2025-2026
Annual Report on the Access to Information Act



Immigration, Refugees and Citizenship Canada
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2025-2026 Annual Report on the *Access to Information Act*

Introduction

Immigration, Refugees, and Citizenship Canada (IRCC) is pleased to present to Parliament its annual report on the administration of the *Access to Information Act* (ATIA).

The purpose of the ATIA is to promote accountability and transparency within federal institutions by granting Canadians the right to access records under the control of government institutions. This report, submitted to Parliament in accordance with section 94 of the ATIA, outlines how IRCC fulfilled its responsibilities during the reporting period from April 1, 2025, to March 31, 2026.

IRCC's mandate comes from the *Department of Citizenship and Immigration Act*. The Minister of IRCC is responsible for the *Citizenship Act* of 1977 and shares responsibility with the Minister of Public Safety for the *Immigration and Refugee Protection Act* (IRPA). Effective July 2, 2013, the primary responsibility for Passport Canada and the administration of the *Canadian Passport Order* and the Order Respecting the Issuance of Diplomatic and Special Passports moved from the Department of Foreign Affairs and International Trade to IRCC.

IRCC does not have non-operational ("paper") subsidiaries at the end of the reporting period.

I. Overview of IRCC's ATIP Program

IRCC's ATIP program is the largest in the Government of Canada and reflects IRCC's dual role of ensuring compliance while supporting an important client channel to obtain information. In 2025-2026, IRCC received 201,128 ATIP requests, a decrease from the previous fiscal year. Of the requests received, 116,375 were submitted under the ATIA. The Department continues to implement initiatives to address the root causes of high ATIP volumes, including efforts to modernize service delivery and better meet client expectations.

During the reporting period, IRCC's ATIP program was affected by the Budget Reduction Exercise (BRE), which began in 2024-2025 and will continue through 2026-2027. As IRCC aligned funding and operational capacity with the Immigration Levels Plan, reductions in immigration targets and associated temporary funding led to workforce reductions in 2025-2026. These reductions, including among staff responsible for processing ATIP requests related to immigration applications, created challenges in maintaining timely processing of client and application information requests.

Organizational Structure

In the 2025-2026 reporting period, IRCC realigned accountability for the ATIP Program around its main lines of business, which is now administered by two distinct sectors under three divisions: the Corporate Secretariat, which oversees the Privacy Program Management Division and the processing of all corporate requests (ATIP Corporate Records Division), and the Service Delivery Sector, which now is accountable for the processing of requests seeking client information (ATIP Client Records Division).

Under this alignment, the Director General of the Corporate Secretariat fulfills the role of Chief Privacy Officer (CPO) and provides strategic leadership and guidance on privacy initiatives across IRCC. This includes advising senior management on complex privacy issues, promoting privacy awareness throughout the Department, and reporting to senior leadership on the overall privacy program and compliance status.

Figure 1 illustrates this new structure below:

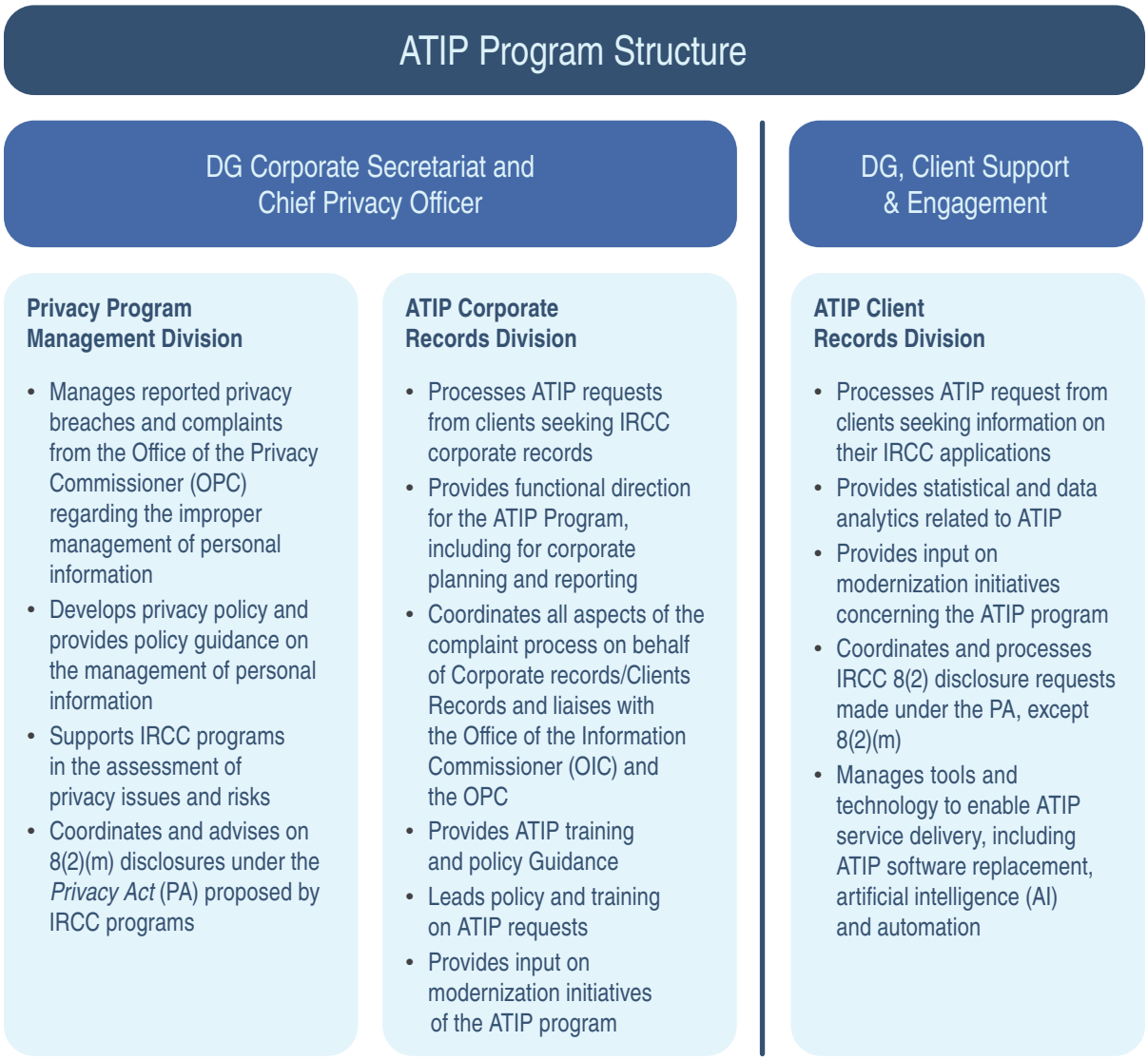

Figure 1: Structure of the ATIP Program

Privacy Program Management Division

The Privacy Program Management Division (PPMD) stayed with the Corporate Secretariat in the realignment, and has a total of 21 employees. It is tasked with overseeing all facets of IRCC's privacy program. This includes developing privacy policies, tools, and guidance documents, as well as providing expertise and insights on privacy-related issues. The division conducts privacy assessments, offers support, manages and reports on privacy breaches, and handles disclosures under paragraph 8(2)(m) of the *Privacy Act* (PA). Furthermore, it is responsible for governance planning and reporting related to the privacy program.

The Division consists of three distinct teams:

- The **Privacy Guidance Unit** develops, implements, and maintains privacy policies while providing guidance and tools to support employees in the proper handling and protection of personal information. The unit coordinates departmental responses to public consultations, reviews departmental policy papers and provides program officials with high-level privacy policy advice.
- The **Privacy Assessment Unit** manages the privacy impact assessment (PIA) process by reviewing departmental PIAs, identifying privacy risks and issues and recommending mitigation strategies. The unit also manages the assessment of proposed public interest disclosures under paragraph 8(2)(m) of the *Privacy Act* including seeking delegate decision and notifying the Office of the Privacy Commissioner (OPC).
- The **Incident Management Unit** manages the life cycle of all privacy breaches. The unit assesses the risk of harm to affected individuals and to the Department as a result of a privacy breach and provides guidance and direction.

ATIP Corporate Records Division

The ATIP Corporate Records Division is responsible for processing requests for corporate records. The Division is situated with the Corporate Secretariat, which reported directly to the Deputy Minister's Office during the reporting period.

Supported by a team of 35 employees, the division also handles informal requests for information and oversees ATIP corporate reporting within IRCC. Additionally, it manages complaints submitted to the Office of the Information Commissioner with the objective of ensuring timely and effective resolution. While corporate records represent about 4% of all ATIP requests to IRCC, IRCC's volumes place the department within the top three departments that receive corporate records requests.

The Training, Projects and ATIP Support Team (TPAST) resides within the ATIP Corporate Records Division and comprises 7 employees. This unit develops departmental training programs and conducts training sessions for both ATIP and non-ATIP employees. It ensures that training materials are regularly reviewed and updated to meet the needs of different audiences and leadership levels within IRCC. Additionally, the division supports the Department's operational efficiency initiatives by providing ATIP-related insights on proposed new or revised internal procedures and processes.

ATIP Client Records Division

The ATIP Client Records Division was realigned to the Service Delivery Sector, joining IRCC's Client Support and Engagement branch. IRCC's Service Delivery Sector leads the delivery of domestic activities, operational delivery, and crisis response. This sector also delivers key operational functions for the global network of offices across Canada and overseas, including support for clients and complex case management.

This Client Records Division consists of 81 employees and is responsible for processing requests for client records – representing approximately 96% of all ATIP requests to IRCC. This includes overseeing the end-to-end processing of requests (from intake to disclosure of records). Additionally, the division manages disclosures under paragraphs 8(2)(d), (e), and (f) of the *Privacy Act*. The majority of access to information and privacy requests received by IRCC pertains to client records and are processed within this division.

Additional ATIP Support

In addition to PPMD, ATIP Corporate Records and ATIP Client Records, approximately 246 ATIP liaison officers across the Department support the program's operations by coordinating record collection, reviewing materials, and offering branch-specific recommendations. While these officers are integral to the program's operations, their funding is managed through their respective program areas. The number of liaison officers fluctuates every reporting period due to changes in personnel. These officers serve mostly Corporate Records needs, but do support Client Records on occasion. However, ATIP Corporate Records coordinate and train the liaison officers. This liaison network of employees is constantly changing, resulting in continuous training and mentoring by TPAST to this cadre of liaison officers.

The responsibility for the proactive publication of information is shared between the Proactive Disclosure Unit, which operates within the briefing unit of the Corporate Secretariat and other branches and sectors within IRCC. Each unit, division, and sector is responsible for overseeing the proactive publication of materials relevant to their respective areas of expertise. For a breakdown of the groups or positions responsible for meeting each applicable proactive publication requirement under Part 2 of the ATIA, see the section "Proactive publication under Part 2 of the ATIA," below.

During the reporting period, IRCC had no service agreements under section 96 of the ATIA.

Delegation Order

The Minister of IRCC is responsible for administering requests made to the Department under the ATIA and under the PA. In accordance with section 95(1) of the ATIA and section 73(1) of the PA, the Minister delegates authority to departmental senior management, including the ATIP Coordinator, to carry out the Minister's powers, duties, and functions under these Acts.

For more information, refer to "Annex A: Copy of the signed delegation order in effect March 31, 2026", and "Annex B: Copy of the Delegation of Authority under the *Access to Information Act* and *Regulations* in effect March 31, 2026".

II. Performance

During the 2025-2026 reporting period, IRCC received a total of 116,375 requests under the ATIA, representing a decrease of 31% compared to the previous year. Table 1 shows that the majority of requests originated from the private sector (45.39%), primarily from immigration lawyers and consultants, followed by the public (41.79%).

Source	Number of Requests	Percentage
Media	196	0.17%
Academia	3,452	2.97%
Business (private sector)	52,828	45.39%
Organization	4,162	3.58%
Public	48,628	41.79%
Declined to identify	7,109	6.10%
Total	**116,375**	**100.00%**

Table 1: Sources of Requests

Compliance Rate and Completion Times

The IRCC ATIP program successfully processed and completed 109,933 requests, which was a decrease of 68,735 from 2024-2025, a 38% drop in requests processed. The total completed requests for 2025-2026 was also outpaced by new requests received during the reporting period. Program officials reviewed 3,678,999 pages during the reporting period.

The compliance rate for ATIA requests, measured as the percentage of requests responded to within the legislated timeframes, was 51.66%. This reflects a 29.13 percentage point decrease from the 80.79% rate reported in 2024-2025. As illustrated in Table 2, 47.14% of IRCC's ATIA requests were processed and completed within 30 days. IRCC processed more than 71% of requests within 60 days.

Completion Time (Days)	Number of Requests Closed	Percentage of Requests Closed
1 to 30	51,824	47.14%
31 to 60	26,349	23.97%
61 to 120	11,003	10.01%
121 to 180	5,962	5.42%
181 to 365	4,875	4.43%
More than 365	9,920	9.02%
Total	**109,933**	**100.00%**

Table 2: Completion Times for Closed ATIA Requests

Active Requests from Previous Reporting Periods

At the end of the reporting period, IRCC had 47,991 requests carried over from previous reporting periods. Most outstanding requests (92%) were received during the last two reporting periods. Table 3 illustrates IRCC's current requests that with within legislated timelines and beyond legislated timelines as of the end of the reporting period.

Fiscal Year Open ATIA Requests Were Received	Open Requests That Are **Within** Legislated Timelines as of March 31, 2026	Open Requests That Are **Beyond** Legislated Timelines as of March 31, 2026	**Total**
Received in 2025-26	8,220	23,968	**32,188**
Received in 2024-25	9	11,733	**11,742**
Received in 2023-24	1	4,036	**4,037**
Received in 2022-23	0	17	**17**
Received in 2021-22	0	6	**6**
Received in 2020-21	0	1	**1**
Received in 2019-20	0	0	**0**
Received in 2018-19	0	0	**0**
Received in 2017-18	0	0	**0**
Received in 2016-17 or earlier	0	0	**0**
Total	**8,230**	**39,761**	**47,991**

Table 3: Active Requests from Previous Reporting Periods

Reasons for Extensions

Section 9 of the ATIA allows for the extension of statutory time limits when a request generates a large volume of records that cannot be processed within the original time limit without unreasonably interfering with the operations of the Department, or if consultations are required to complete the processing of a request.

When necessary, IRCC carries out consultations, particularly, but not exclusively, in situations involving potential litigation, investigations, or security concerns. IRCC claimed the following extensions in accordance with Section 9:

- 9(1)(a) the request is for a large number of records or necessitates a search through a large number of records, and meeting the original timeline would interfere with government operations: 117 times.
- 9(1)(b) to undertake consultations: 1,242 times.
- 9(1)(c) to conduct consultations with third parties: 0 times.

Disposition of Completed Requests

As illustrated in Table 4, IRCC released records in their entirety for 28.41% of completed requests. The Department claimed one or more exemptions for 66,175 requests (60.20% of the requests). Only 10 requests were completed with the disposition "All exempted" and 9 requests were closed with the disposition "All excluded." The remaining requests were either abandoned, transferred, had no existing records, or the existence of records could neither be confirmed nor denied as doing so could reveal information that is protected under the ATIA.

Disposition	Requests	Percentage
All disclosed	31,228	28.41%
Disclosed in part	66,175	60.20%
All exempted	10	0.01%
All excluded	9	0.01%
No records exist	575	0.52%
Request Transferred	36	0.03%
Abandoned	11,108	10.10%
Neither confirmed nor denied	792	0.72%
Decline to act with the approval of the Information Commissioner	0	0.00%
Total	**109,933**	**100.00%**

Table 4: Disposition of Completed Requests

The following exemptions under the ATIA were most frequently applied by IRCC:

- Section 19(1) – personal Information: invoked 51,332 times.
- Section 15(1) – international affairs and defence: invoked 19,211 times.
- Section 16(1)(c) – injury to law enforcement or investigation: invoked 15,921 times.

Consultations Received from Other Government Departments and Institutions

IRCC received 122 consultation requests from other government departments under the ATIA, and closed 102 consultation requests, during the reporting period. Table 5 details the number of days taken by the IRCC ATIP program to complete these consultations. Overall, IRCC responded to 81 consultations (79%) within 60 days.

Completion Time (Days)	Number of Requests
1 to 15	49
16 to 30	19
31 to 60	13
61 to 120	11
121 to 180	2
181 to 365	6
More than 365	2
Total	**102**

Table 5: Completion Times for Consultations

Summary of Key Issues and Actions Taken on Complaints

During the reporting period, IRCC received 1,579 notices of new complaints, which is substantially higher than in the previous reporting period. The primary driver of complaints is IRCC's limited capacity to process the volume of access to information requests, which results in delays.

During this reporting period, IRCC's compliance rate decreased as a direct result of the funding realignment which reduced the number of FTEs available to process requests. IRCC continues to invest in modernization initiatives (including the use of automation and AI) to support improvements to the timeliness of request processing.

	2025-26	2024-25
ATIA requests received	116,375	168,987
ATIA complaints received	1,579	914
Proportion of ATIA complaints relative to ATIA requests	1.36%	0.54%

Table 6: Comparison with Previous Reporting Period of the Proportion of Complaint Volumes Relative to Requests Volumes

The 1,579 notices of new complaints during the reporting period represent a 72.7% increase compared to the previous period. However, relative to the 116,375 ATIA requests received, the overall complaint volume remains low, at 1.36%.

Complaints related to processing delays continued to account for the majority of complaints, comprising 1,434 cases (90.8%) of all ATIA complaints received. After processing delays, the most common complaints pertain to the application of exemptions (58 cases or 3.7%) and the search for records (53 cases or 3.5%). Table 7 below summarizes the volume of complaints received by type and finding.

Complaint Type	Received	Closed	Ceased, Discontinued, Not Substantiated, Abandoned	Not Well-founded	Well-founded
Delay	1,434	1,324	1,323	0	1
Fees	0	0	0	0	0
Extension	18	17	16	1	0
Refusal	3	8	5	2	1
Missing records	53	62	35	21	6
Exemption	58	55	43	6	6
Miscellaneous	13	7	5	1	1
Total	**1,579**	**1,473**	**1,427**	**31**	**15**

Table 7: Volume of Complaints Received and Closed by Type and Finding

Due to the rigor that IRCC applies to the processing of requests, most complaints are resolved in early stages. For example, IRCC closed 1,473 complaint investigations during the reporting period. Of these, 1,427 (96.9%) were discontinued, not substantiated, or ceased to be investigated. Of the remaining cases that proceeded through investigation, only a small proportion were found to be well founded (15 complaints, or 1% of the total 1,473 closed).

With regard to complaints closed that pertained to refusals, missing records, exemptions, and miscellaneous reasons, IRCC worked with sector representatives to address and mitigate these complaints. IRCC completed additional searches for records, reassessed the application of exemptions, and reviewed actions taken on files to ensure alignment with departmental program policies, as well as the Treasury Board Secretariat's directives, policies and guidelines. Table 8 below shows the summary of actions and results on these complaints.

Complaint Type	Number of Complaints	Action Taken	Result
Refusal	8	Investigated file actions; conducted additional searches for records; reviewed processes	Released additional records on 24 of 110 pages reviewed
Missing records	62	Conducted additional searches for records Sent 48 retrieval taskings to program areas	Found 1,408 pages of additional records
Exemption	55	Revised application of exemptions Sent 104 clarification taskings to program areas for more additional context	Released additional records on 461 of 4,697 pages processed
Miscellaneous	7	Investigated file actions, processes and policies	Confirmed actions taken on files were correct for 6 out 7 cases
Total	**132**		

Table 8: Summary of Actions and Results on Refusal, Missing Records, Exemption and Miscellaneous Complaints

Active Complaints from Previous Reporting Periods

At the end of the reporting period, 286 complaints remained outstanding. By comparison, at the end of 2024-2025, IRCC was carrying 148 active complaints under the ATIA.

Reporting Period	Number of Complaints Carried Over
2025-26	256
2024-25	24
2023-24	5
2022-23	1
2021-22	0
2020-21	0
2019-20	0
2018-19	0
2017-18	0
Total	**286**

Table 9: Active Complaints from Previous Reporting Periods

III. Training Programs and Awareness Initiatives

Due to the size of the Department and the volume of ATIP requests received, IRCC must work diligently to keep sectors trained and focused on ATIP responsibilities. Training in ATIP encompasses *Access to Information Act*, but also the *Privacy Act*, training. IRCC ATIP training has had to adapt to the needs generated by this reorganization. Training needs have increased as a result.

Training, Projects and ATIP Support Team (TPAST) Activities

TPAST conducted a total of 118 formal training sessions, reaching 1,713 employees. This is a decrease from the previous reporting period, due to an increase in online self-paced training. The majority of participants (over 99%) were employees outside the ATIP program. The training sessions employed diverse formats, including formal and informal methods, as well as self-directed and instructor-led approaches.

As well, the Officer Decision Note (ODN) initiative was officially launched in July 2025. Three online Training sessions were provided to in Canada and abroad in order to ensure that IRCC decision makers were well versed in ATIP requirements. A total of 3,253 employees were trained under this initiative. See Table 10 for information below:

Course Name		Platform	Access or Privacy Training	Number of Sessions	Number of Participants
Protecting and Giving Access to Information at IRCC **Mandatory for all new employees and ODN decision makers**		Online	Both	Self-paced	881
Officers Decision notes **Mandatory for all Officers who make decisions (ODN)**		Online	Both	Self-paced	733
ATIP Privacy Breach **Mandatory for all Officers who make decisions**		Online	Privacy	Self-paced	1,639
Total					**3,253**
Formal training	ATIP Privacy Breach	In person/ virtual	Privacy	1	27
	ATIP Training for Middle Managers and Executives		Both	5	39
	Protect, Secure, and Manage Information		Privacy	1	27
	Understanding and Managing ATIP Requests		Access	16	138
	ATIP 101		Both	8	99
	Privacy 101		Privacy	1	99
	Exemptions and Exclusions 101		Access	5	145
	Officers Decision notes		Other	26	731
	Total			**63**	**1,305**

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Course Name		Platform	Access or Privacy Training	Number of Sessions	Number of Participants
Informal training	One-on-One ATIP Liaison Training/CRCI Administrative Process	In person/ virtual	Access	20	47
	ATIP Administrative process Refresher		Access	4	16
	Customized Training (other) • Exemptions and Exclusions 102 • Refresher on "How to provide records to ATIP" • How to search Outlook, GCDOCS and how to provide records to ATIP • How to fill-out the Response to ATIP Request Form (RAR)		Both	31	345
	Total			**55**	**408**
Total formal and informal				**118**	**1,713**
Total participants trained (formal, informal, self-paced training)					**4,966**

Table 10: TPAST Formal and Informal ATIP Training Sessions and Participants

IV. Policies, Guidelines and Procedures

Proactive Publication under Part 2 of the ATIA

The responsibility for implementing proactive publication requirements at IRCC falls to branches within the following areas and sectors: the Corporate Secretariat in the Deputy Minister's Office, the People and Communications Sector, the Chief Financial Officer, Finance Sector, the Settlement and Resettlement Operations Branch, and the Research and Data Branch.

This structure allows executives within each branch or unit to integrate proactive disclosure requirements into their internal procedures. It helps support the timely identification and publication of information as it becomes available, which promotes compliance. Procedures are tailored to align with each division's or unit's information management lifecycle, resources, and other relevant considerations.

The paragraphs below describe how IRCC's sectors fulfilled their proactive publication responsibilities during the reporting year.

Corporate Secretariat (CS)

The Proactive Disclosure Unit (PDU) is part of the Corporate Secretariat in the Deputy Minister's Office. PDU is responsible for coordinating and ensuring the proactive publication of briefing material, memoranda titles, Question Period (QP) Notes, committee appearances and transition binder notes. This reporting year, PDU met its proactive publication requirements at a compliance rate of 97.6%. The table below shows the legislative requirements, timelines, and sections of the ATIA that apply to IRCC:

Legislative Requirement	Section of ATIA	Publication Timeline	Does Requirement Apply to Your Institution? (Y/N)	Internal Group(s) or Positions(s) Responsible for Fulfilling Requirement	% of Proactive Publication Requirements Published Within Legislated Timelines*	Link to Web Page Where Published**
Apply to government entities or Departments, agencies, and other bodies subject to the Act and listed in Schedules I, I.1, or II of the *Financial Administration Act*						
Packages of briefing materials prepared for new or incoming deputy heads or equivalent	88(a)	Within 120 days after appointment	Yes	PDU	100%	Committee Appearances – Canada.ca
Titles and reference numbers of memoranda prepared for a deputy head or equivalent, that is received by their office	88(b)	Within 30 days after the end of the month received	Yes	PDU	91.66%	Briefing Note Titles and Numbers

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Continued

Legislative Requirement	Section of ATIA	Publication Timeline	Does Requirement Apply to Your Institution? (Y/N)	Internal Group(s) or Positions(s) Responsible for Fulfilling Requirement	% of Proactive Publication Requirements Published Within Legislated Timelines*	Link to Web Page Where Published**
Packages of briefing materials prepared for a deputy head or equivalent's appearance before a committee of Parliament	88(c)	Within 120 days after appearance	Yes	PDU	100%	Committee Appearances – Canada.ca
Apply to Ministers' Offices (therefore apply to any institution that performs proactive publication on behalf of a Minister's Office)						
Packages of briefing materials prepared by a government institution for new or incoming ministers	74(a)	Within 120 days after appointment	Yes	PDU	100%	IRCC Transition Binders – Canada.ca
Titles and reference numbers of memoranda prepared by a government institution for the minister, that is received by their office	74(b)	Within 30 days after the end of the month received	Yes	PDU	91.66%	Briefing Note Titles and Numbers
Package of question period notes prepared by a government institution for the minister and in use on the last sitting day of the House of Commons in June and December	74(c)	Within 30 days after last sitting day of the House of Common in June and December	Yes	PDU	100%	Question Period Notes
Packages of briefing materials prepared by a government institution for a minister's appearance before a committee of Parliament	74(d)	Within 120 days after appearance	Yes	PDU	100%	Committee Appearances – Canada.ca

*When counting proactive publication requirements **count monthly or quarterly reports as a single publication**.
i.e., **specific page where that information is located on open.canada.ca or the institution's website.

Table 11: Proactive Publication Requirements and Percentages

PDU has established Standard Operating Procedures that are consistently followed for the processing of briefing notes and memo titles, as well as for the proactive publication of these items on the Open Government Website. A monthly report is generated from the departmental tracking system and delivered to the Proactive Disclosure Unit team on the first day of each month. This report details all briefing notes and memo titles provided to the deputy head during the previous month, supporting the efficient management and publication of these documents. Standardized email templates have also been developed to facilitate task assignments within the Department and ensure that deadlines are met.

Parliamentary Affairs Unit (PAU)

The Parliamentary Affairs Unit (PAU) is part of the People and Communications Sector. This sector provides strategic communications advice, messaging, and support to the Minister, the Deputy Ministers, the Department's senior leadership team, and other federal departments to inform Canadians and IRCC employees about departmental priorities, initiatives, and activities. It also connects with people internally and externally to facilitate the achievement of the Department's mandate. PAU coordinates IRCC's obligations and accountabilities to Parliament and oversees the proactive publication of reports that have been tabled to Parliament. The compliance rate for PAU during this reporting year was 100%.

Legislative Requirement	Section of ATIA	Publication Timeline	Does Requirement Apply to Your Institution? (Y/N)	Internal Group(s) or Positions(s) Responsible for Fulfilling Requirement	% of Proactive Publication Requirements Published Within Legislated Timelines*	Link to Web Page Where Published**
Apply to all Government Institutions as defined in section 3 of the *Access to Information Act*						
Reports tabled in Parliament	84	Within 30 days after tabling	Yes	PASC, ATIP	100%	Reports tabled in Parliament – IRCC (Canada.ca)

*When counting proactive publication requirements **count monthly or quarterly reports as a single publication**.
i.e., **specific page where that information is located on open.canada.ca or the institution's website.

Table 12: PAU Results During Reporting Period

PAU receives and processes reports that have been prepared by the responsible sectors and approved by their Director General. The unit coordinates the review and routing of these reports through subsequent approvals from the relevant Associate Deputy Ministers (ADMs), the Deputy Ministers' Office (DMO), the Minister. The timeline for proactive publication is documented within PAU's Critical Path, a document outlining the necessary steps and approvals prior to tabling. Following the report's tabling in Parliament, the report is published on the Government of Canada website.

Chief Financial Officer, Finance Sector (CFO)

The Financial Operations and Procurement Branch (FOPB) is a branch within the Chief Financial Officer, Finance Sector. The CFO sector leads departmental financial management, ensuring responsible handling of public resources and facilitating sound decision-making for effective policy and program delivery. It ensures program compliance with legislative, regulatory, and financial authority requirements, spearheads integrated planning, and offers support for procurement, project oversight, and investment management. One of FOPB responsibilities is to monitor and proactively publish contracts over $10,000, as well as travel and hospitality expenses. FOPB met its proactive publication requirements at a compliance rate of 100%.

Legislative Requirement	Section of ATIA	Publication Timeline	Does Requirement Apply to Your Institution? (Y/N)	Internal Group(s) or Positions(s) Responsible for Fulfilling Requirement	% of Proactive Publication Requirements Published Within Legislated Timelines*	Link to Web Page Where Published**
Apply to all Government Institutions as defined in section 3 of the *Access to Information Act*						
Travel Expenses	82	Within 30 days after the end of the month of reimbursement	Yes	Travel Centre of Expertise, FOPB/CFO	100%	Government Travel Expenses (Canada.ca)
Hospitality Expenses	83	Within 30 days after the end of the month of reimbursement	Yes	Travel Centre of Expertise, FOPB/CFO	100%	Hospitality Expenses (Canada.ca)
Apply to government entities or Departments, agencies, and other bodies subject to the Act and listed in Schedules I, I.1, or II of the *Financial Administration Act*						
Contracts over $10,000	86	Q1-3: Within 30 days after the quarter Q4: Within 60 days after the quarter	Yes	Procurement Compliance and Monitoring, FOPB/CFO	100%	Search Government Contracts over $10,000 (Canada.ca)
Apply to Ministers' Offices (therefore apply to any institution that performs proactive publication on behalf of a Minister's Office)						
Travel Expenses	75	Within 30 days after the end of the month of reimbursement	Yes	Travel Centre of Expertise, FOPB/CFO	100%	Government Travel Expenses (Canada.ca)
Hospitality Expenses	76	Within 30 days after the end of the month of reimbursement	Yes	Travel Centre of Expertise, FOPB/CFO	100%	Hospitality Expenses (Canada.ca)

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Legislative Requirement	Section of ATIA	Publication Timeline	Does Requirement Apply to Your Institution? (Y/N)	Internal Group(s) or Positions(s) Responsible for Fulfilling Requirement	% of Proactive Publication Requirements Published Within Legislated Timelines*	Link to Web Page Where Published**
Contracts over $10,000	77	Q1-3: Within 30 days after the quarter Q4: Within 60 days after the quarter	Yes	Procurement Compliance and Monitoring, FOPB/CFO	100%	Contracts over $10,000 (Canada.ca)

*When counting proactive publication requirements **count monthly or quarterly reports as a single publication**.
i.e., **specific page where that information is located on open.canada.ca or the institution's website.

Table 13: FOPB Results During Reporting Period

IRCC has centralized travel-related activities to ensure increased compliance to the TBS Guide to the Proactive Publication of Travel and Hospitality Expenses, Special Travel Authorities, Directive on Travel, Hospitality, Conference and Event Expenditures, and the National Joint Council Travel Directive.

FOPB has developed standardized templates and orientation materials, as well as established approval procedures to promote consistency and streamline the tasks associated with proactive publication activities. These processes may involve the use of tools such as PowerPivot, pivot tables, VBA (a programming language integrated within Microsoft applications), and formulas to systematically organize and analyze data.

For contracts exceeding $10,000, FOPB extracts relevant data from SAP on a quarterly basis. The Procurement Governance, Planning and Compliance team conducts a quality assurance review of this data, which is then reviewed and endorsed by the Director of Procurement and Contract Management. Final approval is obtained from the Director General of the Financial Operations and Procurement Branch. The resulting report and accompanying briefing note, including relevant communications input, are submitted to the ADM for approval and provided to the DM for informational purposes.

For Travel and Hospitality, reports are generated on a monthly basis in accordance with the established reporting schedule. The Travel team prepares the report, which is reviewed and approved by the Director of Accounting Operations and Travel. The report is then reviewed by the Director General of the Financial Operations and Procurement Branch before being provided to the Assistant Deputy Minister/Chief Financial Officer and the Deputy Minister for information.

People and Communications Sector (PCS)

The Talent, Classification, Learning and Equity Branch (TCLE), within the People and Communications Sector, is led by the Head of Human Resources/Chief People and Communications Officer. PCS offers comprehensive support for people and workplace management, departmental culture, learning. The sector also ensures compliance with all relevant human resources legislation and TBS policies.

TCLE oversees the proactive disclosure of information related to position reclassifications at Immigration, Refugees and Citizenship Canada. The branch maintained a 100% compliance rate during this reporting year, consistent with the previous year. This sustained level of compliance demonstrates the effectiveness of adjustments made to previous procedures and reflects ongoing efforts to support; such as the development and implementation of enhanced processes and continuous improvement.

Legislative Requirement	Section of ATIA	Publication Timeline	Does Requirement Apply to Your Institution? (Y/N)	Internal Group(s) or Positions(s) Responsible for Fulfilling Requirement	% of Proactive Publication Requirements Published Within Legislated Timelines*	Link to Web Page Where Published**
Applies to government institutions that are departments named in Schedule I to the *Financial Administration Act* or portions of the core public administration named in Schedule IV to that Act (i.e. government institutions for which Treasury Board is the employer)						
Reclassification of positions	85	Within 30 days after the quarter	Yes	Corp section of ODC/Admin unit section	100%	Position Reclassification (Canada.ca)

*When counting proactive publication requirements **count monthly or quarterly reports as a single publication**.
i.e., **specific page where that information is located on open.canada.ca or the institution's website.

Table 14: PCS Results During Reporting Period

Settlement and Resettlement Operations (SRO)

Settlement and Resettlement Operations (SRO) is a branch within the Social Programs Sector of IRCC. The Sector encompasses policy development and program operations for the Settlement Program and the Resettlement Assistance Program, facilitating newcomers' integration and assisting Government-assisted refugees, as well as offering policy guidance on francophone immigration, settlement, and integration.

SRO proactively publishes grants and contributions over $25,000 that relate to the branch's core activities. Proactive disclosure also includes Grants and Contributions agreement data from additional programs such as the Francophone Immigration Support Program (FISP). The compliance rate for SRO this reporting year was 100%.

Legislative Requirement	Section of ATIA	Publication Timeline	Does Requirement Apply to Your Institution? (Y/N)	Internal Group(s) or Positions(s) Responsible for Fulfilling Requirement	% of Proactive Publication Requirements Published Within Legislated Timelines*	Link to Web Page Where Published**
Apply to government entities or Departments, agencies, and other bodies subject to the Act and listed in Schedules I, I.1, or II of the *Financial Administration Act*						
Grants & Contributions over $25,000	87	Within 30 days after the quarter	Yes	SRO GCS Info Request	100%	Grants and Contributions (Canada.ca)

*When counting proactive publication requirements **count monthly or quarterly reports as a single publication**.
i.e., **specific page where that information is located on open.canada.ca or the institution's website.

Table 15: SRO Results During Reporting Period

IRCC's Grants and Contributions System (GCS) enables SRO to efficiently generate reports on all grant and contribution agreements signed by the Department within a specific quarter. SRO retrieves the report for the previous quarter at the start of each new quarter to allow sufficient time for translation and to ensure compliance with publication deadlines. To improve accessibility to proactively published information via the Government of Canada online portal, SRO has adopted standardized language to be uniformly used across all contribution agreements for similar services.

Research and Data Branch (RDB)

The Research and Data Branch (RDB) led by the Chief Data Officer is part of the Strategic Policy Sector. SP oversees horizontal linkages and program policy integration through long-term strategic policy development and analysis. The Sector manages levels planning, provides evidence from strategic research, supports engagement with provinces and territories, oversees enterprise-wide governance and strategic data utilization, leads corporate planning and reporting, and serves as a focal point for cabinet and regulatory processes. RDB publishes Grants and Contributions over $25,000 for settlement activities but this responsibility lies primarily with the Settlement Network. This reporting year, RDB did not identify any information requiring proactive publication.

Legislative Requirement	Section of ATIA	Publication Timeline	Does Requirement Apply to Your Institution? (Y/N)	Internal Group(s) or Positions(s) Responsible for Fulfilling Requirement	% of Proactive Publication Requirements Published Within Legislated Timelines*	Link to Web Page Where Published**
Apply to government entities or Departments, agencies, and other bodies subject to the Act and listed in Schedules I, I.1, or II of the *Financial Administration Act*						
Grants & Contributions over $25,000	87	Within 30 days after the quarter	Yes	RDB	N/A	Grants and Contributions (Canada.ca)

*When counting proactive publication requirements **count monthly or quarterly reports as a single publication**.
i.e., **specific page where that information is located on open.canada.ca or the institution's website.

Table 16: RDB Results During Reporting Period

Talent, Classification, Learning and Equity Branch (TCLE)

The Talent, Classification, Learning and Equity Branch (TCLE) is a branch within the People and Communications Sector which is led by the Head of Human Resources/Chief People and Communications Officer. PCS offers comprehensive support for people and workplace management, departmental culture, learning. The sector also ensures compliance with all relevant human resources legislation and TBS policies.

TCLE oversees the proactive disclosure of information related to position reclassifications at Immigration, Refugees and Citizenship Canada. The branch maintained a 100% compliance rate during this reporting year, consistent with the previous year. This sustained level of compliance demonstrates the effectiveness of adjustments made to previous procedures and reflects ongoing efforts to support such as the development and implementation of enhanced processes and continuous improvement.

Legislative Requirement	Section of ATIA	Publication Timeline	Does Requirement Apply to Your Institution? (Y/N)	Internal Group(s) or Positions(s) Responsible for Fulfilling Requirement	% of Proactive Publication Requirements Published Within Legislated Timelines*	Link to Web Page Where Published**
Applies to government institutions that are departments named in Schedule I to the *Financial Administration Act* or portions of the core public administration named in Schedule IV to that Act (i.e. government institutions for which Treasury Board is the employer)						
Reclassification of positions	85	Within 30 days after the quarter	Yes	Corp section of ODC/Admin unit section	100%	Position Reclassification (Canada.ca)

*When counting proactive publication requirements **count monthly or quarterly reports as a single publication**.
i.e., **specific page where that information is located on open.canada.ca or the institution's website.

Table 17: TCLE Results During Reporting Period

The Division employs a structured and multi-layered approach to monitoring the timeliness, accuracy, and completeness of proactive publication under Part 2 of the Act. This process is managed collaboratively by the Administrative Section responsible for uploading content and overseen by the Manager of Corporate Classification.

Regular discussions are held between the administrative team and the Manager of Corporate Classification to review publication workflows and identify any issues related to delays, data integrity, or gaps in reporting. These check-ins help ensure that all required information is published in a timely manner and in accordance with legal obligations.

To support this, a monthly dashboard is generated that provides a high-level summary. The division has also implemented automated Outlook pop-up reminders for responsible staff. These reminders are aligned with publication schedules and act as a prompt for necessary action well ahead of deadlines.

Monitoring occurs on an ongoing basis with formal reporting on a quarterly cycle. Issues or gaps identified through these activities are escalated to Director-level, ensuring that senior management is kept informed of compliance status and any emerging risks. Cases of non-compliance or systemic issues may be escalated further for strategic decision-making.

Proactive Publication under Section 78 of the ATIA

IRCC is subject to the proactive publication requirement of the Minister's Office expenses set out in section 78 of the ATIA. In order to satisfy this requirement, a consolidated report is published by TBS on behalf of all institutions.

V. Monitoring Compliance

IRCC employs standardized and comprehensive reporting and monitoring practices to ensure compliance, promote accountability, and facilitate continuous process improvement.

Time Taken to Process ATI Requests

All requests and complaints are systematically documented to monitor processing times, and the intake data is closely monitored by program officials. IRCC Managers and Team Leaders within the IRCC ATIP program routinely oversee responses to internal taskings, monitor extensions claimed for processing requests, and track ongoing internal and external consultations to proactively address potential issues. This data in turn is used to make decisions about training and to track trends and concerns.

Relevant data is collected from the ATIP case management system on a daily, weekly, biweekly, and quarterly basis. This data encompasses request volumes and processing outcomes, compliance rates, backlog levels, and other key performance indicators. The information is integrated into daily updates for managers, weekly reports for Directors and the Director Generals of each branch, and monthly reports for the Deputy Minister. Additionally, a monthly compliance report outlining sector and branch responses to internal ATIP taskings is sent to all sectors.

While the primary purpose of the IRCC ATIP program's statistical reporting is to ensure compliance, the program utilizes this data to analyze workflow efficiency, address ongoing challenges, and identify emerging trends in ATIP requests.

Accuracy and Completeness of Proactively Published Information under Part 2 of the ATIA

As outlined in the preceding section concerning proactive publication under Part 2 of the ATIA, various sectors have been assigned specific responsibilities to ensure compliance with proactive publication requirements.

To monitor their progress and compliance rates, the designated branches and units within these sectors have implemented processes that typically incorporate one or more of the tools and steps described in Table 18 below.

Monitoring Process for Proactive Publication Requirements	
Scheduling and Data collection	• Establishing detailed timelines with key milestones for data gathering, validation, and compliance monitoring • Using reminder notifications through platforms such as Outlook to inform team members of upcoming deadlines • Implementing automated tools and software to improve the efficiency of data retrieval and processing
Collaboration	• Ensuring effective coordination among operational officers, monitoring officers • Communicating with managers involved in proactive publication efforts to confirm the accuracy and completeness of all information that requires publication

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Continued

Monitoring Process for Proactive Publication Requirements	
Proactive monitoring and Issue resolution	• Engaging with executive offices to identify and address potential issues prior to publication deadlines, clarify any questions, and ensure deadlines are met • Notifying managers promptly of any concerns or potential delays to facilitate timely resolution
Review and Reporting	• Creating dashboard or similar tools that provides a high-level overview with metrics such as the volume of records published and missed deadlines • Conducting monthly or quarterly reviews, preparing comprehensive reports for senior management • Reporting any identified issues or concerns to the Director to ensure they are informed of the branch's compliance status

Table 18: Monitoring Process for Proactive Publication Requirements

Public Affairs and Strategic Communications (PASC) publishes the report on the Government of Canada website and PAU confirms the timeliness of the publication. PAU communicates with the publishing team to ensure that any issues are addressed prior to the publication deadline, and verifies that publication occurs. Any errors or difficulties in the timing of publication would be flagged to management prior to the publication deadline.

Right of Public Access to Information in Contracts, Agreements, and Arrangements

IRCC contracts include essential provisions, and its information-sharing agreements and arrangements are designed to promote transparency and ensure ongoing public access to information.

Contracts

IRCC contracts and contractual agreements incorporate a clause emphasizing the contractor's obligation to adhere to the requirements of ATIA, as outlined in the Contract General Terms and Conditions:

> "Records created by the Contractor, and under the control of Canada, are subject to the *Access to Information Act*. The Contractor acknowledges the responsibilities of Canada under the *Access to Information Act* and must, to the extent possible, assist Canada in discharging these responsibilities. Furthermore, the Contractor acknowledges that section 67.1 of the *Access to Information Act* provides that any person, who destroys, alters, falsifies or conceals a record, or directs anyone to do so, with the intent of obstructing the right of access that is provided by the *Access to Information Act* is guilty of an offence and is liable to imprisonment or a fine, or both".

Failure to adhere to these contractual obligations, including certification requirements, or the discovery of misrepresentations during IRCC's verification process, may lead the Department to determine that the contract is in default, potentially resulting in termination of the contract in accordance with the applicable default provisions.

Information-sharing Agreements and Arrangements

IRCC's Departmental "Directive on Information-Sharing for ISAs" mandates that all information-sharing activities comply with the requirements of the ATIA, ensuring a balanced approach between transparency, public accessibility, and the safeguarding of personal information.

- Summaries of ISAs must be made publicly accessible in accordance with section 4.2.36 of TBS's Directive on Privacy Practices.
- The development of ISAs should include consultation of the TBS Guidance on Preparing Information-Sharing Arrangements Involving Personal Information and its associated templates, which provide sample provisions to ensure that privacy considerations are appropriately addressed in the agreements.

Once drafted, ISAs undergo a thorough review process prior to signature. Any necessary revisions are subsequently incorporated to ensure full compliance with the requirements specified in sections 4.2.33 to 4.2.37 of the TBS Directive.

VI. Initiatives and Projects to Improve Access to Information

IRCC takes its responsibilities under the ATIA seriously, and remains committed to fostering openness and transparency through improved processes and client service. The Department continues to implement initiatives to address the root causes of rising ATIP volumes; balancing timely access to information with the need to protect sensitive data.

The accomplishments described below aim to increase privacy compliance and information accessibility for clients beyond the ATIP system. Additionally, these initiatives seek to improve both internal and external services through technological advancements and system upgrades. IRCC continues to work towards these improvements.

IRCC's ATIP program achieved the following key results over the reporting period:

- Managed an inventory of 262,312 requests and processed 184,329 requests in the fiscal year (representing approximately 70% of the inventory).
- Modernized and streamlined service delivery for ATIP request processing by refining workflows, enhancing reporting, and leveraging emerging technologies – including new case management tools, automation, and an AI-enabled ATIP agent – to improve efficiency, accuracy, and processing speed.
- Delivered significant legacy backlog reductions for client and corporate records through focused service design and prioritization.
- Continuing IRCC leadership in the Government of Canada with regards to Robotic Processing Automation. IRCC leads the GoC in the use of automation – there are currently 14 attended bots which perform manual functions once completed by human full time employees (FTEs). This allows FTEs to focus on more important review tasks.
- The successful procurement of a new case management software (to replace the legacy solution as of 2027).
- Exploring the usage of Artificial Intelligence to promote further ATIP efficiencies. During the reporting period, IRCC pursued a proof of concept using Microsoft's Azure cloud technology to support ATIP operations. Initial results are promising and work is extending into 2026-2027.

ATIP Corporate Records Initiatives

ATIP Corporate Records division handles 4% of overall ATIP request volume. However, IRCC remains in the top 3 departments for volume of corporate requests. Given the mandate of the department and the sensitivity of its corporate holdings, the 4% of volume contains substantial sensitivity and must be handled with care when exercising discretion. Inevitably, personal information is contained in corporate requests.

As a result, Corporate Records focused upon strategic direction, policy coherence, cumulative risk (enterprise and program), performance and governance. the timely treatment of corporate records requests, the triage and completion of ATIA complaints, and representing IRCC with Treasury Board of Canada Secretariat during the reporting period.

Corporate Records had the following notable accomplishments during the reporting period:

- Significant progress in reducing legacy backlog of ATIP Corporate Records requests, achieving a 50% reduction (from 493 to 249 files) during the reporting period, following the establishment of a dedicated backlog team in July 2025. This effort strengthened compliance, reduced legal and reputational risks, and improved service delivery outcomes.
- Continuing to improve the relationship between the Office of the Information Commissioner and IRCC. Despite a 72.7% increase in complaints compared to the previous period, IRCC had only a small proportion determined to be well founded (15 complaints, or 1% of the total 1,473 closed). This result was accomplished by diligent consultations, responsive action, and continued improvement of processes. The OIC did not mention any issues with IRCC in their Annual Report to Parliament for the reporting period.
- Representing the department with Treasury Board of Canada Secretariat. This includes meeting with TBS on a regular basis and substantive responses to the Treasury Board review of the *Access to Information Act* during the reporting period. Corporate Records continually emphasizes to TBS that due to our volumes, we have specific needs with regards to Access to Information reform. Work is continuing with TBS to raise the profile of IRCC.

ATIP Client Records Initiatives

ATIP Client Records continues to work on solutions to address the increase in Access to Information and Privacy (ATIP) requests. This includes ongoing efforts to modernize our digital platform, giving clients access to information about their applications, and taking steps to be more transparent, such as proactively disclosing officers' decision notes to applicants.

As such, during this period, ATIP Client Records focused upon modernizing the ATIP program's service delivery model to ensure a focus on client service efficiency, consistency, accuracy and timeliness. This work included:

- Mapping of current procedures for triaging incoming requests and the introduction of automation improvements integrated into case management software that allow clerks to perform standardized tasks more efficiently and which allow for real time tracking.
- The introduction of identity validation for ATIP client records requests, thereby ensuring enhanced protection prior to the disclosure of personal information.
- Developing a robust statistical reporting dashboard which is used to track metrics including numbers of requests, numbers of complaints, percentage change compared to last year, trends and surges. This dashboard is submitted across the department.

These foundational changes reflect IRCC's commitment of modernizing its service delivery foundation to enable access to application information in a more timely manner – either during a formal ATIP process, or in the future, in a more timely manner during application processing.

Technological Assistance and Upgrades

Robotic Process Automation

IRCC is a leader in the use of Robotic Processing Automation to support its ATIP processing activities. This includes the deployment of automated solutions to handle routine tasks, allowing the Department to extend operational hours beyond traditional business times. These systems facilitate strategic resource allocation for decision-making processes, enhance data accuracy and timeliness, and minimize disruptions to ongoing operations.

In this reporting period, the Department progressed RPA capabilities even further. For example, Corporate Records developed and deployed a new bot during the reporting period to automate the data entry of bulk requests. This automation significantly reduced the manual effort required by the CRCI intake team, enabling staff to focus on other operational priorities rather than spending several days entering these requests. Client Records leveraged RPA throughout the period to facilitate new process flows, repurposing or reprograming bots as needed.

ATIP Service Modernization

During this reporting period, IRCC advanced its modernization of access to information services by expanding the use of automation and digital tools to support ATIP operations within a clear governance and privacy-by-design framework. New automated processes were introduced to standardize request screening and completeness checks, improving consistency, quality, and processing efficiency. Automation was also expanded to support the intake of high-volume requests for corporate records, reducing manual effort and enabling resources to be focused on higher-value decision-making activities.

IRCC also continued to explore responsible, governance-aligned use of Artificial Intelligence (AI) to enhance ATIP service delivery. This included developing capabilities to validate consent forms submitted with ATIP requests and support more intelligent access to frequently requested information, such as application processing notes. These innovations are designed strictly as knowledge-management and retrieval supports, not decision-making or decision-supporting tools, and follow IRCC's AI Strategy, responsible-use framework, and privacy requirements. They represent an important step toward a more modern and client-centred approach to access to information, with the next goal of providing clients with easier and more direct access to their personal information and application details.

IRCC's New Online Account

As part of an enhanced online experience for clients being rolled out through IRCC's Digital Platform Modernization (DPM) initiative, a new online account has been implemented that includes functionality to allow clients to have increased access to information. Already rolled out to visitor and passport renewal clients in Canada, this new online account will eventually become the single window to all IRCC services.

Enhancements include near real-time application status updates, access to officer decision notes, and a summarized view of all information and documents submitted with the application. Clients will also have the ability to view and update details of their profile information through this secure account, as well as access a message centre that maintains a record of correspondences and communications exchanged with IRCC.

During the reporting period, IRCC continued to expand access to this new online account and roll-out new features such as improved application tracking, document reminders, and client notifications. The Department recognizes that all IRCC clients, and their representatives, will benefit from the new online account and the functionality it brings. In 2026-2027, IRCC will be expanding the online account to allow clients to access enhanced case status information, as well as communicate with IRCC when they need support.

Proactive Release of Officer Decision Notes (ODN)

The Officer Decision Notes (ODN) initiative proactively releases the final decision note containing the officer's reasons why an application was refused. IRCC proactively shares this note with clients to enhance transparency, improve client service and reduce the need for Access to Information requests to obtain this information. This is a key initiative that enhances openness and transparency, and responds directly to feedback from clients, immigration representatives, and parliamentarians, who have consistently identified the need for greater clarity, timely information, and faster access to refusal explanations. As of July 2025, ODNs are proactively released for most Temporary Resident application refusals, excluding application refusals for electronic travel authorizations (eTAs) and temporary resident permits (TRPs). The release of ODNs will be rolled out incrementally to additional lines of businesses.

Client Correspondence Project

The Client Correspondence Unit (CCU) has supported the review and improvement of over 80 written communications, with the majority of these revised documents now implemented and in circulation. To date, 3 key pieces of client correspondence often sought after by ATIP clients have been revised: the Temporary Resident Refusal Letter, the Study Permit Refusal Letter, and the Work Permit Refusal Letter. Additionally, the top 14 refusal grounds for Study Permits were updated with an emphasis on reducing complex legal language. The revised Study Permit and Work Permit Refusal Letters were launched in 2025-2026. Ongoing efforts are occurring to implement the revised top work permit refusal grounds and enhance the TR status extension and restoration refusal letters and grounds.

Moving Forward

Moving into the next reporting period, IRCC continues to be focused on the coordination of internal deliverables between Corporate and Client Records including improving service delivery and providing clients with greater access to their information.

Continuing our work with the OIC, IRCC will advance on the commitments stemming from the Information Commissioner's 2021 and 2024 systemic investigations and is steadily completing the remaining actions identified in its Management Action Plan. This includes investing in innovative solutions to improve service delivery through the use of automation and emerging technologies to streamline ATIP processing while focusing on reducing administrative effort and accelerating responses to clients concurrently. IRCC is also exploring and implementing artificial intelligence solutions to improve the timeliness of access to client and application information.

At the same time, the Department is reducing the pressure on the ATIP program by allowing clients to access their information through other available channels. As part of the modernization of the digital platform, IRCC plans to introduce a new feature in 2027 that will allow clients to directly access status updates on their applications, thereby eliminating the need for many formal ATIP requests and further improving transparency and service delivery.

IRCC ATIP will also continue to focus on using technology to improve productivity and investing in internal capacity, while reevaluating human resources requirements. The Department is committed to fulfilling its responsibilities under Access to Information legislation, and remains committed to openness, transparency, and accountability to the public.

Annexes:

Annex A: Copy of the signed delegation order in effect March 31, 2026

Annex B: Copy of the Delegation of Authority under the *Access to Information Act* and *Regulations* in effect March 31, 2026

Annex C: Statistical Report on the Administration of the *Access to Information Act*

Annex D: Supplemental Statistical Report on the *Access to Information Act* and the *Privacy Act*

Annex A:
Copy of the signed delegation order in effect March 31, 2026

OFFICIAL DOCUMENT DOCUMENT OFFICIEL

IMMIGRATION, REFUGEES AND CITIZENSHIP CANADA

MINISTÈRE DE L'IMMIGRATION, DES RÉFUGIÉS ET DE LA CITOYENNETÉ DU CANADA

DELEGATION OF AUTHORITY

ACCESS TO INFORMATION ACT AND PRIVACY ACT

DÉLÉGATION DE POUVOIRS

LOI SUR L'ACCÈS À L'INFORMATION ET LOI SUR LA PROTECTION DES RENSEIGNEMENTS PERSONNELS

I, Minister of Immigration, Refugees and Citizenship, pursuant to section 95 of the *Access to Information Act* and section 73 of the *Privacy Act*, hereby authorize the officer and employee of Immigration, Refugees and Citizenship whose position or classification is set out in the attached Schedule to carry out those of my powers, duties or functions under the Acts that are set in the Schedule in relation to that officer and employee.

En ma qualité de ministre de l'Immigration, des Réfugiés et de la Citoyenneté et conformément à l'article 95 de la *Loi sur l'accès à l'information* et l'article 73 de la *Loi sur la protection des renseignements personnels*, j'autorise par la présente l'agent(e) et employé(e) du ministère de l'Immigration, des Réfugiés et de la Citoyenneté dont le poste ou la classification est énoncé dans l'annexe ci-jointe à exécuter mes fonctions, pouvoirs ou attributions en vertu des lois précisées dans l'annexe visant cet(te) agent(e) et employé(e).

Dated at Ottawa

This 14 day of May 2024

Fait à Ottawa

ce 14 jour de mai 2024

_____

Marc Miller, P.C., M.P.
Minister of Immigration, Refugees and Citizenship
Marc Miller, C.P., député
Ministre de l'Immigration, des Réfugiés et de la Citoyenneté

Annex B:
Copy of the Delegation of Authority under the *Access to Information Act* and *Regulations* in effect March 31, 2026

The delegation includes acting appointments and assignments to these positions made pursuant to the *Public Service Employment Act* and regulations.

FULL DELEGATION

Access to Information Act	
Position	Delegation
Deputy Minister	Full Authority
Assistant Deputy Minister, Corporate Services	Full Authority
Director General, Access and Privacy Management	Full Authority, except the following section of the *Access to Information Act*: • 41(2) – seek review of an order of the Information Commissioner by Federal Court
Director, ATIP Operations Division	Full Authority, except the following section of the *Access to Information Act*: • 41(2) – seek review of an order of the Information Commissioner by Federal Court
Assistant Directors, ATIP	Full Authority, except the following sections of the *Access to Information Act*: • 6.1 – decline to act on a request • 41(2) – seek review of an order of the Information Commissioner by Federal Court • 94 – responsibility to prepare an annual report to Parliament

PARTIAL DELEGATION

Access to Information Act							
Description	Section	PM-05 (Client)	PM-05 (Corp.)	PM-04 (Client)	PM-04 (Corp.)	PM-03 (Client)	PM-03 (Corp.)
Duty to assist	4(2.1)	•	•	•	•	•	•
Decline to act on request	6.1						
Notice where access requested	7	•	•	•	•	•	
Transfer of request	8(1)	•	•	•	•	•	
Extension of time limits	9	•	•	•	•	•	
Where access is refused	10	•	•				
Application fee	11(2)	•	•	•	•	•	•
Language of access	12(2)(b)						
Access to record in alternate format	12(3)(b)						
Exemption – Information obtained in confidence	13	•	•	•			
Exemption – Federal-provincial affairs	14	•	•				
Exemption – International affairs and defence	15	•	•	•			
Exemption – Law enforcement and investigations	16	•	•	•			
Exemption – *Public Servants Disclosure Protection Act*	16.5						
Exemption – Safety of individuals	17	•	•	•		•	

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Continued

Access to Information Act							
Description	Section	PM-05 (Client)	PM-05 (Corp.)	PM-04 (Client)	PM-04 (Corp.)	PM-03 (Client)	PM-03 (Corp.)
Exemption – Economic interests of Canada	18	•	•				
Exemption – Economic interests of certain institutions	18.1	•	•				
Exemption – Personal information	19	•	•	•	•	•	
Exemption – Third party information	20	•	•				
Exemption – Advice, etc.	21	•	•				
Exemption – Testing procedures, tests and audits	22	•	•				
Exemption – Internal audits	22.1	•	•				
Exemption – Protected information – solicitors, advocates and notaries	23	•		•			
Exemption – Statutory prohibitions	24	•	•				
Severability	25	•	•	•	•	•	•
Exception – Information to be published	26	•	•				
Notice to third parties	27(1), (4)	•	•				
Representations of third party and decision	28(1)(b), (2), (4)	•	•				
Notice to third parties – Investigations	33		◊				
Right to make representations	35(2)(b)		◊				
Access to be given to complainant	37(4)		◊				
Review by Federal Court – government institution	41(2)						
Service or notice	43(2)						
Notice to person who requested record	44(2)	•	•				
Special rules for hearings	52(2), (3)						
Annual Report to Parliament	94						
Provision of services related to access to information	96(3), (4), (5)						

Access to Information Regulations							
Description	Section	PM-05 (Client)	PM-05 (Corp.)	PM-04 (Client)	PM-04 (Corp.)	PM-03 (Client)	PM-03 (Corp.)
Transfer of requests	6(1)	•	•	•	•	•	
Providing access to records	8	•	•	•		•	
Limitations in respect of format	8.1	•	•				

Legend:

(Client) Client records
(Corp.) Corporate records
PM-05 Senior ATIP & Privacy Advisor positions
PM-04 ATIP & Privacy Advisor positions
PM-03 ATIP & Privacy Analyst positions
◊ Authority limited to the Senior ATIP & Privacy Advisor, Complaints Team Leader

Annex C:
Statistical Report on the Administration of the *Access to Information Act*

Name of institution: Immigration, Refugees and Citizenship Canada

Reporting period: 2025-04-01 to 2026-03-31

Section 1: Requests under the *Access to Information Act*

1.1 Number of Requests

		Number of Requests
Received during reporting period		116,375
Outstanding from previous reporting periods		41,521
Outstanding from previous reporting periods	27,827	
Outstanding from more than one reporting period	13,694	
Total		**157,896***
Closed during reporting period		109,933
Carried over to next reporting period		47,991
Carried over within legislated timeline	8,230	
Carried over beyond legislated timeline	39,761	

*There is a difference between the reported total and the sum of requests closed during the reporting period and requests carried over to the next reporting period. This discrepancy is the result of a small percentage of files from previous reporting periods being reopened. To mitigate this occurrence in the future, IRCC ATIP is strengthening its training to ensure analysts adhere to reporting guidelines.

1.2 Sources of Requests

Source	Number of Requests
Media	196
Academia	3,452
Business (private sector)	52,828
Organization	4,162
Public	48,628
Decline to Identify	7,109
Total	**116,375**

1.3 Channels of Requests

Channel	Number of Requests
Online	114,762
E-mail	913
Mail	700
In person	0
Phone	0
Fax	0
Total	**116,375**

Section 2: Informal Requests

2.1 Number of Informal Requests

		Number of Requests
Received during reporting period		5,411
Outstanding from previous reporting periods		44
Outstanding from previous reporting periods	44	
Outstanding from more than one reporting period	0	
Total		**5,455**
Closed during reporting period		5,453
Carried over to next reporting period		2

2.2 Completion Time of Informal Requests

Completion Time							
1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More than 365 Days	**Total**
5,009	380	21	32	1	3	7	**5,453**

2.3 Pages Released and Re-released Informally

	Number of Requests	Number of Pages
Less than 500	4,969	343,654
500 to 10,000	161	100,907
More than 10,000	323	1,194,882

Section 3: Applications to the Information Commissioner on Declining to Act on Requests

	Number of Requests
Outstanding from previous reporting period	0
Sent during reporting period	0
Total	**0**
Approved by Information Commissioner during reporting period	0
Declined by Information Commissioner during reporting period	0
Withdrawn during reporting period	0
Carried over to next reporting period	0

Section 4: Requests Closed During the Reporting Period

4.1 Disposition and Completion Time

Disposition of Requests	Completion Time							Total
	0 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More than 365 Days	
All disclosed	3,429	14,376	8,254	2,399	1,118	736	916	**31,228**
Disclosed in part	7,116	24,601	16,763	5,846	4,273	3,826	3,750	**66,175**
All exempted	0	2	1	3	1	0	3	**10**
All excluded	0	2	2	2	1	0	2	**9**
No records exist	116	173	121	98	21	23	23	**575**
Request transferred	35	1	0	0	0	0	0	**36**
Request abandoned	533	1,051	1,094	2,399	546	285	5,200	**11,108**
Neither confirmed nor denied	255	164	114	256	2	5	26	**792**
Declined to act within the approval of the Information Commissioner	0	0	0	0	0	0	0	**0**
Total	**11,454**	**40,370**	**26,349**	**11,003**	**5,962**	**4,875**	**9,920**	**109,933**

4.2 Exemptions

Section	Number of Requests
13(1)(a)	2,910
13(1)(b)	37
13(1)(c)	38
13(1)(d)	8
13(1)(e)	1
14	16
14(a)	143
14(b)	39
15(1)	19,211
15(1) – International Affairs	0
15(1) – Defense of Canada	0
15(1) – Subversive Activities	0
16(1)(a)(i)	0
16(1)(a)(ii)	0
16(1)(a)(iii)	0
16(1)(b)	338
16(1)(c)	15,921
16(1)(d)	0
16(2)	241

Section	Number of Requests
16(2)(a)	2
16(2)(b)	4
16(2)(c)	598
16(3)	0
16.1(1)(a)	0
16.1(1)(b)	0
16.1(1)(c)	5
16.1(1)(d)	0
16.2(1)	0
16.3	0
16.4(1)(a)	0
16.4(1)(b)	0
16.5	4
16.6	0
17	925
18(a)	0
18(b)	1
18(c)	0
18(d)	0

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Continued

Section	Number of Requests
18.1(1)(a)	0
18.1(1)(b)	0
18.1(1)(c)	0
18.1(1)(d)	0
19(1)	51,332
20(1)(a)	2
20(1)(b)	59
20(1)(b.1)	0
20(1)(c)	309
20(1)(d)	13
20.1	0
20.2	0

Section	Number of Requests
20.4	0
21(1)(a)	446
21(1)(b)	618
21(1)(c)	122
21(1)(d)	130
22	15
22.1(1)	21
23	414
23.1	0
24(1)	0
26	28

4.3 Exclusions

Section	Number of Requests
68(a)	3
68(b)	0
68(c)	0
68.1	0
68.2(a)	0
68.2(b)	0
69(1)	0
69(1)(a)	10
69(1)(b)	0
69(1)(c)	2
69(1)(d)	8
69(1)(e)	11
69(1)(f)	0
69(1)(g) re (a)	27
69(1)(g) re (b)	0
69(1)(g) re (c)	4
69(1)(g) re (d)	6
69(1)(g) re (e)	14
69(1)(g) re (f)	6
69.1(1)	0

4.4 Format of Information Released

Format		Number of Requests
Paper		38
Electronic		97,365
E-record	97,363	
Data set	2	
Video	0	
Audio	0	
Other		0

4.5 Complexity

4.5.1 Relevant pages processed and disclosed for **paper**, **e-record**, and **dataset** formats

Number of pages processed	3,678,999
Number of pages disclosed	3,128,648
Number of requests	109,322

4.5.2 Relevant pages processed per request disposition for **paper**, **e-record**, and **dataset** formats by size of requests

	Less than 500 Pages Processed		500–10,000 Pages Processed		More than 10,000 Pages Processed	
Disposition of Requests	Number of Requests	Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed
All disclosed	31,195	537,291	33	88,355	0	0
Disclosed in part	65,740	2,475,293	435	451,472	0	0
All exempted	10	313	0	0	0	0
All excluded	9	204	0	0	0	0
Request abandoned	11,085	15,322	23	110,749	0	0
Neither confirmed nor denied	792	0	0	0	0	0
Declined to act within the approval of the Information Commissioner	0	0	0	0	0	0
Total	**108,831**	**3,028,423**	**491**	**650,576**	**0**	**0**

4.5.3 Relevant minutes processed and disclosed for **audio** and **video** formats

Number of minutes processed	0
Number of minutes disclosed	0
Number of requests	0

4.5.4 Relevant minutes processed per request disposition for **audio** and **video** formats

Disposition of Requests	Number of Requests	Minutes Processed
All disclosed	0	0
Disclosed in part	0	0
All exempted	0	0
All excluded	0	0
Request abandoned	0	0
Neither confirmed nor denied	0	0
Declined to act with the approval of the Information Commissioner	0	0
Total	**0**	**0**

4.5.5 Other complexities

Disposition	Consultation Required	Legal Advice Sought	Other	**Total**
All disclosed	0	0	0	**0**
Disclosed in part	0	0	0	**0**
All exempted	0	0	0	**0**
All excluded	0	0	0	**0**
Request abandoned	0	0	0	**0**
Neither confirmed nor denied	0	0	0	**0**
Declined to act with the approval of the Information Commissioner	0	0	0	**0**
Total	**0**	**0**	**0**	**0**

4.6 Closed Requests

4.6.1 Requests closed within legislated timelines

	Number of Requests	Percentage of Requests
Closed within legislated timelines	56,802	51.66%

4.7 Deemed Refusals

4.7.1 Reasons for not meeting legislated timelines

		Number of Requests
Requests closed past the legislated timelines		53,131
Principal reason		
Interference with operations/workload	53,131	
External consultation	0	
Internal consultation	0	
Other	0	

4.7.2 Requests closed beyond legislated timelines (including any extension taken)

Number of Days Past Legislated Timelines	Number of Requests Past Legislated Timeline Where No Extension Was Taken	Number of Requests Past Legislated Timeline Where an Extension Was Taken	**Total**
1 to 15 days	15,718	73	**15,791**
16 to 30 days	6,380	35	**6,415**
31 to 60 days	6,439	37	**6,476**
61 to 120 days	7,497	65	**7,562**
121 to 180 days	4,151	35	**4,186**
181 to 365 days	2,801	57	**2,858**
More than 365 days	9,596	247	**9,843**
Total	**52,582**	**549**	**53,131**

Section 5: Extensions

5.1 Reasons for Extensions and Disposition of Requests

Disposition of Requests Where an Extension Was Taken	9(1)(a) Interference with Operations/Workload	9(1)(b) Consultation		9(1)(c) Third-Party Notice
		Section 69	Other	
All disclosed	17	1	125	0
Disclosed in part	87	9	856	0
All exempted	0	0	2	0
All excluded	0	0	4	0
Request abandoned	13	0	161	0
No records exist	0	4	80	0
Declined to act with the approval of the Information Commissioner	0	0	0	0
Total	**117**	**14**	**1,228**	**0**

5.2 Length of Extensions

Length of Extensions (Days)	9(1)(a) Interference with Operations/Workload	9(1)(b) Consultation		9(1)(c) Third-Party Notice
		Section 69	Other	
30 or less	14	1	114	0
31 to 60	50	10	551	0
61 to 120	37	3	516	0
121 to 180	12	0	45	0
181 to 365	4	0	2	0
365 or more	0	0	0	0
Total	**117**	**14**	**1,228**	**0**

Section 6: Fees

Fee Type	Fee Collected		Fee Waived		Fee Refunded	
	Number of Requests	Amount	Number of Requests	Amount	Number of Requests	Amount
Application	115,856	$579,280.00	414	$2,070.00	0	$0.00
Other fees	0	$0.00	0	$0.00	0	$0.00
Total	**115,856**	**$579,280.00**	**414**	**$2,070.00**	**0**	**$0.00**

Section 7: Consultations Received from Other Institutions and Organizations

7.1 Consultations Received from Other Government of Canada Institutions and Other Organizations

Consultations	Other Government of Canada Institutions	Number of Pages to Review	Other Organizations	Number of Pages to Review
Received during the reporting period	122	8,545	3	42
Outstanding from the previous reporting period	15	1,445	1	7
Total	**137**	**9,990**	**4**	**49**
Closed during the reporting period	102	5,171	4	49
Carried over within negotiated timelines	35	4,819	0	0
Carried over beyond negotiated timelines	0	0	0	0

7.2 Recommendations and Completion Time for Consultations Received from Other Government of Canada Institutions

Recommendations	Number of Days Required to Complete Consultation Requests							Total
	0 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	
Disclosed entirely	19	4	6	3	0	0	1	**33**
Disclosed in part	24	12	6	6	1	5	1	**55**
Exempted entirely	0	1	1	0	0	0	0	**2**
Excluded entirely	0	0	0	0	0	0	0	**0**
Consult other institution	0	0	0	0	0	0	0	**0**
Other	6	2	0	2	1	1	0	**12**
Total	**49**	**19**	**13**	**11**	**2**	**6**	**2**	**102**

7.3 Recommendations and Completion Time for Consultations Received from Other Organizations Outside the Government Of Canada

Recommendations	Number of Days Required to Complete Consultation Requests							Total
	0 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	
Disclosed entirely	1	1	0	0	0	0	0	**2**
Disclosed in part	1	0	0	0	0	0	0	**1**
Exempted entirely	0	1	0	0	0	0	0	**1**
Excluded entirely	0	0	0	0	0	0	0	**0**
Consult other institutions	0	0	0	0	0	0	0	**0**
Other	0	0	0	0	0	0	0	**0**
Total	**2**	**2**	**0**	**0**	**0**	**0**	**0**	**4**

Section 8: Completion Time of Consultations on Cabinet Confidences

8.1 Requests with Legal Services

Number of Days	Fewer Than 500 Pages Processed		500–10,000 Pages Processed		More Than 10,000 Pages Processed	
	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	13	59	0	0	0	0
16 to 30	20	214	0	0	0	0
31 to 60	10	271	0	0	0	0
61 to 120	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0
More than 365	0	0	0	0	0	0
Total	**43**	**544**	**0**	**0**	**0**	**0**

8.2 Requests with Privy Council Office

Number of Days	Fewer Than 500 Pages Processed		500–10,000 Pages Processed		More Than 10,000 Pages Processed	
	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0
365 or more	0	0	0	0	0	0
Total	**0**	**0**	**0**	**0**	**0**	**0**

Section 9: Investigations and Reports of Finding

9.1 Investigations

	Number
Section 32 notice of intention to investigate	1,582
Subsection 30(5) ceased to investigate	939
Section 35 formal representations	7

9.2 Investigations and Reports of Finding

		Number
Section 37(1) Initial Reports		2
Received	1	
Containing recommendations issued by the Information Commissioner	0	
Containing an intent to issue an order by the Information Commissioner	1	
Subsection 37(2) Final Reports		0
Received	0	
Containing recommendations issued by the Information Commissioner	0	
Containing orders issued by the Information Commissioner	0	

Section 10: Court Action

10.1 Court actions on Complaints

		Number
Section 41		0
Complainant	0	
Institution	0	
Third Party	0	
Privacy Commissioner	0	
Total		**0**

10.2 Court Actions on Third Party Notifications under Paragraph 28(1)(b)

	Number
Section 44 – under paragraph 28(1)(b)	0

Section 11: Resources Related to the *Access to Information Act*

11.1 Allocated Costs

Expenditures		Amount
Salaries		$6,538,885
Overtime		$305,521
Goods and Services		$0
Professional services contracts	$0	
Other	$0	
Total		**$6,844,406**

11.2 Human Resources

Resources	Person Years Dedicated to Access to Information Activities
Full-time employees	75.760
Part-time and casual employees	0.500
Regional staff	0.000
Consultants and agency personnel	0.000
Students	0.120
Total	**76.380**

Annex D:
Supplemental Statistical Report on the *Access to Information Act* and the *Privacy Act*

Name of Institution: Immigration, Refugees and Citizenship Canada

Reporting Period: 2025-04-01 to 2026-03-31

Section 1: Requests Carried Over and Active Complaints under the *Access to Information Act*

1.1 Requests Carried Over to the Next Reporting Period, Broken Down by Reporting Period Received

Reporting Period Requests Carried Over Were Received	Requests Carried Over That Are **Within** Legislated Timelines as of March 31, 2026	Requests Carried Over That Are **Beyond** Legislated Timelines as of March 31, 2026	**Total**
Received in 2025-26	8,220	23,968	**32,188**
Received in 2024-25	9	11,733	**11,742**
Received in 2023-24	1	4,036	**4,037**
Received in 2022-23	0	17	**17**
Received in 2021-22	0	6	**6**
Received in 2020-21	0	1	**1**
Received in 2019-20	0	0	**0**
Received in 2018-19	0	0	**0**
Received in 2017-18	0	0	**0**
Received in 2016-17 or earlier	0	0	**0**
Total	**8,230**	**39,761**	**47,991**

1.2 Active Complaints with the Information Commissioner of Canada, Broken Down by Reporting Period Received

Reporting Period Active Complaints Were Received by Institution	Number of Active Complaints
Received in 2025-26	256
Received in 2024-25	24
Received in 2023-24	5
Received in 2022-23	1
Received in 2021-22	0
Received in 2020-21	0
Received in 2019-20	0
Received in 2018-19	0
Received in 2017-18	0
Received in 2016-17 or earlier	0
Total	**286**

Section 2: Requests Carried Over and Active Complaints under the *Privacy Act*

2.1 Requests Carried Over to the Next Reporting Period, Broken Down by Reporting Period Received

Reporting Period Requests Carried Over Were Received	Requests Carried Over That Are **Within** Legislated Timelines as of March 31, 2026	Requests Carried Over That Are **Beyond** Legislated Timelines as of March 31, 2026	**Total**
Received in 2025-26	6,040	17,411	**23,451**
Received in 2024-25	0	5,679	**5,679**
Received in 2023-24	0	930	**930**
Received in 2022-23	0	0	**0**
Received in 2021-22	0	0	**0**
Received in 2020-21	0	0	**0**
Received in 2019-20	0	0	**0**
Received in 2018-19	0	0	**0**
Received in 2017-18	0	0	**0**
Received in 2016-17 or earlier	0	0	**0**
Total	**6,040**	**24,020**	**30,060**

2.2 Active Complaints with the Privacy Commissioner of Canada, Broken Down by Reporting Period Received

Reporting Period Active Complaints Were Received by Institution	Number of Active Complaints
Received in 2025-26	120
Received in 2024-25	6
Received in 2023-24	1
Received in 2022-23	0
Received in 2021-22	0
Received in 2020-21	0
Received in 2019-20	0
Received in 2018-19	0
Received in 2017-18	0
Received in 2016-17 or earlier	0
Total	**127**

Section 3: Universal Access under the *Privacy Act*

How Many Requests Were Received from Foreign Nationals* Outside of Canada in 2025-26?	31,844

*Refers to clients who self-identify as foreign nationals outside of Canada on IRCC's Access to Information and Privacy (ATIP) online request portal.