



## Do I have protections?

### Confidentiality

By law, the Bureau must keep **all information you provide** confidential, including your identity.

Your information can only be shared under certain limited circumstances.

### Retaliation

The law prohibits anyone from **penalizing, harassing or disadvantaging** another person based on that person's communication or cooperation with the Bureau.

### Immunity & leniency

In some cases that involve potential **criminal conduct**, the Bureau's immunity and leniency programs offer protections for businesses and individuals that meet certain criteria, including:

- **admitting** to participating in, or having information about, the conduct, and
- **cooperating** with investigations.

## Get in touch... it's quick and easy!

We're here to help. Your questions and feedback are important to us and we'll address them as quickly as possible.

 [competition-bureau.canada.ca](https://competition-bureau.canada.ca)

 1-800-348-5358 (Canada)

1-844-365-1616 (to report cheating in federal contracts)

1-866-694-8389 (for hearing-impaired only)



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## Share information with the Competition Bureau

How to file a report  
What happens next?  
Are there protections?

## Why file a report?

When you share information with us, you help us better **understand the market** and **identify potential misconduct**.

## You can share information about...

- Suspicions of anti-competitive conduct and collusion
- Deceptive marketing practices
- Mergers that may be harmful
- Regulatory red tape that can restrict competition

## How to file a report



Online via our website



Over the phone



By mail

## What information to provide

- Information about the conduct, merger, marketing or regulation at issue.
- Details about any products or services that are relevant to the issue.
- Information about any businesses, individuals or government actors involved.
- Any supporting material such as data, emails, text messages, records, etc. that you consider relevant.



**How much information you provide is up to you.**



**Too little information may impact our ability to adequately respond to your report.**

## What's next?



Your information will be **examined and triaged** by Bureau staff.



If the issue falls within our scope, we'll determine whether and how to **investigate** further. We may contact you.



If we investigate and find the law might have been broken, we'll take **appropriate action**.

If we determine **regulatory red tape** might restrict competition, we may advise the relevant regulator or policymaker of our findings.

**By law, we must conduct our work in private.** We won't provide individualized updates about the status of a complaint.

We don't act on behalf of a complainant, person or business.

We don't provide **legal advice**.