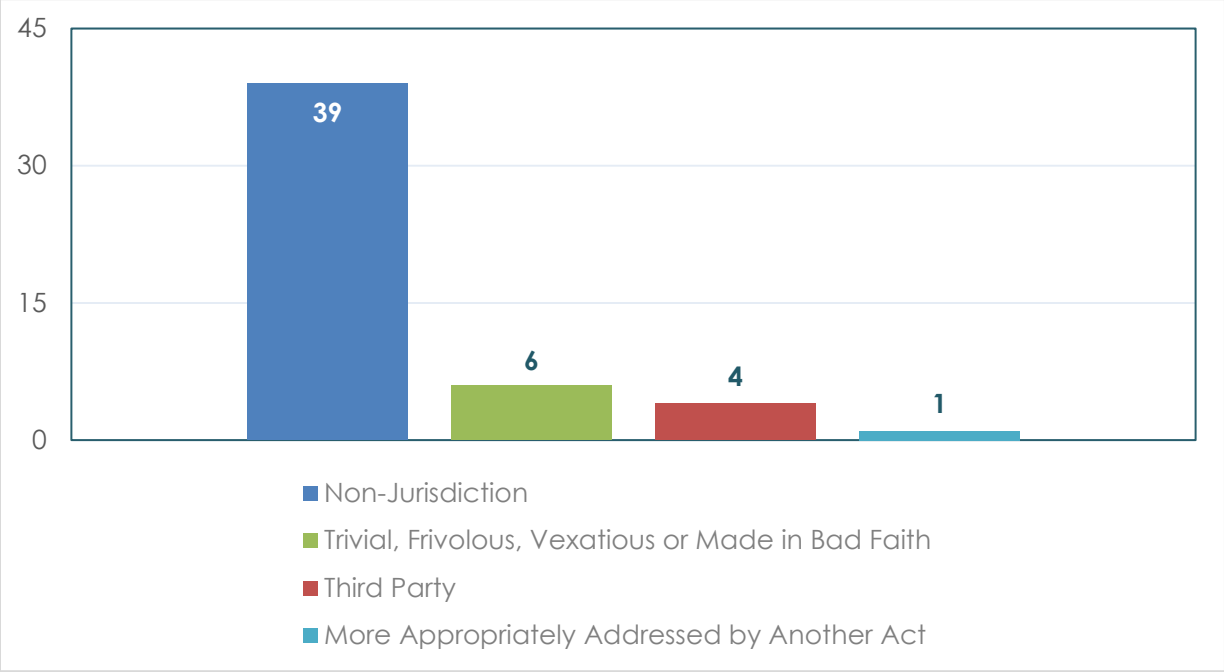
Public Complaints in New Brunswick



The CRCC may refuse to deal with a complaint for a number of reasons, including:

- The complaint does not fall within the CRCC's jurisdiction*;
- The complaint is not filed within a year of the occurrence;
- The complaint is trivial, frivolous, vexatious or made in bad faith;
- The complaint is made by third parties who have no connection to the alleged incident;
- The complaint could be more appropriately dealt with under another Act.

Refused Complaints in New Brunswick



**This includes complaints made about non-RCMP police officers*

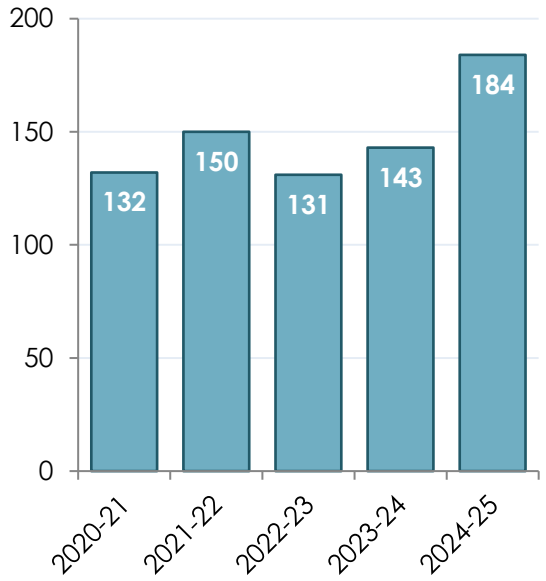
Public Complaints Finalized

The RCMP investigates public complaints* and provides the complainant with a report, finalizing the complaint.

It is important to note that complaints **finalized** by the RCMP within a fiscal year (FY) are not necessarily related to complaints **lodged** during that same time period.

For example, a complaint that is finalized in February 2025 (FY 2024-25) may have been lodged in December 2023 (FY 2023-24).

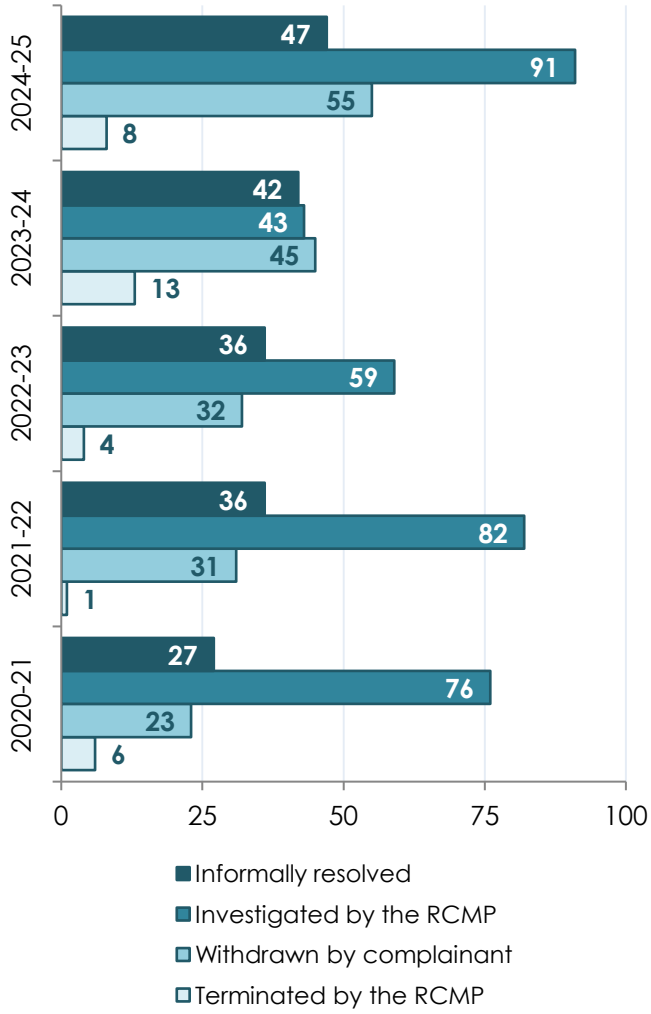
Number of Finalized Complaints in New Brunswick



Complaints can be resolved as follows:

- informally resolved by the RCMP;
- investigated by the RCMP;
- withdrawn by the complainant;
- terminated by the RCMP.

Resolution of Complaints in New Brunswick**



*With the exception of public interest investigations, which are carried out by the CRCC.

**A small number of complaints are resolved annually using a combination of two or more of the mechanisms listed above. As such, the sum of the individual closing categories may be greater than the total.

Finalized Complaints & Allegations

Allegations are classified according to the following categories.

Improper Attitude	**Evidence Irregularity**
Improper Use of Force	**Oppressive Conduct**
Improper Use of Firearms	**Improper Arrest**
Irregularity in Procedure	**Improper Persons / Vehicles Search**
Driving Irregularity	**Improper Search of Premises**
Neglect of Duty	**Policy**
Statutory Offence	**Equipment**
Mishandling of Property	**Service**
Bias	

A full description of each of these categories is available on the CRCC website.

In 2024-25, the RCMP in New Brunswick finalized **184** complaints containing **623** allegations. The most common allegations made in these complaints, and the way in which they were resolved, are outlined below:

Most Common Allegation Categories in New Brunswick 2024-25

Allegation & Number		Substantiated by RCMP	Not Substantiated by RCMP	Informally Resolved by RCMP	Terminated by RCMP	Withdrawn by complainant
Neglect of Duty	**350**	21	156	58	2	113
Improper Attitude	**104**	2	55	22	1	24
Improper Use of Force	**63**	0	36	9	0	18
Improper Arrest	**35**	3	7	10	0	15
Mishandling of Property	**16**	3	12	0	0	1

Complaints Referred to the CRCC for Review

Following the RCMP's investigation of a public complaint, if a complainant is not satisfied with how the RCMP has concluded their complaint, the legislation allows them to refer their complaint to the CRCC for review.

At any point during its review, the CRCC may request that the RCMP investigate further.

If the CRCC is satisfied with RCMP's handling of the complaint, the Chairperson issues a **Satisfied Report** to the RCMP Commissioner, the Minister of Public Safety, the complainant, and the member(s) involved, thereby ending the review process.

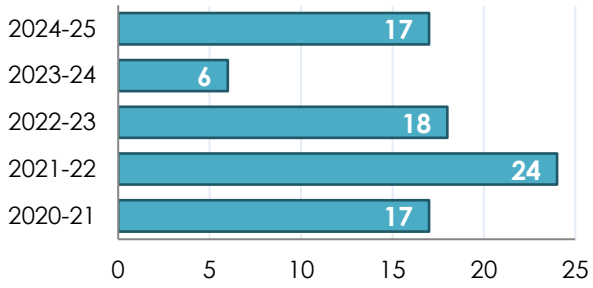
If the CRCC is not satisfied with the RCMP's handling of the complaint the Chairperson will issue an **Interim Report**, outlining various findings and recommendations directed at the RCMP, which will be sent to the RCMP Commissioner and the Minister of Public Safety.

Once the Interim Report has been reviewed by the RCMP, the RCMP Commissioner gives notice, identifying which recommendations the RCMP will act on. If no, or a different, action is to be taken, the Commissioner must provide reasons to the CRCC.

The Chairperson considers the **Commissioner's Response**, and prepares a **Final Report**.

In 2024-25, the CRCC received **17** new requests for review concerning complaints in New Brunswick.

Number of Finalized Complaints Referred to CRCC for Review (NB)



Review Reports Issued (NB)

	Satisfied Reports	Interim Reports	Final Reports	Total
2024-25*	6	2	3	**11**
2023-24	12	5	6	**23**
2022-23	13	6	4	**23**
2021-22	8	5	9	**22**
2020-21	10	25	0	**35**

**Fewer reports were issued in FY 2024-25 due to the Chairperson's position being vacant as of January 1, 2025. The authority to issue Satisfied, Interim and Final Reports rests with the Chairperson. In the absence of any other CRCC members, reports cannot be issued due to the lack of a decision-maker.*

Recommendations

In 2024-25, the CRCC made **2** recommendations in New Brunswick. The breakdown of RCMP responses to CRCC recommendations is as follows:

Recommendations Issued by the CRCC in New Brunswick

Recommendation	Number
Operational Guidance	2

In 2024-25, 3 Final Reports were issued by the CRCC; 2 of the reports included recommendations.

RCMP Responses to CRCC Recommendations in New Brunswick

RCMP Response	Percentage of CRCC Recommendations
Supported	100%
Partially Supported	0%
Not Supported	0%

*The RCMP made **one** additional commitment stemming from a CRCC recommendation.*

REPORT ON RCMP PUBLIC COMPLAINTS

2024-25

Nova Scotia

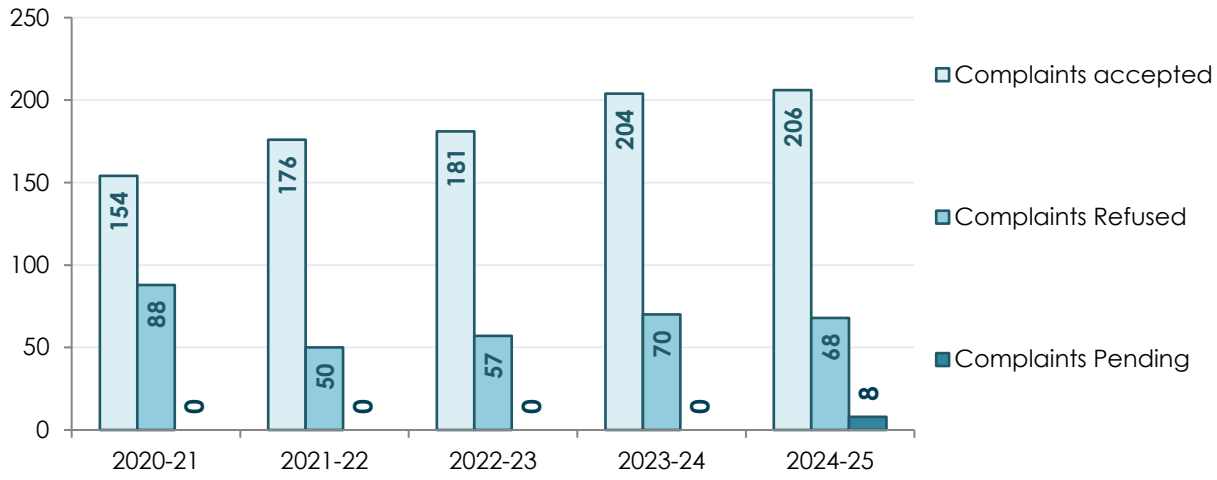
- **282** complaints lodged representing **6%** of complaints lodged Canada-wide
- **253** complaints finalized representing **7%** of complaints finalized Canada-wide

Public Complaints Received

Of the **282** public complaints lodged regarding the on-duty conduct of RCMP members in Nova Scotia between April 1, 2024, and March 31, 2025, the CRCC received **273** complaints, while the RCMP received **9** complaints.

While the CRCC and the RCMP receive a large number of public complaints each fiscal year, not all meet the complaint criteria laid out in section 45.53 of the *Royal Canadian Mounted Police Act*.

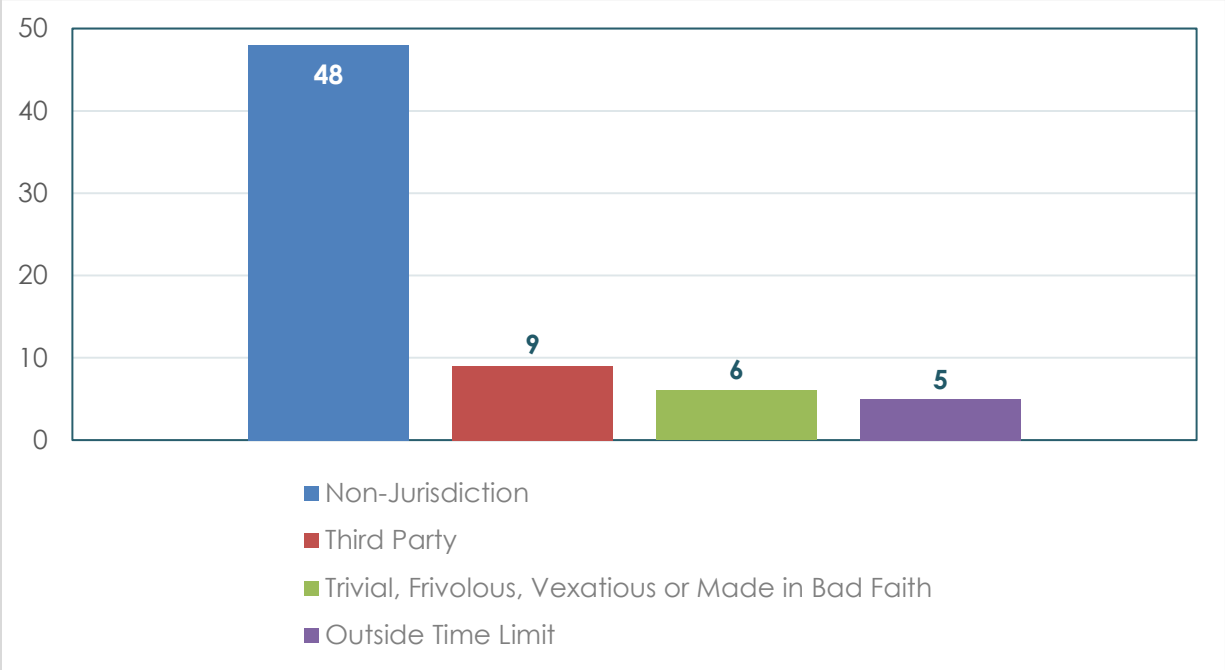
Public Complaints in Nova Scotia



The CRCC may refuse to deal with a complaint for a number of reasons, including:

- The complaint does not fall within the CRCC's jurisdiction*;
- The complaint is not filed within a year of the occurrence;
- The complaint is trivial, frivolous, vexatious or made in bad faith;
- The complaint is made by third parties who have no connection to the alleged incident;
- The complaint could be more appropriately dealt with under another Act.

Refused Complaints in New Nova Scotia



**This includes complaints made about non-RCMP police officers.*

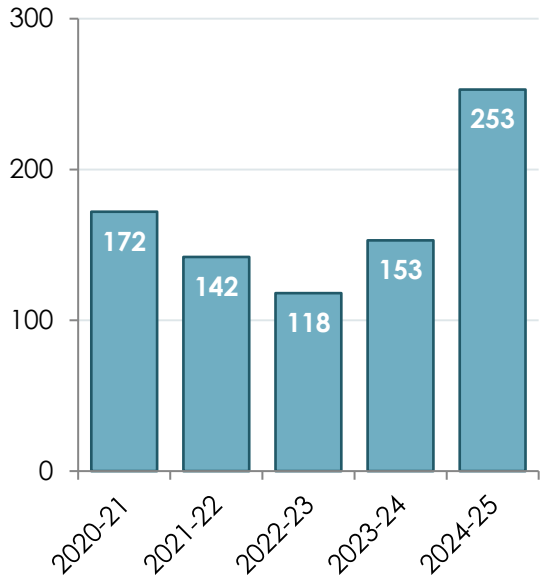
Public Complaints Finalized

The RCMP investigates public complaints* and provides the complainant with a report, finalizing the complaint.

It is important to note that complaints **finalized** by the RCMP within a fiscal year (FY) are not necessarily related to complaints **lodged** during that same time period.

For example, a complaint that is finalized in February 2025 (FY 2024-25) may have been lodged in December 2023 (FY 2023-24).

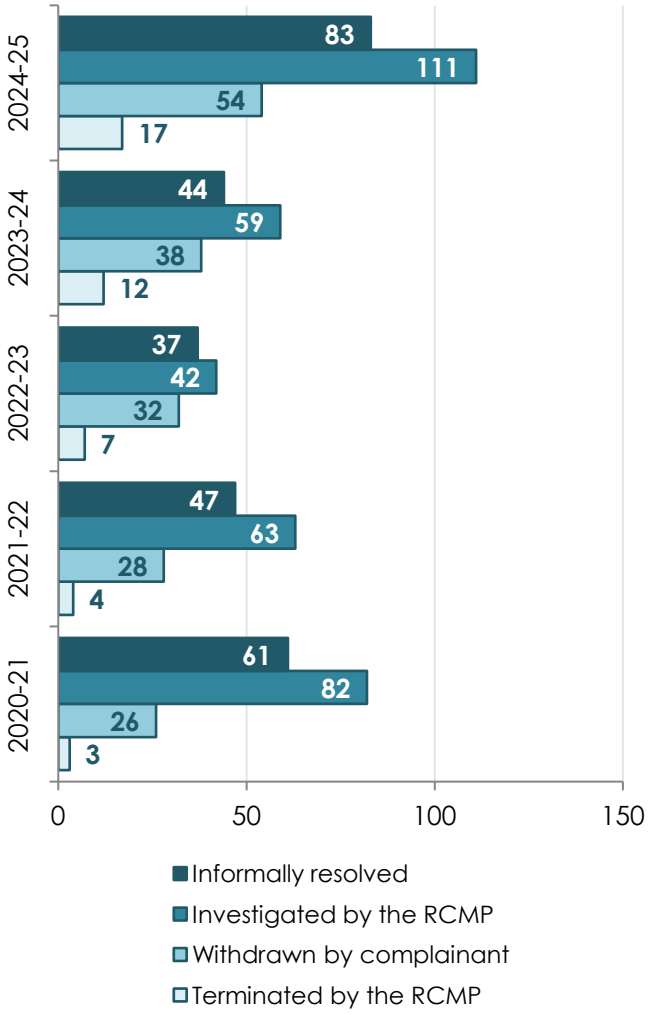
Number of Finalized Complaints in Nova Scotia



Complaints can be resolved as follows:

- informally resolved by the RCMP;
- investigated by the RCMP;
- withdrawn by the complainant;
- terminated by the RCMP.

Resolution of Complaints in Nova Scotia**



*With the exception of public interest investigations, which are carried out by the CRCC.

**A small number of complaints are resolved annually using a combination of two or more of the mechanisms listed above. As such, the sum of the individual closing categories may be greater than the total.

Finalized Complaints & Allegations

Allegations are classified according to the following categories.

Improper Attitude	**Evidence Irregularity**
Improper Use of Force	**Oppressive Conduct**
Improper Use of Firearms	**Improper Arrest**
Irregularity in Procedure	**Improper Persons / Vehicles Search**
Driving Irregularity	**Improper Search of Premises**
Neglect of Duty	**Policy**
Statutory Offence	**Equipment**
Mishandling of Property	**Service**
Bias	

A full description of each of these categories is available on the CRCC website.

In 2024-25, the RCMP in Nova Scotia finalized **253** complaints containing **622** allegations. The most common allegations made in these complaints, and the way in which they were resolved, are outlined below:

Most Common Allegation Categories in Nova Scotia 2024-25

Allegation & Number		Substantiated by RCMP	Not Substantiated by RCMP	Informally Resolved by RCMP	Terminated by RCMP	Withdrawn by complainant
Neglect of Duty	**309**	29	164	71	5	40
Improper Attitude	**182**	15	87	43	2	35
Improper Arrest	**33**	5	11	6	0	11
Improper Use of Force	**25**	0	9	7	0	9
Irregularity in Procedure	**22**	2	13	3	0	4

Complaints Referred to the CRCC for Review

Following the RCMP's investigation of a public complaint, if a complainant is not satisfied with how the RCMP has concluded their complaint, the legislation allows them to refer their complaint to the CRCC for review.

At any point during its review, the CRCC may request that the RCMP investigate further.

If the CRCC is satisfied with RCMP's handling of the complaint, the Chairperson issues a **Satisfied Report** to the RCMP Commissioner, the Minister of Public Safety, the complainant, and the member(s) involved, thereby ending the review process.

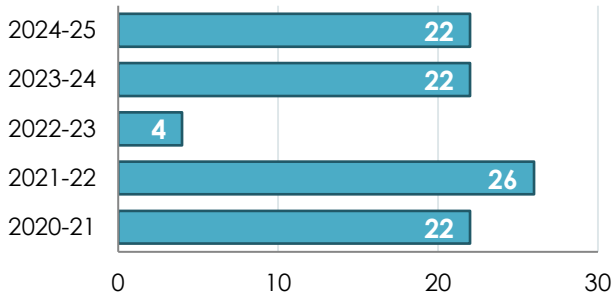
If the CRCC is not satisfied with the RCMP's handling of the complaint the Chairperson will issue an **Interim Report**, outlining various findings and recommendations directed at the RCMP, which will be sent to the RCMP Commissioner and the Minister of Public Safety.

Once the Interim Report has been reviewed by the RCMP, the RCMP Commissioner gives notice, identifying which recommendations the RCMP will act on. If no, or a different, action is to be taken, the Commissioner must provide reasons to the CRCC.

The Chairperson considers the **Commissioner's Response**, and prepares a **Final Report**.

In 2024-25, the CRCC received **22** new requests for review concerning complaints in Nova Scotia.

Number of Finalized Complaints Referred to CRCC for Review (NS)



Review Reports Issued (NS)

	Satisfied Reports	Interim Reports	Final Reports	Total
2024-25*	3	4	2	**9**
2023-24	3	4	5	**12**
2022-23	13	4	4	**21**
2021-22	9	5	9	**23**
2020-21	7	1	4	**12**

**Fewer reports were issued in FY 2024-25 due to the Chairperson's position being vacant as of January 1, 2025. The authority to issue Satisfied, Interim and Final Reports rests with the Chairperson. In the absence of any other CRCC members, reports cannot be issued due to the lack of a decision-maker.*

Recommendations

In 2024-25, the CRCC made **3** recommendations in Nova Scotia. The breakdown of RCMP responses to CRCC recommendations is as follows:

Recommendations Issued by the CRCC in Nova Scotia

Recommendation	Number
Operational Guidance	2
Policy Review/ Amendment	1

RCMP Responses to CRCC Recommendations in Nova Scotia

RCMP Response	Percentage of CRCC Recommendations
Supported	100%
Partially Supported	0%
Not Supported	0%

*The RCMP made **one** additional commitment stemming from a CRCC recommendation.*

REPORT ON RCMP PUBLIC COMPLAINTS

2024-25

Prince Edward Island

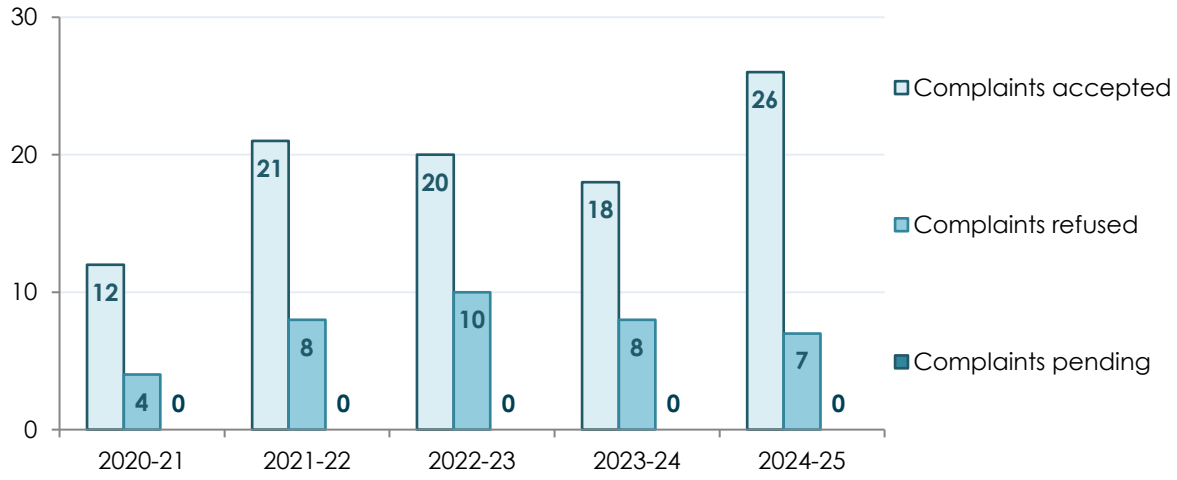
- **33** complaints lodged representing **1%** of complaints lodged Canada-wide
- **24** complaints finalized representing **1%** of complaints finalized Canada-wide

Public Complaints Received

Of the **33** public complaints lodged regarding the on-duty conduct of RCMP members in Prince Edward Island between April 1, 2024, and March 31, 2025, the CRCC received **32** complaints, while the RCMP received **1** complaint.

While the CRCC and the RCMP receive a large number of public complaints each fiscal year, not all meet the complaint criteria laid out in section 45.53 of the *Royal Canadian Mounted Police Act*.

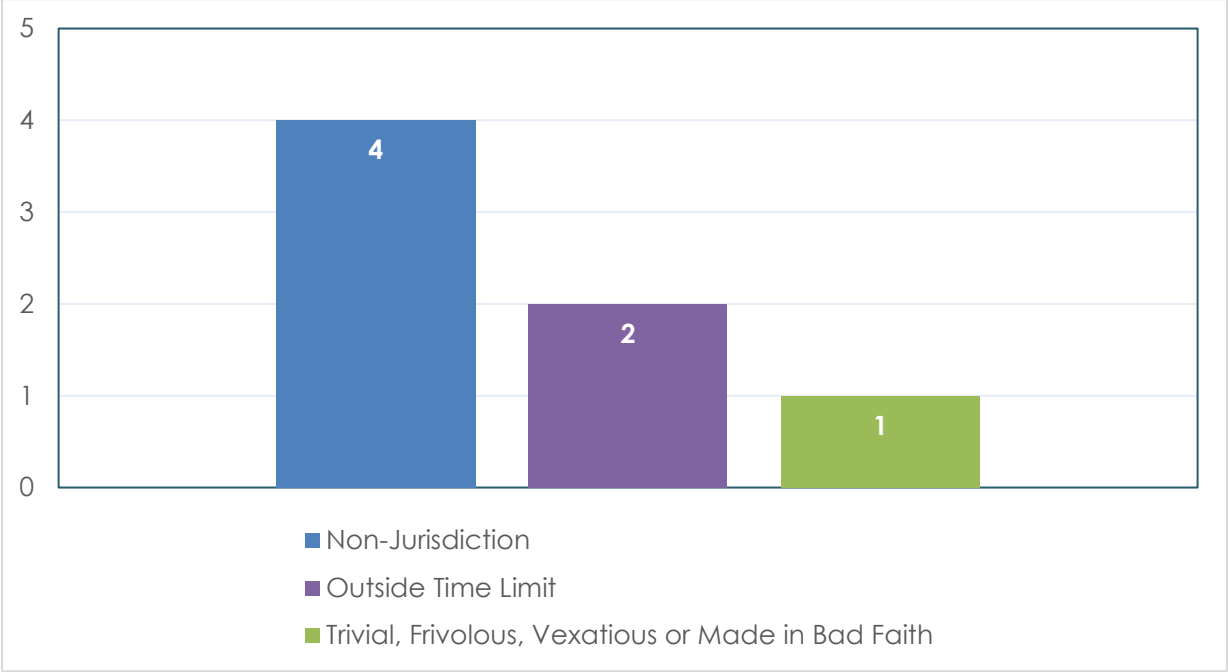
Public Complaints in Prince Edward Island



The CRCC may refuse to deal with a complaint for a number of reasons, including:

- The complaint does not fall within the CRCC's jurisdiction*;
- The complaint is not filed within a year of the occurrence;
- The complaint is trivial, frivolous, vexatious or made in bad faith;
- The complaint is made by third parties who have no connection to the alleged incident;
- The complaint could be more appropriately dealt with under another Act.

Refused Complaints in Prince Edward Island



*This includes complaints made about non-RCMP police officers.

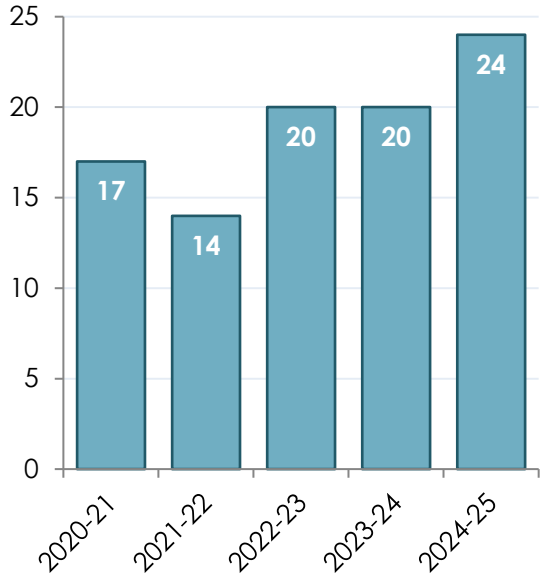
Public Complaints Finalized

The RCMP investigates public complaints* and provides the complainant with a report, finalizing the complaint.

It is important to note that complaints **finalized** by the RCMP within a fiscal year (FY) are not necessarily related to complaints **lodged** during that same time period.

For example, a complaint that is finalized in February 2025 (FY 2024-25) may have been lodged in December 2023 (FY 2023-24).

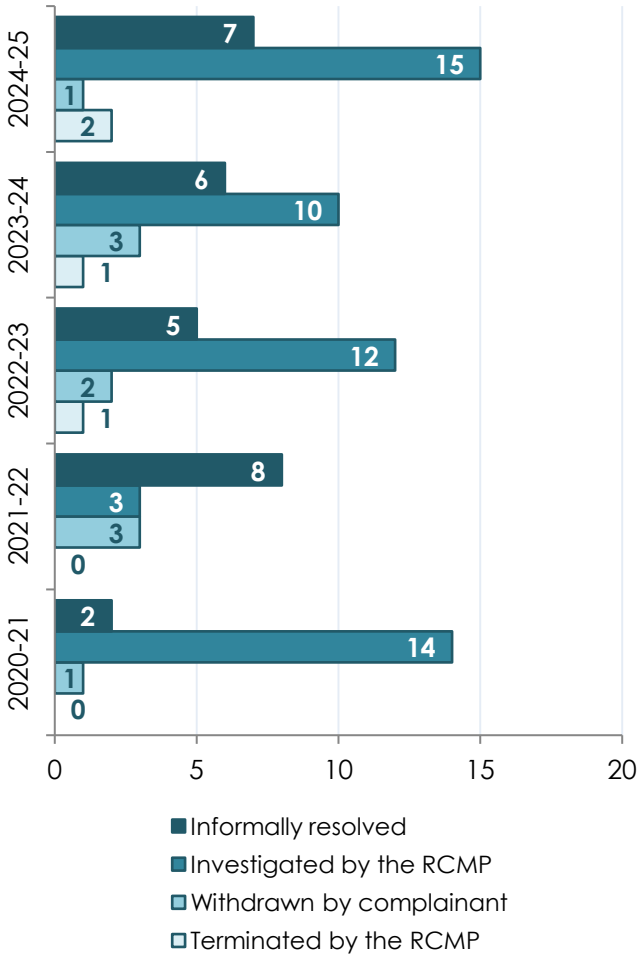
Number of Finalized Complaints in Prince Edward Island



Complaints can be resolved as follows:

- informally resolved by the RCMP;
- investigated by the RCMP;
- withdrawn by the complainant;
- terminated by the RCMP.

Resolution of Complaints in Prince Edward Island**



*With the exception of public interest investigations, which are carried out by the CRCC.

**A small number of complaints are resolved annually using a combination of two or more of the mechanisms listed above. As such, the sum of the individual closing categories may be greater than the total.

Finalized Complaints & Allegations

Allegations are classified according to the following categories.

Improper Attitude	**Evidence Irregularity**
Improper Use of Force	**Oppressive Conduct**
Improper Use of Firearms	**Improper Arrest**
Irregularity in Procedure	**Improper Persons / Vehicles Search**
Driving Irregularity	**Improper Search of Premises**
Neglect of Duty	**Policy**
Statutory Offence	**Equipment**
Mishandling of Property	**Service**
Bias	

A full description of each of these categories is available on the CRCC website.

In 2024-25, the RCMP in Prince Edward Island finalized **24** complaints containing **73** allegations. The most common allegations made in these complaints, and the way in which they were resolved, are outlined below:

Most Common Allegation Categories in Prince Edward Island 2024-25

Allegation & Number		Substantiated by RCMP	Not Substantiated by RCMP	Informally Resolved by RCMP	Terminated by RCMP	Withdrawn by complainant
Neglect of Duty	**43**	1	25	13	1	3
Improper Attitude	**13**	0	9	3	0	1
Oppressive Conduct	**4**	0	4	0	0	0
Improper Use of Force	**3**	0	3	0	0	0
Irregularity in Procedure	**3**	0	3	0	0	0
Improper Arrest	**3**	0	3	0	0	0

Complaints Referred to the CRCC for Review

Following the RCMP's investigation of a public complaint, if a complainant is not satisfied with how the RCMP has concluded their complaint, the legislation allows them to refer their complaint to the CRCC for review.

At any point during its review, the CRCC may request that the RCMP investigate further.

If the CRCC is satisfied with RCMP's handling of the complaint, the Chairperson issues a **Satisfied Report** to the RCMP Commissioner, the Minister of Public Safety, the complainant, and the member(s) involved, thereby ending the review process.

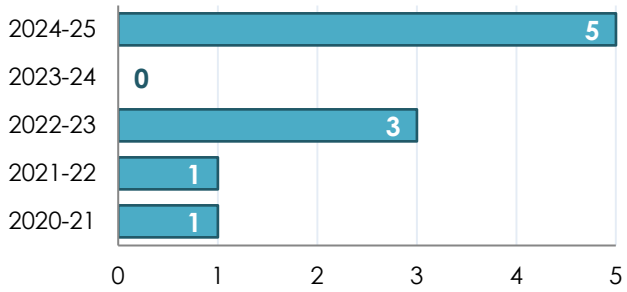
If the CRCC is not satisfied with the RCMP's handling of the complaint the Chairperson will issue an **Interim Report**, outlining various findings and recommendations directed at the RCMP, which will be sent to the RCMP Commissioner and the Minister of Public Safety.

Once the Interim Report has been reviewed by the RCMP, the RCMP Commissioner gives notice, identifying which recommendations the RCMP will act on. If no, or a different, action is to be taken, the Commissioner must provide reasons to the CRCC.

The Chairperson considers the **Commissioner's Response**, and prepares a **Final Report**.

In 2024-2025, the CRCC received **5** new requests for review concerning complaints in Prince Edward Island.

Number of Finalized Complaints Referred to CRCC for Review (PE)



Review Reports Issued (PE)

	Satisfied Reports	Interim Reports	Final Reports	Total
2024-25*	1	0	0	**1**
2023-24	2	1	1	**4**
2022-23	1	0	0	**1**
2021-22	1	0	1	**2**
2020-21	1	0	0	**1**

**Fewer reports were issued in FY 2024-25 due to the Chairperson's position being vacant as of January 1, 2025. The authority to issue Satisfied, Interim and Final Reports rests with the Chairperson. In the absence of any other CRCC members, reports cannot be issued due to the lack of a decision-maker.*

Recommendations

In 2024-25, the CRCC did not make any recommendations in Prince Edward Island.

REPORT ON RCMP PUBLIC COMPLAINTS

2024-25

Newfoundland and Labrador

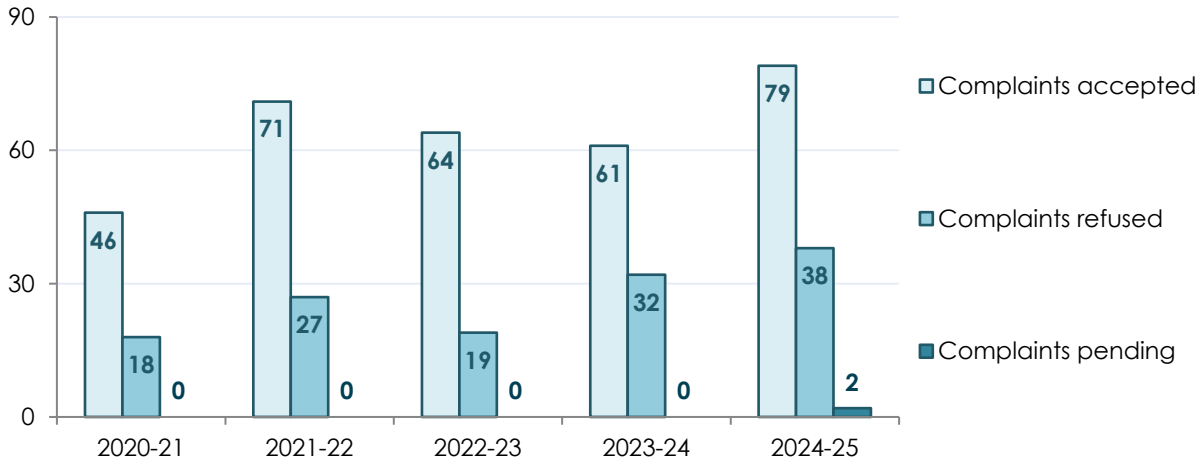
- **119** complaints lodged representing **2%** of complaints lodged Canada-wide
- **102** complaints finalized representing **3%** of complaints finalized Canada-wide

Public Complaints Received

Of the **119** public complaints lodged regarding the on-duty conduct of RCMP members in Newfoundland and Labrador between April 1, 2024, and March 31, 2025, the CRCC received **113** complaints, while the RCMP received **6** complaints.

While the CRCC and the RCMP receive a large number of public complaints each fiscal year, not all meet the complaint criteria laid out in section 45.53 of the *Royal Canadian Mounted Police Act*.

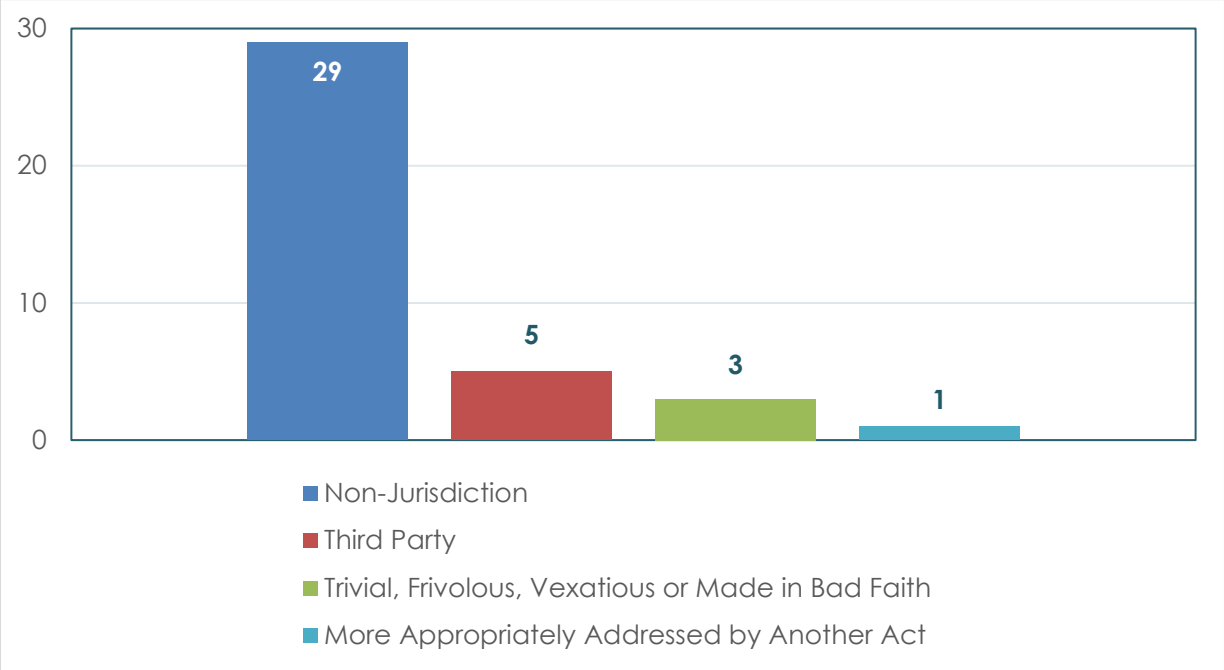
Public Complaints in Newfoundland and Labrador



The CRCC may refuse to deal with a complaint for a number of reasons, including:

- The complaint does not fall within the CRCC's jurisdiction*;
- The complaint is not filed within a year of the occurrence;
- The complaint is trivial, frivolous, vexatious or made in bad faith;
- The complaint is made by third parties who have no connection to the alleged incident;
- The complaint could be more appropriately dealt with under another Act.

Refused Complaints in Newfoundland and Labrador



**This includes complaints made about non-RCMP police officers.*

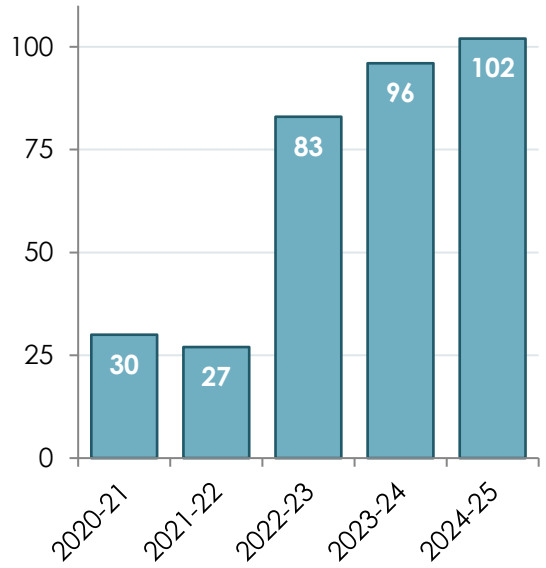
Public Complaints Finalized

The RCMP investigates public complaints* and provides the complainant with a report, finalizing the complaint.

It is important to note that complaints **finalized** by the RCMP within a fiscal year (FY) are not necessarily related to complaints **lodged** during that same time period.

For example, a complaint that is finalized in February 2025 (FY 2024-25) may have been lodged in December 2023 (FY 2023-24).

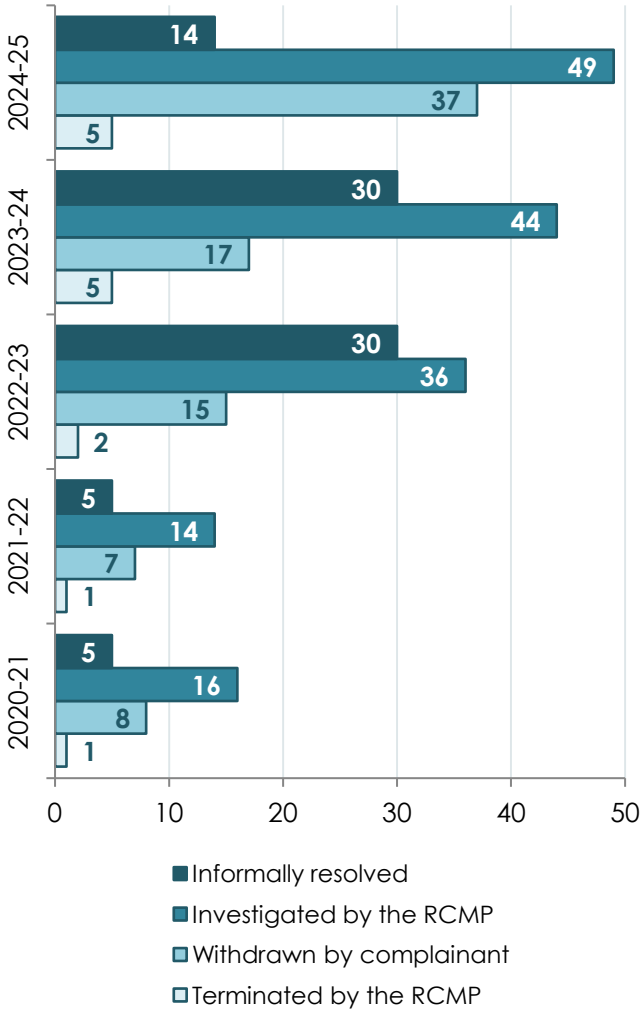
Number of Finalized Complaints in Newfoundland and Labrador



Complaints can be resolved as follows:

- informally resolved by the RCMP;
- investigated by the RCMP;
- withdrawn by the complainant;
- terminated by the RCMP.

Resolution of Complaints in Newfoundland and Labrador**



With the exception of public interest investigations, which are carried out by the CRCC.

***A small number of complaints are resolved annually using a combination of two or more of the mechanisms listed above. As such, the sum of the individual closing categories may be greater than the total.*

Finalized Complaints & Allegations

Allegations are classified according to the following categories.

Improper Attitude	**Evidence Irregularity**
Improper Use of Force	**Oppressive Conduct**
Improper Use of Firearms	**Improper Arrest**
Irregularity in Procedure	**Improper Persons / Vehicles Search**
Driving Irregularity	**Improper Search of Premises**
Neglect of Duty	**Policy**
Statutory Offence	**Equipment**
Mishandling of Property	**Service**
Bias	

A full description of each of these categories is available on the CRCC website.

In 2024-25, the RCMP in Newfoundland and Labrador finalized **102** complaints containing **227** allegations. The most common allegations made in these complaints, and the way in which they were resolved, are outlined below:

Most Common Allegation Categories in Newfoundland and Labrador 2024-25

Allegation & Number		Substantiated by RCMP	Not Substantiated by RCMP	Informally Resolved by RCMP	Terminated by RCMP	Withdrawn by complainant
Neglect of Duty	**121**	4	60	13	0	44
Improper Attitude	**55**	3	28	8	1	15
Improper Arrest	**18**	0	15	1	0	2
Improper Use of Force	**17**	0	15	0	0	2
Improper Search of Premises	**6**	0	6	0	0	0

Complaints Referred to the CRCC for Review

Following the RCMP's investigation of a public complaint, if a complainant is not satisfied with how the RCMP has concluded their complaint, the legislation allows them to refer their complaint to the CRCC for review.

At any point during its review, the CRCC may request that the RCMP investigate further.

If the CRCC is satisfied with RCMP's handling of the complaint, the Chairperson issues a **Satisfied Report** to the RCMP Commissioner, the Minister of Public Safety, the complainant, and the member(s) involved, thereby ending the review process.

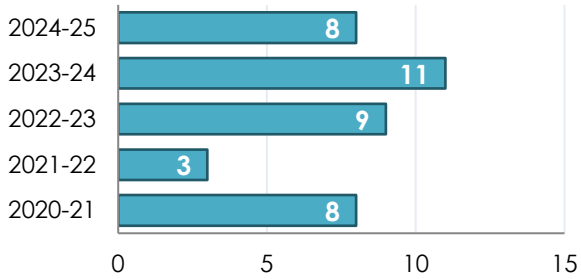
If the CRCC is not satisfied with the RCMP's handling of the complaint the Chairperson will issue an **Interim Report**, outlining various findings and recommendations directed at the RCMP, which will be sent to the RCMP Commissioner and the Minister of Public Safety.

Once the Interim Report has been reviewed by the RCMP, the RCMP Commissioner gives notice, identifying which recommendations the RCMP will act on. If no, or a different, action is to be taken, the Commissioner must provide reasons to the CRCC.

The Chairperson considers the **Commissioner's Response**, and prepares a **Final Report**.

In 2024-25, the CRCC received **8** new requests for review concerning complaints in Newfoundland and Labrador.

Number of Finalized Complaints Referred to CRCC for Review (NL)



Review Reports Issued (NL)

	Satisfied Reports	Interim Reports	Final Reports	Total
2024-25*	8	0	1	**9**
2023-24	6	2	1	**9**
2022-23	6	0	0	**6**
2021-22	3	2	4	**9**
2020-21	0	0	2	**2**

**Fewer reports were issued in FY 2024-25 due to the Chairperson's position being vacant as of January 1, 2025. The authority to issue Satisfied, Interim and Final Reports rests with the Chairperson. In the absence of any other CRCC members, reports cannot be issued due to the lack of a decision-maker.*

Recommendations

In 2024-25, the CRCC made **5** recommendations in Newfoundland and Labrador. The breakdown of RCMP responses to CRCC recommendations is as follows:

Recommendations Issued by the CRCC in Newfoundland and Labrador

Recommendation	Number
Training/Protocol Review	2
Apology	1
Operational Guidance	1
Report Review	1

RCMP Responses to CRCC Recommendations in Newfoundland and Labrador

RCMP Response	Percentage of CRCC Recommendations
Supported	100%
Partially Supported	0%
Not Supported	0%

REPORT ON RCMP PUBLIC COMPLAINTS

2024-25

Yukon

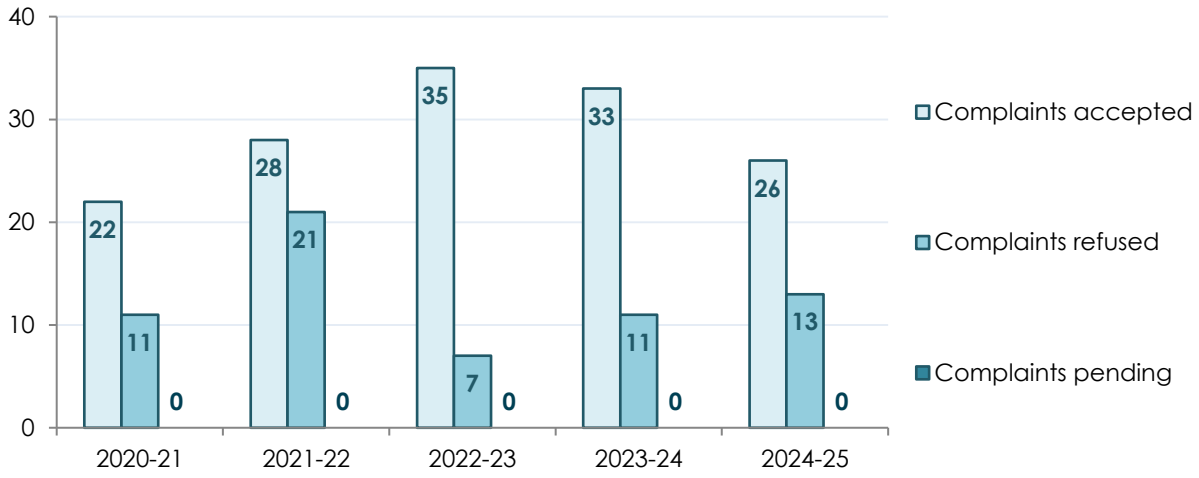
- **39** complaints lodged representing **1%** of complaints lodged Canada-wide
- **36** complaints finalized representing **1%** of complaints finalized Canada-wide

Public Complaints Received

Of the **39** public complaints lodged regarding the on-duty conduct of RCMP members in Yukon between April 1, 2024, and March 31, 2025, the CRCC received **38** complaints, while the RCMP received **1** complaint.

While the CRCC and the RCMP receive a large number of public complaints each fiscal year, not all meet the complaint criteria laid out in section 45.53 of the *Royal Canadian Mounted Police Act*.

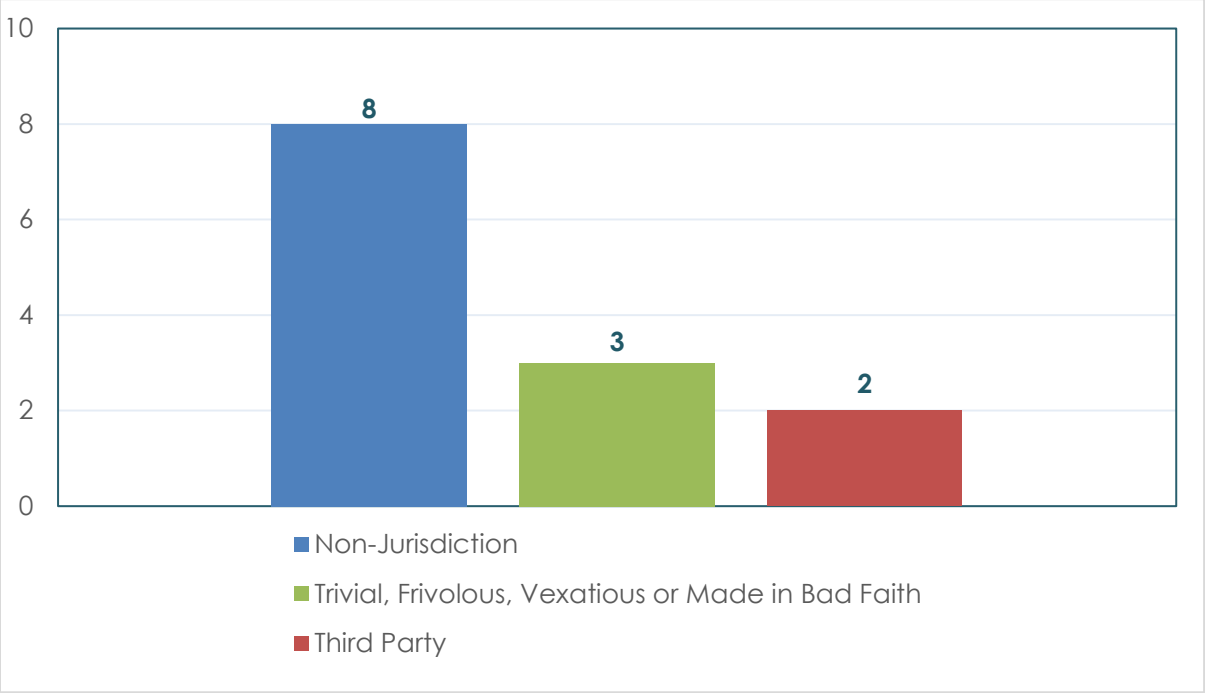
Public Complaints in Yukon



The CRCC may refuse to deal with a complaint for a number of reasons, including:

- The complaint does not fall within the CRCC's jurisdiction*;
- The complaint is not filed within a year of the occurrence;
- The complaint is trivial, frivolous, vexatious or made in bad faith;
- The complaint is made by third parties who have no connection to the alleged incident;
- The complaint could be more appropriately dealt with under another Act.

Refused Complaints in Yukon



*This includes complaints made about non-RCMP police officers.

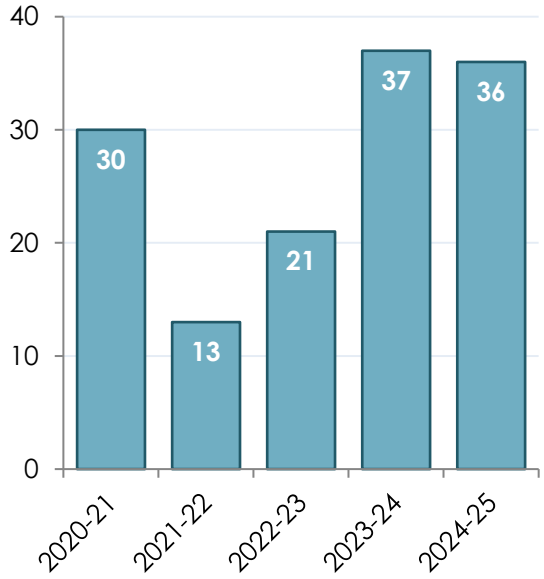
Public Complaints Finalized

The RCMP investigates public complaints* and provides the complainant with a report, finalizing the complaint.

It is important to note that complaints **finalized** by the RCMP within a fiscal year (FY) are not necessarily related to complaints **lodged** during that same time period.

For example, a complaint that is finalized in February 2025 (FY 2024-25) may have been lodged in December 2023 (FY 2023-24).

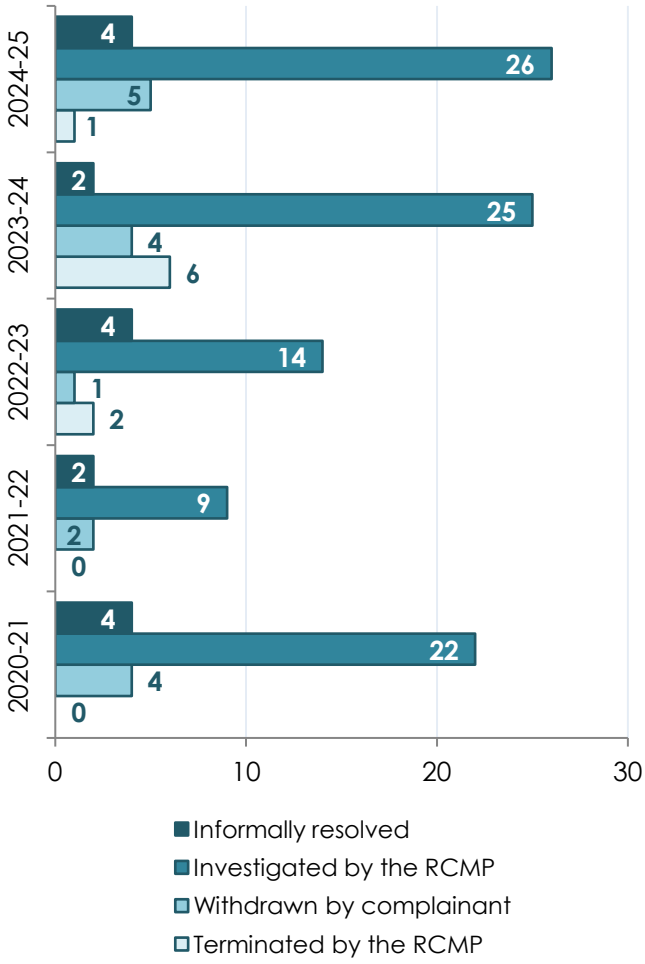
Number of Finalized Complaints in Yukon



Complaints can be resolved as follows:

- informally resolved by the RCMP;
- investigated by the RCMP;
- withdrawn by the complainant;
- terminated by the RCMP.

Resolution of Complaints in Yukon**



With the exception of public interest investigations, which are carried out by the CRCC.

***A small number of complaints are resolved annually using a combination of two or more of the mechanisms listed above. As such, the sum of the individual closing categories may be greater than the total.*

Finalized Complaints & Allegations

Allegations are classified according to the following categories.

Improper Attitude	**Evidence Irregularity**
Improper Use of Force	**Oppressive Conduct**
Improper Use of Firearms	**Improper Arrest**
Irregularity in Procedure	**Improper Persons / Vehicles Search**
Driving Irregularity	**Improper Search of Premises**
Neglect of Duty	**Policy**
Statutory Offence	**Equipment**
Mishandling of Property	**Service**
Bias	

A full description of each of these categories is available on the CRCC website.

In 2024-25, the RCMP in Yukon finalized **36** complaints containing **92** allegations. The most common allegations made in these complaints, and the way in which they were resolved, are outlined below:

Most Common Allegation Categories in Yukon 2024-25

Allegation & Number		Substantiated by RCMP	Not Substantiated by RCMP	Informally Resolved by RCMP	Terminated by RCMP	Withdrawn by complainant
Neglect of Duty	**39**	0	26	5	6	2
Improper Attitude	**18**	0	13	5	0	0
Improper Use of Force	**10**	0	10	0	0	0
Improper Arrest	**9**	0	7	0	0	2
Improper Person/Vehicle Search	**5**	0	5	0	0	0

Complaints Referred to the CRCC for Review

Following the RCMP's investigation of a public complaint, if a complainant is not satisfied with how the RCMP has concluded their complaint, the legislation allows them to refer their complaint to the CRCC for review.

At any point during its review, the CRCC may request that the RCMP investigate further.

If the CRCC is satisfied with RCMP's handling of the complaint, the Chairperson issues a **Satisfied Report** to the RCMP Commissioner, the Minister of Public Safety, the complainant, and the member(s) involved, thereby ending the review process.

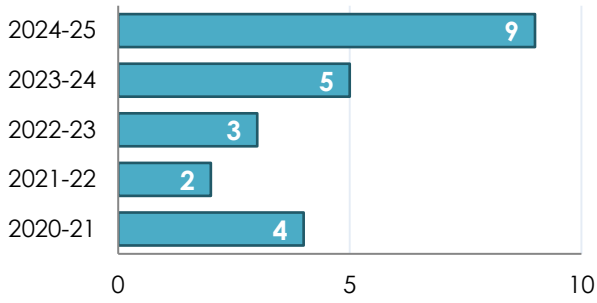
If the CRCC is not satisfied with the RCMP's handling of the complaint the Chairperson will issue an **Interim Report**, outlining various findings and recommendations directed at the RCMP, which will be sent to the RCMP Commissioner and the Minister of Public Safety.

Once the Interim Report has been reviewed by the RCMP, the RCMP Commissioner gives notice, identifying which recommendations the RCMP will act on. If no, or a different, action is to be taken, the Commissioner must provide reasons to the CRCC.

The Chairperson considers the **Commissioner's Response**, and prepares a **Final Report**.

In 2024-25, the CRCC received **9** new requests for review concerning complaints in Yukon.

Number of Finalized Complaints Referred to CRCC for Review (YT)



Review Reports Issued (YT)

	Satisfied Reports	Interim Reports	Final Reports	Total
2024-25*	0	1	1	**2**
2023-24	3	0	1	**4**
2022-23	2	1	0	**3**
2021-22	1	1	3	**5**
2020-21	2	0	0	**2**

**Fewer reports were issued in FY 2024-25 due to the Chairperson's position being vacant as of January 1, 2025. The authority to issue Satisfied, Interim and Final Reports rests with the Chairperson. In the absence of any other CRCC members, reports cannot be issued due to the lack of a decision-maker.*

Recommendations

In the 2024-25, the CRCC made **8** recommendations in Yukon. The breakdown of RCMP responses to CRCC recommendations is as follows:

Recommendations Issued by the CRCC in Yukon

Recommendation	Number
Operational Guidance	3
Other	2
Policy Development	1
Supervision	1
Record/Document Modification	1

RCMP Responses to CRCC Recommendations in Yukon

RCMP Response	Percentage of CRCC Recommendations
Supported	50%
Partially Supported	38%
Not Supported	13%

REPORT ON RCMP PUBLIC COMPLAINTS

2024-25

Northwest Territories

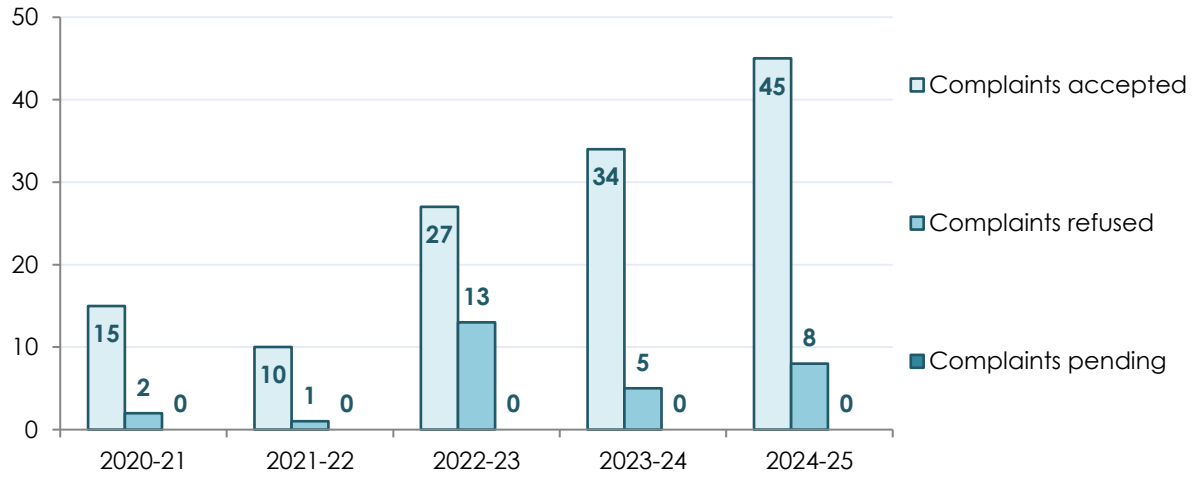
- **53** complaints lodged representing **1%** of complaints lodged Canada-wide
- **33** complaints finalized representing **1%** of complaints finalized Canada-wide

Public Complaints Received

Of the **53** public complaints lodged regarding the on-duty conduct of RCMP members in the Northwest Territories between April 1, 2024, and March 31, 2025, the CRCC received **49** complaints, while the RCMP received **4** complaints.

While the CRCC and the RCMP receive a large number of public complaints each fiscal year, not all meet the complaint criteria laid out in section 45.53 of the *Royal Canadian Mounted Police Act*.

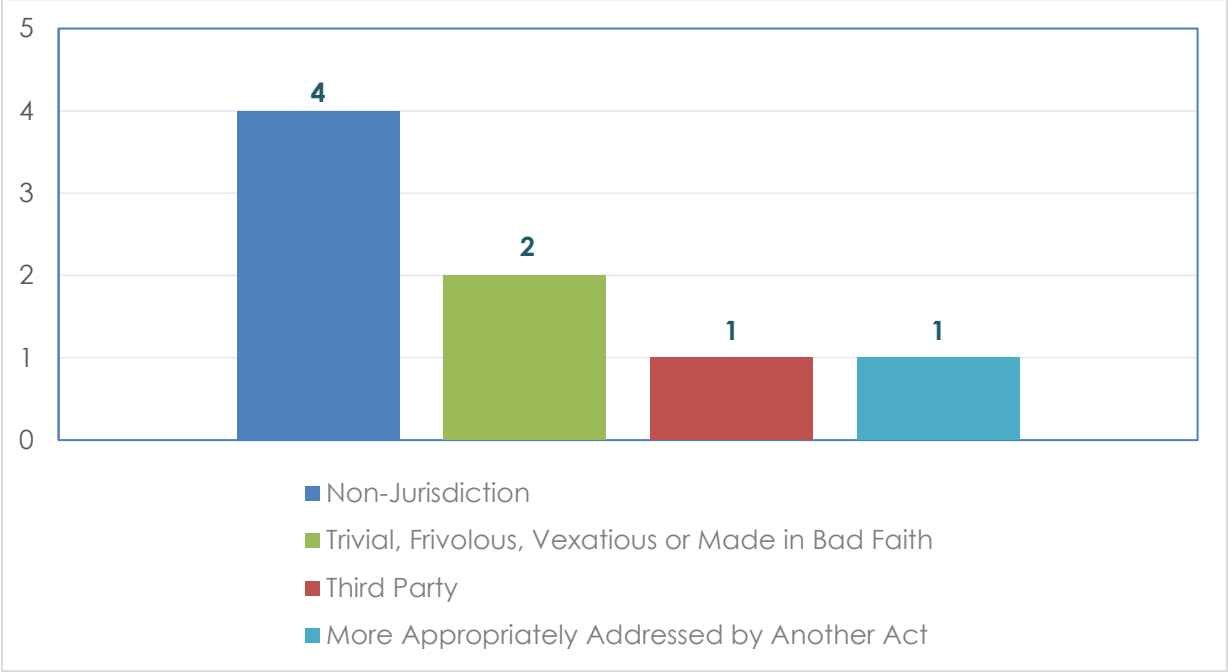
Public Complaints in the Northwest Territories



The CRCC may refuse to deal with a complaint for a number of reasons, including:

- The complaint does not fall within the CRCC's jurisdiction*;
- The complaint is not filed within a year of the occurrence;
- The complaint is trivial, frivolous, vexatious or made in bad faith;
- The complaint is made by third parties who have no connection to the alleged incident;
- The complaint could be more appropriately dealt with under another Act.

Refused Complaints in the Northwest Territories



**This includes complaints made about non-RCMP police officers.*

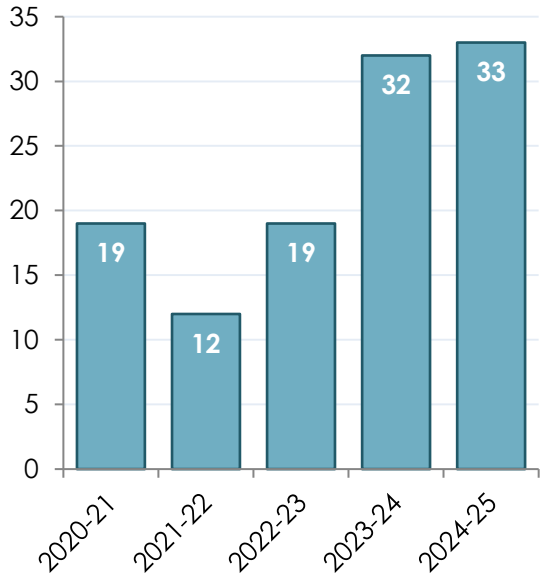
Public Complaints Finalized

The RCMP investigates public complaints* and provides the complainant with a report, finalizing the complaint.

It is important to note that complaints **finalized** by the RCMP within a fiscal year (FY) are not necessarily related to complaints **lodged** during that same time period.

For example, a complaint that is finalized in February 2025 (FY 2024-25) may have been lodged in December 2023 (FY 2023-24).

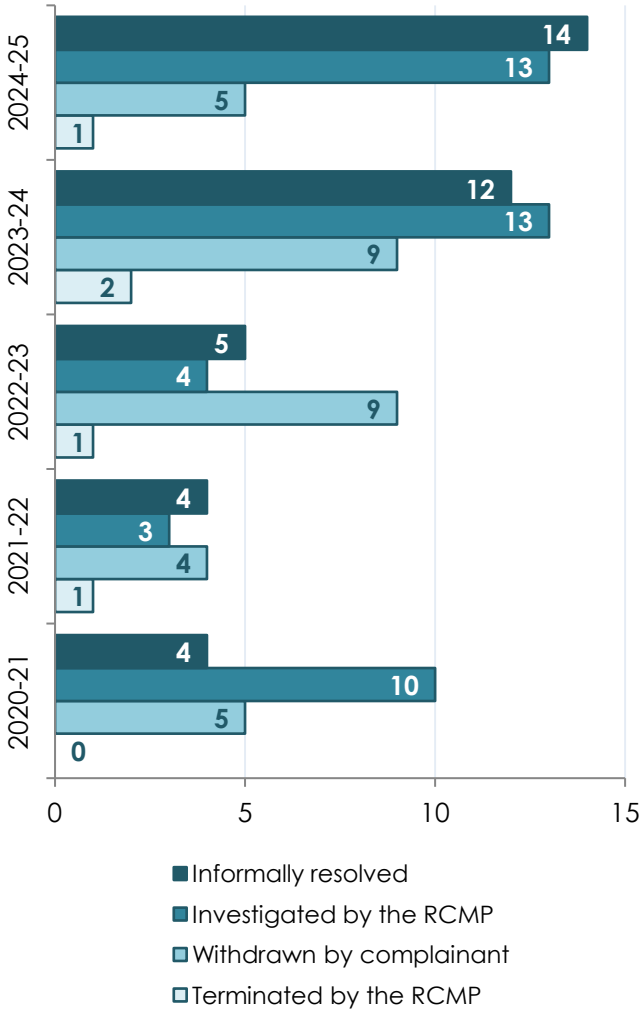
Number of Finalized Complaints in the Northwest Territories



Complaints can be resolved as follows:

- informally resolved by the RCMP;
- investigated by the RCMP;
- withdrawn by the complainant;
- terminated by the RCMP.

Resolution of Complaints in the Northwest Territories**



*With the exception of public interest investigations, which are carried out by the CRCC.

**A small number of complaints are resolved annually using a combination of two or more of the mechanisms listed above. As such, the sum of the individual closing categories may be greater than the total.

Finalized Complaints & Allegations

Allegations are classified according to the following categories.

Improper Attitude	**Evidence Irregularity**
Improper Use of Force	**Oppressive Conduct**
Improper Use of Firearms	**Improper Arrest**
Irregularity in Procedure	**Improper Persons / Vehicles Search**
Driving Irregularity	**Improper Search of Premises**
Neglect of Duty	**Policy**
Statutory Offence	**Equipment**
Mishandling of Property	**Service**
Bias	

A full description of each of these categories is available on the CRCC website.

In 2024-25, the RCMP in the Northwest Territories finalized **33** complaints containing **84** allegations. The most common allegations made in these complaints, and the way in which they were resolved, are outlined below:

Most Common Allegation Categories in Northwest Territories 2024-25

Allegation & Number		Substantiated by RCMP	Not Substantiated by RCMP	Informally Resolved by RCMP	Terminated by RCMP	Withdrawn by complainant
Neglect of Duty	**21**	4	9	4	0	4
Improper Attitude	**19**	2	6	8	2	1
Improper Use of Force	**14**	2	11	0	0	1
Improper Arrest	**12**	0	9	1	0	2
Driving Irregularity	**4**	0	2	0	0	2

Complaints Referred to the CRCC for Review

Following the RCMP's investigation of a public complaint, if a complainant is not satisfied with how the RCMP has concluded their complaint, the legislation allows them to refer their complaint to the CRCC for review.

At any point during its review, the CRCC may request that the RCMP investigate further.

If the CRCC is satisfied with RCMP's handling of the complaint, the Chairperson issues a **Satisfied Report** to the RCMP Commissioner, the Minister of Public Safety, the complainant, and the member(s) involved, thereby ending the review process.

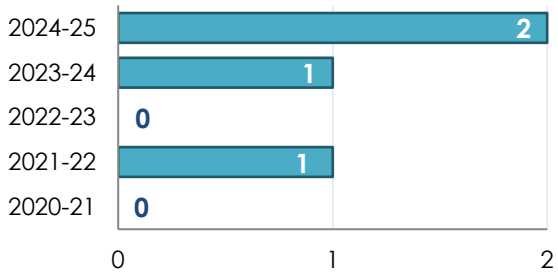
If the CRCC is not satisfied with the RCMP's handling of the complaint the Chairperson will issue an **Interim Report**, outlining various findings and recommendations directed at the RCMP, which will be sent to the RCMP Commissioner and the Minister of Public Safety.

Once the Interim Report has been reviewed by the RCMP, the RCMP Commissioner gives notice, identifying which recommendations the RCMP will act on. If no, or a different, action is to be taken, the Commissioner must provide reasons to the CRCC.

The Chairperson considers the **Commissioner's Response**, and prepares a **Final Report**.

In 2024-25, the CRCC received **2** new requests for review concerning complaints in the Northwest Territories.

Number of Finalized Complaints Referred to CRCC for Review (NT)



Review Reports Issued (NT)

	Satisfied Reports	Interim Reports	Final Reports	Total
2024-25*	0	1	1	**2**
2023-24	0	0	0	**0**
2022-23	0	1	0	**1**
2021-22	0	0	0	**0**
2020-21	1	0	2	**3**

**Fewer reports were issued in FY 2024-25 due to the Chairperson's position being vacant as of January 1, 2025. The authority to issue Satisfied, Interim and Final Reports rests with the Chairperson. In the absence of any other CRCC members, reports cannot be issued due to the lack of a decision-maker.*

Recommendations

In 2024-25, the CRCC made **1** recommendation in the Northwest Territories. The breakdown of RCMP responses to CRCC recommendations is as follows:

Recommendations Issued by the CRCC in the Northwest Territories

Recommendation	Number
Suitability/Quality Review	1

RCMP Responses to CRCC Recommendations in the Northwest Territories

RCMP Response	Percentage of CRCC Recommendations
Supported	0%
Partially Supported	100%
Not Supported	0%

REPORT ON RCMP PUBLIC COMPLAINTS

2024-2025

Nunavut

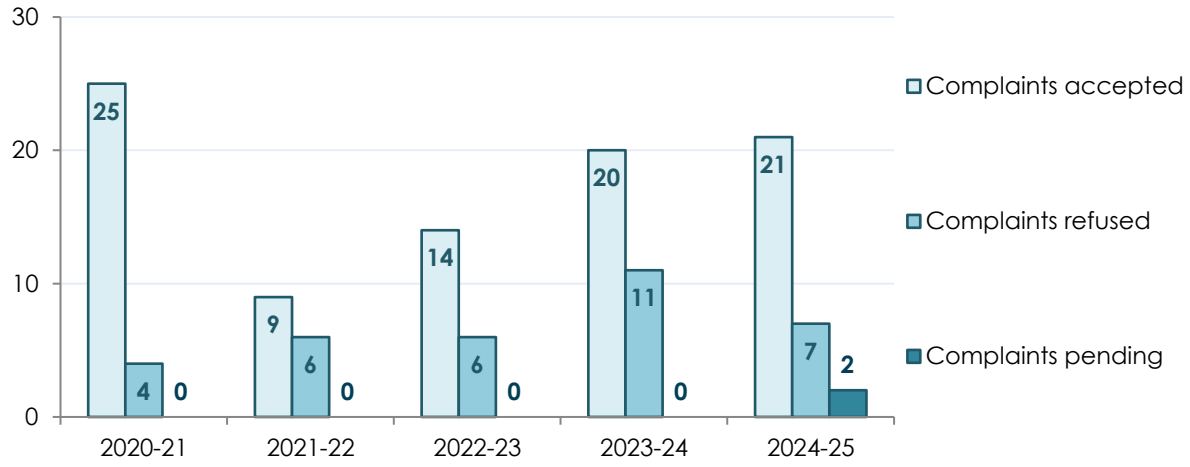
- **30** complaints lodged representing **1%** of complaints lodged Canada-wide
- **27** complaints finalized representing **1%** of complaints finalized Canada-wide

Public Complaints Received

Of the **30** public complaints lodged regarding the on-duty conduct of RCMP members in Nunavut between April 1, 2024, and March 31, 2025, the CRCC received **30** complaints, while the RCMP received **0** complaints.

While the CRCC and the RCMP receive a large number of public complaints each fiscal year, not all meet the complaint criteria laid out in section 45.53 of the *Royal Canadian Mounted Police Act*.

Public Complaints in Nunavut



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- The complaint does not fall within the CRCC's jurisdiction*;
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- The complaint is trivial, frivolous, vexatious or made in bad faith;
- The complaint is made by third parties who have no connection to the alleged incident;
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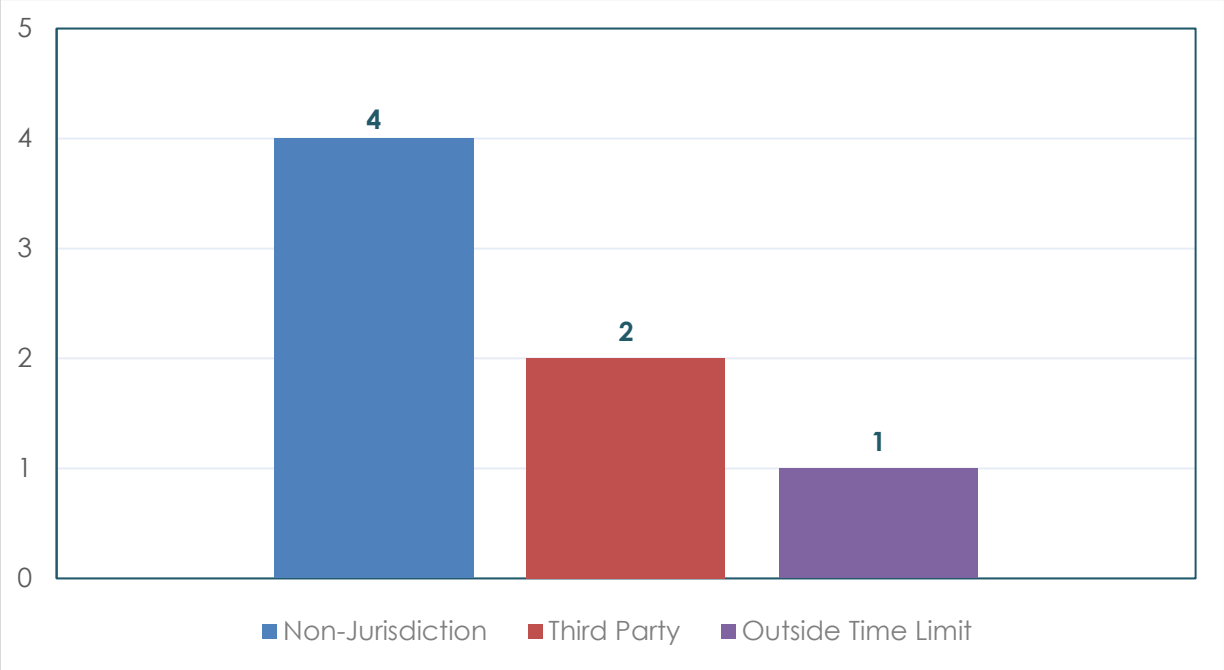
Refused Complaints in Nunavut



**This includes complaints made about non-RCMP police officers.*

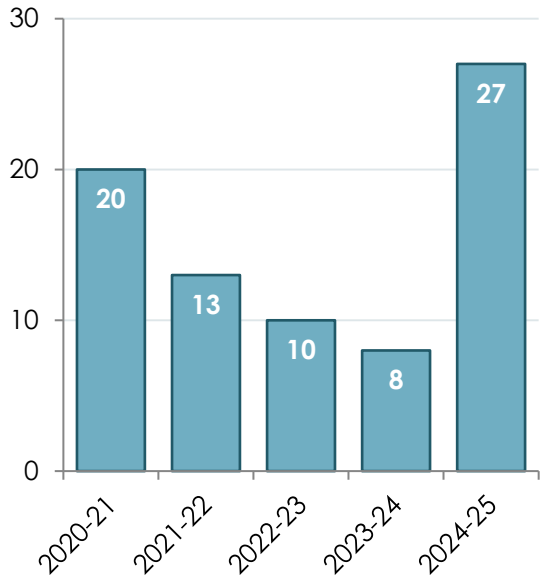
Public Complaints Finalized

The RCMP investigates public complaints* and provides the complainant with a report, finalizing the complaint.

It is important to note that complaints **finalized** by the RCMP within a fiscal year (FY) are not necessarily related to complaints **lodged** during that same time period.

For example, a complaint that is finalized in February 2025 (FY 2024-25) may have been lodged in December 2023 (FY 2023-24).

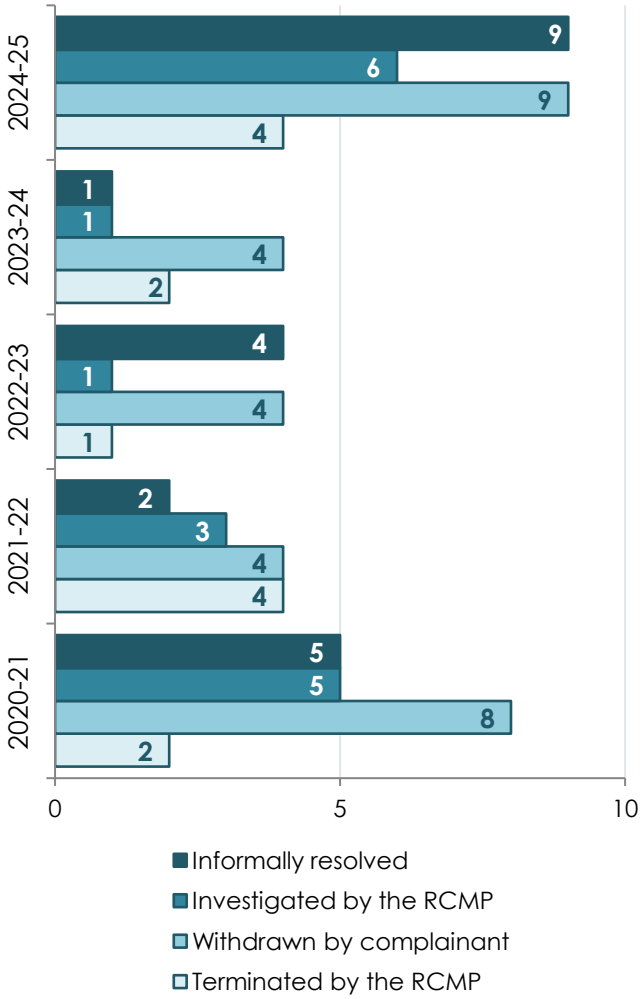
Number of Finalized Complaints in Nunavut



Complaints can be resolved as follows:

- informally resolved by the RCMP;
- investigated by the RCMP;
- withdrawn by the complainant;
- terminated by the RCMP.

Resolution of Complaints in Nunavut**



*With the exception of public interest investigations, which are carried out by the CRCC.

**A small number of complaints are resolved annually using a combination of two or more of the mechanisms listed above. As such, the sum of the individual closing categories may be greater than the total.

Finalized Complaints & Allegations

Allegations are classified according to the following categories.

Improper Attitude	**Evidence Irregularity**
Improper Use of Force	**Oppressive Conduct**
Improper Use of Firearms	**Improper Arrest**
Irregularity in Procedure	**Improper Persons / Vehicles Search**
Driving Irregularity	**Improper Search of Premises**
Neglect of Duty	**Policy**
Statutory Offence	**Equipment**
Mishandling of Property	**Service**
Bias	

A full description of each of these categories is available on the CRCC website.

In 2024-25, the RCMP in Nunavut finalized **27** complaints containing **49** allegations. The most common allegations made in these complaints, and the way in which they were resolved, are outlined below:

Most Common Allegation Categories in Nunavut 2024-25

Allegation & Number		Substantiated by RCMP	Not Substantiated by RCMP	Informally Resolved by RCMP	Terminated by RCMP	Withdrawn by complainant
Improper Attitude	**17**	0	1	8	0	8
Neglect of Duty	**13**	0	6	2	0	5
Improper Arrest	**5**	0	0	0	0	5
Improper Use of Force	**5**	0	0	0	0	5
Bias	**3**	0	3	0	0	0
Irregularity in Procedure	**3**	0	3	0	0	0

Complaints Referred to the CRCC for Review

Following the RCMP's investigation of a public complaint, if a complainant is not satisfied with how the RCMP has concluded their complaint, the legislation allows them to refer their complaint to the CRCC for review.

At any point during its review, the CRCC may request that the RCMP investigate further.

If the CRCC is satisfied with RCMP's handling of the complaint, the Chairperson issues a **Satisfied Report** to the RCMP Commissioner, the Minister of Public Safety, the complainant, and the member(s) involved, thereby ending the review process.

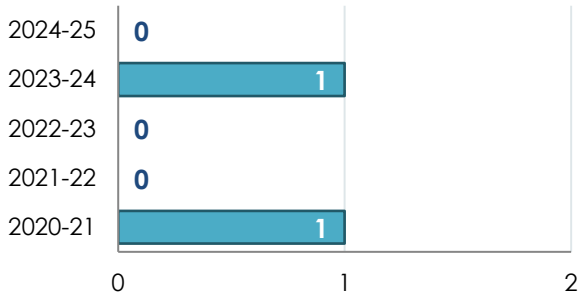
If the CRCC is not satisfied with the RCMP's handling of the complaint the Chairperson will issue an **Interim Report**, outlining various findings and recommendations directed at the RCMP, which will be sent to the RCMP Commissioner and the Minister of Public Safety.

Once the Interim Report has been reviewed by the RCMP, the RCMP Commissioner gives notice, identifying which recommendations the RCMP will act on. If no, or a different, action is to be taken, the Commissioner must provide reasons to the CRCC.

The Chairperson considers the **Commissioner's Response**, and prepares a **Final Report**.

In 2024-25, the CRCC received **0** new request for review concerning complaints in Nunavut.

Number of Finalized Complaints Referred to CRCC for Review (NU)



Review Reports Issued (NU)

	Satisfied Reports	Interim Reports	Final Reports	Total
2024-25*	0	0	1	**1**
2023-24	0	1	0	**1**
2022-23	0	1	1	**2**
2021-22	0	1	4	**5**
2020-21	1	1	0	**2**

**Fewer reports were issued in FY 2024-25 due to the Chairperson's position being vacant as of January 1, 2025. The authority to issue Satisfied, Interim and Final Reports rests with the Chairperson. In the absence of any other CRCC members, reports cannot be issued due to the lack of a decision-maker.*

Recommendations

In 2024-25, the CRCC made **19** recommendations in Nunavut. The breakdown of RCMP responses to CRCC recommendations is as follows:

Most Common Recommendation Types Issued by the CRCC in Nunavut

Recommendation	Number
Policy Development	5
Training/Protocol Review	4
Code of Conduct Investigation	3
Policy Review/Amendment	3
Further Investigation	2

RCMP Responses to CRCC Recommendations in Nunavut

RCMP Response	Percentage of CRCC Recommendations
Supported	79%
Partially Supported	11%
Not Supported	11%