



Public Services and  
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# Annual Report 2024-2025

## Office of Supplier Integrity and Compliance

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# Highlights

- On May 31, 2024, Public Services and Procurement Canada (PSPC) launched the Office of Supplier Integrity and Compliance (OSIC) to replace and build on the department's former Integrity Regime. One of OSIC's responsibilities is administering a revised and expanded version of the [Ineligibility and Suspension Policy](#) (*the Policy*), which came into force on the same day as OSIC
- The revised Policy entails a number of important enhancements, including
  - **expanded disclosure obligations for suppliers:** suppliers must provide a broader list of key individuals within their organizations, providing OSIC greater visibility into corporate structures
  - **additional offences as grounds for exclusion:** there are more offences pertaining to economic crimes and anti-competitive behaviour (*the Policy* now takes an expanded consideration of business ethics and corporate social responsibility with the addition of violations related to forced labour, human trafficking, labour rights and environmental protections)
  - **new flexible triggers as grounds for exclusion:** the Registrar of Ineligibility and Suspension now has the authority to take action against suppliers in the absence of charges or convictions when a supplier is determined to pose a risk to the federal procurement or real property systems
  - **more responsive sanctions:** the Registrar has the ability to determine appropriate periods of ineligibility based on an assessment of aggravating and mitigating factors, ensuring sanctions are more commensurate with identified risks (further, provisional suspensions were introduced as a new sanction, enabling swift action against suppliers that are determined to pose immediate and significant risks to Canada)
- Given the expanded scope of the revised Policy, throughout fiscal year 2024 to 2025, OSIC undertook outreach and engagement with other government departments, procurement professionals, and the supplier community to raise awareness and ensure understanding of new Policy requirements and OSIC's responsibilities
- Outreach and engagement activities included presentations to the Supplier Advisory Committee, Public Service Management Advisory Committee, and at the 2024 Transparency International Canada Day of Dialogue, as well as communiques, enquiry responses, and updating [CanadaBuys](#) with news of the OSIC launch and the revised Policy
- In addition, in fiscal year 2024 to 2025 OSIC achieved important results, summarized below
  - overall, a total of 26,573 integrity verification requests were received, representing verifications of 680,322 individual names
  - OSIC received on average 2,214 monthly verification requests and the highest volume was in February 2025 with more than 2,820 requests

- more than 99% of these verifications were completed within the program's 4-hour completion standard
- 873 expedited verification requests were conducted on potential suppliers
- the Registrar pursued 7 [administrative actions](#) under *the Policy*: 6 suspension-related activities and 1 determination of ineligibility
- there were 3 active administrative agreements with suppliers. Pursuant to these agreements, these suppliers could continue to do business with the Government of Canada as long as the terms and conditions of the agreements were met
- Looking ahead, OSIC is committed to strengthening its administration of the *Ineligibility and Suspension Policy*. In particular, OSIC will continue to prioritize outreach to ensure consistent application of *the Policy* across all federal departments and agencies that are required to apply it, as well as other federal entities that have voluntarily adopted it

Note that in 2024 to 2025 OSIC also contributed to the development of PSPC's first-ever annual report on [Addressing misconduct and wrongdoing](#). In the years ahead, updates on OSIC's responsibilities and results will be provided in this new departmental report.