



Canadian Radio-television and
Telecommunications Commission

Conseil de la radiodiffusion et des
télécommunications canadiennes

Canada

Canadian Radio-television and Telecommunications Commission

Red Tape Reduction Progress Report

September 8, 2025

ISSN 2819-621X

Cat. No. BC9-45E-PDF

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Context

On July 9, 2025, the President of the Treasury Board announced a Red Tape Review across the federal regulatory system. The review focusses on cutting red tape, including complicated or outdated processes, unnecessary, duplicative or overly burdensome rules, or inefficient or unpredictable regulatory administration or service delivery.

As an independent quasi-judicial tribunal that regulates the Canadian communications sector in the public interest, the Canadian Radio-television and Telecommunications Commission (CRTC) is doing its part to cut red tape.

Executive summary

The CRTC is continuing its efforts to reduce regulatory burden, streamline processes, and improve transparency and accessibility.

First, the CRTC is using a regulatory burden lens as it reviews and modernizes its regulatory frameworks. Through its public consultations, it is ensuring that its rules are efficient and proportionate. For example, the CRTC is in the process of reducing the regulatory burden on radio stations and streamlining their obligations.

Second, the CRTC is taking a strategic and streamlined approach to the amount and type of information that stakeholders must provide. For example, the CRTC has reduced the amount of information required from Broadband Fund applicants to accelerate investment in Internet projects for rural, remote, and Indigenous communities.

Finally, the CRTC is creating a more predictable regulatory environment by improving transparency and accessibility. For example, the CRTC is publishing and updating its regulatory plans (e.g., timing and sequencing of upcoming consultations). This facilitates participation and increases predictability by providing stakeholders with clear plans on future consultations.

Progress achieved

The charts below outline the actions, outcomes, and progress on some of the CRTC's initiatives to reduce regulatory burden, streamline processes, and improve transparency and accessibility. Actions that have been recently completed are marked as "implemented". Those marked "ongoing" require continued work with anticipated timelines as follows:

- Short-term: within one year; and

- Medium-term: one to two years.

Reducing regulatory burden

The CRTC is using a regulatory burden lens as it reviews and modernizes its regulatory frameworks. Through its public consultations, it is ensuring that its rules are efficient and proportionate. The following are examples of actions the CRTC is continuing to take to modernize its frameworks.

Action	Outcome	Progress
Implementing the modernized <i>Broadcasting Act</i>	Provide broadcasting industry with efficient and proportionate rules that take into account the current and future environment.	Ongoing; Short-term
Reviewing the regulatory framework for radio stations	Reduce regulatory burden on radio stations and streamline their obligations.	Ongoing; Short-term
Reviewing the regulatory policy on the Commission for Complaints for Telecom-television Services	Ensure consumers are aware of their options to resolve complaints about their Internet, cellphone and television providers more efficiently and effectively.	Ongoing; Medium-term
Simplifying and consolidating the CRTC consumer protection codes	Replace a series of consumer protection codes with one simple code for the benefit of consumers and industry.	Ongoing; Medium-term

Streamlining processes

The CRTC is taking a strategic and streamlined approach to the amount and type of information that stakeholders must provide. The following are examples of actions the CRTC is continuing to take to streamline processes.

Action	Outcome	Progress
Simplifying the application process for the Broadband Fund	Reduce the amount of information required from applicants to accelerate investment in Internet projects for rural, remote, and Indigenous communities.	Implemented

Action	Outcome	Progress
Introducing simplified self-identification for Indigenous participants	Ensure policies better support Indigenous perspectives.	Implemented
Reviewing the amount of information required from industry when registering or providing data	Eliminate outdated forms and reporting requirements.	Ongoing; Medium-term

Improving transparency and accessibility

The CRTC is creating a more predictable regulatory environment by improving transparency and accessibility. The CRTC's goal is to make it easier for everyone to participate in its public consultations. The following are examples of actions the CRTC is continuing to take to improve transparency and accessibility.

Action	Outcome	Progress
Publishing and updating the CRTC's regulatory plans (e.g., timing and sequencing of upcoming consultations)	Facilitate participation and increase predictability by providing stakeholders with clear plans on upcoming public consultations.	Implemented
Posting applications from stakeholders to the CRTC's website when they are received	Provide stakeholders with access to applications to the CRTC earlier, allowing for more timely engagement and faster decisions.	Implemented
Tailoring communications and consultations to align with stakeholders' preferred style of engagement	Increase accessibility of consultations by making it easier for diverse groups to participate (e.g., oral interventions for Indigenous peoples, and information in sign language and Indigenous languages).	Implemented
Publishing accommodation guidance on the CRTC's website	Increase accessibility of consultations by minimizing barriers to participation for persons with disabilities.	Implemented
Simplifying regulatory language in CRTC products	Increase use of plain language to ensure a better understanding of rules and regulations.	Implemented

Action	Outcome	Progress
Engaging proactively with diverse communities to share relevant information	Support better public policy outcomes through engagement with diverse communities (e.g., Indigenous, accessibility, and Official Language Minority Communities).	Ongoing; Short-term
Simplifying and speeding up the funding application process for individuals and groups that represent the public interest	Strengthen public interest participation in CRTC proceedings.	Ongoing; Short-term
Improving navigation on the CRTC website	Ensure that critical information is easily accessible.	Ongoing; Medium-term

Next steps

The CRTC will continue its efforts to reduce regulatory burden, streamline processes, and improve transparency and accessibility. It is committed to tracking and reporting on its progress to cut red tape.