

Quick Facts ONTARIO | 2023-2024 (Re)Settlement Program

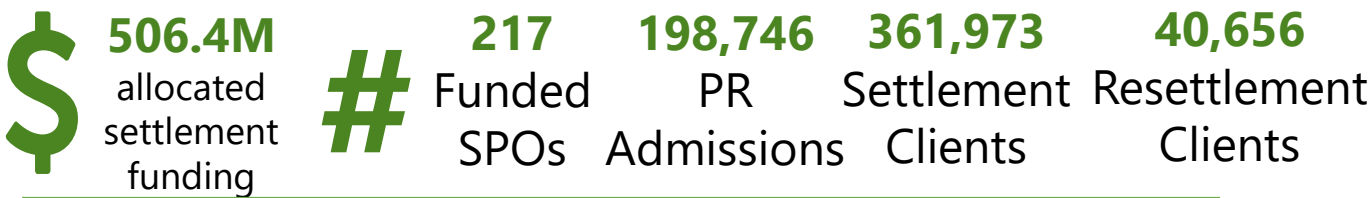
IRCC’s **Settlement Program** provides services that enable permanent residents (PR), including refugees and protected persons, to contribute to the economic, social, and cultural development needs of Canada.

IRCC’s **Resettlement Program** (RAP) provides immediate essential services and financial support for government-assisted refugees (GAR) upon their arrival in Canada. Privately sponsored refugees (PSR) and blended visa office-referred (BVOR) refugees are eligible for limited RAP services at ports of entry.

(Re)Settlement services are funded through contribution agreements and delivered by third-party service provider organizations (SPOs).



Ontario’s Key Figures:



Service Type	2020-21	2021-22	2022-23	2023-24	% change
Needs and Assets Assessment and Referrals	101,537	114,527	166,571	186,575	+12%
Information and Orientation	172,106	192,259	268,446	308,775	+15%
Employment-related Services	19,448	21,792	34,220	42,511	+24%
Language Assessment	16,368	27,427	56,873	55,884	-2%
Language Training	35,947	36,651	49,457	57,397	+16%
Community Connections	23,736	30,347	44,255	53,562	+21%
Support Services	34,050	35,598	52,360	56,570	+8%
Service Delivery Improvement	953	216	421	354	-16%
Resettlement Assistance Program	4,817	10,330	28,280	40,656	+44%
Total Unique Clients	210,886	238,076	341,006	393,711	+15%

Since a client can receive multiple services, the sum of clients by service type may be higher than the total unique clients. The total unique clients counts each client only once regardless of how many services they have received.

17% of clients receiving (re)settlement services in Ontario in 2023-2024 had been in Canada for 6 or more years.



Those receiving services beyond six years were largely sponsored family (40%) and refugees (33%).



There were **23,827** Afghan (re)settlement clients (**6%**) and **51,061** Ukrainian clients (**13%**) in 2023-2024.



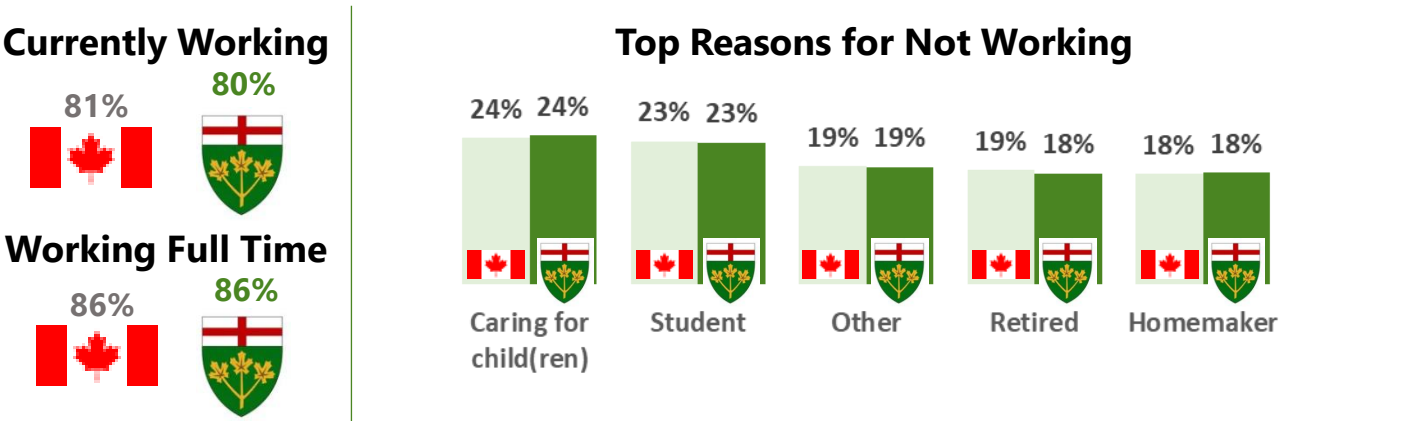
Without these clients, there would have been **318,823** clients of (re)settlement services, compared to **393,711**.

Demographics of (Re)Settlement Service Clients Served in Ontario in 2023-2024

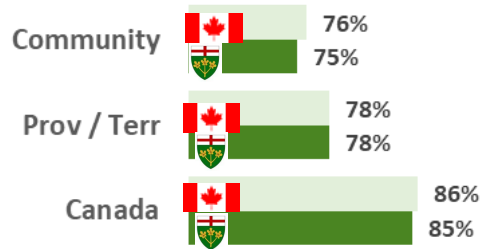


Top Countries of Birth			Official Languages Spoken		Top Languages of Service	
	Ukraine	13%	English	52%	English	67%
	India	11%	French	3%	Arabic	11%
	China	8%	Both	4%	Ukrainian	9%
	Afghanistan	8%	Neither	31%	Dari	6%
	Syria	5%	Not stated	10%	Mandarin	6%

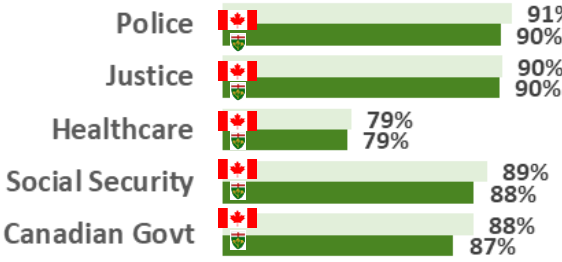
Settlement Outcomes of Newcomers in Canada and Ontario



Sense of Belonging to ...



Sense of Confidence in ...



About this fact sheet ...

Data Sources: IRCC Settlement Services and Permanent Resident Cubes, June 2024 data (data extracted September 2024); Newcomer Outcomes Survey, 2022+2023 Survey Waves.

Data caveats and notes:

- Data includes pre-arrival and domestic settlement, resettlement assistance program, service delivery improvement, and pilot programs reported by IRCC-funded Service Provider Organizations.
- "Other" category includes Humanitarian category and Not Stated (Non PRs).
- "Refugees" includes Resettled Refugees and Protected Persons.
- Percentages may not add to 100% due to rounding.
- Knowledge of official languages is self-reported.
- Data reflects reporting by SPOs at the time of the tabulation. Reports, for the same pe produced at different times, may contain slightly different data. This occurs due to on-entry by SPOs, resulting in changes. IRCC is actively reviewing data quality and integrity.
- Permanent resident data is preliminary and subject to change.