



Newcomer Outcomes Survey (NOS) Essentials

2022 Survey Wave

NOS 2022 Survey Wave Tombstone Information



Each year, the NOS is sent to all newcomers who were admitted to Canada in specific years:

See Annex B for more information on the NOS

Survey Year	Admission Years Surveyed			
2022 Survey Wave	2015	2017	2019	2021

Questions on resettlement are asked of refugees resettled in the most recent admission year surveyed

Number of admissions in the surveyed years	1,095,990
Number of NOS responses received	82,961
Response rate	8%

Clients	33,009	40%
Non-clients	49,952	60%

Response rate is less important with the large and robust sample size obtained for these surveys.

Demographics of NOS respondents are aligned with those of both the newcomer and client populations (+/- 5%), with the following exceptions:

Full details on survey representativeness are provided in Annex A

	Newcomers	Clients
Over-represented	EC PAs, 35-64, university education or higher	EC PAs, 35-64, university education or higher
Under-represented	18-34, secondary education or less	18-34, neither official language, secondary education or less, admitted 2015

Awareness of & Satisfaction with IRCC-funded Settlement Services



68%
Aware of IRCC-funded settlement services

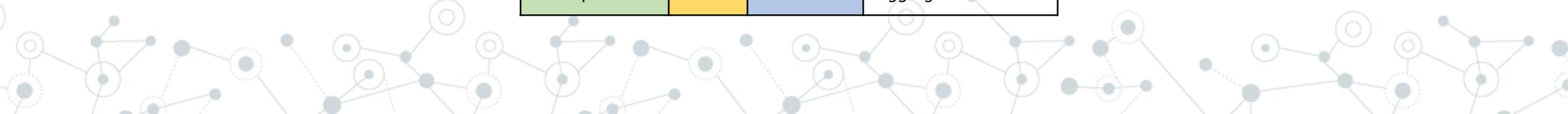
- This includes:
- Clients
 - Non-clients who were aware of the services available to them

94%	80%	11%
Agreed that referrals or linkages received were useful	Agreed that support services received met needs	Experienced discrimination while receiving services

Agreement that services changed clients'	85%	76%	46%	75%
	Knowledge of Canada	English skills	French skills	Knowledge of employment in Canada

Agreement that services gave info that helped clients	63%	58%
	Choose groups to participate in	Meet people they consider close friends

All respondents Clients Non-clients Aggregated measure



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Resettlement Immediate Needs

63%

Agreed that their needs during their first 6 weeks in Canada were met

Help with immediate needs	66%
Support services received	60%
Information about living in Canada	66%
Help finding permanent housing	51%
Information about money & finances	59%
Help registering for government services	77%
Info about other settlement and community services for newcomers	58%

All respondents

Clients

Non-clients

Aggregated measure

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Settlement Immediate Outcomes



<i>Increased their knowledge of daily life in Canada</i>	50%	58%	44%
<i>Improved their English language skills</i>	25%	33%	18%
<i>Improved their French language skills</i>	17%	20%	15%
<i>Increased their knowledge of working in Canada</i>	46%	50%	39%



Did unpaid volunteer work in the prior 12 months	23%	26%	21%
Were a member or participant in a group or organization	43%	46%	41%

All respondents	Clients	Non-clients	<i>Aggregated measure</i>
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Settlement Intermediate Outcomes



<i>Agreed that they had enough information to make decisions about life in Canada</i>	92%	91%	92%
<i>Agreed that they could communicate without help in English</i>	97%	96%	98%
<i>Agreed that they could communicate without help in French</i>	71%	77%	65%



BONJOUR



Currently working in Canada	83%	80%	86%
Of these, currently working full-time	87%	83%	90%
Of these, strong sense of belonging to the workplace	89%	89%	88%



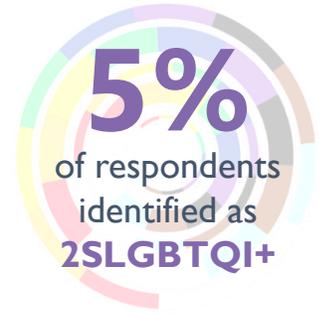
<i>Confidence in Canadian institutions</i>	89%	90%	88%
<i>Strong sense of belonging</i>	81%	84%	79%
Agreed that their community is welcoming to newcomers	91%	92%	90%

All respondents	Clients	Non-clients	Aggregated measure
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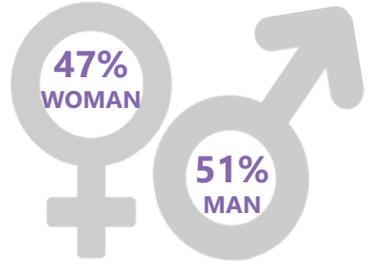
New Feature

NOS 2022 Demographic Highlights

In NOS 2022 we added multiple questions to augment our demographic data (the question on race/ethnicity has been asked since 2020)

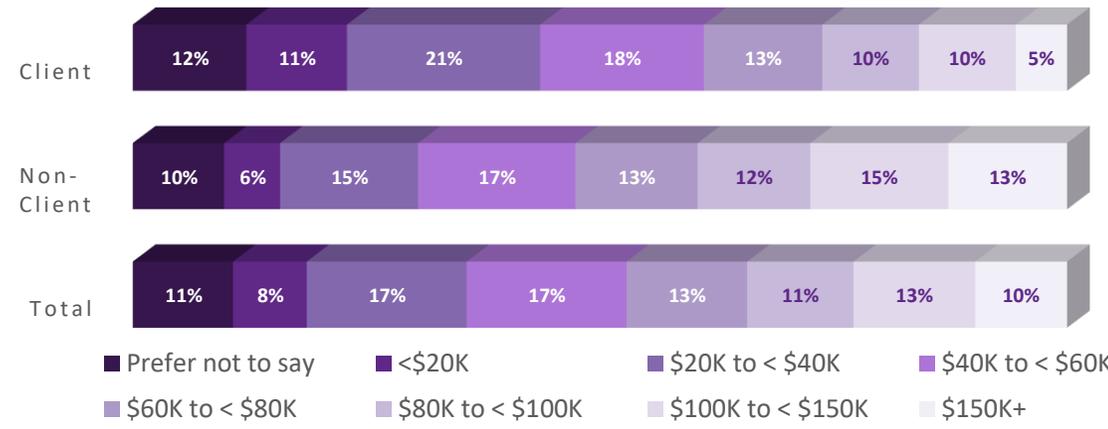
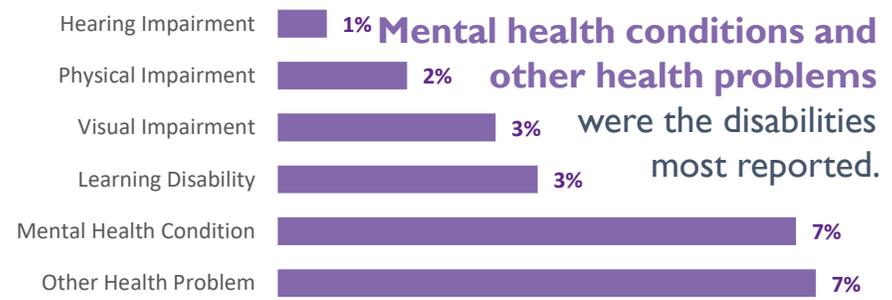


Client respondents were **5% more likely to be women.**
 Other options were “prefer not to say” and “another gender”, making up the remaining 2%.



Non-client respondents are much more likely to have no children.

	No Children	Ages 0-5	Ages 6-14	Ages 15-17	Ages 18+
Client	10,340	10,180	12,316	4,821	6,068
%	31%	31%	37%	15%	18%
Non-Client	24,819	13,812	11,476	4,267	5,931
%	50%	28%	23%	9%	12%
Total	35,159	23,992	23,792	9,088	11,999
%	42%	29%	29%	11%	14%



Clients tended to have generally lower household incomes compared to non-clients.

Client respondents were more likely to be Black, Filipino, Arab or West Asian. Non-client respondents were more likely to be White or South Asian.

	South Asian	White	Black	Filipino	Chinese	Latin American	Arab	East Asian	Other	West Asian	Southeast Asian	Prefer not to say	Central Asian	Indigenous or Aboriginal
Client	18.0%	8.7%	17.7%	14.2%	9.7%	7.0%	9.8%	6.0%	5.0%	6.7%	3.1%	2.6%	0.9%	0.4%
Non-Client	22.0%	21.0%	12.9%	10.6%	9.1%	8.4%	6.5%	5.2%	5.0%	3.0%	2.4%	2.4%	0.4%	0.4%
Total	20.0%	16.1%	14.8%	12.0%	9.3%	7.9%	7.8%	5.6%	5.0%	4.4%	2.7%	2.5%	0.6%	0.4%

11% Client respondents said they experienced discrimination while receiving settlement or resettlement services from an IRCC-funded service provider.

Annex A

Representativeness Analysis of NOS 2022



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- This analysis compares demographics across several data sources:
 - GCMS data on newcomers admitted to Canada in these years who would have been 18+ at the time of the survey
 - iCARE data on clients who were admitted to Canada in these years, who would have been 18+ at the time of the survey, and who accessed domestic settlement services at any point up to the end of the survey year
 - NOS data on respondents overall and clients specifically who were admitted in these years
- Comparing these demographic profiles tells us how representative the NOS responses are of newcomers overall and clients specifically
- This representativeness analysis assesses the following demographic characteristics at time of admission, indicating when the profile of NOS responses differs from the newcomer or client profile by 5% or more:



Immigration
category



Gender



Age



Official
language(s)
spoken



Level of education



Admission year

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	GCMS	NOS (everyone)	iCARE (clients)	NOS (clients)
Count	1,095,990	82,958	442,696	33,008
Immigration Category				
Economic Principal Applicant (PA)	430,779 (39%)	36,391 (44%)	114,725 (26%)	11,025 (33%)
Economic Spouse & Dependent (SD)	221,488 (20%)	14,749 (18%)	101,240 (23%)	6,901 (21%)
Sponsored Family	293,749 (27%)	19,743 (24%)	109,381 (25%)	7,100 (22%)
Government-Assisted Refugee (GAR)	23,689 (2%)	1,346 (2%)	20,870 (5%)	1,190 (4%)
Privately Sponsored Refugee (PSR)	40,448 (4%)	2,486 (3%)	31,184 (7%)	1,849 (6%)
Blended Sponsored Refugee (BSR)	1,832 (0%)	115 (0%)	1,813 (0%)	115 (0%)
Protected Persons	64,691 (6%)	6,408 (8%)	46,610 (11%)	4,182 (13%)
Other	19,314 (2%)	1,720 (2%)	8,129 (2%)	646 (2%)
Not Stated	0 (0%)	0 (0%)	8,744 (2%)	0 (0%)

Variance of +/- 5% or greater



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	GCMS	NOS (everyone)	iCARE (clients)	NOS (clients)
Gender				
Male	539,944 (49%)	41,671 (50%)	198,913 (45%)	15,515 (47%)
Female	556,003 (51%)	41,277 (50%)	243,174 (55%)	17,489 (53%)
Another gender	43 (0%)	10 (0%)	18 (0%)	4 (0%)
Not Stated	(0%)	(0%)	591 (0%)	(0%)
Age at Time of Admission				
0-17	48,523 (4%)	2,029 (2%)	29,073 (7%)	1,119 (3%)
18-34	641,140 (58%)	43,253 (52%)	216,228 (49%)	14,451 (44%)
35-64	362,330 (33%)	35,267 (43%)	182,095 (41%)	16,709 (51%)
65+	43,992 (4%)	2,409 (3%)	15,286 (3%)	729 (2%)



Variance of +/- 5% or greater



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	GCMS	NOS (everyone)	iCARE (clients)	NOS (clients)
Official Language(s) at Admission				
English	829,799 (76%)	63,320 (76%)	331,759 (75%)	26,205 (79%)
French	45,208 (4%)	3,865 (5%)	7,477 (2%)	729 (2%)
Both	83,617 (8%)	9,117 (11%)	16,656 (4%)	1,880 (6%)
Neither	124,209 (11%)	5,729 (7%)	78,607 (18%)	3,792 (11%)
Not Stated	13,157 (1%)	927 (1%)	8,197 (2%)	402 (1%)
Level of Education at Admission				
Secondary or less	250,400 (23%)	12,895 (16%)	133,786 (30%)	6,911 (21%)
Colleges/trades, etc.	178,682 (16%)	13,312 (16%)	65,917 (15%)	5,195 (16%)
University or higher	366,065 (33%)	33,777 (41%)	143,539 (32%)	13,671 (41%)
Not Stated	300,843 (27%)	22,974 (28%)	99,454 (22%)	7,231 (22%)

Variance of +/- 5% or greater



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	GCMS	NOS (everyone)	iCARE (clients)	NOS (clients)
Admission Year				
2015	230,895 (21%)	14,151 (17%)	110,983 (25%)	6,628 (20%)
2017	241,037 (22%)	18,857 (23%)	101,733 (23%)	7,974 (24%)
2019	279,471 (25%)	21,269 (26%)	140,972 (32%)	10,572 (32%)
2021	344,587 (31%)	28,681 (35%)	89,008 (20%)	7,834 (24%)

Variance of +/- 5% or greater

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- The NOS was only sent to those aged 18+ at time of survey
- Admission year and age at admission information was used to align the cohorts across data sources

NOS 2022 Survey Wave	Admission Year	Minimum Age at Admission <i>(to be 18 at the time of the survey)</i>
	2015	11
	2017	13
	2019	15
	2021	17

Annex B

What is the NOS?



NOS - Newcomer Outcomes Survey

Q: WHAT IS THE NOS?

A: The NOS is an annual survey of newcomers to Canada that collects settlement outcomes information from both clients and non-clients of IRCC's Settlement Program. Each year, the survey is sent to all newcomers who became permanent residents in specific years. Two year's of survey data is combined to provide a response set from newcomers across eight landing years.

In 2020 and 2021, the NOS was sent to ~2.2M newcomers who became permanent residents between 2013-2020, were 18 or over at the time of the survey, and had a valid email address.



Q: WHAT DOES THE NOS TELL IRCC?

A: Designed in collaboration with Statistics Canada, questions collect information specifically to measure the Settlement Program's immediate (knowledge gains), intermediate (behaviour changes), and long-term (integration) outcomes, as well as outcomes of the Resettlement Program.

Sections include:

Life in Canada

Official Languages

Working in Canada

Social Engagement

Barriers, Awareness, and Impact

Additional demographic questions

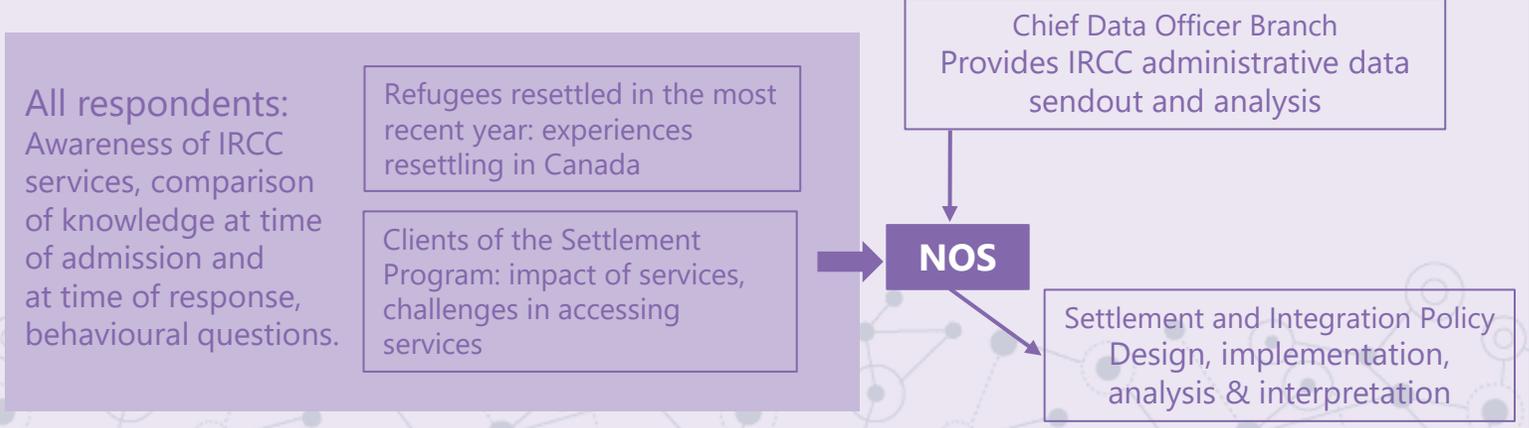
Responses are linked to IRCC's administrative and settlement service data to get a full picture of a respondent's demographics and Settlement Program use.

Q: HOW HAS THE NOS EVOLVED?

A: IRCC consults annually on the questions asked in the NOS to ensure it meets evolving information needs. The following questions have been added over time:

- Optional disclosure of gender, 2SLGBTQI+ status, disability, household income, and number of children by age group (2022)
- City or community of residence (2020)
- Optional identification of racial or ethnic group (2020)
- Full-time or part-time status of employed respondents (2019)
- Reasons why non-employed respondents are not working (2019)

Q: WHO DOES WHAT?



In 2020 and 2021, a total of 183,257 responses were received:



The demographics* of NOS respondents generally align with those of both the newcomer and client populations (+/- 5%).

*Demographics examined: age, gender, immigration category, family status, landing year, official language, level of education.

- Economic Principal Applicants & those with university or higher education are *slightly higher* in NOS respondents.
- Proportion of secondary or less & speaking neither official language is *slightly lower* in the respondent population.