



Treasury Board of Canada  
Secrétariat

Secrétariat du Conseil du Trésor  
du Canada

Canada

# **Access to Information and Privacy Statistical Report for 2024–2025 Fiscal Year**

Published: 2025-12-15

© His Majesty the King in Right of Canada,  
represented by the President of the Treasury Board 2025,

Published by Treasury Board of Canada, Secretariat  
90 Elgin, Ottawa, Ontario, K1A 0R5, Canada

Catalogue Number: BT1-48E-PDF  
ISSN: 2561-3545

This document is available on the Government of Canada website, [Canada.ca](https://www.canada.ca)

This document is available in alternative formats upon request.

Aussi offert en français sous le titre : Rapport statistique sur l'accès à l'information et la protection des renseignements personnels pour 2024–2025

# Access to Information and Privacy Statistical Report for 2024–2025 Fiscal Year

---

## On this page

- [Introduction](#)
- [Performance and statistical summary](#)
- [Trend analysis](#)

## Introduction

The *Access to Information Act* (ATIA) and the *Privacy Act* both came into effect on July 1, 1983.

Paragraph 70(1)(d) of the ATIA gives the President of the Treasury Board, as the designated minister, responsibility for collecting statistics and publishing a report containing a summary of those statistics on an annual basis. These statistics are used to assess the performance of the access to information (ATI) and privacy programs of the Government of Canada (GC).

This report presents statistical information submitted by institutions subject to the ATIA and Privacy Act, detailing the GC's ATI and privacy programs across all federal institutions subject to the ATIA and the *Privacy Act* from

April 1, 2024, to March 31, 2025.

Every institution subject to the ATIA and the *Privacy Act* also tables an annual report in Parliament on the administration of each act. These reports can be found on institutions' websites.

The complete statistical datasets for 2024–25 will be available on the GC's [Open Data Portal](#).

## **Exclusion of data from Immigration, Refugees and Citizenship Canada**

Immigration, Refugees and Citizenship Canada (IRCC) accounted for 83.3% of ATI requests and 43% of personal information requests received by the GC in 2024–25 (including 77.4% of requests for personal information by foreign nationals outside Canada), the vast majority of which related to clients' immigration applications. <sup>1</sup>

Because the nature and volume of requests received by IRCC differ significantly from the overall body of requests across the ATI and privacy system, IRCC's data are excluded from this report.

More information about IRCC's ATI and privacy programs can be found in its [2024-2025 Annual Report on the Access to Information Act](#) and [2024–2025 Annual Report on the Privacy Act](#).

## **Key observations on volume of requests and performance**

### **Access to information program data**

With respect to requests made under the ATIA, in 2024–25, requests received decreased by 27.6% from the previous year, to 33,928; requests closed, by 23.7%, to 36,361; and requests carried over, by 9.4%, to 23,859. Pages processed increased by 33.1% from the previous year, to 13,740,293.

In terms of performance, at the government-wide level, 64.5% of ATI requests were closed within legislated timelines. At the institutional level, 59.1% of institutions met the performance target of closing 90% of ATI requests within legislated timelines.

## Privacy program data

With respect to requests made under the *Privacy Act*, in 2024–25, requests received increased by 23% from the previous year, to 134,528; requests closed, by 26.2%, to 135,462; and requests carried over, by 6%, to 35,581. Pages processed increased by 29.3% from the previous year, to 10,657,876.

In July 2022, the GC extended the right of access to all individuals, regardless of citizenship. This means that anyone in the world can submit a request for their personal information under the *Privacy Act*. In 2024–25 15,728 personal information requests were received from foreign nationals outside Canada.

In terms of performance, at the government-wide level, 83.5% of requests for personal information were closed within legislated timelines. At the institutional level, 57.9% of institutions met the performance target of closing 90% of requests for personal information within legislated timelines.

## Performance and statistical summary

Tables 1 to 4 provide a summary of results against key performance indicators and key data points for the ATI and privacy programs over the past three fiscal years, from 2022–23 to 2024–25.

**Table 1: results against key performance indicators for the ATI program, 2022–23 to 2024–25**

Key performance indicator	2022–23	2023–24	2024–25	Relative percentage change
Percentage of ATI requests responded to within legislated timelines <sup>2</sup>	72.3%	69.9%	64.5%	-7.7%
Percentage of institutions that respond to 90% or more of ATI requests within legislated timelines	54.2% <sup>3</sup>	58.9%	59.1%	+0.3%

<sup>2</sup> The ATIA establishes a 30-day limit for responses to ATI requests and permits extensions to the 30-day limit for limited and specific reasons.

<sup>3</sup> The result for 2022–23 presented in this report differs from what is published in the *2022–23 Departmental Results Report: Treasury Board of Canada Secretariat*, because the latter includes IRCC's data.

**Table 2: results against key performance indicators for the privacy program, 2022–23 to 2024–25**

Key performance indicator	2022–23	2023–24	2024–25	Relative percentage change
Percentage of personal information requests responded to within legislated timelines <sup>4</sup>	72.7%	79.9%	83.5%	+4.5%
Percentage of institutions that respond to 90% or more of personal information requests within legislated timelines	60.8% <sup>5</sup>	68.4%	57.9%	-15.4%
<p><sup>4</sup> The <i>Privacy Act</i> establishes a 30-day limit for responses to personal information requests and permits extensions to the 30-day limit for limited and specific reasons.</p> <p><sup>5</sup> The result for 2022–23 presented in this report differs from what is published in the <i>2022–23 Departmental Results Report: Treasury Board of Canada Secretariat</i>, as the latter includes IRCC’s data.</p>				

**Table 3: key data points for the ATI program, 2022–23 to 2024–25**

Indicator	2022–23	2023–24	2024–25	Relative percentage change
Number of requests received	52,377	46,857	33,928	-27.6%
Number of requests closed	48,308	47,644	36,361	-23.7%
Number of requests carried over	32,637	26,329	23,859	-9.4%
Number of extensions taken on closed requests	16,747	16,960	19,315	+13.9%
Percentage of requests closed with partial or full information disclosed	79.5%	73.8%	74.9%	+1.5%
Number of consultations received	6,402	5,181	5,299	+2.3%
Number of consultations closed	6,612	5,376	5,331	-0.8%
Number of pages processed for closed requests	8,260,971	10,326,722	13,740,293	+33.1%

Indicator	2022-23	2023-24	2024-25	Relative percentage change
Total cost of ATI program operations	\$95,694,045	\$116,387,899	\$118,022,916	+1.4%

**Table 4: key data points for the privacy program, 2022-23 to 2024-25**

Indicator	2022-23	2023-24	2024-25	Relative percentage change
Number of requests received	81,679 <sup>6</sup>	109,401 <sup>7</sup>	134,528 <sup>8</sup>	+23%
Number of requests closed	81,932	107,374	135,462	+26.2%
Number of requests carried over	36,301	33,577	35,581	+6%
Number of extensions taken on closed requests	13,879	15,345	23,784	+55%
Percentage of requests closed with partial or full information disclosed	79.1%	64.5%	72.2%	+11.9%
Number of consultations received	177	134	221	+64.9%
Number of consultations closed	171	130	219	+68.5%
Number of pages processed for closed requests	7,717,559	8,241,062	10,657,876	+29.3%
Number of reported material privacy breaches <sup>9</sup>	305	581	36,118	+6,116.5% <sup>10</sup>
Total cost of privacy program operations	\$73,346,139	\$99,188,449	\$94,867,002	-4.4%

Indicator	2022-23	2023-24	2024-25	Relative percentage change
6	In 2022-23, 1,123 personal information requests were received from foreign nationals outside Canada following the implementation of <i>Privacy Act Extension Order No. 3</i> , which extended the right of access to anyone in the world to submit a request for their personal information under the <i>Privacy Act</i> .			
7	In 2023-24, 9,571 personal information requests were received from foreign nationals outside Canada.			
8	In 2024-25, 15,728 personal information requests were received from foreign nationals outside Canada.			
9	A privacy breach involves improper or unauthorized collection, use, disclosure, retention, or disposal of personal information. A breach is deemed material if it involves sensitive personal information and could reasonably be expected to cause serious injury or harm to the individual.			
10	The large increase in the number of reported material privacy breaches is due to a reporting increase from the Canada Revenue Agency (CRA). CRA has begun experiencing and managing Unauthorized Use of Taxpayer Information privacy breaches. For more information, see CRA's <a href="#">2024-2025 Annual Report on the Privacy Act</a> .			

## Trend analysis

This section provides a trend analysis of results against key performance indicators and key data points for the ATI and privacy programs over the past 10 fiscal years, from 2015-16 to 2024-25. For material privacy breaches, data is only available starting in 2019-20.

Each radio button below corresponds to a trend graph of one or more of the key performance indicators and key data points. To view a graph, select one of the radio buttons.

### Trend analysis of access to information program data

Select one of the radio buttons to view a graph:

- Key performance indicators for the ATI program
- ATI requests received, closed and carried over
- Breakdown of ATI requests carried over to 2025-26, by fiscal year of receipt and status
- Extensions taken on ATI requests closed, by type

- Percentage of ATI requests closed with partial or full information disclosed
- Consultations received and closed in relation to ATI requests
- Pages processed for closed ATI requests
- Total cost of ATI program operations

## Trend analysis of privacy program data

Select one of the radio buttons to view a graph:

- Key performance indicators for the privacy program
- Personal information requests received, closed and carried over
- Breakdown of personal information requests carried over to 2025–26, by fiscal year of receipt and status
- Extensions taken on personal information requests closed, by type
- Percentage of personal information requests closed with partial or full information disclosed
- Consultations received and closed in relation to personal information requests
- Pages processed for closed personal information requests
- Reported material privacy breaches
- Total cost of privacy program operations

---

## Footnotes

- 1 Source: IRCC's 2024-2025 Annual Report on the *Access to Information Act* & the 2024-2025 Annual Report on the *Privacy Act*.
- 

Date modified: 2026-03-23

## Treasury Board of Canada Secretariat (TBS)

Contact us

Forms

# Government of Canada

All contacts

Departments and agencies

About government

Jobs

Immigration and citizenship

Travel and tourism

Business

Benefits

Health

Taxes

Environment and natural resources

National security and defence

Culture, history and sport

Policing, justice and emergencies

Transport and infrastructure

Canada and the world

Money and finances

Science and innovation

Indigenous Peoples

Veterans and military

Youth

Manage life events

[Social media](#) • [Mobile applications](#) • [About Canada.ca](#)  
• [Terms and conditions](#) • [Privacy](#)

Canada 

xx  
yy