

2023-24 Settlement and Resettlement Assistance Program – Quick Facts

IRCC's Settlement Program enables permanent residents (PRs), including refugees and protected persons, to contribute to the economic, social, and cultural fabric of Canada. The Settlement Program provides needs and assets assessment and referrals, information and orientation services, language assessments and training, employment related services, and community connections services.

IRCC's Resettlement Assistance Program (RAP) provides immediate and essential services and financial support for Government Assisted Refugees (GARs) upon their arrival in Canada. Privately Sponsored Refugees (PSR) and Blended Visa Office-Referred (BVOR) refugees are eligible for limited RAP services at ports of entry.

Direct (re)settlement services are funded through contribution agreements and delivered by third-party service provider organizations (SPOs).



Unique Clients

In 2023-24, 708,195ⁱ clients accessed at least one (re)settlement service, the largest number of clients ever recorded. **This represents a 16% increase from the previous year, and a 29% increase compared to the pre-pandemic baseline in 2019-20.** This year's increase can be mostly attributed to the temporary broadening of eligibility criteria through initiatives such as the Canada-Ukraine Authorization for Emergency Travel (CUAET)ⁱⁱ.

Service Type	2023-24	2022-23	% Change From Previous Year
Needs and Assets Assessment and Referrals	333,219	295,269	+13%
Information and Orientation Services	576,842	504,129	+14%
Employment Related Services	83,693	68,653	+22%
Language Assessment	116,822	104,431	+12%
Language Training	121,072	100,334	+21%
Community Connections	123,210	103,644	+19%
Support Services	174,273	151,163	+15%
Service Delivery Improvement	833	858	-3%
<i>Settlement Program Grand Total</i>	<i>703,792</i>	<i>607,728</i>	<i>+16%</i>
<i>Resettlement Assistance Program Grand Total</i>	<i>52,202</i>	<i>42,166</i>	<i>+24%</i>
Grand Totalⁱⁱⁱ	708,195	611,572	+16%

Settlement & Resettlement Assistance Program Client Demographics 2023-24

Immigration Category
31% Refugees
27% Economic ↳ 57% Spouses and Dependants ↳ 43% Principal Applicants
17% Sponsored Family
24% All Other

Gender
54% Female
43% Male
3% Not Stated

Age at Service
79% 18 Years and Over
20% Under 18 Years

Knowledge of Official Languages ^{iv}
55% English
2% French
3% Both
29% Neither
11% Not Stated

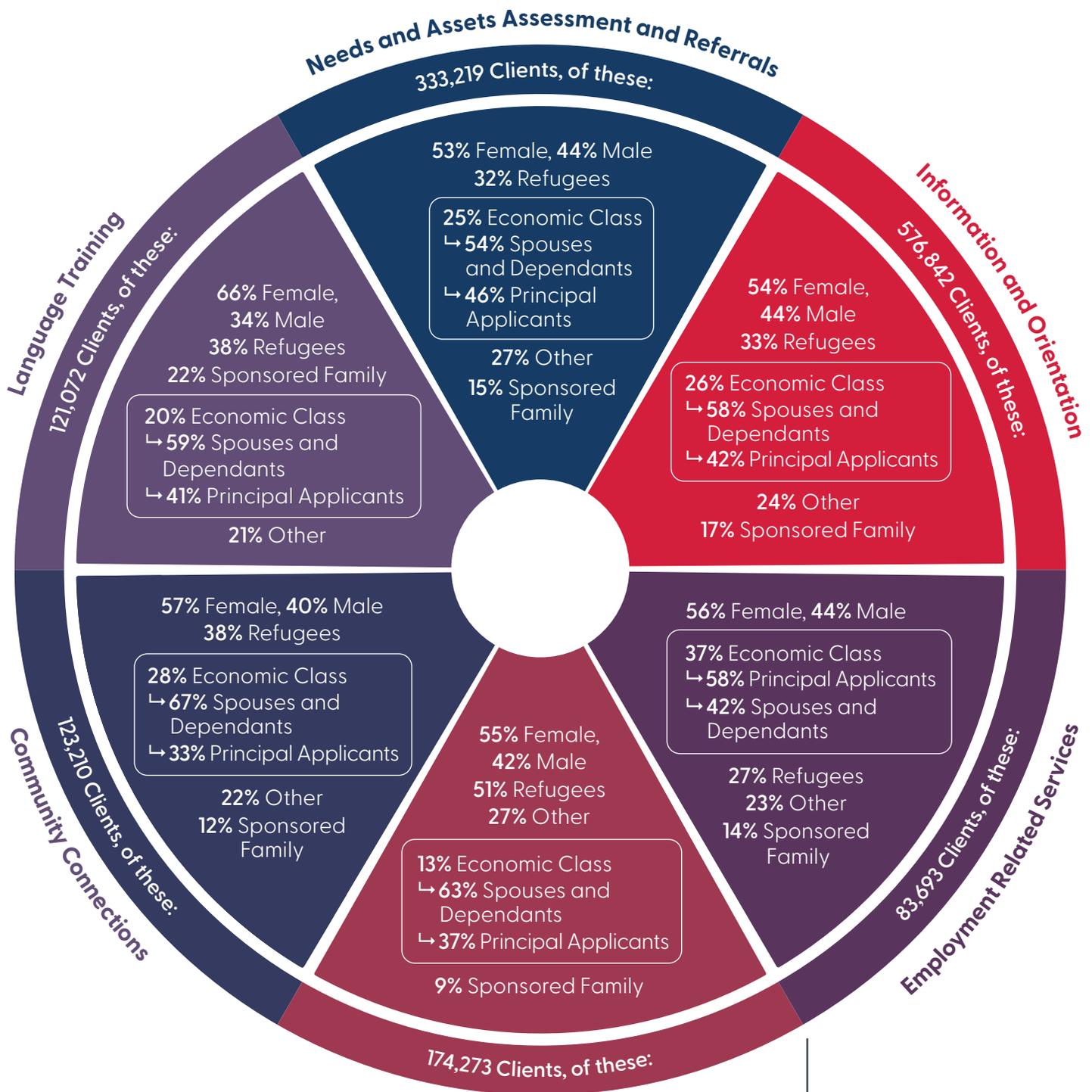
Country of Birth (Top 5)
16% Ukraine
10% India
9% China
7% Afghanistan
5% Syria

Language of Service ^v
74% English
10% Ukrainian
9% Arabic
6% Mandarin
5% French
5% Dari

Settlement Supports for Ukrainians

119,133 Temporary Residents (TR) accessed a settlement service in 2023-24. These TR clients are eligible for services as a result of the CUAET measuresⁱⁱ put in place by the department in 2022-23. As a result of these clients having TR status, they fall within the category of “other” in the breakdown of immigration categories for program services.

Unique Clients by Program Component^{vi}



Resettlement Assistance Program
52,202 Clients, of these:

- 47% Female, 52% Male
- 48% Government Assisted Refugees
- 47% Privately Sponsored Refugees
- 4% Other

Settlement and Resettlement Assistance Program Funding and Organizations 2023-24

Funding Allocations ^{vii}
\$938.4M Funding allocated for investment by province/territory ^{viii}
\$20M National fund
\$36M Pre-Arrival fund
\$36.3M Service Delivery Improvement fund (SDI)
\$94.8M Other settlement initiatives and pilots
\$788.4M Funding for the Resettlement Assistance Program, including income support

National Figures
580 Settlement SPOs (direct, indirect, and grants)
39 RAP SPOs
\$36M Pre-Arrival fund
448,054 PR admissions
708,195 Clients ⁱ



WESTERN	
British Columbia	Northwest Territories
81 Direct Settlement SPOs	4 Direct Settlement SPOs
6 RAP SPOs	0 RAP SPOs
64,092 PR Admissions	321 PR Admissions
121,686 Clients	306 Clients

Continued

Alberta	Nunavut
56 Direct Settlement SPOs	1 Direct Settlement SPO
6 RAP SPOs	0 RAP SPOs
55,811 PR Admissions	55 PR Admissions
106,750 Clients	71 Clients
Manitoba	Saskatchewan
46 Direct Settlement SPOs	25 Direct Settlement SPOs
3 RAP SPOs	4 RAP SPOs
21,748 PR Admissions	23,392 PR Admissions
43,928 Clients	29,506 Clients
Yukon	
2 Direct Settlement SPOs	
0 RAP SPOs	
844 PR Admissions	
491 Clients	

Ontario	Quebec^x
217 Direct Settlement SPOs	Grant to Quebec: \$726.7M
12 RAP SPOs	50,115 PR Admissions
198,746 PR Admissions	
379,973 Clients	
National Fund^{ix}	Outside of Canada (pre-arrival)
9 Direct Settlement SPOs	16 Direct Settlement SPOs
4,818 Clients	56,138 Clients

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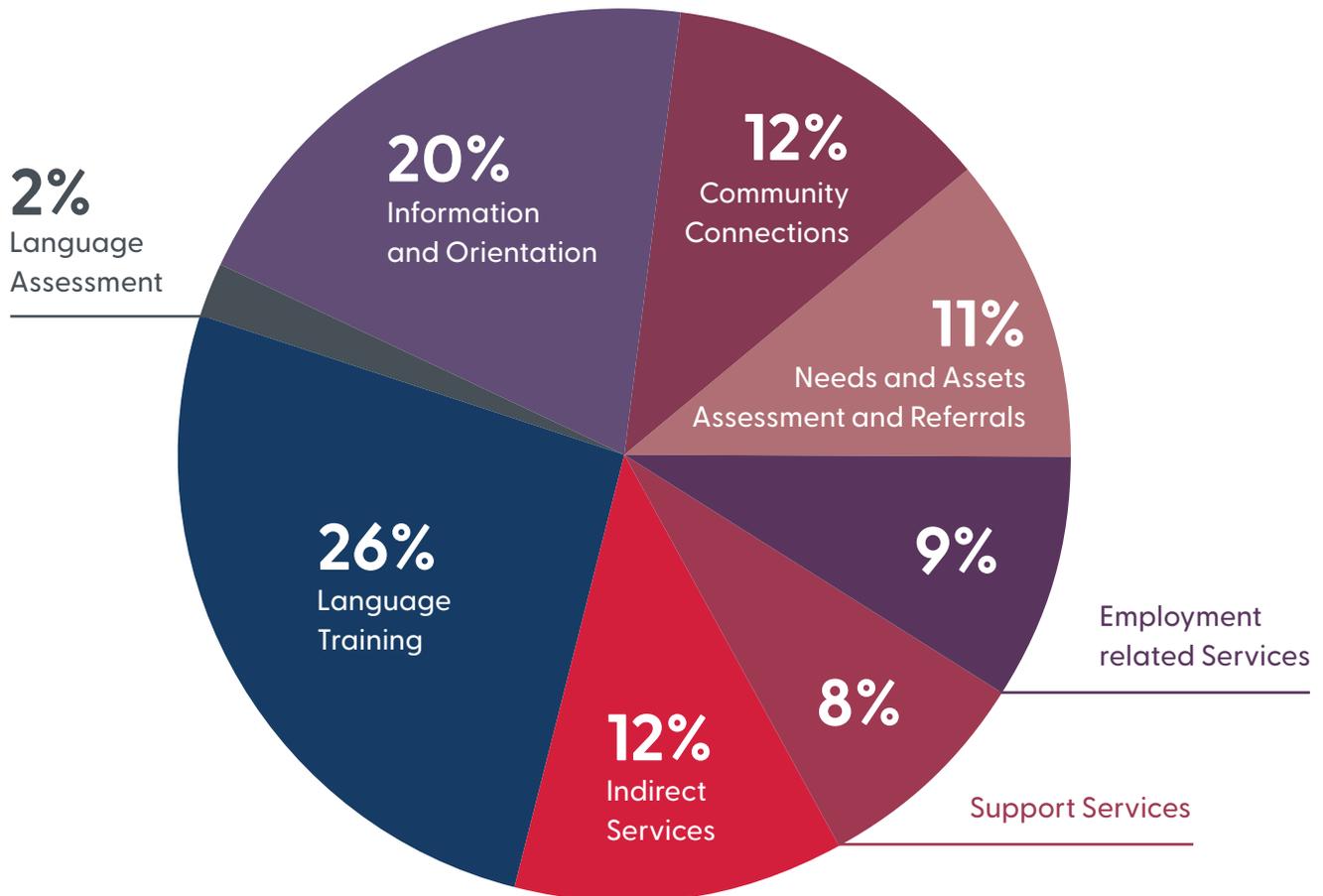
EASTERN

New Brunswick	Prince Edward Island
19 Direct Settlement SPOs	6 Direct Settlement SPOs
5 RAP SPOs	1 RAP SPO
12,505 PR Admissions	3,674 PR Admissions
15,228 Clients	6,803 Clients
Nova Scotia	Newfoundland & Labrador
11 Direct Settlement SPOs	5 Direct Settlement SPOs
1 RAP SPO	1 RAP SPO
11,870 PR Admissions	4,848 PR Admissions
16,402 Clients	6,939 Clients

Expenditures

In 2023-24, \$1.08 billion^{xi} was spent delivering the Settlement Program, an increase of nearly 15% from 2022-23. The largest proportion of Settlement Program spending was on language training, which accounted for one quarter of expenditures in 2023-24. Total Resettlement Assistance Program expenditures in 2023-24 was \$775.12 million^{xii}.

Settlement Program 2023-24 Expenditures by Program Component



Did you know that ...

Settlement and Integration Policy Branch has launched a new website about the IRCC settlement and resettlement assistance programs. You'll find resources to help you understand how (re)settlement programs are delivered along with our latest reports and research.

[Check it out!](#)

About this fact sheet

Data Sources: IRCC Settlement Services and Permanent Resident Cubes, July 31, 2024 data.

Data caveats: Data reflects reporting by SPOs at the time of the tabulation. Reports, for the same period and produced at different times, may contain slightly different data. This occurs due to on-going data entry by SPOs, resulting in changes. IRCC is actively reviewing data quality and integrity.

Endnotes

- i Includes domestic and pre-arrival settlement services, service delivery improvement, and resettlement assistance program.
- ii Canada-Ukraine Authorization for Emergency Travel (CUAET). The CUAET measures allows certain temporary residences eligibility for settlement services (3.7 Eligible clients: <https://www.canada.ca/en/immigration-refugees-citizenship/corporate/transparency/program-terms-conditions/settlement.html>).
- iii Since a client can receive multiple services, it is possible for the sum of clients by service received to be higher than the total count of unique clients. The total unique client counts each client only once regardless of how many services they have received.
- iv Self-reported.
- v List is not exhaustive.
- vi Percentages may not add up to 100%. "Other" category includes Humanitarian category, Temporary Residents (CUAET clients), and Not Stated (Non PRs), "Refugees" includes Resettled Refugees and Protected Persons.
- vii This is preliminary allocations figure, actual expenditures may differ.
- viii Funding allocations are calculated by Province/Territory for planning purposes and transferred to IRCC Regional Offices to establish and manage Settlement Program and Resettlement Assistance Program contribution agreements in their respective jurisdictions. Funding is not provided directly to Provincial/Territorial governments.
- ix Excludes Pre-Arrival Service Provider Organizations.
- x Canada-Quebec Accord provides the Government of Quebec with an annual grant, which covers settlement services, resettlement of refugees, and administration.
- xi These figures exclude Quebec. Capital and administration expenditures are incorporated across all service components. Pre-arrival services expenditures are included in all service components with the exception of language training and language assessment, indirect, and support services.
- xii Including income support and Canada-Ukraine Transitional Assistance Initiative (CUTAI); excluding overseas grants.